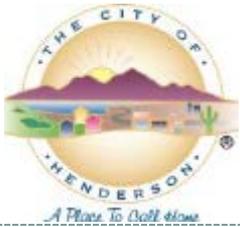


Technology and Data upgrades



CITY OF HENDERSON

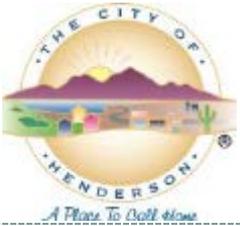




Technology and Data Systems Upgrades



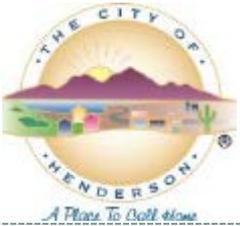
The City of Henderson takes public safety seriously and to support that, the City upgraded many components of its Computer Aided Dispatch and e911 systems.



Computer Aided Dispatch



- The Computer Aided Dispatch (CAD) software was several versions behind the vendor's most recent release and the HP Nonstop system hosting the CAD software had reached end of life.
- The City replaced the older HP Nonstop with a new HP Nonstop and upgraded the CAD software to the latest vendor version.
- These software upgrades and hardware replacements will ensure smooth and continuous operations for the City's Communication Center for years to come.



e911



- The e911 system was incompatible with current workstation and server operating systems and had reached end of life.
- The City replaced the entire e911 system with a new solution (hardware, software, telecomm) that was compatible with current City technology infrastructure standards and that will lend itself to future e911 enhancements.
- These software and hardware replacements will ensure our citizens can connect to modern and reliable 911 services for years to come.