

## Q1 Please indicate how much you agree or disagree with the following statements:

Answered: 316 Skipped: 2

	<b>STRONGLY AGREE</b>	<b>SOMEWHAT AGREE</b>	<b>SOMEWHAT DISAGREE</b>	<b>STRONGLY DISAGREE</b>	<b>DON'T KNOW/NA</b>	<b>TOTAL</b>	<b>WEIGHTED AVERAGE</b>
The front cover of Henderson Happenings projects a positive image of the City of Henderson.	57.28% 181	26.58% 84	4.43% 14	4.75% 15	6.96% 22	316	4.22
The registration date listed on the cover is helpful.	71.75% 226	20.95% 66	0.63% 2	1.59% 5	5.08% 16	315	4.53
The contact information I need is easy to find.	54.34% 169	29.26% 91	7.07% 22	4.50% 14	4.82% 15	311	4.24
I easily find the programs or activities that I'm looking for.	52.55% 165	31.85% 100	6.69% 21	4.78% 15	4.14% 13	314	4.24
The table of contents (p. 3) helps me locate programs I'm interested in.	57.05% 178	28.85% 90	4.81% 15	2.88% 9	6.41% 20	312	4.27
The park, facility and trailhead map (pp. 62, 67) in the center of the publication is easy to read.	58.84% 183	24.76% 77	3.22% 10	2.25% 7	10.93% 34	311	4.18
The amenities list for parks and trailheads (p. 68) is easy to read.	57.37% 179	25.96% 81	4.17% 13	1.60% 5	10.90% 34	312	4.17
The aquatics lesson tables are easy to understand.	47.44% 148	29.49% 92	4.81% 15	3.21% 10	15.06% 47	312	3.91
The photographs inside the publication make it fun and inviting.	59.29% 185	29.17% 91	2.56% 8	1.92% 6	7.05% 22	312	4.32
The ads draw greater attention to events/programs and may encourage me to attend/participate.	49.84% 154	31.07% 96	7.12% 22	4.21% 13	7.77% 24	309	4.11

## Q2 If you disagree with any of the above statements, how can we improve these components of Henderson Happenings?

Answered: 56 Skipped: 262

#	RESPONSES	DATE
1	Really? A cover shot of the mayor?	7/3/2018 10:40 AM
2	The dancing levels and activities were presented well.	7/3/2018 10:22 AM
3	Keep the politicians off the Happenings, let them campaign somewhere else. Face and name recognition does not belong in our recreation and sports catalogue! If politicians like the mayor are doing a good job, we'll know it! Rank and file police, firefighters, kids, adults, seniors enjoying what the Happenings offers: Good! Politicians: No!	7/3/2018 10:11 AM
4	Nothing at all positive about a large photo of the mayor on the cover. I feel this is being used as a political tool by the mayor for future office. A terrible choice for cover photo. Show photos of Henderson, not a politician. Registration date: add "See page 127."	7/3/2018 9:54 AM
5	Please change your policy regarding the age children can use aquatic facilities to 3 and up. Also, please include a health warning to notify parents of the possible risks of exposure to chlorinated pools.	7/3/2018 9:19 AM
6	No reason for the mayor to be on the cover. I support her, but seeing her face made me throw this away initially because I thought it was campaign material.	7/3/2018 8:59 AM
7	Registration date on cover: If not registered by that date can't go? Easy to find programs: Too small print, too similar, not enough focus on differences. Each park lists similar classes and times. I got tired of looking for each type of program at each park to find new/different stuff. Not clear if "have to" attend each listing for activities or it's a one-day thing offered on many dates.	7/3/2018 8:46 AM
8	I can never figure out the trails: how to access, where they go, what amenities are along the trails. For example, there is an unmarked trail access point near my home at the top of Old Vegas Trail that never appears on trail maps. What others are omitted from your trail maps? Are the trails named? I don't see names on the map, so how can I match the table on page 68 to the map? I walk alone and I don't venture onto the trails because I don't know what the terrain is, where I will end up, or what to expect.	4/20/2018 11:54 PM
9	Make Leagues and League Standings easier to find for sports	4/20/2018 4:05 PM
10	I would suggest we allow community members to submit photographs to be added to the pages to provide a personal touch. Maybe list job listings from the city of Henderson in there and local volunteer opportunities.	4/18/2018 10:51 AM
11	Na	4/15/2018 9:20 PM
12	You have ads spread throughout the booklet that don't align with the section that they are in. Seems you guys find a random spots or room for the ads and that's where you place them. Put the ads in the center or section that is promoting or hosting the events. Also, what determines the size and emphases of the ads. Why do some ads seem to get showcased more.	4/12/2018 12:17 PM
13	n/a	4/10/2018 12:05 AM
14	Where's the online registration website url? Not on page 127. Had to google it. Would be nice if registration blurb was on ea page near header, i.e. go to pg 127 for registration info. or include registration website link in footer.	4/6/2018 11:16 AM

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15	The magazine is fine--good really--if you are browsing or reading but it is nearly impossible to find classes online in any way that would actually be helpful. I am an adult and not interested in children's events or classes but for exercise and dance they are all melded together. But also in solos by rec center. I will go to the rec center that has the classes I want---but as configured I have to turn the electronic pages back and forth between every rec center and hunt there for what I want. I just wish you also had a simple website that lets you SEARCH on all types of classes and filter by age, location, whatever--and lets you select classes and put in a shopping cart and pay. I have such a mixed reaction to th magazin---I want so much to love it and tak a ton of classes but it is s much work to manually look for everything offline, circle things or pull the pages out, then sift through them, then remember to registe.r	4/5/2018 9:53 PM
16	None	4/5/2018 6:25 PM
17	n/a	4/4/2018 10:01 AM
18	i am searching for swim team information	4/4/2018 9:27 AM
19	Portray views of employees in actual work environments.	4/4/2018 7:54 AM
20	Two page spread for the amenities list for parks and trailheads. Also should be updated. O'Callaghan now has a dog park.	4/2/2018 9:37 PM
21	this used to be a nice catalog but now it is full of so much junk that I don't keep it any longer	4/2/2018 4:34 PM
22	A full page front cover picture of the mayor??? Really??? Wow she sure has an ego. Has nothing to do with recreation.	4/2/2018 8:42 AM
23	N/a	3/31/2018 5:55 PM
24	I just wanted to find out how much it was to get a membership and could not find it.	3/30/2018 11:06 PM
25	i have done some of your programs in the past awesome, but i thought this time i would go online IT SUCKS you cant fine a good list of any classes. in todays age you would think someone could make it easy to navigate your site.	3/30/2018 9:10 PM
26	n/a	3/30/2018 6:18 PM
27	I am trying to register for the Henderson games. The flyer states you can register online, but I can't find it. Very annoying.	3/30/2018 5:34 PM
28	I actually dislike the cover with only the photo of Mayor March. I enjoy the traditional covers with photos of children playing. Mayor March seems perfectly nice but she seems very goof at self-promotion, and having worked in government I get the feeling she insisted that her photo be on the cover. I doubt the Parks and Rec Department staff thought her photo would be better than the traditional children playing-type photo. She already gets her photo on the inside in the "Message to you" section. I look forward to the next issue with a return to a "children playing cover:-)	3/28/2018 11:22 PM
29	Provide more details about the 3 levels of swimming lessons offered.	3/28/2018 11:12 PM
30	I find it geared to children's activities. I want cooking classes, near me, that do NOT include or are not geared to children. It's almost impossible to find that. Or maybe they just don't exist.	3/26/2018 2:06 PM
31	The website really does need a better layout. It is difficult to navigate on a phone. And when you're in the event you're looking for there should be all contact info on it as well as a link to register from that page rather than trying to go back to the homepage and then finding the right area to register where you need to. It would also be nice to have past event pictures in the section for each event. I always look to see if it suits our needs for our children or if there are certain things to look out for and I'm always having to find it through Facebook or yelp instead of this site.	3/26/2018 11:35 AM
32	Having trouble getting to those pages. Had to take this survey first...?????	3/25/2018 9:43 AM
33	The magazine is packed with ads for stuff already listed in the magazine. Save paper and skip all those advertisements. don't need to see the mayor on the cover. put a park instead.	3/22/2018 1:20 PM
34	It's a great publication.	3/22/2018 8:01 AM
35	The photo of the mayor looks like a campaign ad.	3/21/2018 9:03 AM
36	I never realized there was a table of contents. I wasn't expecting one so I didn't look for it and it didn't stand out to me in previous publications. This survey brought it to my attention. Now that I know it is there I will use it.	3/20/2018 10:15 PM

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37	I didn't even notice there were ads until I read this question. Then I went back to look for them. I didn't notice there were photos either. I was focused purely on program content.	3/20/2018 7:28 PM
38	make the registration for multiple easier rather than haveing to do them individually.	3/19/2018 4:52 PM
39	Why is there a giant photo of the mayors face on the magazine	3/19/2018 3:11 PM
40	You have an incredible programs here. Always have been extremely happy.	3/17/2018 10:23 AM
41	Not all information is available in the henderson happenings for sports, etc. and online is not very user friendly. The classes aren't always accurate and the park reservations page is hard to navigate, when you can find it.	3/17/2018 9:57 AM
42	Somehow, I find the map difficult to read but I am not sure how to improve it	3/16/2018 9:52 PM
43	Why on earth would I have to go to a rec center to register for an account? This is a huge waste of time for any potential customers and the staff at the rec center.	3/16/2018 3:25 PM
44	When you offer classes such as dog therapy classes you need to indicate that the classes are going to be held outside on the patio . The first class that I attended the degrees outside it was 55° I have asthma and I've been sick for 2 1/2 weeks due to this class being held outside for an hour under this weather . As a result, I have not been able to attend the classes that I paid for which were six classes and my dog was only able to attend the first class I've been sick ever sense. I'm not looking for a refund however, I would like what I paid for to be credited towards classes in the fall when the weather is nice since this class is held outside . Michaels angels should specify that the class is held outside totally for one hour . If II was told this I would've never done this during the winter months . I would like a response to this . When I book this class I was told to meet on the patio not that that the class is being held outside on the patio during winter.	3/16/2018 1:25 PM
45	Not have the self-promoting picture of the Mayor on the cover. I haven't noticed she's done much to improve HP&R. But she did allow Reunion Park to be taken away, and she hasn't done about the hazardous mix of pedestrians and careless, fast, careeniing bicyclists on the Pittman Wash Trail. Bruce Reynolds 702-454-6801	3/16/2018 10:15 AM
46	Map was difficult to find. Some programs were difficult to find.	3/14/2018 7:42 AM
47	there is so much information it can be overwhelming to look through it all. Maybe organization by age group might make it easier. Highlight the trails used for the hiking series on the trail map. I could not find the trail for the Black Mountain hike.	3/13/2018 9:13 PM
48	The COVER should have an option to go paperless!!!! Forcing these publications to Henderson homes by USPS is environmentally & financially devastating.	3/13/2018 4:47 PM
49	It would be more helpful saying where to go in order to pay for sa few instead of a genergy cityofhenderson.com/parks... that is too vague.	3/12/2018 8:36 PM
50	Add more photos of classes, events, and residents	3/11/2018 2:00 PM
51	Would have preferred recreation related cover vs. the mayor	3/10/2018 12:04 PM
52	It is just so busy, hard to find easliy	3/10/2018 11:53 AM
53	This is a complete waste of taxpayer dollars. This monster publication goes directly from the mail box to the garbage can. If they are going to insist on sending it give us the option to opt-out or significantly reduce the size.	3/9/2018 3:16 PM
54	Much of it seems to be geared toward children and seniors and while that is very important to do, times for swimming laps and extended operating hours for those of us who work would be greatly appreciated.	3/9/2018 11:18 AM
55	n/a	3/8/2018 3:19 PM
56	No comment	3/6/2018 12:26 PM

### Q3 Please indicate how satisfied you are with the various sections of Henderson Happenings:

Answered: 298 Skipped: 20

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/NA	TOTAL	WEIGHTED AVERAGE
"About the Cover" p. 1	54.79% 160	28.42% 83	1.37% 4	4.11% 12	11.30% 33	292	4.11
"A Message to You" p. 2 Letters from the Mayor and City Manager	51.35% 152	25.68% 76	2.36% 7	3.38% 10	17.23% 51	296	3.91
General Information p. 3	61.02% 180	26.44% 78	0.68% 2	0.68% 2	11.19% 33	295	4.25
Citywide Event p. 4	64.86% 192	22.30% 66	1.35% 4	1.35% 4	10.14% 30	296	4.30
Parks Information p. 95	66.10% 195	23.05% 68	0.34% 1	0.68% 2	9.83% 29	295	4.35
Outdoor Recreation p. 96	65.08% 192	22.71% 67	1.36% 4	1.02% 3	9.83% 29	295	4.32
Facility amenities list p. 61	63.97% 190	23.23% 69	1.35% 4	1.01% 3	10.44% 31	297	4.29
Recreation center features p. 62	63.30% 188	24.24% 72	1.68% 5	1.01% 3	9.76% 29	297	4.30
Facility, park & trailhead map p. 62	60.94% 181	24.24% 72	1.68% 5	1.35% 4	11.78% 35	297	4.21
Park, trailhead & outdoor amenities list p. 64	59.46% 176	25.00% 74	1.69% 5	1.01% 3	12.84% 38	296	4.17
News From the City p. 58	53.72% 159	26.35% 78	1.35% 4	2.36% 7	16.22% 48	296	3.99
Henderson Convention Center p. 117	54.88% 163	25.59% 76	1.68% 5	1.01% 3	16.84% 50	297	4.01
Henderson Events Plaza p. 118	57.29% 169	26.44% 78	1.02% 3	1.02% 3	14.24% 42	295	4.12
Henderson Pavilion p. 119	58.59% 174	26.60% 79	0.67% 2	1.01% 3	13.13% 39	297	4.16
Healthy Henderson p. 120	56.23% 167	25.59% 76	1.68% 5	1.01% 3	15.49% 46	297	4.06
Membership p. 121	56.23% 167	26.26% 78	2.02% 6	0.67% 2	14.81% 44	297	4.08
Animal Control p. 123	52.53% 156	24.24% 72	1.35% 4	1.01% 3	20.88% 62	297	3.87
City Hall Services p. 124	52.72% 155	23.47% 69	1.70% 5	1.36% 4	20.75% 61	294	3.86
Fire & Police Services p. 125	57.09% 169	21.28% 63	1.35% 4	1.69% 5	18.58% 55	296	3.97
Neighborhood Services p. 126	56.57% 168	22.56% 67	1.35% 4	1.01% 3	18.52% 55	297	3.98

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Index p. 128	61.69%	23.39%	0.34%	0.68%	13.90%		
	182	69	1	2	41	295	4.18
Ads located throughout the publication	50.34%	29.59%	1.36%	3.06%	15.65%		
	148	87	4	9	46	294	3.96

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## Q4 How can we improve upon these sections of Henderson Happenings?

Answered: 43 Skipped: 275

#	RESPONSES	DATE
1	Ads would be nice if local vendors or businesses had coupons.	7/3/2018 10:40 AM
2	Some section prints too small.	7/3/2018 10:35 AM
3	Whatever happened to Railroad Pass prime rib lunch and dinner deals?	7/3/2018 10:22 AM
4	Stop the political campaigning for mayor. Nothing against her as I believe her performance is positive, but the cover should be about Henderson, not Mayor March.	7/3/2018 9:54 AM
5	You should solicit a lot more ads or have an ad supplement to pay for this publication and its distribution.	7/3/2018 9:19 AM
6	No ads!	7/3/2018 8:59 AM
7	Membership: Not clear: how much, how long? Make all sections "cut out" possible to place on calendars 4x6 to 8-1/2 x11 sizes (I ruined 3 calendars trying to figure out what happens on what day, at each rec center) so I can go as much as possible.	7/3/2018 8:46 AM
8	it looks great	4/23/2018 5:26 PM
9	What is the difference between Citywide Events on pages 4-7 and Events on pages 106-109? They seem repetitive. Please reconsider using a separate card for Healthy Henderson. I lost mine the first day I got it, and I usually keep track of things easily. Could it be integrated with the ID card, and eliminate the need for a separate card? As a consequence of not wanting to keep track of another card, I don't use the program at all.	4/20/2018 11:54 PM
10	Na	4/15/2018 9:20 PM
11	This should only be a parks and recreation publication. Cannot be a catch all for all city services. Seems to be no rhyme or reason for the placements of your ads. Should have bar codes for users to scan for the users to be directed to that section.	4/12/2018 12:17 PM
12	n/a	4/10/2018 12:05 AM
13	see above	4/5/2018 9:53 PM
14	n/a	4/4/2018 9:27 AM
15	N/A	4/3/2018 11:05 AM
16	It's nice to see so many new sections with information that I didn't know I needed, but now that I have it I'm happy.	4/2/2018 9:37 PM
17	seems kind of silly to put ads in the catalog for classes and events that are already listed in there one or more times. why bother?	4/2/2018 4:34 PM
18	I don't read the Henderson Happenings. It's a waste of paper. I'd to see more on the website.	4/1/2018 10:56 AM
19	N/a	3/31/2018 5:55 PM
20	n/a	3/30/2018 6:18 PM
21	build a new convention center next to henderson executive airport in that area you got 2 ways to bring customers the freeway and the airport since i live in henderson 3 years in april i said henderson needs a bigger convention center.	3/29/2018 9:49 PM
22	N/A	3/23/2018 10:28 AM
23	Cut out all the filler. Too much stuff in here that makes it hard to find the rec classes we love. Filler stories and ads take up a lot of paper.	3/22/2018 1:20 PM
24	It's all really clear and positive for our community.	3/22/2018 8:01 AM
25	Again, I did not even notice there were ads.	3/20/2018 7:28 PM

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26	na	3/19/2018 3:11 PM
27	pages 64 and 58 were missing.	3/18/2018 1:13 PM
28	See above comment	3/17/2018 9:57 AM
29	I love the Parks and Rec. I wish more citizens would really read the whole thing.	3/16/2018 9:52 PM
30	Better indexes.	3/16/2018 7:44 PM
31	Too many ads	3/16/2018 9:27 AM
32	I would like to see Facebook or other social media used more for reminders.	3/14/2018 9:39 AM
33	GO PAPERLESS. These go from mailbox to trash. If people want to know what is HAPPENING they GOOGLE it. It is 2018; paper is a thing of the past.	3/13/2018 4:47 PM
34	News From the City needs an identity; some cohesion.	3/11/2018 5:07 PM
35	I didn't know most of those were in the publication	3/11/2018 2:00 PM
36	Make it easier to access and pay for safekey.	3/11/2018 1:01 PM
37	not so busy	3/10/2018 11:53 AM
38	None	3/10/2018 9:28 AM
39	n.a	3/8/2018 3:19 PM
40	No comment	3/6/2018 12:26 PM
41	Trying to find activities on line is very frustrating! Not an easy process.	3/5/2018 2:28 PM
42	I don't receive the book ??	3/2/2018 8:13 AM
43	I have historically had a hard time finding the soccer classes offered through Challenger Sports in the online publication. It seems I always have to look it up online.	2/27/2018 11:26 AM



Q5 Please rate the importance of each item when choosing a CLASS:

Answered: 291 Skipped: 27

	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT AT ALL IMPORTANT	NA	TOTAL	WEIGHTED AVERAGE
Program Topic	73.88% 215	19.24% 56	1.37% 4	0.00% 0	5.50% 16	291	4.56
Class Location	65.86% 191	22.41% 65	5.52% 16	0.69% 2	5.52% 16	290	4.42
Date	63.32% 183	25.61% 74	4.84% 14	0.69% 2	5.54% 16	289	4.40
Instructor	39.58% 114	18.40% 53	23.61% 68	9.72% 28	8.68% 25	288	3.70

**Q6 Please rate the importance of each item when choosing a  
WORKSHOP:**

Answered: 284 Skipped: 34

	<b>EXTREMELY IMPORTANT</b>	<b>VERY IMPORTANT</b>	<b>SOMEWHAT IMPORTANT</b>	<b>NOT AT ALL IMPORTANT</b>	<b>NA</b>	<b>TOTAL</b>	<b>WEIGHTED AVERAGE</b>
Workshop Topic	57.39% 163	17.25% 49	1.76% 5	0.00% 0	23.59% 67	284	3.85
Workshop Location	48.94% 139	20.42% 58	5.99% 17	1.06% 3	23.59% 67	284	3.70
Date	50.53% 143	20.14% 57	6.01% 17	0.00% 0	23.32% 66	283	3.75
Instructor	32.27% 91	18.44% 52	17.73% 50	5.32% 15	26.24% 74	282	3.25

**Q7 Please rate the importance of each item when choosing a RECREATION CENTER SPECIAL EVENT:**

Answered: 286 Skipped: 32

	<b>EXTREMELY IMPORTANT</b>	<b>VERY IMPORTANT</b>	<b>SOMEWHAT IMPORTANT</b>	<b>NOT AT ALL IMPORTANT</b>	<b>NA</b>	<b>TOTAL</b>	<b>WEIGHTED AVERAGE</b>
Event Theme	56.99% 163	22.73% 65	4.20% 12	1.75% 5	14.34% 41	286	4.06
Event Location	51.76% 147	24.65% 70	9.15% 26	0.70% 2	13.73% 39	284	4.00
Date	53.17% 151	25.70% 73	6.69% 19	0.00% 0	14.44% 41	284	4.03

## Q8 How much useful information do most program/event/activity descriptions provide?

Answered: 278 Skipped: 40

ANSWER CHOICES	RESPONSES	
Too much	1.44%	4
Too little	11.15%	31
Just right	87.41%	243
TOTAL		278

**Q9 Is the presentation of the information following the program description (ages, dates, times, fees, class numbers) easy to read and understand?**

Answered: 285 Skipped: 33

<b>ANSWER CHOICES</b>	<b>RESPONSES</b>	
Yes	85.61%	244
No	5.26%	15
Don't know	9.12%	26
<b>TOTAL</b>		<b>285</b>

## Q10 If you answered "No" to question 9, what improvements can we make in presenting this information?

Answered: 19 Skipped: 299

#	RESPONSES	DATE
1	Location should be bold.	7/3/2018 10:40 AM
2	Would be nice to separate kids classes from the adult classes since the majority are for kids.	7/3/2018 9:39 AM
3	Better would be: Tap 8+ 2:00-2:45 pm 08/11-08/25 \$16.75 18777-01 VVRC Add rec center per line and peel-and-stick to put on calendars.	7/3/2018 8:46 AM
4	Na	4/15/2018 9:20 PM
5	Too many questions--quit the survey	4/5/2018 9:53 PM
6	n/a	4/4/2018 9:27 AM
7	no	4/3/2018 6:24 PM
8	I've been interested in some cooking classes or dance classes but see that the age is 8+ (for example) and don't know if an adult is permitted to attend this class.	3/21/2018 8:36 AM
9	Sports ages (birthday ranges) are often wrong, so I find myself guessing when I sign my kids up.	3/17/2018 9:57 AM
10	The older versions of Henderson happenings used to list dates classes would not be held underneath each class. It is difficult to find that information. On more than one occasion Classmate and I have showed up to a fitness class only to find out it was a break week or day. This info should be more visible	3/16/2018 5:38 PM
11	Stop requiring a trip to the rec center to register for an account.	3/16/2018 3:25 PM
12	Please refer to my comment above concerning the classes that I was unable to attend due to becoming ill because the class was held outside when it was 55° nothing was ever mentioned when I purchased the classes that the class will be held outside I was told we would meet on the patio that was it not that the class is being held outside during winter	3/16/2018 1:25 PM
13	When it says 12+, it's hard to know if the class is for teenagers or adults	3/16/2018 11:18 AM
14	Too many questions. Tedious survey	3/15/2018 7:41 PM
15	Not sure if classes marked T/Th are two separate times/classes or if I'm signing up for both days. Is it a Tuesday Thursday class or a class that is offered in Tuesdays or on Thursdays?	3/11/2018 2:00 PM
16	cleaer	3/10/2018 11:53 AM
17	N/A	3/10/2018 9:28 AM
18	n/a	3/8/2018 3:19 PM
19	No comment	3/6/2018 12:26 PM

## Q11 When looking at a page containing program listings, does the presentation/layout make the text easier or more difficult to read?

Answered: 275 Skipped: 43

ANSWER CHOICES	RESPONSES	
Much easier	43.64%	120
Somewhat easier	39.27%	108
Somewhat more difficult	4.36%	12
Much more difficult	0.73%	2
Don't know	12.00%	33
<b>TOTAL</b>		<b>275</b>

## Q12 If you indicated "Much more difficult" to read, how can we improve the look/design of the page?

Answered: 9 Skipped: 309

#	RESPONSES	DATE
1	Larger print. I had to use a magnifying glass several times.	7/3/2018 8:46 AM
2	Using the very condensed type makes it harder to read. Your online pages don't load correctly all the time.	4/16/2018 1:24 PM
3	Na	4/15/2018 9:20 PM
4	n/a	4/4/2018 9:27 AM
5	Refer to my comments please n	3/16/2018 1:25 PM
6	N/A	3/10/2018 9:28 AM
7	The whole thing is just a clutter. Again, if it is going to be sent even to those who have no interest in the contents then, cut it down to annually.	3/9/2018 3:16 PM
8	n/a	3/8/2018 3:19 PM
9	It's fine, except if you're a senior. I think my parents would have difficulty reading it.	3/3/2018 1:43 PM



### Q13 Is the registration information page (p. 127) clear and easy to follow?

Answered: 280 Skipped: 38

ANSWER CHOICES	RESPONSES	
Yes	72.50%	203
No	6.43%	18
Never read it	13.57%	38
Not aware of it	7.50%	21
TOTAL		280

Q14 "News From the City" (pp. 58, 59, 69, 70) consists of articles that focus on specific aspects of a city departments, facilities, parks, or programs. Have you found this section to be of value or interest to you?

Answered: 280 Skipped: 38

ANSWER CHOICES	RESPONSES	
Yes	57.86%	162
No	5.71%	16
Never read it	25.36%	71
Not aware of it	11.07%	31
TOTAL		280

## Q15 Do you find the content in the articles to be:

Answered: 261 Skipped: 57

ANSWER CHOICES	RESPONSES	
Too little	7.66%	20
Just right	85.82%	224
Too much	6.51%	17
TOTAL		261

## Q16 What content would you like to see added to Henderson Happenings?

Answered: 37 Skipped: 281

#	RESPONSES	DATE
1	More focus on the staff. Who really runs the programs or facilities? I think politicians use parks and rec to get brownie points instead of the people who actually do the work. I do like the glossy front and back.	7/3/2018 10:40 AM
2	Special luncheon or dinner events.	7/3/2018 10:22 AM
3	More time between distribution and signup date.	7/3/2018 10:11 AM
4	Registration page: online registration needs more detail. Go back to opening Heritage Park Senior Center to 7 days as it is a lifeline to seniors.	7/3/2018 9:54 AM
5	More focus on senior activities.	7/3/2018 9:19 AM
6	Only occasionally read News From the City articles.	7/3/2018 9:07 AM
7	None.	7/3/2018 8:59 AM
8	More coding classes, mom and me events, mom and me mixers, and a kids hip hop class	4/18/2018 10:51 AM
9	Na	4/15/2018 9:20 PM
10	Bar codes to take you right to the offering.	4/12/2018 12:17 PM
11	Parking info for parades	4/5/2018 6:25 PM
12	none	4/4/2018 10:01 AM
13	sports	4/4/2018 9:27 AM
14	N/A	4/3/2018 11:05 AM
15	I only care about parks and rec info. Take out the other stuff to save some trees.	4/2/2018 4:34 PM
16	MORE INFORMATION ABOUT FAMILY EVENTS.	4/2/2018 9:52 AM
17	n/a	3/30/2018 6:18 PM
18	Coupons	3/23/2018 2:12 AM
19	More classes. If you cut out all those ads and letters from the city council and the articles nobody reads you would have space for more awesome rec classes.	3/22/2018 1:20 PM
20	Fine just the way it is.	3/22/2018 8:01 AM
21	NA	3/21/2018 10:05 AM
22	Perhaps a section for people who have recently moved to Henderson	3/20/2018 8:16 AM
23	na	3/19/2018 3:11 PM
24	I don't know	3/17/2018 9:57 AM
25	I would like a French language class or a French book discussion group.	3/16/2018 9:52 PM
26	Please refer to my comments of my comments	3/16/2018 1:25 PM
27	I'd like to see more "cleanup" dates set for our parks and trails. Participants encouraged to 'give back' to our community for all you provide.	3/16/2018 12:48 PM
28	Morning cycle fit classes @Black Mtn or Whitney Ranch. Also more variety of classes,days/times@ Heritage Sr Ctr facility	3/16/2018 11:47 AM
29	Maybe add support groups and through social media more ways to find out if your friends are already signed up for certain activities. I like that the summer program was moved to the beginning.	3/14/2018 9:39 AM

## Henderson Happenings Survey 2018

30	PAPERLESS OPTION OPT OUT ON THE COVER!!!!	3/13/2018 4:47 PM
31	Registration form, online version made easier to read	3/11/2018 2:00 PM
32	None	3/10/2018 9:28 AM
33	n/a	3/8/2018 3:19 PM
34	More featuring major upcoming events. maybe a spotlight on a different class or instructor each month	3/7/2018 12:53 PM
35	No comment	3/6/2018 12:26 PM
36	I like the amount and matter of the content just how it currently is.	3/4/2018 6:53 AM
37	Classes which were completely full the previous session and may require a waiting list	3/2/2018 2:54 PM

## Q17 What content would you like to see removed from Henderson Happenings?

Answered: 32 Skipped: 286

#	RESPONSES	DATE
1	Raiders politics.	7/3/2018 10:11 AM
2	Politics: Promoting politicians, promote residents instead.	7/3/2018 9:54 AM
3	I only care about classes, workshops, events.	7/3/2018 9:39 AM
4	News From the City: State of the City was good, but page 69 and 70 [Raiders and Bob Murnane retirement] were a waste ... especially the Raiders page ... and I'm a huge fan!	7/3/2018 9:19 AM
5	Anything not about classes, workshops, events.	7/3/2018 8:59 AM
6	It's OK as is.	7/3/2018 8:46 AM
7	Maybe membership since you have to physically go in to get an online access code and verify address.	4/18/2018 10:51 AM
8	Na	4/15/2018 9:20 PM
9	It is too busy. Really don't care about the articles, highlights, retirements, mayor on front cover. Put something on the cover that is relevant to what you are selling (kids playing, spring activities, sports, etc) not the mayor. People are going to this to see what classes, clinics, sports you have to offer, not an article about the State of the City. You guys throw the kitchen sink at this and it is too much. All the codes are too much. Find a way to simplify that. Your online Regis system is too much and too hard to get to from the city's home page.	4/12/2018 12:17 PM
10	Nothing	4/5/2018 6:25 PM
11	none	4/4/2018 10:01 AM
12	n/a	4/4/2018 9:27 AM
13	N/A	4/3/2018 11:05 AM
14	don't need the ads and stories. I don't read any of that.	4/2/2018 4:34 PM
15	full page pictures of the mayor	4/2/2018 8:42 AM
16	n/a	3/30/2018 6:18 PM
17	N/a	3/23/2018 2:12 AM
18	not interested in the city council or the ads all over the place that just suck up space. no need for the stories.	3/22/2018 1:20 PM
19	(same as above)	3/22/2018 8:01 AM
20	nothing	3/21/2018 6:06 PM
21	NA	3/21/2018 10:05 AM
22	not to have to do this survey just to sign up for classes online, this is stupid	3/19/2018 3:11 PM
23	I don't know	3/17/2018 9:57 AM
24	Please refer to my comments	3/16/2018 1:25 PM
25	None	3/14/2018 9:39 AM
26	REMOVE it from USPS delivery. Use the cost toward educated cost effective city improvements.	3/13/2018 4:47 PM
27	None	3/10/2018 9:28 AM
28	Looking at this thing one time to see if it would be useful was enough. Garbage after that.	3/9/2018 3:16 PM
29	n/a	3/8/2018 3:19 PM

## Henderson Happenings Survey 2018

30	No comment	3/6/2018 12:26 PM
31	None. Love it all!	3/4/2018 6:53 AM
32	none	3/2/2018 2:54 PM

## Q18 Generally, how long do you hold onto your copy of Henderson Happenings?

Answered: 270 Skipped: 48

ANSWER CHOICES	RESPONSES	
Up to two weeks	18.15%	49
About a month	15.19%	41
Until I'm done registering for programs	12.59%	34
Until the next issue comes out	54.07%	146
TOTAL		270



### Q19 On average, how many individuals -- including yourself -- read your household copy of Henderson Happenings?

Answered: 273 Skipped: 45

ANSWER CHOICES	RESPONSES	
Only I read it	50.92%	139
Two	36.63%	100
Three	9.89%	27
Four or more	2.56%	7
TOTAL		273

## Q20 Please indicate how you would prefer to receive Henderson Happenings:

Answered: 276 Skipped: 42

ANSWER CHOICES	RESPONSES	
Emailed to me	20.29%	56
Regular mail	71.01%	196
Download fromcityofhenderson. com	8.70%	24
TOTAL		276

## Q21 Which registration method do you prefer?

Answered: 277 Skipped: 41

ANSWER CHOICES	RESPONSES	
Online	84.84%	235
In person	13.00%	36
Mail in	2.17%	6
TOTAL		277

## Q22 If you do not register online, could you tell us why?

Answered: 87 Skipped: 231

ANSWER CHOICES	RESPONSES
I do not have (convenient) online access.	21.84% 19
I do not make purchases online.	24.14% 21
The online registration process is too difficult.	14.94% 13
Other (please specify)	39.08% 34
<b>TOTAL</b>	<b>87</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Ours is usually just "Show up."	7/3/2018 10:26 AM
2	Q	4/22/2018 7:08 PM
3	another time	4/22/2018 6:13 PM
4	i prefer online registration	4/22/2018 1:02 PM
5	Originally it said I had to go to a center to register - why??	4/16/2018 1:24 PM
6	Na	4/15/2018 9:20 PM
7	I register online but for some reason I always need to call in to get my code.	4/6/2018 11:16 AM
8	n/a	4/4/2018 9:27 AM
9	LOOKING FOR MY ACCOUNT INFORMATION	4/2/2018 9:52 AM
10	i do	3/31/2018 7:25 AM
11	I can't find the event.	3/30/2018 5:34 PM
12	Online	3/27/2018 1:27 PM
13	Q	3/23/2018 2:57 PM
14	online is best	3/20/2018 11:53 AM
15	I am finding registering very difficult	3/19/2018 3:54 PM
16	I found that if I go the morning registration opens classes are full	3/19/2018 9:02 AM
17	you have to get a pin number at a rec center.	3/18/2018 1:13 PM
18	Just easier for me to talk to a real person.	3/17/2018 10:23 AM
19	I do both sometimes depending on what we're signing up for. Sports are difficult to register for online because zoning information is not clear and age ranges are not clear or correct.	3/17/2018 9:57 AM
20	I prefer to register in person.	3/16/2018 7:44 PM
21	I'm at a rec center 3/4 times a week. I register after my class.	3/16/2018 6:31 PM
22	Easier to register in person if i am already at the facility	3/16/2018 5:38 PM
23	I have to register in person.	3/16/2018 3:25 PM
24	You wouldn't do online registration at the time I had to go to the rec center and pay for the classes upfront for myself as well as my girlfriend for the dog therapy classes but it was never mentioned that the classes were held outside	3/16/2018 1:25 PM
25	Easier by phone	3/16/2018 1:15 PM
26	Senior dimensions	3/16/2018 12:16 PM

## Henderson Happenings Survey 2018

27	Its easier to pay in person since I'm @rec ctr for classes	3/16/2018 11:47 AM
28	I actually do both, but prefer to pay at center.	3/16/2018 10:10 AM
29	online	3/13/2018 8:24 PM
30	18. GOES STRAIGHT TO TRASH 19. NOBODY READS IT I do not register at all.	3/13/2018 4:47 PM
31	I tried to, but was told I needed to go to a center to create an account. More people would likely attend if they could register, show up for the program, and at that time prove residency if needed.	3/11/2018 2:00 PM
32	n/a	3/8/2018 3:19 PM
33	No comment	3/6/2018 12:26 PM
34	sometimes its easier to go to rec center	3/4/2018 8:08 PM

## Q23 How can we improve the online registration process to make it easier to use?

Answered: 59 Skipped: 259

#	RESPONSES	DATE
1	It gets "very busy" the first hour.	7/3/2018 10:35 AM
2	Have problems with registration and receive little help from staff. Use step-by-step flowchart.	7/3/2018 9:54 AM
3	Have yet to register for anything.	7/3/2018 9:19 AM
4	Your website is really out of date!	7/3/2018 8:59 AM
5	Make online registration more easy and could be complete in 2 minutes	4/23/2018 3:33 PM
6	You should be tech savvy enough at this stage to have an online catalog that allows a direct link from each catalog item click-thru to a registration or more info.	4/16/2018 1:24 PM
7	I just want to add money to my card. I shouldn't to do a survey	4/15/2018 9:26 PM
8	Na	4/15/2018 9:20 PM
9	If there was a way to pick multiple classes than check out, it would be so much easier than doing it individually. It is a hassle to do it that way.	4/15/2018 3:43 PM
10	Make it easier and less confusing. If I can pay a mortgage bill with a few simple steps, why do I have to do so much to register for a karate class.	4/12/2018 12:17 PM
11	Do not default to "all" in addition to specific classes/ locations we are looking for	4/8/2018 6:35 PM
12	n/a	4/4/2018 9:27 AM
13	N/A	4/3/2018 11:05 AM
14	no problem with registration	4/2/2018 4:34 PM
15	it's hard to find the classes and we have to take this stupid survey before we can register	4/1/2018 10:56 AM
16	n/a	3/30/2018 6:18 PM
17	Have a clear button that says registration and have it lead somewhere.	3/30/2018 5:34 PM
18	Only make us sign the waivers once for all classes er register for at one time.	3/28/2018 11:22 PM
19	Selecting the locations is not always easy to find. Set it up so you can have your favorite locations to find classes from.	3/28/2018 11:12 PM
20	Not make me go to a center to prove residency to start account	3/23/2018 4:42 PM
21	N/a	3/23/2018 2:12 AM
22	once logged in,the registration page should already be skipped automatically.I find it hard to enroll for classes since this page always popped out first	3/22/2018 7:20 PM
23	It's great as it is. Love parks and rec.	3/22/2018 1:20 PM
24	It has always worked for me.	3/22/2018 8:01 AM
25	NA	3/21/2018 10:05 AM
26	Online registration does not always work properly. Today when I clicked "enroll now," it took me back to sign in, then when I did sign in, it said that I was already signed in and had to wait 20 minutes to sign in again.	3/21/2018 9:03 AM
27	I wish it was easier to search for programs during online registration. If I don'y have the class number I'm never able to find what I'm looking for. If I could just type in ballet, cooking, or learn to swim level 3 and see all of those classes that are available at all of the rec centers it would be really helpful.	3/20/2018 10:15 PM

## Henderson Happenings Survey 2018

28	Have the times indicated in the detailed description.	3/20/2018 9:20 PM
29	I gave up registering. First, I went online and it said I had a session open. I followed the instructions and waited 20 minutes. Tried again, same response. I had to call to have it reset. I got in, added 15 classes to my basket, click enroll. It tells me I am not old enough because my birthday is listed as 4-11-18, not 4-11-90. It says I am age 0 and too young for my class selections. I gave up. Your malfunctions saved me over \$600 and cost you a great deal more because this magazine will go straight to the trash from now on. I'm not going to waste an entire day reading, planning, and getting my hopes up for this. What a disappointment.	3/20/2018 8:23 PM
30	It is difficult to search by keyword sometimes.	3/20/2018 2:27 PM
31	Make this survey shorter!!!!	3/20/2018 7:04 AM
32	Do not require completing the survey before allowing registration to be made.	3/20/2018 6:06 AM
33	I cannot even log in it is very difficult	3/19/2018 3:54 PM
34	let us pick our own pin when registering for something.	3/18/2018 1:13 PM
35	It is easy enough	3/17/2018 10:23 AM
36	I don't know	3/17/2018 9:57 AM
37	Like to ask questions. Online doesn't always work	3/16/2018 10:03 PM
38	Stop requiring users to register in person	3/16/2018 3:25 PM
39	Refer to my comments	3/16/2018 1:25 PM
40	Be able to just call in	3/16/2018 1:15 PM
41	Be able to select more than one item at a time....and not "I Agree" form until all finished.	3/16/2018 12:48 PM
42	Make online registration available all the time,even after class has started	3/16/2018 11:47 AM
43	PLEASE send calendar invites, text or email reminders for classes we've enrolled in. Only getting an email when we enroll months in advance and nothing after that is not helpful to remember what we signed up for, or when. Your registration process has not changed in 10 years, and it's important to remind people via mobile since technology has evolved. There are many marketing companies that can do this with your existing database! My dentist and doctors use these notifications and they are VERY helpful.	3/16/2018 11:18 AM
44	Send an email to see if we'd like to re enroll	3/15/2018 7:41 PM
45	Adding multiple kids to the same event at the same time. This would also be helpful for Safekey. It can be time consuming to add both kids to the same event.	3/14/2018 9:39 AM
46	N / A	3/13/2018 4:47 PM
47	Online account registration	3/11/2018 2:00 PM
48	Make it easier to register and pay for safekey. It was very confusing when i first tried to register.	3/11/2018 1:01 PM
49	Accuracy of information provided and immediate updates if information has changed	3/10/2018 12:04 PM
50	N/A	3/10/2018 9:28 AM
51	n/a	3/8/2018 3:19 PM
52	it is hard to search for a class. can't search by title. if i sort by class features, I don't find the class. for instance, if I search for adult ballet by choosing adult age group, it doesn't show up. the classes seem to be mislabeled.	3/7/2018 12:53 PM
53	Ensure enough spots for children are available for organized activities	3/6/2018 12:26 PM
54	I always have hard time looking for an activity! Even when I enter in Search, title, activity number, the activity does not come out. Needs to be user friendly. Trying to find Community Garale Sale activity in Silver Springs Rec center, almost impossible	3/5/2018 2:28 PM
55	Process is ok as it.	3/5/2018 10:34 AM
56	Have parents click on waiver once per year instead of every AM & PM Safekey transaction.	3/2/2018 2:54 PM
57	For starters getting a book you so much talk about ?	3/2/2018 8:13 AM
58	Fewer clicks. Easier options for selecting my class or facility.	3/1/2018 3:51 PM

## Henderson Happenings Survey 2018

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59

Make classes easier to find by search. I sometimes have to enter in the number for the catalog for classes offered by gymcats.

2/27/2018 11:26 AM

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### Q24 Are you satisfied with the size of the publication (10.5"x12.5"), or would prefer a smaller publication with more pages?

Answered: 271 Skipped: 47

ANSWER CHOICES	RESPONSES	
Same size	68.63%	186
Smaller with more pages	9.23%	25
No opinion	22.14%	60
TOTAL		271

## Q25 Please take this opportunity to offer any additional suggestions or comments you have regarding Henderson Happenings.

Answered: 42 Skipped: 276

#	RESPONSES	DATE
1	Love it!!	7/3/2018 10:26 AM
2	Addresses for new opportunities. Prices must be confirmed by phone? Couldn't find prices. Dolores Bohm, 2001 Ramrod Ave, Apt. 2218, Henderson 89014	7/3/2018 10:22 AM
3	Just worried about the cost of the publication and its distribution. Doubt that most residents use it or refer to it.	7/3/2018 9:54 AM
4	Brochure size is nice. I can mark up and strike out classes. Would be nice if instructors would commit to class schedules/dates, although it is understood that classes can be canceled due to enrollment. I plan on taking certain classes (instead of others) and then miss taking other classes once I find out a class is canceled (typically the day before or start date of class).	7/3/2018 9:39 AM
5	More movie options more often (preferably in the afternoons). Requiring in-person registration prior to movie showings is impractical. Phone registration should be allowed. If movie is canceled, a phone call would be appreciated.	7/3/2018 9:07 AM
6	Send a postcard to let me know the new Henderson Happenings is available online. Please allow family members to attend the 50+ activities. I'd love to be able to go with my mom because she won't go alone.	7/3/2018 8:59 AM
7	I am 17 years younger than my husband (70). Why price difference for lunches? I don't work. We live off SSR if spouse of senior on limited income (should be the same price).	7/3/2018 8:46 AM
8	The Heritage Rec Center, all the cardio machines have their own TV all the Rec centers should have this, it makes the workout that much more enjoyable, everyone can watch what they want to watch.	4/20/2018 6:25 PM
9	Na	4/15/2018 9:20 PM
10	I think you guys need to overhaul this publication. Ads have color, others do not - not sure why. Ads aren't placed where the event is happening and simplify this entire book. Remove articles unrelated to why people are using this book. Aquatics registration is overwhelming and trying to maneuver through the codes and what classes to take is difficult.	4/12/2018 12:17 PM
11	More options for kids older than 6. My child loves going to fun classes in the summer when he was younger but there isn't many options for him now	4/5/2018 6:25 PM
12	n/a	4/4/2018 9:27 AM
13	In #24 you didn't give an option of smaller publication with LESS pages. take out the pages we don't need like the city hall and convention center. take out the ads and you would save many trees.	4/2/2018 4:34 PM
14	We have a P.O. Box & I have to pick it up at rec center & never know when to get it. And this month were on a waiting list for a excursion, because I didn't get one in time. I was told it was coming out in April. I wasn't going to the pool cause I had surgery & starting tomorrow I'm going to try going back to my swim class.	4/1/2018 12:19 PM
15	make online registration easier. I can order a pizza faster than signing up for a yoga class	4/1/2018 10:56 AM
16	n/a	3/30/2018 6:18 PM
17	Mailing a copy of Henderson happenings upon request would be so helpful.	3/28/2018 11:12 PM
18	I would prefer to limit paper mail, however the online catalog is not easy to search through to find classes and mark them to look at later. An updated online system would be preferred.	3/27/2018 2:27 PM
19	Save some trees, put it all online.	3/25/2018 6:45 PM

## Henderson Happenings Survey 2018

20	The online version of Henderson Happenings is fine, but I have been to the rec center numerous times for a hard copy, which I personally prefer, only to find out that there are no more available. One time I really needed one, and had to go to three different rec centers before finally tracking one down. I live on the border of Henderson and Las Vegas, where my house is a Las Vegas zip, and right across the street from me is a Henderson zip, so I don't have anything from Parks & Rec automatically mailed to me. Please provide an option for residents such as myself to opt in to such a thing, or at least provide enough magazines to the rec centers so I know I am not wasting my time driving to one to pick one up. Not being able to have access to a hard copy has actually discouraged me from registering myself and my kids to any classes.	3/24/2018 8:25 AM
21	N/a	3/23/2018 2:12 AM
22	Why is this magazine so many pages long? You keep adding filler that nobody cares about. We just want to register for rec classes.	3/22/2018 1:20 PM
23	The activities in Henderson, especially our Multigenerational Center, are one of the best things about living in Henderson.	3/22/2018 8:01 AM
24	NA	3/21/2018 10:05 AM
25	Improve online registration. This is not the first time that I have had difficulty.	3/21/2018 9:03 AM
26	Allow us to register ourselves online so that our information (such as a birthdate) is correct. No one even checked my proof of residence when I created the account today, so why can I not just enroll myself online? I thought the point of going in was to prove residency?	3/20/2018 8:23 PM
27	I always look forward to receiving my Henderson Happenings!	3/20/2018 6:21 AM
28	Shorter surveys.	3/17/2018 9:57 AM
29	Love all the classes HATE the registration process. Requiring anyone to go into a rec center to register is archaic.	3/16/2018 3:25 PM
30	I eagerly await the arrival of my HH....in fact, I grab more copies so I can pull out what I register for yet keep a solid copy in the event something else of interest intrigues me later.	3/16/2018 12:48 PM
31	Clearer description/explanation of memberships and what all it covers? Ie:with membership can you attend classes,or that's additional costs? Maybe give incentives for memberships,can attend classes,have monthly drawing for memberships or month free of classes for the customers that attend classes on a regular basis	3/16/2018 11:47 AM
32	We live in Boulder City—have been customers for 13 plus years, and it's difficult to register and we are penalized 15%...I work for city of bc. We take henderson residents ALL the time. No extra charge.. this will be our last year enrolling!:(	3/15/2018 7:41 PM
33	Remove my address from delivery! I believe in leaving a small footprint, REDUCE. 2572 DIPLOMACY POINTE COURT HENDERSON NV 89052	3/13/2018 4:47 PM
34	Thanks for the great events! I'd love more 5K races and volunteer opportunities (park or trail cleanup, gardening days).	3/11/2018 2:00 PM
35	It would be interesting to know how many people we are paying to put this together and the cost of publication and distribution. Our tax \$ can be better employed.	3/9/2018 3:16 PM
36	n/a	3/8/2018 3:19 PM
37	I really appreciate that it is still mailed out. much easier to look through all classes at once in the paper edition. Please do not make it online only, that is very tough to use.	3/7/2018 12:53 PM
38	No comment	3/6/2018 12:26 PM
39	The classes have almost doubled in price and that is too much for our family!! If there was a sibling discount offered on all the classes that would be helpful. My children used to be involved in so many classes but they are too expensive now.	3/5/2018 10:21 AM
40	I really wish there was a rating system for instructors online. We have had some good ones and some terrible ones over the years	3/3/2018 1:43 PM
41	Thank you for the opportunity to take classes at an affordable price!	3/2/2018 2:54 PM
42	Not magazine related, but I would love to see more options from Challenger Sports again.	2/27/2018 11:26 AM

## Q26 What is your home ZIP code?

Answered: 274 Skipped: 44

ANSWER CHOICES	RESPONSES	
89002	12.41%	34
89011	7.30%	20
89012	11.31%	31
89014	9.49%	26
89015	10.58%	29
89044	4.38%	12
89052	17.88%	49
89074	13.87%	38
Other	12.77%	35
<b>TOTAL</b>		<b>274</b>

## Q27 How long have you lived in the City of Henderson?

Answered: 272 Skipped: 46

ANSWER CHOICES	RESPONSES	
Less than 1 year	9.56%	26
1 to 2 years	6.62%	18
3 to 5 years	13.60%	37
6 to 10 years	15.07%	41
11 years or more	44.49%	121
I do not live in Henderson	10.66%	29
<b>TOTAL</b>		<b>272</b>

**Q28 Please list how many individuals in the following age groups reside in your household and participate in Henderson programs and/or special events.**

Answered: 246 Skipped: 72

ANSWER CHOICES	RESPONSES	
Adults (18+ years)	87.40%	215
Children under 6	38.62%	95
Children 6 to 12	45.53%	112
Children 13 to 17	25.20%	62

#	ADULTS (18+ YEARS)	DATE
1	2	7/3/2018 10:40 AM
2	2	7/3/2018 10:35 AM
3	2	7/3/2018 10:26 AM
4	2	7/3/2018 10:22 AM
5	1	7/3/2018 10:11 AM
6	1	7/3/2018 9:39 AM
7	2	7/3/2018 9:19 AM
8	1	7/3/2018 9:07 AM
9	2	7/3/2018 8:59 AM
10	2	7/3/2018 8:46 AM
11	2	4/23/2018 5:26 PM
12	2	4/23/2018 3:33 PM
13	2	4/23/2018 1:20 PM
14	4	4/22/2018 1:21 PM
15	2	4/22/2018 1:02 PM
16	2	4/19/2018 3:14 PM
17	2	4/19/2018 11:22 AM
18	2	4/18/2018 12:17 PM
19	2	4/18/2018 6:59 AM
20	2	4/17/2018 12:21 PM
21	2	4/17/2018 12:13 PM
22	2	4/17/2018 11:57 AM
23	1	4/16/2018 5:13 PM
24	3	4/16/2018 1:59 PM
25	1	4/16/2018 1:24 PM
26	3	4/16/2018 12:23 PM
27	2	4/16/2018 9:07 AM

## Henderson Happenings Survey 2018

28	2	4/16/2018 6:38 AM
29	2	4/15/2018 9:20 PM
30	2	4/15/2018 9:02 PM
31	2	4/15/2018 3:43 PM
32	2	4/13/2018 2:36 PM
33	2	4/13/2018 2:29 PM
34	1	4/10/2018 10:05 PM
35	2	4/10/2018 6:50 PM
36	2	4/10/2018 6:22 PM
37	2	4/9/2018 4:17 PM
38	2	4/9/2018 3:14 PM
39	2	4/8/2018 10:03 PM
40	2	4/8/2018 6:35 PM
41	2	4/8/2018 11:44 AM
42	1	4/7/2018 8:26 PM
43	2	4/6/2018 2:14 PM
44	1	4/6/2018 12:44 PM
45	3	4/6/2018 11:16 AM
46	0	4/5/2018 9:53 PM
47	2	4/5/2018 6:25 PM
48	1	4/4/2018 8:58 PM
49	3	4/4/2018 10:01 AM
50	3	4/4/2018 9:27 AM
51	2	4/4/2018 7:54 AM
52	3	4/3/2018 11:05 AM
53	2	4/3/2018 10:00 AM
54	2	4/3/2018 9:50 AM
55	1	4/3/2018 8:08 AM
56	2	4/2/2018 9:37 PM
57	2	4/2/2018 8:07 PM
58	2	4/2/2018 4:18 PM
59	2	4/2/2018 9:52 AM
60	2	4/2/2018 8:42 AM
61	1	4/1/2018 8:34 PM
62	2	4/1/2018 12:19 PM
63	2	4/1/2018 10:56 AM
64	2	4/1/2018 1:38 AM
65	1	3/31/2018 9:13 PM
66	0	3/31/2018 5:55 PM
67	2	3/31/2018 3:31 PM
68	2	3/31/2018 11:56 AM

## Henderson Happenings Survey 2018

69	2	3/31/2018 10:10 AM
70	2	3/31/2018 9:26 AM
71	1	3/31/2018 8:41 AM
72	1	3/31/2018 7:25 AM
73	3	3/30/2018 11:06 PM
74	1	3/30/2018 9:39 PM
75	2	3/30/2018 6:18 PM
76	1	3/30/2018 5:50 PM
77	2	3/30/2018 5:34 PM
78	2	3/30/2018 3:35 PM
79	2	3/30/2018 9:33 AM
80	3	3/30/2018 9:14 AM
81	2	3/29/2018 9:49 PM
82	2	3/28/2018 11:22 PM
83	2	3/28/2018 11:12 PM
84	2	3/28/2018 5:53 PM
85	1	3/28/2018 12:48 PM
86	2	3/28/2018 7:59 AM
87	2	3/27/2018 10:08 PM
88	2	3/27/2018 2:27 PM
89	2	3/27/2018 1:27 PM
90	2	3/26/2018 2:06 PM
91	2	3/26/2018 11:35 AM
92	2	3/25/2018 10:04 PM
93	1	3/25/2018 6:45 PM
94	2	3/25/2018 6:12 PM
95	2	3/24/2018 11:09 PM
96	2	3/24/2018 8:25 AM
97	2	3/23/2018 4:42 PM
98	1	3/23/2018 2:57 PM
99	2	3/23/2018 2:34 PM
100	1	3/23/2018 1:31 PM
101	2	3/23/2018 10:28 AM
102	7	3/23/2018 2:12 AM
103	2	3/22/2018 10:24 PM
104	2	3/22/2018 6:43 PM
105	2	3/22/2018 1:20 PM
106	2	3/22/2018 9:49 AM
107	2	3/22/2018 9:08 AM
108	2	3/22/2018 8:01 AM
109	2	3/21/2018 9:06 PM



## Henderson Happenings Survey 2018

110	2	3/21/2018 6:06 PM
111	2	3/21/2018 4:38 PM
112	1	3/21/2018 11:15 AM
113	1	3/21/2018 10:05 AM
114	2	3/21/2018 8:36 AM
115	1	3/21/2018 8:06 AM
116	2	3/20/2018 10:54 PM
117	2	3/20/2018 10:15 PM
118	2	3/20/2018 9:29 PM
119	2	3/20/2018 9:20 PM
120	1	3/20/2018 8:23 PM
121	1	3/20/2018 7:28 PM
122	2	3/20/2018 4:17 PM
123	2	3/20/2018 3:08 PM
124	2	3/20/2018 2:27 PM
125	2	3/20/2018 2:01 PM
126	1	3/20/2018 12:37 PM
127	1	3/20/2018 11:53 AM
128	2	3/20/2018 9:51 AM
129	2	3/20/2018 8:47 AM
130	2	3/20/2018 8:18 AM
131	4	3/20/2018 8:16 AM
132	2	3/20/2018 7:04 AM
133	1	3/20/2018 6:22 AM
134	1	3/20/2018 6:21 AM
135	2	3/20/2018 6:14 AM
136	1	3/20/2018 6:08 AM
137	2	3/20/2018 6:06 AM
138	2	3/20/2018 5:54 AM
139	1	3/19/2018 5:41 PM
140	2	3/19/2018 4:52 PM
141	3	3/19/2018 3:54 PM
142	1	3/19/2018 3:30 PM
143	2	3/19/2018 3:19 PM
144	2	3/19/2018 9:02 AM
145	2	3/18/2018 10:53 PM
146	1	3/18/2018 1:13 PM
147	2	3/17/2018 6:31 PM
148	2	3/17/2018 2:38 PM
149	1	3/17/2018 1:14 PM
150	Prefer not to say	3/17/2018 9:57 AM

## Henderson Happenings Survey 2018

151	2	3/17/2018 8:30 AM
152	2	3/16/2018 10:03 PM
153	1	3/16/2018 10:02 PM
154	2	3/16/2018 7:44 PM
155	2	3/16/2018 6:31 PM
156	2	3/16/2018 5:38 PM
157	3	3/16/2018 4:06 PM
158	2	3/16/2018 3:25 PM
159	2	3/16/2018 2:17 PM
160	2	3/16/2018 1:25 PM
161	1	3/16/2018 1:15 PM
162	1	3/16/2018 12:57 PM
163	2	3/16/2018 12:48 PM
164	2	3/16/2018 12:21 PM
165	2	3/16/2018 12:16 PM
166	3	3/16/2018 11:47 AM
167	1	3/16/2018 11:18 AM
168	2	3/16/2018 10:15 AM
169	3	3/16/2018 10:10 AM
170	2	3/16/2018 9:27 AM
171	2	3/15/2018 4:02 PM
172	2	3/15/2018 3:37 PM
173	2	3/15/2018 2:57 PM
174	2	3/15/2018 1:50 PM
175	3	3/14/2018 3:36 PM
176	1	3/14/2018 9:39 AM
177	2	3/14/2018 7:42 AM
178	2	3/13/2018 9:13 PM
179	1	3/13/2018 4:47 PM
180	1	3/13/2018 4:09 PM
181	2	3/12/2018 1:28 PM
182	2	3/11/2018 5:07 PM
183	2	3/11/2018 2:00 PM
184	1	3/11/2018 12:43 PM
185	2	3/11/2018 11:22 AM
186	0	3/11/2018 11:12 AM
187	1	3/10/2018 6:11 PM
188	1	3/10/2018 12:04 PM
189	2	3/10/2018 11:53 AM
190	3	3/10/2018 9:28 AM
191	57	3/9/2018 11:18 AM

## Henderson Happenings Survey 2018

192	2	3/9/2018 7:23 AM
193	1	3/8/2018 6:45 PM
194	2	3/8/2018 3:19 PM
195	2	3/8/2018 2:33 PM
196	2	3/7/2018 3:37 PM
197	2	3/7/2018 12:53 PM
198	2	3/6/2018 3:58 PM
199	2	3/6/2018 12:26 PM
200	2	3/5/2018 2:28 PM
201	1	3/5/2018 12:19 PM
202	1	3/5/2018 10:34 AM
203	2	3/4/2018 10:37 AM
204	1	3/3/2018 6:10 PM
205	2	3/3/2018 1:43 PM
206	2	3/2/2018 8:26 PM
207	w	3/2/2018 3:49 PM
208	2	3/2/2018 2:54 PM
209	2	3/2/2018 8:13 AM
210	2	3/1/2018 3:51 PM
211	3	3/1/2018 1:19 PM
212	2	3/1/2018 10:39 AM
213	2	2/27/2018 12:24 PM
214	2	2/27/2018 11:26 AM
215	2	2/26/2018 7:02 PM
<b>#</b>	<b>CHILDREN UNDER 6</b>	<b>DATE</b>
1	1	4/23/2018 5:26 PM
2	1	4/23/2018 3:33 PM
3	1	4/23/2018 1:20 PM
4	1	4/22/2018 1:21 PM
5	1	4/18/2018 12:17 PM
6	1	4/18/2018 10:51 AM
7	1	4/18/2018 6:59 AM
8	1	4/16/2018 1:59 PM
9	1	4/16/2018 9:07 AM
10	2	4/16/2018 6:38 AM
11	0	4/15/2018 9:20 PM
12	1	4/15/2018 9:02 PM
13	3	4/15/2018 3:43 PM
14	0	4/13/2018 2:36 PM
15	1	4/12/2018 4:52 PM
16	2	4/12/2018 3:39 PM

## Henderson Happenings Survey 2018

17	2	4/10/2018 6:50 PM
18	0	4/10/2018 6:22 PM
19	2	4/10/2018 9:39 AM
20	3	4/9/2018 4:17 PM
21	1	4/9/2018 3:14 PM
22	1	4/8/2018 6:35 PM
23	0	4/8/2018 11:44 AM
24	0	4/5/2018 9:53 PM
25	2	4/4/2018 10:01 AM
26	2	4/4/2018 9:40 AM
27	1	4/3/2018 11:14 AM
28	1	4/2/2018 9:37 PM
29	2	4/2/2018 9:52 AM
30	1	4/1/2018 3:47 AM
31	1	4/1/2018 1:38 AM
32	0	3/31/2018 9:13 PM
33	0	3/31/2018 5:55 PM
34	1	3/31/2018 9:26 AM
35	1	3/30/2018 3:35 PM
36	1	3/30/2018 9:33 AM
37	1	3/29/2018 9:49 PM
38	0	3/28/2018 11:22 PM
39	3	3/27/2018 10:08 PM
40	1	3/27/2018 2:27 PM
41	3	3/27/2018 1:27 PM
42	1	3/26/2018 11:35 AM
43	1	3/24/2018 11:09 PM
44	1	3/24/2018 8:25 AM
45	1	3/23/2018 4:42 PM
46	1	3/23/2018 2:12 AM
47	1	3/22/2018 6:43 PM
48	1	3/22/2018 1:20 PM
49	1	3/22/2018 9:49 AM
50	2	3/22/2018 9:08 AM
51	1	3/21/2018 11:15 AM
52	1	3/21/2018 9:03 AM
53	1	3/20/2018 10:54 PM
54	1	3/20/2018 10:15 PM
55	1	3/20/2018 9:29 PM
56	1	3/20/2018 9:20 PM
57	0	3/20/2018 7:28 PM

## Henderson Happenings Survey 2018

58	1	3/20/2018 2:27 PM
59	2	3/20/2018 2:01 PM
60	2	3/20/2018 11:53 AM
61	1	3/20/2018 9:32 AM
62	1	3/20/2018 8:47 AM
63	2	3/20/2018 8:16 AM
64	0	3/20/2018 6:22 AM
65	1	3/20/2018 6:21 AM
66	1	3/20/2018 6:14 AM
67	1	3/19/2018 11:53 PM
68	0	3/19/2018 3:19 PM
69	3	3/19/2018 7:08 AM
70	1	3/17/2018 6:31 PM
71	1	3/17/2018 2:38 PM
72	2	3/17/2018 1:49 PM
73	1	3/17/2018 10:23 AM
74	1	3/17/2018 8:30 AM
75	0	3/16/2018 6:31 PM
76	1	3/16/2018 12:21 PM
77	0	3/16/2018 9:27 AM
78	0	3/15/2018 3:37 PM
79	3	3/15/2018 1:50 PM
80	1	3/13/2018 8:24 PM
81	0	3/13/2018 4:47 PM
82	0	3/12/2018 1:28 PM
83	3	3/12/2018 12:23 PM
84	1	3/11/2018 11:22 AM
85	0	3/11/2018 11:12 AM
86	2	3/8/2018 3:19 PM
87	1	3/7/2018 3:37 PM
88	0	3/6/2018 3:58 PM
89	1	3/5/2018 12:19 PM
90	1	3/3/2018 6:10 PM
91	2	3/3/2018 1:43 PM
92	2	3/2/2018 8:26 PM
93	0	3/1/2018 3:51 PM
94	0	3/1/2018 10:39 AM
95	1	2/27/2018 11:26 AM
<b>#</b>	<b>CHILDREN 6 TO 12</b>	<b>DATE</b>
1	1	4/23/2018 3:33 PM
2	1	4/23/2018 1:20 PM

## Henderson Happenings Survey 2018

3	2	4/22/2018 1:02 PM
4	1	4/18/2018 12:17 PM
5	2	4/17/2018 12:21 PM
6	2	4/17/2018 11:57 AM
7	1	4/16/2018 5:13 PM
8	2	4/16/2018 9:07 AM
9	2	4/15/2018 9:20 PM
10	1	4/15/2018 9:02 PM
11	1	4/15/2018 3:43 PM
12	2	4/13/2018 2:36 PM
13	2	4/13/2018 11:28 AM
14	1	4/12/2018 4:52 PM
15	2	4/10/2018 10:05 PM
16	3	4/10/2018 6:50 PM
17	2	4/10/2018 6:22 PM
18	2	4/9/2018 4:17 PM
19	0	4/9/2018 3:14 PM
20	2	4/8/2018 10:03 PM
21	2	4/8/2018 6:35 PM
22	2	4/8/2018 11:44 AM
23	1	4/8/2018 3:45 AM
24	3	4/6/2018 2:14 PM
25	1	4/6/2018 12:44 PM
26	1	4/6/2018 11:16 AM
27	0	4/5/2018 9:53 PM
28	2	4/5/2018 8:16 PM
29	1	4/5/2018 6:25 PM
30	2	4/4/2018 10:40 AM
31	1	4/3/2018 10:00 AM
32	1	4/2/2018 8:07 PM
33	3	4/2/2018 4:18 PM
34	2	4/1/2018 11:49 AM
35	2	4/1/2018 3:47 AM
36	3	4/1/2018 1:38 AM
37	0	3/31/2018 9:13 PM
38	0	3/31/2018 5:55 PM
39	1	3/31/2018 8:50 AM
40	1	3/30/2018 6:18 PM
41	2	3/30/2018 4:29 PM
42	1	3/30/2018 9:14 AM
43	1	3/29/2018 9:49 PM

## Henderson Happenings Survey 2018

44	2	3/28/2018 11:22 PM
45	2	3/28/2018 11:12 PM
46	1	3/28/2018 5:53 PM
47	1	3/28/2018 7:59 AM
48	2	3/27/2018 10:08 PM
49	2	3/27/2018 2:27 PM
50	1	3/27/2018 1:27 PM
51	1	3/24/2018 11:09 PM
52	1	3/24/2018 8:25 AM
53	1	3/23/2018 2:57 PM
54	2	3/23/2018 1:31 PM
55	3	3/23/2018 2:12 AM
56	1	3/22/2018 10:24 PM
57	1	3/22/2018 7:20 PM
58	1	3/22/2018 6:43 PM
59	2	3/22/2018 1:20 PM
60	1	3/22/2018 9:49 AM
61	1	3/21/2018 4:38 PM
62	1	3/21/2018 8:06 AM
63	2	3/20/2018 10:15 PM
64	2	3/20/2018 9:29 PM
65	0	3/20/2018 7:28 PM
66	1	3/20/2018 12:37 PM
67	1	3/20/2018 11:53 AM
68	1	3/20/2018 9:51 AM
69	1	3/20/2018 7:04 AM
70	0	3/20/2018 6:22 AM
71	2	3/20/2018 6:21 AM
72	1	3/20/2018 6:08 AM
73	2	3/19/2018 7:52 PM
74	1	3/19/2018 3:30 PM
75	0	3/19/2018 3:19 PM
76	1	3/17/2018 6:31 PM
77	1	3/17/2018 1:49 PM
78	0	3/16/2018 6:31 PM
79	1	3/16/2018 3:25 PM
80	1	3/16/2018 11:47 AM
81	1	3/16/2018 11:18 AM
82	3	3/16/2018 9:27 AM
83	1	3/15/2018 7:41 PM
84	0	3/15/2018 3:37 PM

## Henderson Happenings Survey 2018

85	1	3/15/2018 2:57 PM
86	2	3/15/2018 1:50 PM
87	2	3/14/2018 9:39 AM
88	0	3/13/2018 4:47 PM
89	1	3/13/2018 4:09 PM
90	1	3/13/2018 1:02 PM
91	2	3/12/2018 1:28 PM
92	2	3/11/2018 11:12 AM
93	3	3/10/2018 11:53 AM
94	1	3/10/2018 9:28 AM
95	1	3/8/2018 6:45 PM
96	2	3/8/2018 2:33 PM
97	1	3/7/2018 3:37 PM
98	2	3/7/2018 12:53 PM
99	1	3/6/2018 3:58 PM
100	1	3/6/2018 12:26 PM
101	2	3/6/2018 6:33 AM
102	1	3/5/2018 12:19 PM
103	5	3/5/2018 10:21 AM
104	2	3/4/2018 8:08 PM
105	1	3/4/2018 10:37 AM
106	1	3/4/2018 6:53 AM
107	1	3/2/2018 3:49 PM
108	2	3/2/2018 2:54 PM
109	1	3/2/2018 8:13 AM
110	0	3/1/2018 3:51 PM
111	2	3/1/2018 10:39 AM
112	2	2/27/2018 3:30 PM
<b>#</b>	<b>CHILDREN 13 TO 17</b>	<b>DATE</b>
1	0	4/23/2018 3:33 PM
2	1	4/19/2018 3:14 PM
3	1	4/16/2018 12:23 PM
4	0	4/15/2018 9:20 PM
5	4	4/13/2018 2:36 PM
6	1	4/12/2018 3:39 PM
7	1	4/10/2018 10:05 PM
8	0	4/10/2018 6:22 PM
9	0	4/9/2018 4:17 PM
10	0	4/9/2018 3:14 PM
11	2	4/8/2018 10:03 PM
12	0	4/8/2018 11:44 AM



## Henderson Happenings Survey 2018

13	1	4/6/2018 12:44 PM
14	0	4/5/2018 9:53 PM
15	1	4/2/2018 8:07 PM
16	2	4/2/2018 9:52 AM
17	1	4/1/2018 10:56 AM
18	1	4/1/2018 1:38 AM
19	0	3/31/2018 9:13 PM
20	0	3/31/2018 5:55 PM
21	2	3/30/2018 11:06 PM
22	0	3/29/2018 9:49 PM
23	1	3/28/2018 11:22 PM
24	1	3/28/2018 5:53 PM
25	1	3/27/2018 1:27 PM
26	1	3/26/2018 11:35 AM
27	1	3/22/2018 7:20 PM
28	1	3/22/2018 1:20 PM
29	2	3/21/2018 4:38 PM
30	0	3/20/2018 9:29 PM
31	1	3/20/2018 9:20 PM
32	0	3/20/2018 7:28 PM
33	2	3/20/2018 12:37 PM
34	0	3/20/2018 6:22 AM
35	1	3/20/2018 6:08 AM
36	1	3/19/2018 3:30 PM
37	0	3/19/2018 3:19 PM
38	0	3/16/2018 6:31 PM
39	1	3/16/2018 5:38 PM
40	1	3/16/2018 12:21 PM
41	1	3/16/2018 10:15 AM
42	1	3/16/2018 10:10 AM
43	1	3/16/2018 9:27 AM
44	0	3/15/2018 3:37 PM
45	2	3/14/2018 7:42 AM
46	0	3/13/2018 4:47 PM
47	0	3/12/2018 1:28 PM
48	1	3/11/2018 5:07 PM
49	2	3/11/2018 11:12 AM
50	1	3/10/2018 9:28 AM
51	1	3/8/2018 6:45 PM
52	1	3/8/2018 3:19 PM
53	1	3/8/2018 2:33 PM

## Henderson Happenings Survey 2018

54	2	3/7/2018 3:37 PM
55	2	3/6/2018 3:58 PM
56	2	3/6/2018 6:33 AM
57	1	3/4/2018 10:37 AM
58	1	3/2/2018 8:26 PM
59	1	3/2/2018 3:49 PM
60	0	3/1/2018 3:51 PM
61	1	3/1/2018 1:19 PM
62	0	3/1/2018 10:39 AM

## Q29 What is your age group?

Answered: 268 Skipped: 50

ANSWER CHOICES	RESPONSES	
18 to 25	2.61%	7
26 to 34	16.79%	45
35 to 44	29.85%	80
45 to 54	17.91%	48
55 to 64	13.81%	37
65 and over	19.03%	51
TOTAL		268

## Q30 What is your gender?

Answered: 267 Skipped: 51

ANSWER CHOICES	RESPONSES	
Female	86.14%	230
Male	13.86%	37
TOTAL		267