

Water Main Information:

How do I obtain information regarding water main shut-down scheduling and approval?

Water main shutdown requests may be submitted by completing a case in [Contact Henderson 24/7](#). Select Water & Sewer and then Water Main Shutdown Request to submit your request.

Water main shutdown requests may be submitted by completing a case in Contact Henderson. Water main shutdowns should be scheduled during our business working days, Monday through Friday, excluding holidays. Weekends, evening, night or holiday shut down request will incur overtime fees. In order to facilitate processing, please complete the required fields. Water Main shutdowns are specifically for water mains located in the public right of way.