



A Place To Call Home

HENDERSON
POLICE DEPARTMENT

2014 Annual Report



Commitment to Service
and Excellence

INTEGRITY
HONOR
PEOPLE
PROFESSIONALISM
DEDICATION

Value Statement

Integrity

We commit to keeping the public trust by holding ourselves accountable to the highest standards of ethical behavior.

Honor

We commit with pride to being a member of this department and service the community with distinction.

People

We commit to all citizens and each other to carry out our responsibilities with courtesy compassion and respect.

Professionalism

We commit to excellence with a focus on innovation, service, and leadership.

Dedication

We are devoted to our work, committed to our community and dedicated to the service of others.



City of Henderson

TABLE OF CONTENTS

Value Statement.....	2	Crime Labs Forensics	19-21
Table of Contents	3	Traffic Crashes	22-23
Cover Letters	4-5	Communication	20-21
Organization Chart Vision Statement..	6-7	Corrections.....	24-26
2014 Accomplishments	8-9	Animal Control.....	27
Diversity.....	10-11	Volunteers.....	28
Community Community Relations....	12-14	Internal Affairs.....	29-32
Index Crime Report.....	15	Communications	33
Arrests	16	Commendation Ceremony	34-35
Crimes Against Persons	17-18		



City of Henderson

MAYOR ANDY HAFEN



On behalf of the City of Henderson, I'm pleased to present to you the 2014 Henderson Police Department Annual Report. This report highlights the many initiatives, programs and accomplishments designed to deliver premier public safety services to our community. These accomplishments are made possible due to strong and proactive partnerships among the department, community and city leaders.

This report offers an overview of the Henderson Police Department and the many critical services it provides; the volume and nature of calls for service received; and the teamwork, excellence and professionalism of our officers and civilian employees alike. It also provides the department with an important tool to demonstrate transparency and to stay in communication with our residents and local businesses.

I'm proud that Henderson continues to be ranked among the top ten safest cities in the nation. In a recent City of Henderson community assessment survey, 92 percent of respondents said they feel safe in their neighborhoods and safe from violent crimes, and 98 percent are satisfied with our quality of life.

The City Council and I appreciate the dedication of Chief Patrick Moers and the fine men and women of the Henderson Police Department. We appreciate the important role they play in making the City of Henderson a premier and safe place for citizens, businesses and visitors alike.

Sincerely,

A handwritten signature in black ink that reads "Andy Hafen". The signature is fluid and cursive.

Mayor Andy Hafen
City of Henderson

A Place To Call Home

City of Henderson

POLICE CHIEF PATRICK MOERS



Every day the men and women of the Henderson Police Department put their lives on the line to ensure that Henderson is the best and safest community in which to live, learn, work, raise a family and retire. They embody the vision of the department, which is to make Henderson the safest city in the country by providing premier police services through innovation and partnerships with our community.

It is because of this dedication that, in 2014, Henderson placed fifth in the Top 10 Safest Cities in America based on rankings released by Movoto Real Estate Blog, a web site that provides information and resources to home buyers. Movoto's rankings are based on FBI violent crime data collected from police department across the country. This demonstrates that our actions as a department are producing concrete results. Henderson's high standard of living, strong sense of community and financial stability also contribute to safety and security within our community.

The overall crime rate in Henderson has increased by more than 1 percent since 2009. In 2014, crimes against persons reported in the Uniform Crime Report increased by 23 percent from the previous year, and decreased by 26 percent from five years ago. Most of these increases in crimes against persons is the result of a change in how the FBI classifies sexual assaults. Crimes against property also increased, by 1 percent from the previous year and 5 percent from five years ago. Police work is an ever-evolving process and we will continue to explore new methods to reduce crime in Henderson.

Police work involves more than preventing and solving crimes; it also encompasses building a strong relationship with the community. Henderson Police officers found many opportunities to positively interact with the residents we serve through programs such as D.R.E.A.M.S., (Decisions, Responsibilities, Education, Achievements, Motivation, and Self-Esteem). Talk Shop with Cops, Every 15 Minutes, Neighborhood Watch and home security programs, and our annual Halloween candy giveaway.

The Henderson Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2002. In 2014, the Henderson Police Department was awarded the CALEA Gold Standard Assessment, which focuses primarily on processes and outcomes associated with standards specific to agency policies. In short, it works to measure the impact of accreditation as opposed to simply confirming compliance through a file-by-file review. Henderson Police Department is the first agency in Nevada to receive such distinction.

2014 marks my third year as Chief of the Henderson Police Department and I could not be prouder of the sworn officers and civilian staff who represent the department. We will continue our efforts to keep the citizens of Henderson safe and our community secure.

A handwritten signature in black ink that reads "Patrick Moers". The signature is written in a cursive, flowing style.

Patrick Moers
Police Chief

Henderson Police Department

COMMAND TEAM ORGANIZATIONAL CHART



POLICE CHIEF
Patrick E. Moers



SUPPORT COMMAND
Deputy Chief Todd Peters



OPERATIONS COMMAND
Deputy Chief Jeff Stilson



Technical Services
Capt. Dane Mattoon



Corrections
Supr. Pam Lauer



Special Services
Capt. Bobby Long



Patrol East
Capt. Brian Dunaway



Investigative Services
Capt. Michael Johnson



Patrol West
Capt. Marc Cassell



Patrol North
Capt. Eric Denison



Vision Statement

To make Henderson the safest city in the country by providing premier police services through innovation and partnerships with our community.



Henderson Police Department

2014 ACCOMPLISHMENTS

Henderson Ranked among America's 10 Safest Cities – Henderson was ranked among the top ten safest cities in America with a population over 200,000 in a report released by Law Street Media, a law and policy website. Law Street Media's ranking is based on data contained in the 2013 Federal Bureau of Investigation Uniform Crime Report, which compiles statistics from police departments across the country.

Gold Standard Recognition by CALEA – The Henderson Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies since 2002. In 2014 the HPD was awarded the CALEA Gold Standard Assessment, which focuses primarily on processes and outcomes associated with standards specific to agency policies. In short, it works to measure the impact of accreditation as opposed to simply confirming compliance through a file-by-file review. HPD is the first agency in Nevada to receive such distinction.

Digital Government Achievement Award – The Shared Computer Operations for Protection and Enforcement (SCOPE II) project received the DGAA award in the Government-to-Government category for 2014. The Henderson Police Department played a major role in accomplishing the rebuild of this vital yet archaic system. Our Henderson residents and police officers, along with those of Clark County and the State of Nevada, are safer and able to conduct their jobs more efficiently with this criminal history system in place and operating.

Use of Force Program – The HPD has continued to improve its use of force program by establishing a Use of Force Oversight and Management position in the Training Bureau. This position is extremely important in developing and updating our policies, identifying trends, and evaluating blue team reports to improve training to our officers. Officer Jamie Borden has obtained certification from the leader in use of force in the country, the Force Science Institute.

Education Standards for Advancement – Newly-adopted department standards now require a college degree for advancement beyond the patrol officer level. To justify police officer pay and benefits, the Henderson public demands more of officers and the college degree requirement is the first step in achieving a more educated police force as well as meeting sentiment from a more scrutinizing public. Of our 14 new recruits, nine (64%) have degrees: two have an Associate's Degree; six have Bachelor's Degrees; and one has a Master's Degree.

Mandatory Rotation – A new Career Development Policy has been implemented, which will encourage more job rotation amongst the department's various specialized units. Today's younger officers have expressed a desire for greater mobility within a police department for development opportunities and to realize increased job satisfaction. Gone are the days when a new officer would be placed into a position and stay there for most of his or her career. Many senior officers in choice assignments will now be held to a new mandatory assignment rotation and manage an assignment's "standard duration," meaning he or she will have to move to another area within a set timeframe to afford others an opportunity to learn the specialized craft. This not only provides greater job satisfaction for officers wishing to stretch their competencies, but also provides a more well-rounded department with greater cross-trained officers and balanced skill sets.

Henderson Police Department

2014 ACCOMPLISHMENTS

Officer Testing Changes and Savings – In a continuing effort to maximize efficiency, save money and remain a premier agency, HPD has contracted with National Testing Network to provide testing for Police and Corrections officer positions. Costs for the new tests, advertising, and collecting other candidate forms will only be \$150 per year. This provides a savings of over \$10,000 per recruitment compared to current practices and we typically engage in two per year. But even further savings are realized because each candidate must pay \$45 to take the test, reducing the impact on HPD's budget. This also means applicants will have the flexibility to take the test at a number of locations in the other 14 states and eliminate the need for candidates to travel to City Hall for this initial step. The company will eventually expand to all 50 states giving HPD a much broader, diverse and better candidate pool from which to choose. Also, traditional testing – typically conducted at the Henderson Convention Center – is currently limited to 750 applicants and is usually closed after two to three days. But this new testing process will erase that limit and will be open for 30 days. Having a pool of candidates beyond the 750 applicant limit will allow HPD to draw from a larger portion of applicants with higher test scores, giving city residents a higher caliber officer and promote diversity.

Vegas E-Commerce Tracking and Reporting System (VECTRS) – The US Department of Justice through the Smart Policing Initiative has awarded the Henderson Police Department a \$610,000.00 grant to develop and deploy an investigative lead generation tool to assist with identifying and prosecuting criminals who use e-trade to sell stolen property. The data-mining tool will assist with the identification of stolen goods posted on the web so HPD can return stolen property to its original owner within the City of Henderson. The HPD will collaborate with other local jurisdictions and federal government organizations in southern Nevada.

National Police Research Platform Survey – The final leg of this national survey was initiated in October with the Law Enforcement Organizational (LEO) Survey. The LEO survey was an opportunity to confidentially share views about policing and our own police department. The survey results will describe current practices from the employee's point of view. The findings are expected to lead to improvements in law enforcement organizations that will directly benefit sworn and civilian personnel.



Henderson Police Department

DIVERSITY

In 2010, Nevada was the fifth most diverse state, according to USA TODAY calculations. The Silver State ranked 27th in 1960 and stayed near the middle until 1990. By 2060 Nevada will rank third in racial and ethnic diversity. Hawaii is expected to be No. 1 followed by California. Although the department continues its regular Cultural Diversity Training designed to educate officers on how to recognize stereotypes, prejudices, discrimination and oppression that could encompass various communities, increased efforts have been made to build relationships with minority groups and minority chambers of commerce. One goal is to increase candidate diversity in future recruitments. Expanded advertising efforts targeting African-American, Asian and Hispanic communities will help to attract more minority candidates than in the past.

According to the 2010 Census, the demographic profile of the City of Henderson was as follows:

Race	Henderson
White	78.80%
Black or African American	5.70%
American Indian & Alaska Native	0.50%
Asian	7.90%
Native Hawaiian & Other Pacific Islander	0.40%
Some other race	0.30%
One race	96.30%
Two or more races	3.70%
Hispanic or Latino - Culture*	
Non-Hispanic or Latino	86.20%
Hispanic or Latino (of any race)	13.80%

Source: U.S. Census Bureau, American Community Survey

*The federal government considers race and Hispanic origin to be two separate and distinct concepts.

For this reason, Hispanics may be of any race. For more information, visit census.gov.

Henderson Police Department

Demographic Profile

Caucasian	84.82%
African American	4.02%
Native American	0.22%
Asian American	4.02%
Hispanic	6.92%

Henderson Police Department

DIVERSITY

Currently, the Henderson Police Department employs 330 police officers, 80 corrections officers and more than 160 full-time civilian employees.

The department profile of the Henderson Police Department is as follows:

2014

Sworn Personnel		Entry Level	Supervisory (Sgt/Lt)	Executive (Capt./Above)	Totals
Male	Caucasian	198	45	9	252
	African American	11	1	0	12
	Native American	1	0	0	1
	Asian	10	1	0	11
	Hispanic	19	2	0	21
	Total	239	49	9	297
Female	Caucasian	26	4	0	30
	African American	0	0	0	0
	Native American	0	0	0	0
	Asian	0	0	0	0
	Hispanic	1	0	0	1
	Total	27	4	0	31

2014

Non-Sworn Personnel		Clerical	Supervisory/Tech.	Managerial/Prof.	Total
Male	Caucasian	0	14	6	20
	African American	0	1	1	2
	Native American	0	0	0	0
	Asian	0	2	0	2
	Hispanic	1	1	1	3
	Total	1	18	8	27
Female	Caucasian	26	43	9	78
	African American	1	3	0	4
	Native American	0	0	0	0
	Asian	2	3	0	5
	Hispanic	1	4	1	6
	Total	30	53	10	93

Henderson Police Department

IN THE COMMUNITY

Community Partnership - Community building events have increased such as the Training Bureau's participation in:

- The City of Henderson Education Fair at the Downtown Rec Center
- Stroll and Roll
- Every 15 Minutes
- Demonstrating our Fitness Program with Silver Springs Rec Center

Talk Shop with Cops – Henderson residents were invited to meet with Henderson Police officers to learn more about what the officers are doing to help keep the community safe. The meetings focus on topics such as traffic, crime trends and neighborhood safety, followed by a question and answer period. The meetings also give residents a chance to voice concerns and share ideas on issues in their neighborhoods.

Law Enforcement Special Olympics – The Silver Award of Excellence was awarded to the Henderson Police Department for their organization and participation in the Torch Run for Southern Nevada.

Operation ReportIt – ReportIt is a free citizen property inventory system that lets people securely store serial numbers, item descriptions, pictures and scans of receipts so that their items may be more easily identified in the event of their theft or loss. Each ReportIt account can store up to 100 items and is only accessible by the account holder using a username and password. When police recover a stolen item that has been registered with ReportIt, the rightful owner will receive an email letting them know the property has been found. Henderson officers armed with laptop computers will be posted outside consumer electronics stores to help shoppers record the serial numbers of their purchases with the online property inventory service during Operation ReportIt.

YES, Incorporated- Captain Johnston and the Henderson Police Department have been working with the Yes, Inc. students for the past four years to provide mentorship and professional development. During the school year, Captain Johnston regularly meets with students to discuss current trends in law enforcement, testing requirements, academy life, job interview skills and crime scene investigations. Additionally, Captain Johnston organizes an annual job shadow where students are provided demonstrations/sit a longs with our Crime Scene Analysts, Communications, Municipal Court, SWAT and K-9. This outreach is just part of our youth diversity efforts to educate local students in what the Henderson Police Department has to offer them professionally.



Henderson Police Department

COMMUNITY RELATIONS BUREAU

The Community Relations Bureau (CRB) is a multi-faceted bureau that utilizes a variety of strategies to prevent crime in our communities. It is often difficult to measure the impact that CRB has in our community since we never hear about the crimes that we prevented or the lives that we changed by educating our youth in healthy decision making. CRB is very effective in bridging the gap between the traditional law enforcement role and the need for the community to connect to its police department. We offer a wide array of services and programs designed to foster good partnerships within our community.

Juvenile Crime Issues:

Although criminal enforcement is the primary deterrent to these types of crime and is most often utilized in the Patrol Division; prevention and education is the preferred strategy that CRB employs to combat/prevent juvenile crime issues.

CRB actively participates in the Law Enforcement Agency Group which is hosted by the Juvenile District Attorney's Office and hold monthly meetings with other valley agencies. The goal is to discuss issues and trends relating to juvenile crime as well as new laws and procedures.

DREAMS & Every 15 Minutes:

The DREAMS program was successfully piloted at CT Sewell and was rolled out for the 2011-2012 school year. The DREAMS program offers a flexible five-week program covering many of the new issues that we are encountering with our children today. Issues such as bullying, self-esteem, and sexting are covered by this program as well as dealing with the traditional issues of drugs, alcohol and tobacco. The primary difference between the DREAMS program and DARE is the shift in focus. DARE is a consequence bases program where as DREAMS focuses on decision making and how your decisions will impact the future that you wish to build for yourself.

CRB began implementing the newly updated and expanded DREAMS program to include a realignment of the lessons, as well as a new curriculum for lesson five. The new lesson five instructs students on how to be a good "digital citizen." It includes online safety, cyber bullying, protecting personal information, and online reputation. These changes were necessary to keep up with the challenges that our students are facing.

The CRB presents the Every 15 Minutes program to all five high schools in Henderson every other year, which allows all students the opportunity to experience the program in either their junior or senior year of high school. The program shows students the affects that one decision could impact an entire community. Students and parents take part in a retreat and then allow all participants to share their experience with a noticeable change in attitude towards drinking and driving.



Henderson Police Department

COMMUNITY RELATIONS BUREAU

Dreams & Every 15 Minutes

	2013	2014
DREAMS Participants (students & parents)	2,441	2,702
DREAMS Graduates	1,922	2,661
DREAMS Public Schools (25)	25	25
Total Number of Public Schools	25	25
DREAMS Private Schools (8)	0	0
Total Private Schools	0	0
Every 15 Minutes Student Participants	27	58
Every 15 Minutes Adult / Parent Participants	35	95
Every 15 Minutes Student Observers	5,171	4,528

Total Youth Contacted	7,120	7,217
------------------------------	--------------	--------------

Personal safety and security :

Neighborhood Watch (NHW): CRB presents this program for communities to organize and watch out for their neighbors; thus making their community safer. Patrol officers are encouraged to advise crime victims about the NHW program and to provide them with CRB's contact information if interested. CRB is also proactively promoting this program by contacting the victims of crime, based up crime reports, to see if they would be interested in forming a NHW group and then assist them in the formation and training of the groups. This program encourages citizens to watch out for each other, fostering a sense of community and safety. Officers also work with HOA's to improve the safety of their communities.

Neighborhood Watch

	2013	2014
Neighborhood Watch Presentations	22	41
Newly Established Neighborhood Watch Programs	6	7
Participants	8151	425
Total Neighborhood Watch Programs	141	148

CRB offers a wide array of services to the residential community here in Henderson. Crime Prevention through Environmental Design (CPTED) is a pro-active crime prevention strategy, which surmises that the proper design and effective use of the built environment can lead to a reduction in the incidence and fear of crime; thus improving the quality of life. Emphasis is placed on the physical environment, the productive use of space and the behavior of people to create environments that officers present classes for various citizens groups to improve their personal safety/security. CRB Officers also utilize CPTED principles to conduct individualized Home Security Surveys at the request of citizens. This involves a CRB Officer's response to the home and a comprehensive evaluation, followed by a detailed written report outlining recommendations to make the home safer.

Henderson Police Department

INDEX CRIME REPORT

Index Crimes Reported to Police

Calendar Years: 2014, 2013 and 2009

CLASSIFICATION of Offenses (part 1 classes)	Jan - Dec 2014		Same Period Last Year (2013)		Crime Rate Percent of Change	Same Period 5 Years ago (2009)		Crime Rate Percent of Change
	Actual Occurred	Crime Rate per 100,000 Pop	Actual Occurred	Crime Rate per 100,000 Pop	2014 to 2013	Actual Occurred	Crime Rate per 100,000 Pop	2014 to 2009
Murder	3	1.05	8	2.87	-63.40%	4	1.45	-27.70%
Forcible Rape	89	31.09	45	16.12	92.90%	56	20.29	53.30%
Robbery	165	57.64	160	57.3	0.60%	257	93.09	-38.10%
Aggravated Assault	195	68.12	154	55.15	23.50%	296	107.22	-36.50%
Burglary	1,397	488	1,405	503.18	-3.00%	1,411	511.11	-4.50%
Larceny - Theft	3,531	1,233	3,416	1,223	0.80%	3,141	1,138	8.40%
Auto Theft	495	172.91	537	192.32	-10.10%	619	224.22	-22.90%
CRIME INDEX TOTAL	5,875	2,052.24	5,725	2,050.31	0.10%	5,784	2,095.16	-2.00%
Crimes Against Persons Total	452	157.89	367	131.43	20.10%	613	222.05	-28.90%
Crimes Against Property Total	5,423	1,894.35	5,358	1,918.88	-1.30%	5,171	1,873.11	1.10%
Population*	286,273		279,226		2.50%	276,065		3.70%

* Population estimates are based on COH Community Development figures as of January 1, 2015.



Henderson Police Department

ARRESTS

2014 Arrests

Part I Arrests*	2014	2013
Adults	1,440	1,478
Juveniles	204	189
Part I Totals	1,644	1,667

Part II Arrests**	2014	2013
Adults	7,160	7,349
Juveniles	680	683
Part II Totals	7,840	8,032

Total Arrests	2014	2013
Adults	8,600	8,827
Juveniles	884	872
Grand Total	9,484	9,699

***Part I Offenses**

Crimes selected by the FBI to be reported on a specified section of the Uniform Crime Report, including: Murder/Negligent and Non-Negligent Manslaughter, Rape, Robbery, Aggravated and Non-Aggravated Assault, Burglary, Larceny, Motor Vehicle Theft, and Arson. Human Trafficking was added in February of 2014.

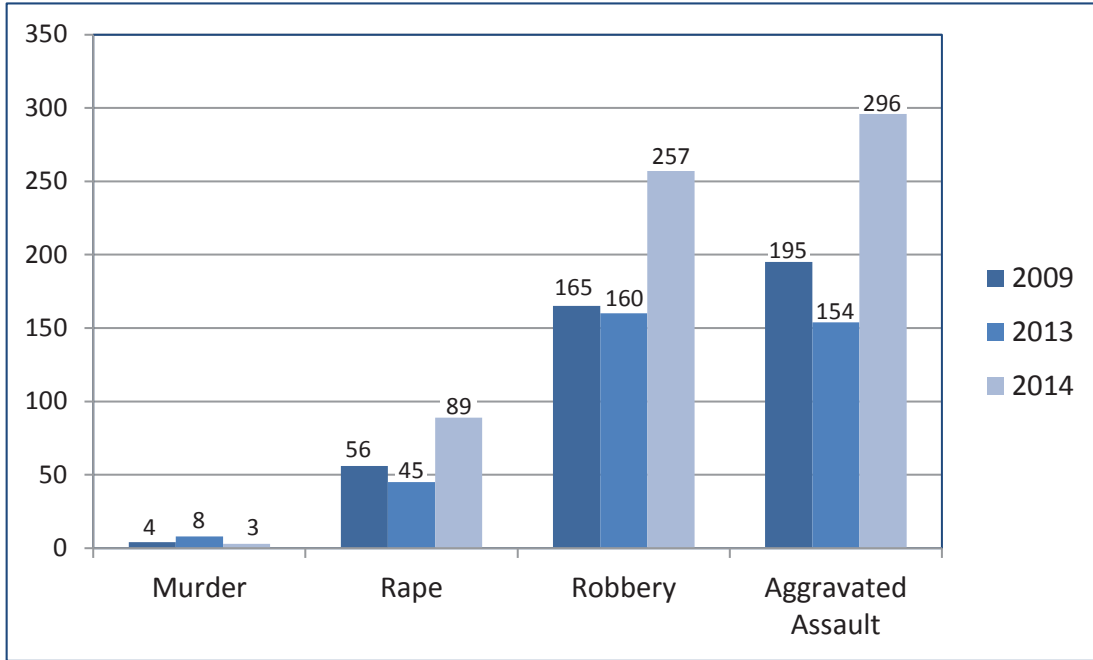
****Part II Offenses**

Any other crime not listed as a Part I Offense by the FBI in the Uniform Crime Report.

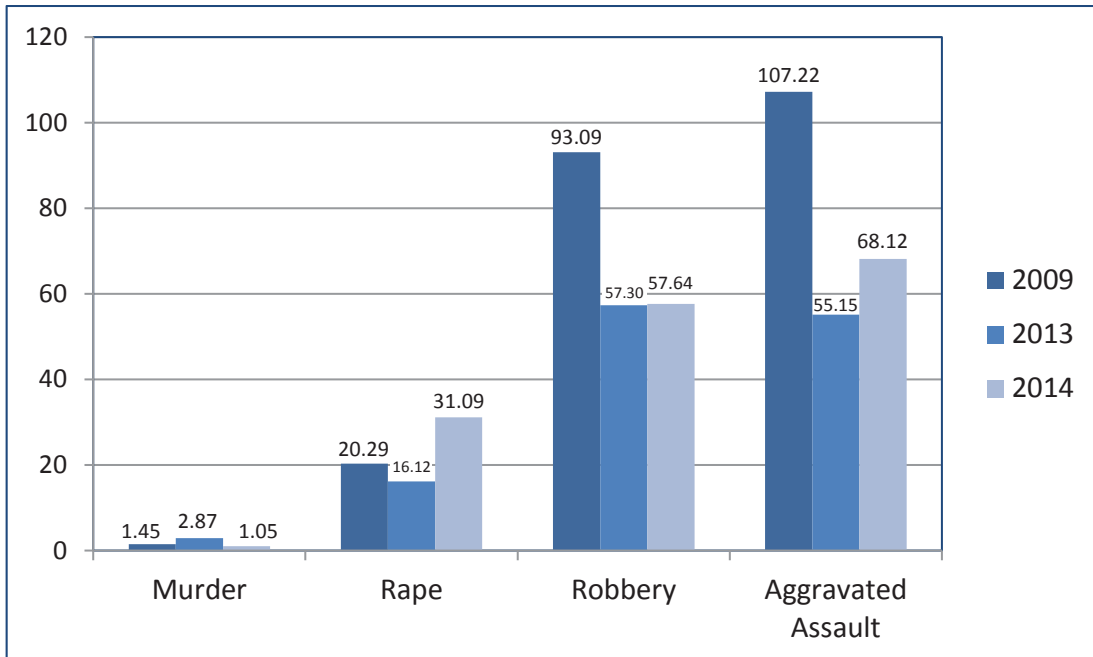
Henderson Police Department

CRIMES AGAINST PERSONS

Crimes against Persons – Three Year Comparison



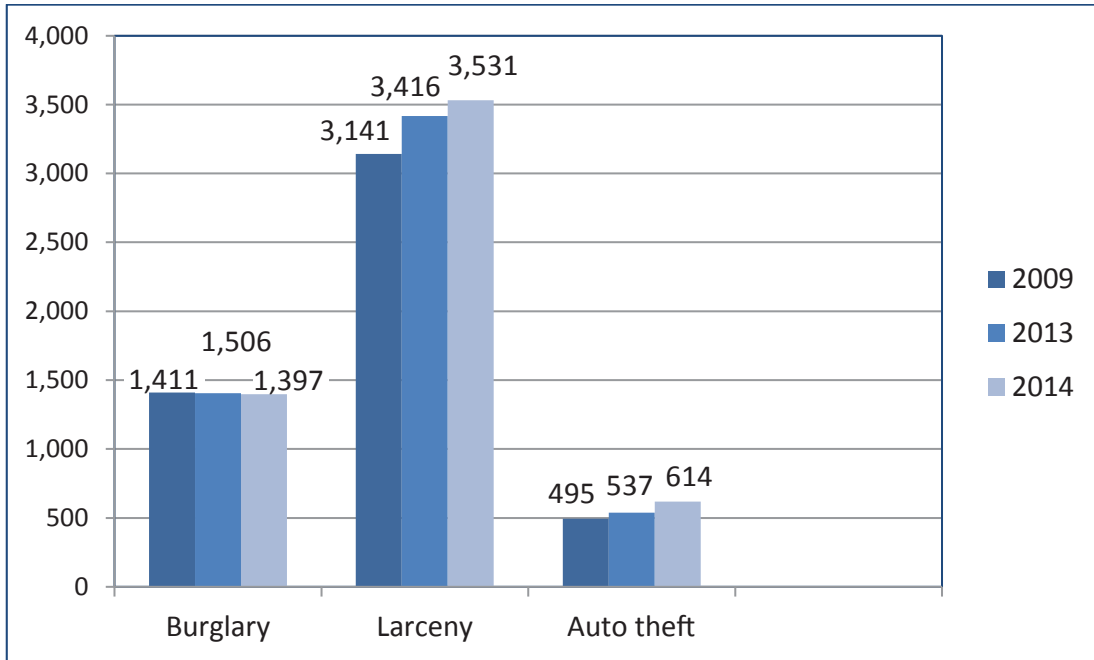
Crimes against Persons – Three Year Comparison
Crime rate per 100,000 Population



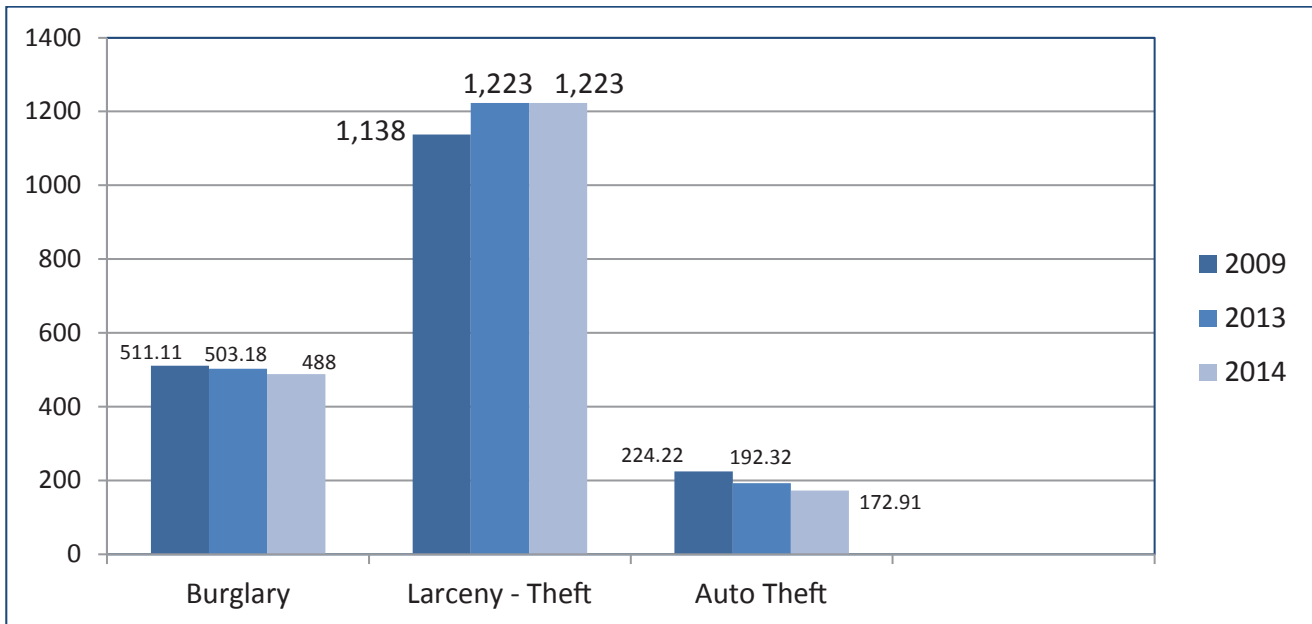
Henderson Police Department

CRIMES AGAINST PERSONS

Crime Rate for Crimes against Property-Three Year Comparison



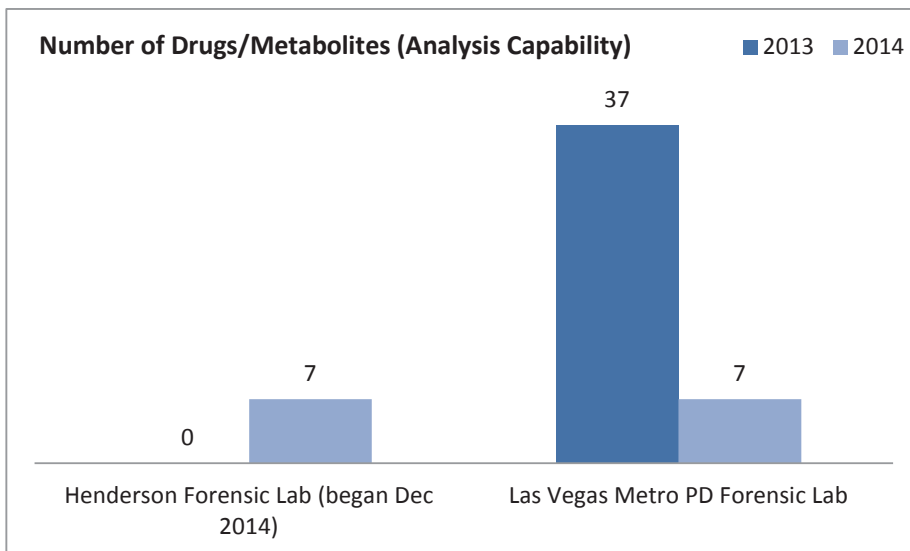
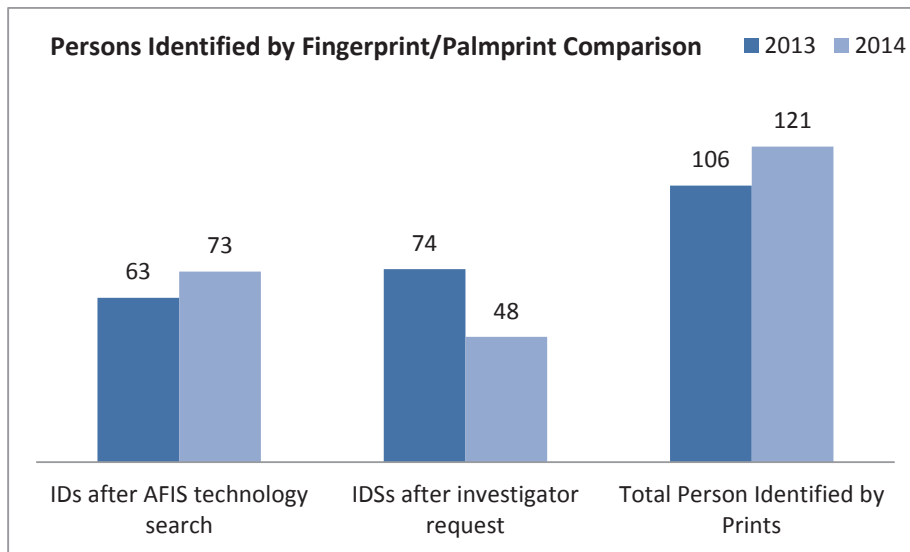
Crime Rate for Crimes against Property-Three Year Comparison
Crime rate per 100,000 Population



Henderson Police Department

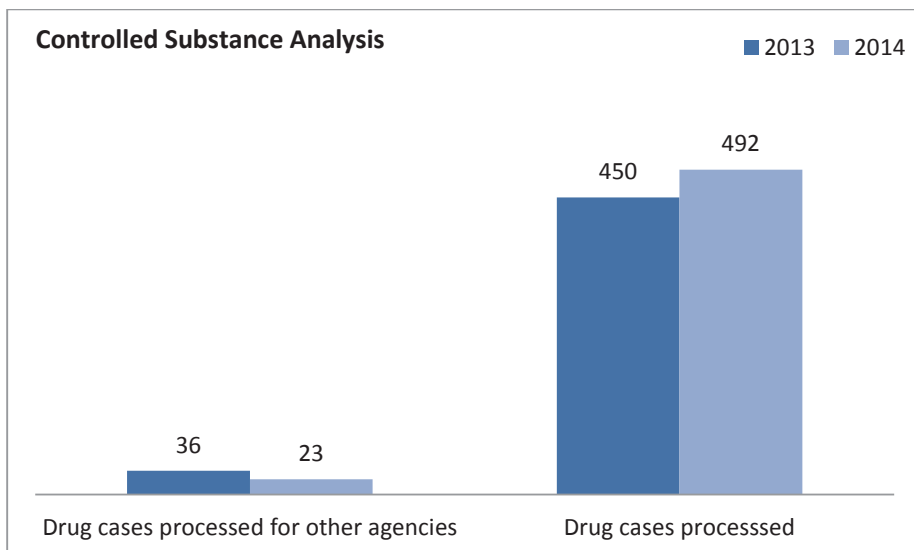
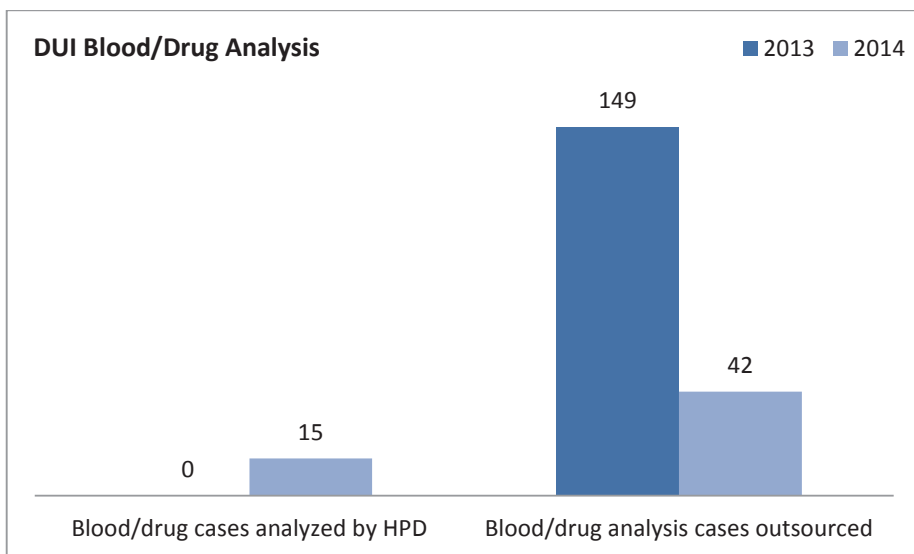
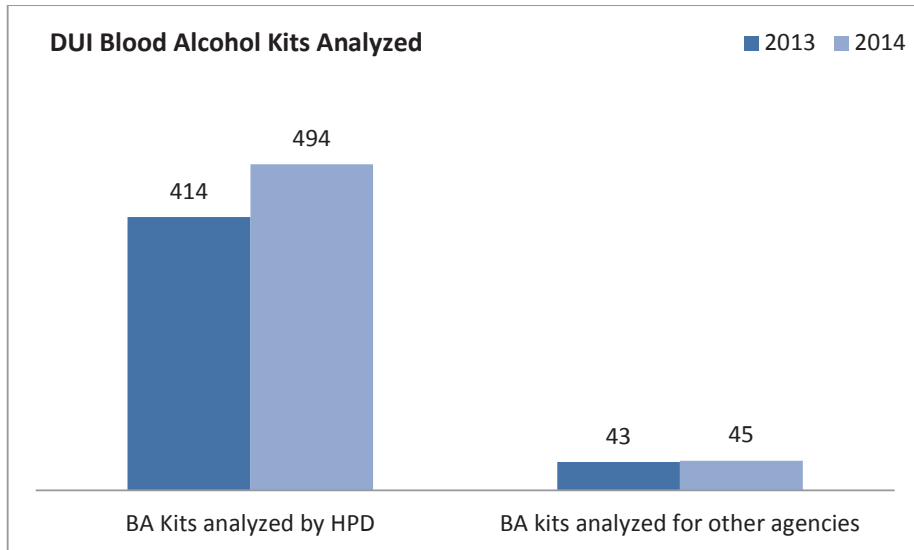
CRIME LAB/FORENSICS

The Henderson Police Department Forensic Toxicology Laboratory developed the capability to conduct quantitative analysis of blood for drugs. The lab can now conduct screening, identification, and confirmation of thirty-seven different drugs. This new on-site capability complements our existing blood alcohol analysis program and allows the lab to do the full analysis of blood from felony DUIs. With extremely rare exceptions, the Forensics Toxicology Laboratory will no longer need to send the blood to the Las Vegas Metro Police Department forensic lab or the NMS Laboratory in Pennsylvania for drug analysis.



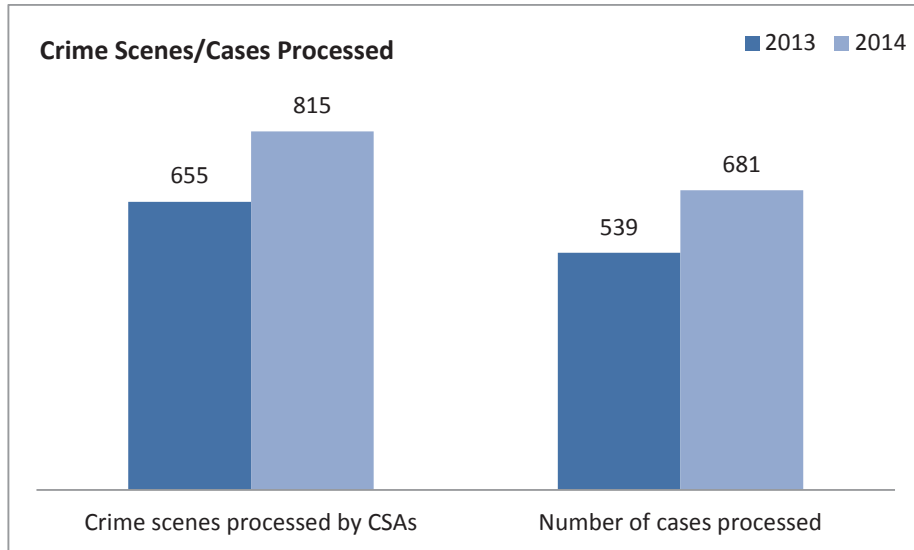
Henderson Police Department

CRIME LAB/FORENSICS



Henderson Police Department

CRIME LAB/FORENSICS

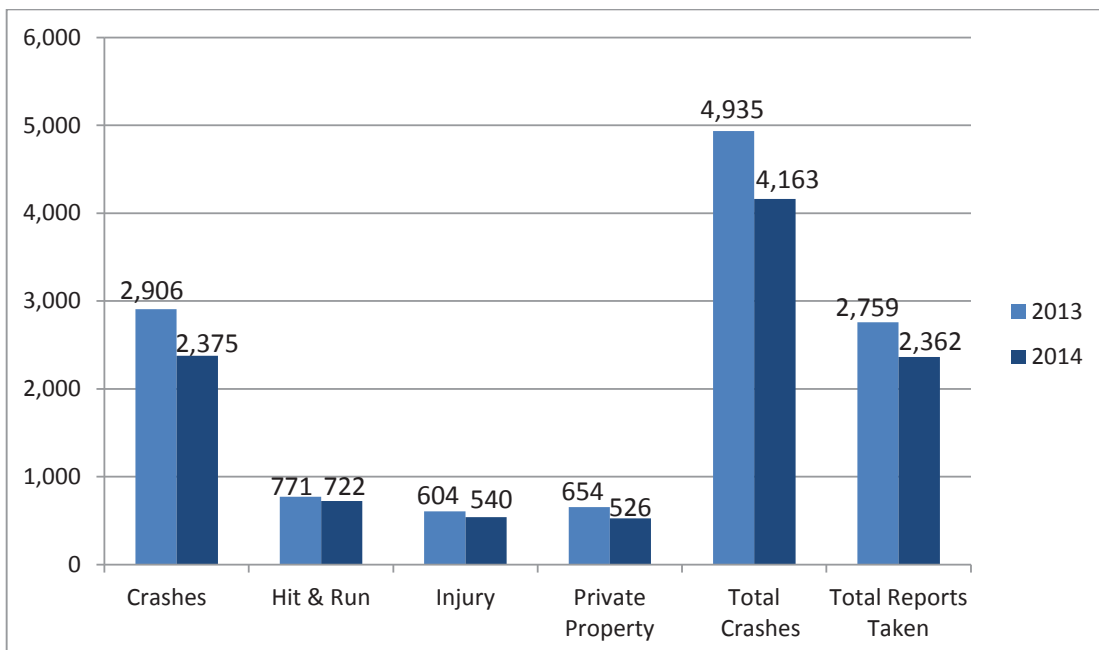


Henderson Police Department

TRAFFIC CRASHES | SUMMARY

In 2014, there were 2362 traffic collisions recorded within the City of Henderson. Of those recorded collisions, 540 had reported injuries. Included in the injury collisions, 13 crashes involved fatalities with a total of 13 deaths. Below is a comparison chart showing a reduction in all crash categories. Most notably, there was a 18% reduction in overall crashes.

	Crashes	Hit & Run Crashes	Injury Crashes	Priv. Property Crashes	Total Crashes	Total Reports Taken
January	229	63	33	46	371	200
February	234	49	44	52	379	196
March	193	71	38	27	329	203
April	203	54	44	43	344	198
May	211	53	53	51	368	204
June	151	55	45	52	303	163
July	160	65	35	42	302	166
August	179	56	53	48	336	189
September	198	60	41	43	342	194
October	201	74	71	38	384	243
November	215	59	38	34	346	198
December	201	63	45	50	359	208
Total	2,375	722	540	526	4,163	2,362*



* Total Crashes are higher than Reports Taken due to duplicate calls for service, drivers exchange information without a police report, vehicles gone on officers arrival, etc.

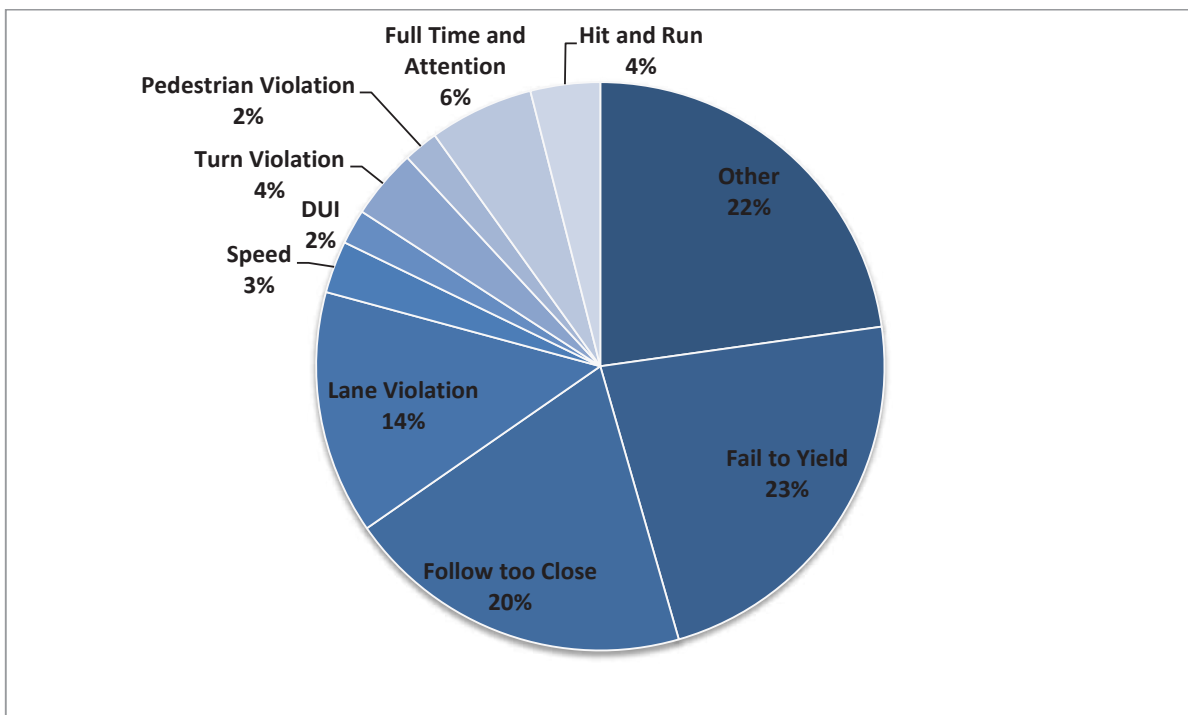
Henderson Police Department

TOP 10 TRAFFIC CRASH LOCATIONS

A majority of collisions in the City of Henderson occur on heavily travelled intersections. Below is a list of intersections which have the highest number of traffic collisions that occurred in 2014. These are considered the top 10 dangerous intersections for the City of Henderson. These locations make up approximately 21% of all crashes within the City of Henderson.

Intersection	Crashes
South Eastern Avenue & St. Rose Parkway	83
South Eastern Avenue & West Horizon Ridge Parkway	61
West Warm Springs Road & South Stephanie Street	54
South Stephanie Street & West Sunset Road	51
West Lake Mead Parkway & South Boulder Highway	48
West Warm Springs Road & North Green Valley Parkway	47
West Sunset Road & Marks Street	41
St. Rose Parkway & Paseo Verde Parkway	40
East Sunset Road & North Green Valley Parkway	33
South Eastern Avenue & Coronado Center Drive	32
Total	490

These intersections will continue to be a primary focus of enforcement efforts of Henderson Traffic Officers as well as enforcement efforts by the Joining Forces Traffic Grant Program. When working in these areas, Officers will concentrate on crash causing violations in an effort to curb the collision rate.



Henderson Police Department

CORRECTIONS

Detention Center Recreation Yard Remodel – The Nevada Health Code, American Jail Association Standards and ICE standards require all inmates to receive outdoor recreation time. Due to criminal history or behavioral issues, a percentage of the inmates must be classified as Special Management. These inmates must also have a minimum amount of outdoor recreation time, but cannot be placed in the outdoor recreation area with other inmates who could have physical contact with them, and they with other inmates. The remodel has addressed and accommodated this issue.

Victim Information and Notification Everyday (VINE) – VINE allows crime victims to receive information relating to the crime, sentence and release of persons serving sentences in state prison.

Cell Extraction and Response Team (CERT) – Specialized units in a correctional facility, when deployed by properly trained personnel, can reduce officer and inmate injuries and reduce an agency's liability. Proper policies, training and deployment are paramount to a successful CERT program. HPD's Corrections Division has implemented a specialized unit trained to handle inmate movement, disturbances and uprisings.

Commissary-Inmate Financial System Kiosks – When an inmate is booked into the Henderson Detention Center, an inventory of their property is conducted as part of this process. U.S. currency at the time of booking, is deposited into an inmate account under the arrestee's name. At any time during the inmate's stay, family and friends may deposit funds into the inmate's account. The funds in the inmate's account are available for their use to purchase a variety of services available within the detention facility. Installation of these kiosks has earned the recognition of the Henderson Innovation Program (HIP).

Orientation Video – HPD's Detention Center has implemented an orientation video in English, Spanish and American Sign Language, meeting the Department of Justice requirements.

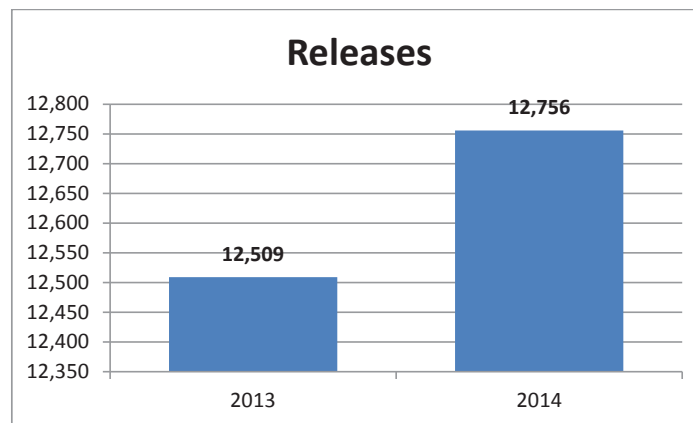
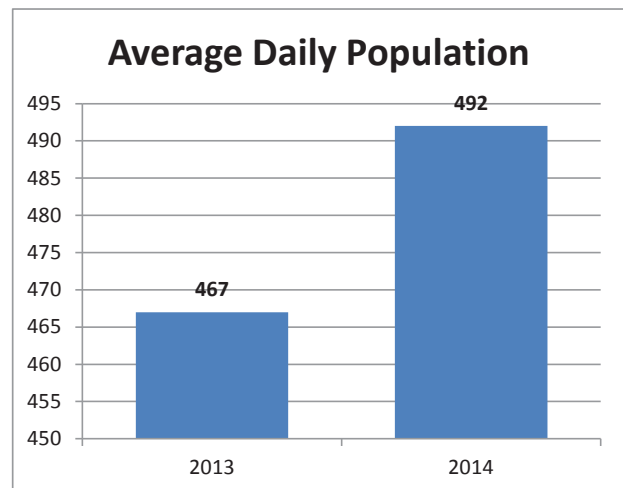
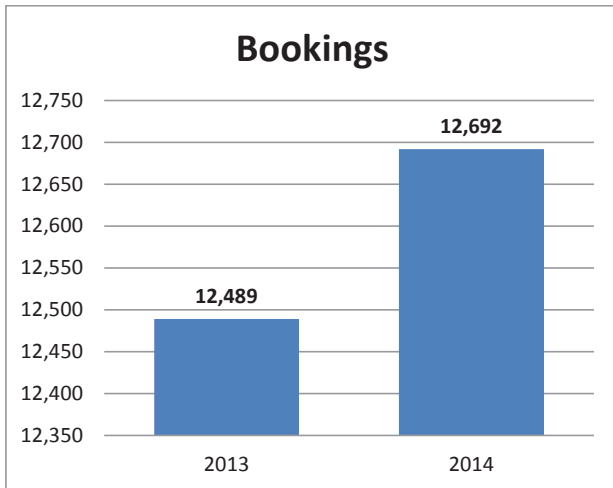


Henderson Police Department

CORRECTIONS

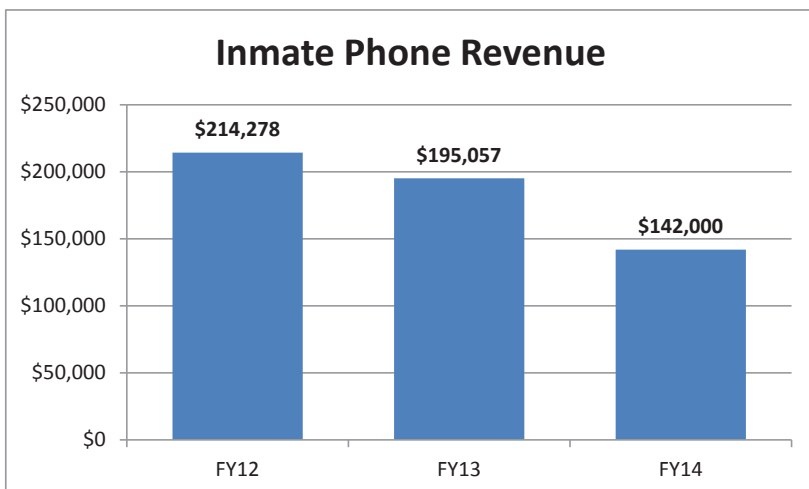
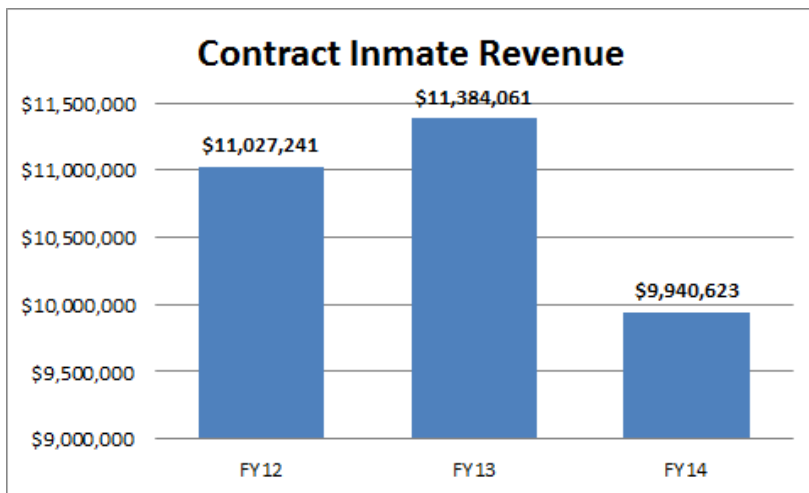
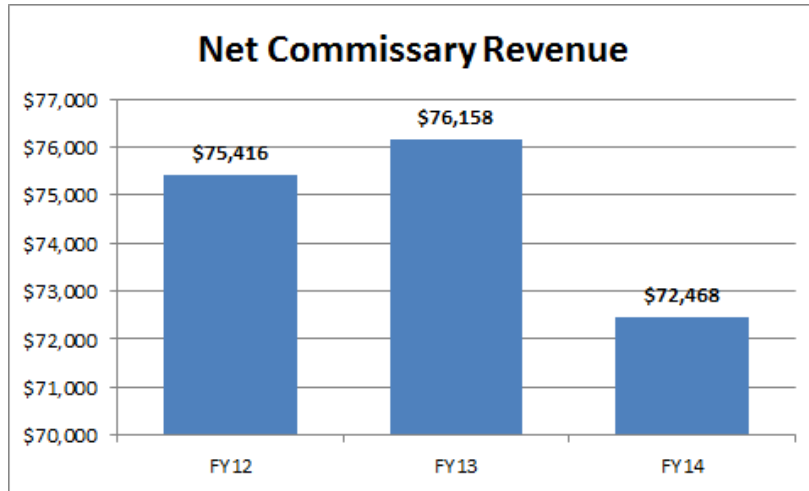
Corrections Division

	2013	2014
Bookings	12,48	12,692
Releases	12,509	12,756
Average Daily Population	467	492
FY Contract Inmate Revenue	\$11,384,061	\$9,940,623
Inmate Phone Revenue	\$195,057	\$142,000
Average Inmate Phone Revenue per Inmate	\$28.62	\$21.06
FY Net Commissary Revenue	\$76,158	\$72,468



Henderson Police Department

CORRECTIONS



Henderson Police Department

ANIMAL CARE AND CONTROL 2014

- Adopted over 2,000 animals to new homes and returned an additional 764 pets to their owners.
- Animal Control responded to over 10,000 calls for service in 2014.
- Shelter staff answered over 14,600 phone calls and Animal Control Dispatch answered approximately 8,000 additional phone calls.
- Completed a re-write of Title 7 (animal laws) of the Henderson Municipal Code including a total re-write of our dangerous dog and vicious dog ordinances.
- Medical staff spayed/neutered or performed other necessary surgeries on 1,280 shelter animals.
- In 2014, Animal Control participated in a series of County-wide meeting in which we assisted in writing an Emergency Management Plan for Clark County (in progress).
- Volunteer program has grown to include over 70 volunteers who do everything from fostering young animals to walking dogs and talking to potential adopters to helping take care of our cats and promoting adoptions at the shelter and at PetSmart.
- Continued to conduct Dog Bite Prevention/Responsible Pet Ownership educational talks throughout the school year.
- Continued to partner with PetSmart to adopt animals at their stores.
- Promoted the Animal Shelter at the Bark in the Park, SuperZoo event, City of Henderson Safety & Health expo as well as the Stroll 'n Roll event.
- Animal Control continued to work with PD training by incorporating a segment of training for all HPD recruits which includes animal handling techniques and understanding basic animal behaviors.
- Animal Control also taught classes dealing with aggressive animals to utility (waste water) employees at their request.



Henderson Police Department

VOLUNTEERS

The combined 114 members of the Henderson Police Volunteer and the Animal Care and Control volunteer programs performed a total of 19,616.50 hours of service during 2014.

In 2014, the independent sector has calculated that the estimated average value of a volunteer in Nevada to be \$19.81 per hour, which equates to \$388,602.87 worth of man-hours donated to the Henderson Police Department during 2014.

Throughout the year the Henderson Police Volunteers assisted throughout the police department and at numerous community events. In addition to the routine volunteer assignments, the volunteers participated at the following events:

- Annual Henderson Police Officers Association Holiday "Shop with a Cop."
- Role players for the Southern Desert Regional Police Academy.
- Southern Nevada Gang Investigators Association Conference.
- "Henderson Shines" community cleans up event.
- Henderson Police Department Charity Golf Tournament.
- "Every 15 Minutes" events at local high schools.
- Fifty-six HPD Volunteers received Presidential Volunteer Service Awards for collectively performing 52,198 hours of volunteer service during the year.
- Handicapped Parking Enforcement volunteers issued 453 citations during 2014.
- The Henderson PD Volunteer website; hpdv.org, received 4,743 first-time visits during 2014.



Henderson Police Department

INTERNAL AFFAIRS

Internal affairs investigations are categorized as internal or external complaints. An external complaint is initiated by a citizen or an outside source, such as the courts, the City Attorney's office or insurance companies. Internal complaints are initiated internally due to a complaint or allegation of misconduct by a supervisor, another department member or an action by an officer.

In early 2014, Internal Affairs Bureau (IAB) changed way complaints and inquiries were processed. The differences between a complaint, allegation and an inquiry are defined as:

Complaint – An allegation of circumstance(s) amounting to a specific act or omission by an employee which, if proven true, would amount to employee misconduct.

Allegation – An allegation is separate from a complaint. When an internal or external complaint is initiated against an officer, there can be multiple allegations to the one complaint. For example, a citizen complains an officer was discourteous and also failed to use their MAV, this would count as two allegations in the one complaint.

Inquiry – A request for an explanation or information, which may include expressions of dissatisfaction with a policy, procedure, practice, philosophy, service level, training, or legal standard directed toward the agency in general.

In 2014, the Henderson Police Department received 51 external complaints out of the 167,452 calls for service. This equates to approximately .000304% of contacts with Henderson Police resulted in a complaint in 2014.

2014 External Complaints

Type	Sustained	Not Sustained	Unfounded/ Exonerated	Inquiry Only
Criminal Procedure – Search/Seizure/Evidence	0	0	14	0
Conduct Violations – Rude/Discourteous Language/Attitude	9	4	44	7
Criminal Records – Computers/Information Reports	3	0	9	0
Neglect of Duty – Punctuality/Malingering Attendance/Attentiveness	7	0	25	3
Ethics Violations – Truthfulness Bias Based Profiling Impartiality	1	1	7	1
Use of Force – Excessive/Unnecessary Techniques	0	0	8	0
Department Vehicles & Facilities – Misuse/Accident/Driving	1	1	2	0
Totals	21	6	109	11

51 external complaints with 147 allegations, 21 were sustained.

Henderson Police Department

COMMUNICATIONS

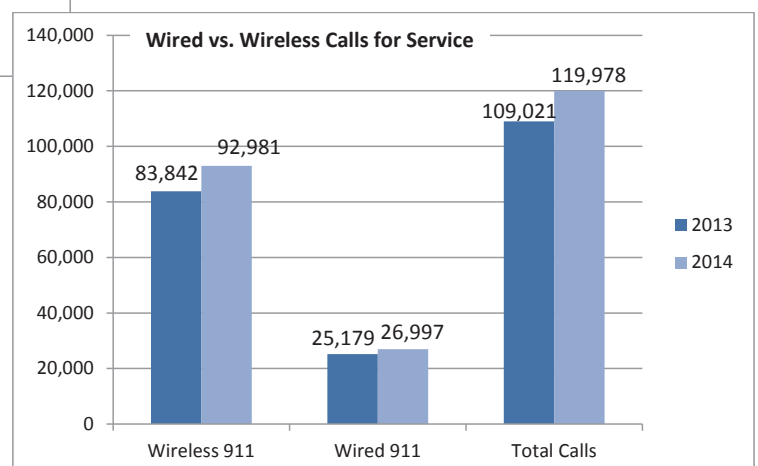
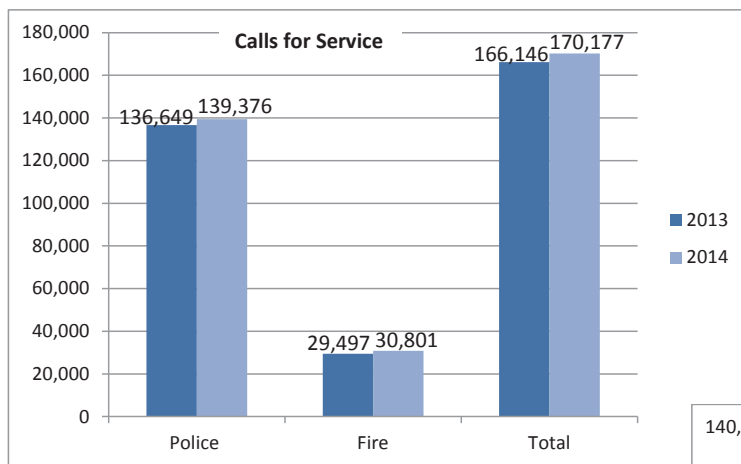
In August, an entirely new 9-1-1 system was implemented in order to meet technology changes. In an innovative approach, two 9-1-1 servers were purchased; one server was placed at the Emergency Services Facility (ESF) while the second server was placed at the backup dispatch facility at Green Valley. Each server has ten 9-1-1 trunks (a total addition of four 9-1-1 trunks) dedicated to that server. During normal traffic, all calls route to any operator logged in and ready; however, during emergency traffic, if one server is down for any reason, the second server takes over and continues to deliver calls on the remaining ten trunks.

A new logging recorder was also obtained in August in conjunction with the 9-1-1 system. Like the 9-1-1 servers, redundant recording servers were placed at both ESF and Green Valley. Previously, recording could not be accomplished if the ESF servers were down.

Three multiple day full evacuations were conducted throughout 2014. One was conducted to accomplish a deep cleaning of Communications, while the other two were done to accommodate electrical and plumbing upgrades.

Communications Bureau Bulleted Accomplishments:

- A significant ProQA (medical dispatch software) upgrade was completed in May.
- A non-stop CAD server was replaced in order to comply with Windows security upgrades.
- Two significant CAD upgrades were completed; one in May, 2014, and one in October, 2014.
- Two full dispatcher academies were completed during 2014.
- Instituted a Quality Assurance (QA) program beginning in July, 2014 with a soft test in June, 2014.



Henderson Police Department

2014 COMMENDATION CEREMONY

The annual ceremony honoring those who've gone above and beyond in serving this community was conducted last week. Awards and certificates were presented to Police and Corrections Officers, Police Civilians, and citizens in the community. Nearly 200 friends and family members were in attendance at the Henderson Convention Center.

Those honored were:



Certificates of Appreciation:
Citizen Aaron Swinnea



Certificates of Appreciation:
Citizen Melissa Trassati



Certificates of Appreciation:
SWAT Officers Jeb Bozarth,
Jon Morrow and Jeffrey Wiener



Community Service Award:
Law Enforcement Support
Specialist Patricia Kolbe



Distinguished Service Award:
Officers Barry Tirk, Charles Lum



Distinguished Service Award:
Detective Kevin LaPeer



Distinguished Service Award:
Corrections Officer Cindy Hubert



Exemplary Service Award:
Training Officer Brian Pollard



Life Saving Award:
Officer Christian Sanchez



Life Saving Award:
Sgt. Sean Simoneau



Life Saving Award:
Officer Michael Wolff

Henderson Police Department

2014 COMMENDATION CEREMONY



Life Saving Award:
Corrections Officers Kevin Pauli, Gary DeLoach,
Julio Machado and Ronald Peeler



Life Saving Award:
Nurse Michael Arceo



Life Saving Award:
Arbresha Epperson



Medal of Valor:
Officers James Donnelly, Carlos Chorens,
Troy McDermed and David Woolman



Medal of Valor:
Officers Fergus Baxter
and Charles Hedrick



Civilian Employee of the Year:
DeeAnn Bill



Civilian Supervisor of the Year:
CSA Supervisor Stephanie Wilson



Supervisor of the Year:
Sgt. Kevin Abernathy



Specialized Unit Officer of the Year:
Officer Danny King



Corrections Officer of the Year:
Arbresha Epperson



Officer of the Year:
Officer Kevin Scott

Henderson Police Department

CONTACT INFORMATION

Mailing Address:

Henderson Police Department
P.O. Box 95050
Henderson, NV 89009-5050

Phone Numbers:

702-267-5000
Toll Free: 866-473-4911
TDD/TTY: 702-267-4918
Traffic Hotline: 702-267-5099
Detention Center: 702-267-JAIL (5245)



Contact Henderson
CityofHenderson.com

Police Station Locations:

Police Administration
East Patrol Command
Investigations
223 Lead St.
Henderson, NV 89015
West Patrol Command
300 S. Green Valley Pkwy.
Henderson, NV 89012
North Patrol Command
225 E. Sunset Rd.
Henderson, NV 89011

Detention Center Location:

18 E. Basic Rd.
Henderson, NV 89015



A Place To Call Home



Mayor and Council

Mayor **Andy Hafen**
Councilman **Sam Bateman**
Councilwoman **Debra March**
Councilman **John F. Marz**
Councilwoman **Gerri Schroder**

City Manager's Office

City Manager **Robert (Bob) Murnane**
Assistant City Manager **Bristol S. Ellington, AICP, ICMA-CM**
Assistant City Manager **Fred Horvath**