

Regional Collaboration



**CITY OF HENDERSON
DEPARTMENT OF INFORMATION TECHNOLOGY**

**WORKING WITH THE TECHNOLOGY DEPARTMENTS
OF OTHER GOVERNMENT ENTITIES OF NEVADA TO
IMPROVE CITIZEN SERVICES AND PUBLIC SAFETY**



Summary



- The IT Departments within the government entities of Southern Nevada have a rich history of collaboration and working together to seek opportunities for consolidation and sharing, where practical to do so.
- To this end, shared IT services are already established in areas such as GIS, 911 Call Center, master hardware/software pricing agreements, animal management system, criminal repository (SCOPE) and wanted vehicle repository (WVS), to name a few.
- The IT Departments continue to collaborate to build shared services to improve and simplify the citizen experience. The following pages highlight some of our more recent initiatives.

Laura Fucci, Chief Information Officer, City of Henderson

MJBL



MULTI-JURISDICTIONAL BUSINESS LICENSE

**PARTICIPANTS:
CLARK COUNTY, LAS VEGAS, HENDERSON,
NORTH LAS VEGAS**

**STEERING COMMITTEE CHAIR:
HENDERSON CIO**



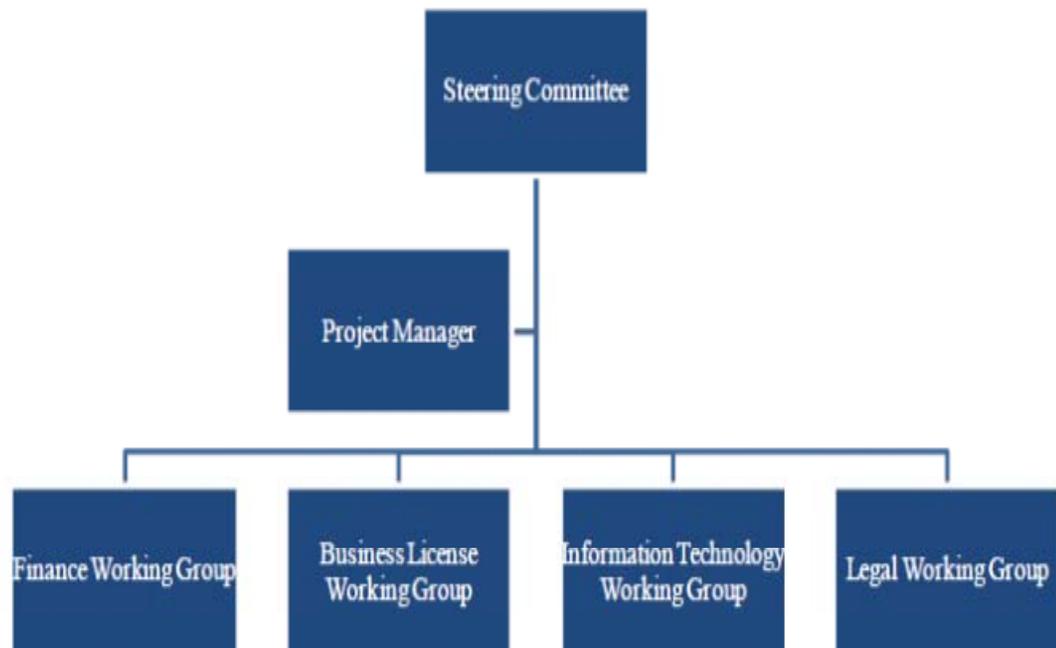
What is MJBL?

The Multi-Jurisdictional Business License (MJBL) Steering Committee is comprised of Business License Managers/ Directors and Chief Information Officers from Las Vegas, Henderson, North Las Vegas, and Clark County, whose purpose is to:

Coordinate regional efforts through collaboration and partnerships to continuously improve the business licensing environment.

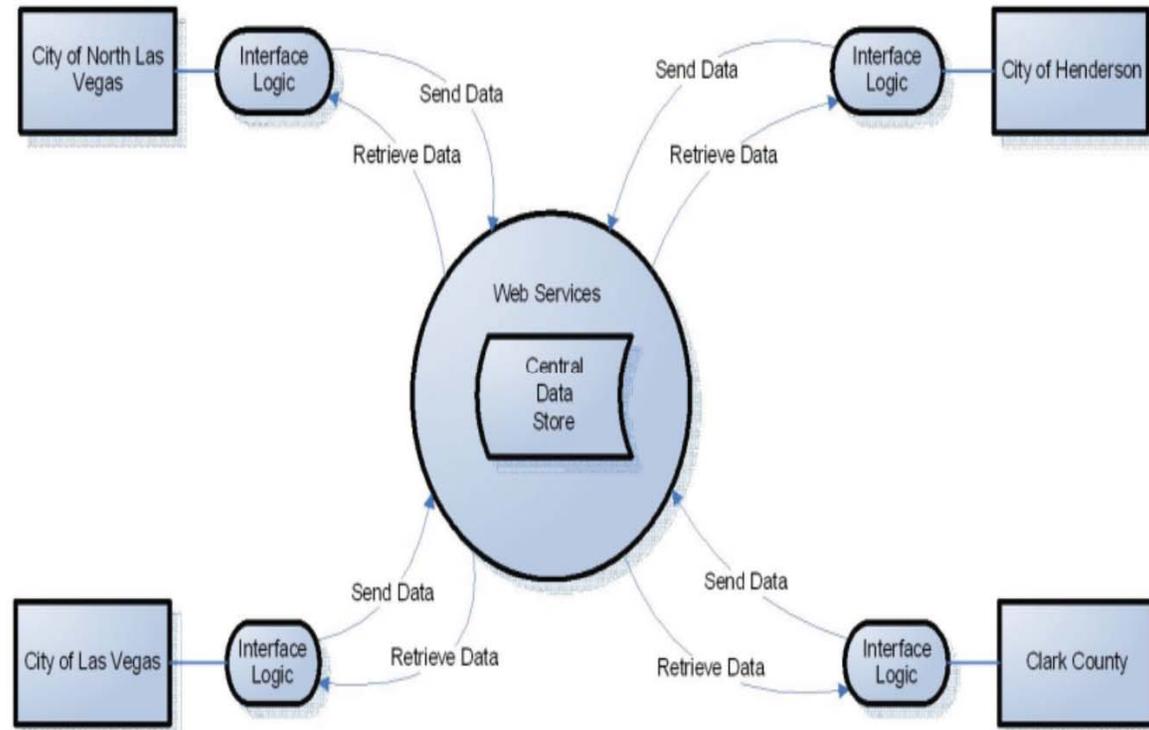
A STRUCTURED APPROACH FOR MULTI-JURISDICTIONAL EFFORTS

***Representatives from each jurisdiction sit on each committee.
Each committee is chaired by a different jurisdiction .***



The CDS has been established by the MJBL Steering Committee as a mechanism to share Business Licensing request, thus enabling the creation of a Multi-Jurisdictional Business License (MJBL). A business seeking a license qualified for MJBL may apply for a MJBL in their primary location. The MJBL is effective in all jurisdictions where the business notes operations.

The CDS is hosted by the City of Henderson.



The Central Data Store (CDS)



Changes to Business License Processes



- **Ordinance Changes**

- Ordinances were adopted to include common definitions and provisions such as semi-annual renewal periods, providing consistency between the jurisdictions, allowing for transition of data between them.
- More standardized fees were adopted to simplify the collection of fees by other jurisdictions.

- **Transition Plan**

- This included primary matching data records between the jurisdictions, ensuring no duplicate records existed and businesses were represented accurately. Businesses were contacted to confirm the data in the system. New MJBL Certificates have been issued to businesses with a MJBL.

- **Common Forms**

- A business with a MJBL may change its primary location. When it does so, it must notify the jurisdiction of the change. A common form used by all participating jurisdictions has been developed for this notification process.



Continuing Work of MJBL



- Each jurisdiction has (or soon will have) affect an on-line business license application process in a shared initiative to bring people on-line for their business licensing needs.
- We are establishing a central jurisdiction locator making it easier for any business to determine which jurisdiction they need to go to (on-line or in-line, as they prefer) to meet their business licensing needs.
- Add more MJBL types to the CDS.



Collaboration Between MJBL and SOS



- The Nevada Secretary of the State (SOS) is developing SilverFlume, Nevada's Business Portal. SOS's objective with SilverFlume is to act as a one-stop-shop for business licenses statewide.
- With the collaboration built amongst the MJBL Steering Committee, we have been prepared to communicate as a region with the SOS on the needs of local government and how to integrate those with State government into SilverFlume.
- We continue to be excited about our collaboration opportunities moving forward with the SOS.

SCOPE II



**SHARED COMPUTER OPERATIONS FOR
PROTECTION AND ENFORCEMENT – II**

PARTICIPANTS:

**LAS VEGAS METROPOLITAN POLICE DEPARTMENT
(LVMPD), CLARK COUNTY, LAS VEGAS,
HENDERSON, NORTH LAS VEGAS, STATE OF
NEVADA**

**STEERING COMMITTEE CHAIR:
CITY OF HENDERSON CIO**



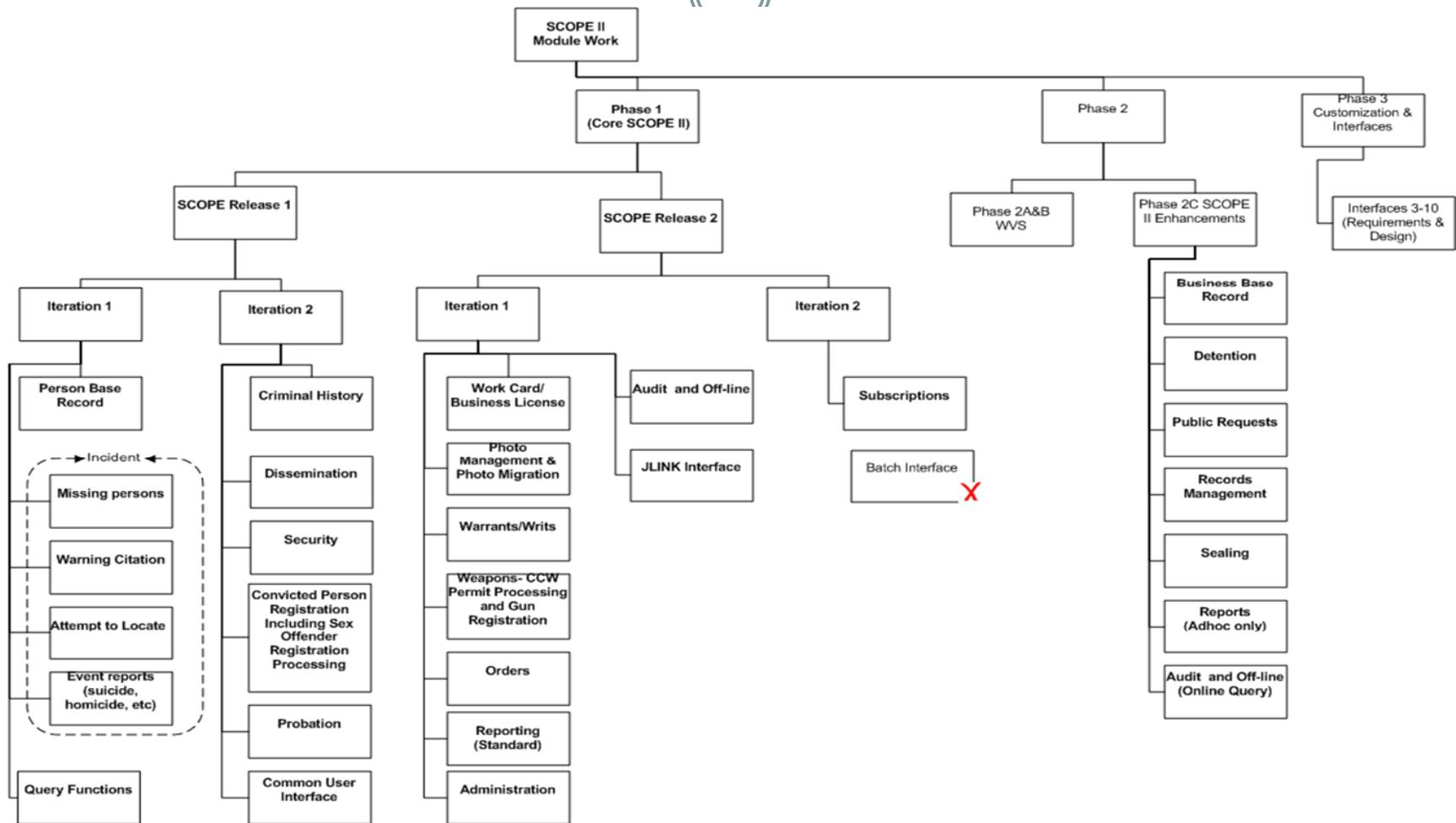
What is SCOPE II?



- The SCOPE and WVS systems are used by nearly 90 federal, state and local agencies. Neither of these systems meet the growing demands of their respective user communities (11,000 SCOPE users and 5,000 WVS users).
 - SCOPE, a name-driven system originally implemented in 1968, stores essential criminal and non-criminal information on people, including arrest, conviction, disposition and demographic data.
 - WVS, a vehicle-driven system originally implemented in 1980, stores local information on vehicles of interest.
- SCOPE II is an effort to replace the SCOPE and WVS systems with an integral solution that uses, houses and shares information critical to the county's justice process.
- SCOPE II went live on May 20, 2013 with the replacement of the SCOPE system. The WVS system, the lesser effort of the two, is expected to go live in SCOPE II by the end of 2013.



SCOPE II Work Breakdown Schedule



Query will be addressed as part of each module where applicable.

X Converted for Change Management



SCOPE II Details



- **Steering Committee:** Comprised of executives from the top six user entities of the SCOPE system. It is chaired by the City of Henderson CIO with the Vice Chair from LVMPD.
- **Funding:** The SCOPE II effort is funded by grants and cost allocations obtained by the top six user entities.
- **Hosting:** Clark County hosts the system.
- **Technical Team:** The system was built by Clark County and an implementer contracted by Clark County, and is maintained by Clark County IT staff. The Clark County IT staff communicated with IT staff from other jurisdictions about technical requirements.
- **Functional Team:** Business experts from each entity participated in defining business requirements and user testing of the system.
- **Budget and Grant Committee:** Finance and grant experts from the top six using entities worked together to track and report on budget and grant status and issues, and coordinate interlocal agreements.



Conclusion



MJBL and SCOPE II are some prime examples of the City of Henderson's Department of Information Technology's engagement in regional efforts to improve citizen service and public safety initiatives.

We continue to partner with our neighbors on innovative approaches to increase citizen service and are excited about future opportunities.

The CIOs of the Southern Nevada meet monthly to discuss opportunities; the IT managers and CIOs throughout the state meet quarterly on this topic; and all IT staff meet at least annually.