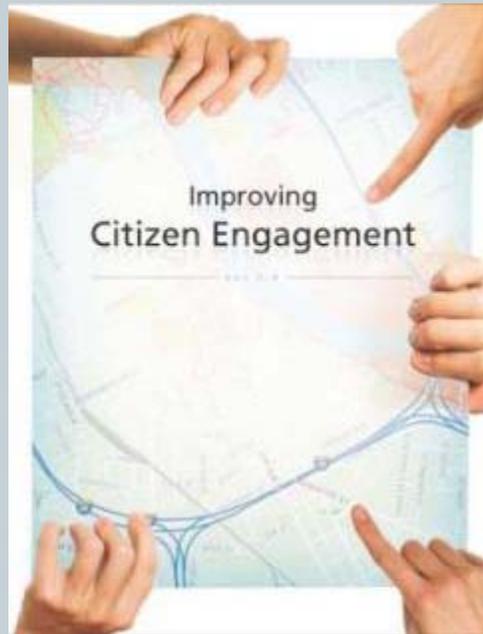


# Citizen Engagement



**CITY OF HENDERSON**





# IMPROVING CITIZEN ENGAGEMENT



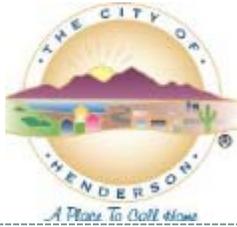
- **The City of Henderson is committed to engaging its citizens and businesses, and understands how technology can support that endeavor. The City wants to:**
  - Make it easier for citizens and businesses to interact with the City
  - Provide services anytime, anywhere
  - Enable more citizens to conduct government business online rather than inline
- **The City of Henderson engages its citizens through many channels, such as:**
  - Social media
  - Online information
  - Online services



# SOCIAL MEDIA



- The City of Henderson actively uses social media to engage its citizens and businesses. The following social networks are used by the City:
  - FaceBook: <https://www.facebook.com/cityofhenderson>
  - Google+: <https://plus.google.com/+cityofhenderson>
  - YouTube: <http://www.youtube.com/user/cityofhenderson>
  - Twitter: <https://twitter.com/cityofhenderson>
  - LinkedIn: <http://www.linkedin.com/company/city-of-henderson>



# ONLINE INFORMATION AND SERVICES



- The City of Henderson offers the following online information and services from

[www.cityofhenderson.com](http://www.cityofhenderson.com):

- Citizens Online Police Reporting System
- Sex Offender Locator
- Crime Search
- Municipal Court Online Records
- Municipal Court Secure Online Payments
- Henderson Municipal Code
- DSC Online
- Business License Search
- Pay Permits Online
- Pay Business License Fees Online
- Schedule & Review Building Inspections
- Zoning Information
- GIS & Interactive Map
- Contact Henderson
- Register for Parks & Recreation Classes
- Tickets to Pavilion events
- Utility Bill Online
- Business License Applications
- Community Development Applications
- Community Development Handouts & Checklists
- Development Services Center Forms
- Fire Department Event Request Forms
- Pet License Application
- Public Works Land Development Forms
- Public Works Quality Control Forms
- Traffic/Parking Complaints
- Utility Services Forms
- Online video streaming of City Council Meetings

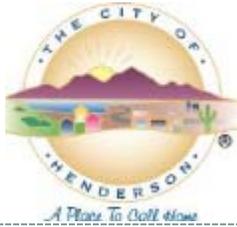


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- Pay Permits Online
- Pet License Application
- Public Works Land Development Forms
- Public Works Quality Control Forms
- Register for Parks & Recreation Classes
- Schedule & Review Building Inspections
- Sex Offender Locator
- Tickets to Pavilion events
- Traffic/Parking Complaints
- Utility Bill Online
- Utility Services Forms
- Zoning Information



# ONLINE INFORMATION AND SERVICES



- **The City of Henderson offers the following online information and services from its mobile website ([m.cityofhenderson.com](http://m.cityofhenderson.com)):**

**City Phone Directory**

Connect direct to City Departments

**City Facilities Map Locator**

Locate Public Safety and Justice Facilities

Special Event Facilities

Parks and Recreation Facilities

**Contact Henderson**

Report Neighborhood Concerns

**Inspections**

Schedule Inspections

View Inspection History

**City Clerk Services**

Voter Registration Services

Passport Services

**News Feed**

RSS Feed to the latest Henderson News

**Events Calendar**

General Events, City Council Meetings

Planning Commission Meetings

Redevelopment Meetings

**Social Network**

Direct link to the City's Facebook, Twitter and

YouTube sites