



A Place To Call Home

HENDERSON
POLICE DEPARTMENT

2015 Annual Report



Commitment to Service
and Excellence

INTEGRITY
HONOR
PEOPLE
PROFESSIONALISM
DEDICATION

Value Statement

Integrity

We commit to keeping the public trust by holding ourselves accountable to the highest standards of ethical behavior.

Honor

We commit with pride to being a member of this department and service the community with distinction.

People

We commit to all citizens and each other to carry out our responsibilities with courtesy compassion and respect.

Professionalism

We commit to excellence with a focus on innovation, service, and leadership.

Dedication

We are devoted to our work, committed to our community and dedicated to the service of others.



City of Henderson

TABLE OF CONTENTS

Value Statement.....	3	Crimes Against Property/Persons ...	20-21
Table of Contents	4	Criminalistics Bureau/Forensic Laboratory and Crime Scene.....	22-23
Cover Letters	6-7	Traffic Crashes	24-25
Organization Chart Vision Statement..	8-9	Corrections.....	26
2015 Accomplishments	10-11	Animal Control.....	27
Diversity.....	12-13	Volunteers.....	28
Community Community Relations....	14-17	Internal Affairs.....	29
Index Crime Report.....	18	Communications	30-31
Arrests	19		





POLICE

CITY OF

HENDERSON

DEPARTMENT

NV

City of Henderson

MAYOR ANDY HAFEN



On behalf of the City of Henderson, I'm pleased to present to you the 2015 Henderson Police Department Annual Report. This report highlights the many innovative initiatives and programs that are now in place to ensure the delivery of premier public safety services to our community and details an array of accomplishments by the Henderson Police Department over the past year. These accomplishments are made possible through strong, proactive partnerships between the department, our community and city leaders, coupled with the excellence and professionalism of our officers and civilian employees.

Included in the annual report is an overview of the Henderson Police Department and the many critical services it provides, along with valuable information on the volume and nature of calls for service that are received. This document also provides the department with an important tool to communicate with Henderson residents and local businesses and to demonstrate the department's on-going commitment to transparency.

I'm proud that Henderson continues to be ranked as one of America's safest cities and of the teamwork by our police officers and other public safety employees that have led to this success. In a recent City of Henderson community assessment survey, nine out of ten respondents said they feel safe in their neighborhoods and safe from violent crimes and 98 percent stated they are satisfied with our community's quality of life.

I join with the members of the City Council in expressing our appreciation for the hard work and dedication of Chief Patrick Moers and the outstanding men and women of the Henderson Police Department. We recognize the important role they play each day in keeping our families, businesses and those visiting our community safe from harm.

Sincerely,

A handwritten signature in black ink that reads "Andy Hafen". The signature is fluid and cursive.

Mayor Andy Hafen
City of Henderson

A Place To Call Home

City of Henderson

POLICE CHIEF PATRICK MOERS



Every day the men and women of the Henderson Police Department put their lives on the line to ensure that Henderson is the best and safest community in which to live, learn, work, raise a family and retire. They embody the vision of the department, which is to make Henderson the safest city in the country by providing premier police services through innovation and partnerships with our community.

It is because of this dedication that, in 2015, Henderson placed fifth in the Top 10 Safest Cities in America based on rankings released by Movoto Real Estate Blog, a web site that provides information and resources to home buyers. Movoto's rankings are based on FBI violent crime data collected from police department across the country. This demonstrates that our actions as a department are producing concrete results. Henderson's high standard of living, strong sense of community and financial stability also contribute to safety and security within our community.

The overall crime rate in Henderson has increased by more than 1 percent since 2009. In 2015, crimes against persons reported in the Uniform Crime Report increased by 23 percent from the previous year, and decreased by 26 percent from five years ago. Most of these increases in crimes against persons are the result of a change in how the FBI classifies sexual assaults. Crimes against property also increased, by 1 percent from the previous year and 5 percent from five years ago. Police work is an ever-evolving process and we will continue to explore new methods to reduce crime in Henderson.

Police work involves more than preventing and solving crimes; it also encompasses building a strong relationship with the community. Henderson Police officers found many opportunities to positively interact with the residents we serve through programs such as D.R.E.A.M.S., (Decisions, Responsibilities, Education, Achievements, Motivation, and Self-Esteem). Talk Shop with Cops, Every 15 Minutes, Neighborhood Watch and home security programs, and our annual Halloween candy giveaway. In addition, the Henderson Police Department connects with the community through our new HPD app, available through the iTunes App Store and Google Play, as well as on Nextdoor.com plus Facebook and Twitter. Henderson Police will also be launching an Instagram page and youtube channel in 2016.

The Henderson Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2002. In 2015, the Henderson Police Department was awarded the CALEA Accreditation for Communications.

In addition, 2015 marks my fourth year as Chief of the Henderson Police Department and I could not be prouder of the sworn officers and civilian staff who represent the department. We will continue our efforts to keep the citizens of Henderson safe and our community secure.

A handwritten signature in black ink that reads "Patrick Moers". The signature is written in a cursive, flowing style.

Patrick Moers
Police Chief

Henderson Police Department

COMMAND TEAM ORGANIZATIONAL CHART



Police Chief
Patrick E. Moers



Support Command
Deputy Chief Todd Peters



Operations Command
Deputy Chief Jeff Stilson



Technical Services
Capt. Marc Cassell



Corrections
Supr. Pam Lauer



Operations Support
Capt. Eric Denison



Patrol North
Capt. Brian Dunaway



Investigative Services
Capt. Michael Johnston



Special Services
Capt. Bobby Long



Patrol West
Capt. Dane Mattoon



Patrol North
Capt. Wade Seekatz



Vision Statement

To make Henderson the safest city in the country by providing premier police services through innovation and partnerships with our community.



Henderson Police Department

2015 ACCOMPLISHMENTS

Henderson Ranked among America's 10 Safest Cities – Henderson was ranked among the top ten safest cities in America with a population over 200,000 in a report released by Law Street Media, a law and policy website. From the report, Henderson, Nevada is the #5 Safest City in America, moving from its spot at #6 in 2014. Henderson saw the second largest drop in violent crime, as its violent crime rate decreased by 19 percent. Henderson saw the most significant decrease in the number of aggravated assaults, which dropped from 208 in 2012 to 195 in 2015.

Diversity and Recruitment Efforts – Diversity committees were established in March 2015. The committees are comprised of officers and civilians for the following groups: Asian, Hispanic, Urban and Women. Meetings have occurred once a month with occasional community and business leaders as guests. The initial focus of the diversity committees was to increase minority recruitment during the current three-month National Testing Network recruitment process. Advertisings to encourage applications were initially focused in Asian newspapers, posters in community centers located in predominantly minority areas of the valley, and Urban and Hispanic radio. Local television exposure has also occurred with Chief Moers featured on the morning news program on Fox 5 to discuss HPD's recruitment efforts. Two recruitment information nights were held in May and June in strong partnership with minority community partners. Both events drew several hundred potential applicants who learned more about the process of becoming police and corrections officers with HPD. Based on the surveys, more than half of the participants were minorities and over 20 percent were females. The spring applications yielded approximately 53% of the applicants were minorities.

CALEA Accreditation for Communications (Dispatch) – in June, 2015, an onsite assessment was conducted of Communications in order to determine successful implementation of CALEA Communications standards. In November 2015, Henderson Police Communications received Accreditation for Communications.

Text to 9-1-1 – In June, 2015, the City of Henderson became the first emergency communications center in the state to offer people in need the option to Text to 9-1-1 for help from a first responder. Text to 9-1-1 provides residents with an alternative method to contact 9-1-1 emergency dispatchers. In addition, the new generation of 9-1-1 will help those who are afraid to talk on the phone because the call might put them in danger. Henderson's 9-1-1 Communications Center receives texts from Verizon, AT&T, Spring and T-Mobile subscribers. Henderson has been extremely proactive in ensuring the City is in compliance with FCC rulings regarding digital communications systems by the year 2018.

Street Level ICS training to department – The Training Bureau developed the Street Level ICS training in an effort to standardize how the police department handles critical incidents and further integrates our command structure with HFD. The first instalment of this training started with the lieutenants who received a five-hour training block, along with a practical exercise. Phase 2 was rolled out to the rest of the department in September. This provided the informational foundation to the officer level as well as an additional set of practical exercises for the lieutenants. The training was a five-hour training block that included multiple scenarios.

Henderson Police Department

2015 ACCOMPLISHMENTS

St. Rose Active Shooter Exercise – The Training Bureau assisted with the development and implementation of the full scale active shooter incident conducted at St. Rose Dominican Hospital, Siena Campus. This included providing additional training, subject matter experts, safety officers and several proctors for the event. The lessons learned from this exercise were reinforced during the Street Level ICS classes in September.

Mobile Surveillance – Our mobile surveillance platform is in the early stages of being resurrected and upgraded. The system was decommissioned for an extended period of time and was recently brought back online with the intention to upgrade the camera capabilities. The mobile platform is remote accessed from any cell phone device and can be manually operated. The system upgrades include greater data storage, expanded remote access and upgraded camera systems for higher resolutions and night vision. We have deployed this unit for City functions as well as for other jurisdiction requests.



Henderson Police Department

DIVERSITY

In 2010, Nevada was the fifth most diverse state, according to USA TODAY calculations. The Silver State ranked 27th in 1960 and stayed near the middle until 1990. By 2060 Nevada will rank third in racial and ethnic diversity. Hawaii is expected to be No. 1 followed by California. Although the department continues its regular Cultural Diversity Training designed to educate officers on how to recognize stereotypes, prejudices, discrimination and oppression that could encompass various communities, increased efforts have been made to build relationships with minority groups and minority chambers of commerce. One goal is to increase candidate diversity in future recruitments. Expanded advertising efforts targeting African-American, Asian and Hispanic communities will help to attract more minority candidates than in the past.

According to the City of Henderson Community Development & Services Department and U.S. Census Bureau American Community Survey 2010-2014, the demographic profile of the City of Henderson was as follows:

Race	Henderson
White	78.4%
Black or African American	5.9%
American Indian & Alaska Native	0.40%
Asian	7.90%
Native Hawaiian & Other Pacific Islander	0.40%
Some other race	3.20%
Two or more races	3.80%
Hispanic or Latino - Culture*	
Non-Hispanic or Latino	85.10%
Hispanic or Latino (of any race)	14.90%

Source: U.S. Census Bureau, American Community Survey

*The federal government considers race and Hispanic origin to be two separate and distinct concepts. For this reason, Hispanics may be of any race. For more information, visit census.gov.



Henderson Police Department

DIVERSITY

Currently, the Henderson Police Department employees 391 police officers, 81 corrections officers and more than 151 full-time civilian employees.

The department profile of the Henderson Police Department is as follows:

2015

Sworn Personnel		Entry Level	Supervisory (Sgt/Lt)	Executive (Capt./Above)	Totals
<i>Male</i>	Caucasian	246	47	10	303
	African American	24	5	0	29
	Native American	1	0	0	1
	Asian	13	2	0	15
	Hispanic	41	3	0	44
	Native Hawaiian/ Pacific Islander	0	0	0	0
	Total	325	57	10	392
<i>Female</i>	Caucasian	34	6	0	40
	African American	0	0	0	0
	Native American	1	0	0	1
	Asian	0	0	0	0
	Hispanic	3	1	0	4
	Native Hawaiian/ Pacific Islander	0	0	0	0
	Total	38	7	0	45

2015

Non-Sworn Personnel		Clerical	Supervisory/Tech.	Executive (Capt./Above)	Totals
<i>Male</i>	Caucasian	0	17	4	21
	African American	0	2	1	3
	Native American	0	0	0	0
	Asian	0	2	0	2
	Hispanic	0	3	1	4
	Native Hawaiian/ Pacific Islander	0	0	0	0
	Total	0	24	6	30
<i>Female</i>	Caucasian	31	7	7	85
	African American	1	5	0	6
	Native American	0	2	0	2
	Asian	1	7	0	8
	Hispanic	1	7	0	8
	Native Hawaiian/ Pacific Islander	0	1	1	2
	Total	34	69	8	111

Total 578

Henderson Police Department

COMMUNITY RELATIONS BUREAU (CRB)

DREAMS:

The Henderson Police Department, in conjunction with the Clark County School District, presents a positive youth development drug resistance program at local elementary schools. The program is called D.R.E.A.M.S. which is an acronym for; Decisions, Responsibilities, Education, Achievements, Motivation and Self-Esteem. It is an adaptive, non-clinical, positive youth development program that guides youth on making positive and healthy life decisions.

Education and community outreach to 21st century youth present unique challenges to Law Enforcement. The Henderson Police Department created the D.R.E.A.M.S. program to address the constant changes our youth face. The Henderson Police Department attempted to use previous drug and alcohol resistance programs such as D.A.R.E but found it difficult to schedule the 10 week program due to the many demands placed on educators. This also put a strain on staffing issues for the police department. In addition, there was a lack of flexibility in program content to address the current issues impacting our youth.

With D.R.E.A.M.S, the five week program is presented by a uniformed police officer and covers topics such as decision making (good and bad decisions), the dangers of drugs and alcohol, peer pressure, bullying, online safety and goal setting. The program reinforces the reality of consequences of poor decision-making and the benefits of good decision-making while fostering connectivity with youth.

The program is organized into five lessons:

- Lesson 1 – Introduction and assignment of the D.R.E.A.M.S. board promoting self-reflection
- Lesson 2 – Effects of drugs and alcohol on the brain
- Lesson 3 – Tobacco, electronic vapor cigarettes, marijuana and a lung demonstration
- Lesson 4 – Alcohol, prescription pills, peer pressure, the power of “no” and how to say it
- Lesson 5 – Digital citizenship: Online reputation and safety, bullying and cyber-bullying, and practical application through scenarios

The students can earn a certificate for completing the program when the following expectations are met:

- Complete their D.R.E.A.M.S. student workbook
- Complete their D.R.E.A.M.S. board
- Have good attendance
- Demonstrate proper school conduct

2015 DREAMS Participants

DREAMS Participants (students & parents)	2,700
DREAMS Graduates	2,675
DREAMS Public Schools	26
DREAMS Charter Schools	1



Henderson Police Department

COMMUNITY RELATIONS BUREAU (CRB)

Every 15 Minutes:

The CRB presents the Every 15 Minutes program to all five high schools in Henderson every other year, which allows all students the opportunity to experience the program in either their junior or senior year of high school. The program demonstrates the affects how one decision could impact an entire community when driving impaired. Students and parents take part in a retreat and then allow all participants to share their experience with a noticeable change in attitude towards drinking and driving.

2015 Every 15 Minutes Participants:

Every 15 Minutes Student Participants	87
Every 15 Minutes Adult / Parent Participants	142
Every 15 Minutes Student Observers	6,792

Participating schools for 2015:

Foothill High School | Green Valley High School | Liberty High School

Crime Prevention through Environmental Design (CPTED) CRB offers a wide array of services to the residential community here in Henderson. Crime Prevention through Environmental Design (CPTED) is a pro-active crime prevention strategy, which surmises that the proper design and effective use of the built environment can lead to a reduction in the incidence and fear of crime; thus improving the quality of life. Emphasis is placed on the physical environment, the productive use of space and the behavior of people to create environments that officers present classes for various citizens groups to improve their personal safety/security. CRB Officers also utilize CPTED principles to conduct individualized Home Security Surveys at the request of citizens. This involves a CRB Officer's response to the home and a comprehensive evaluation, followed by a detailed written report outlining recommendations to make the home safer.

Neighborhood Watch:

CRB presents Neighborhood Watch (NHW) for communities to organize and watch out for their neighbors; thus making their community safer. Patrol officers are encouraged to advise crime victims about the NHW program and to provide them with CRB's contact information if interested. CRB is also proactively promoting this program by contacting the victims of crime, based on crime reports, to see if they would be interested in forming a NHW group and then assist them in the formation and training of the groups. This program encourages citizens to watch out for each other, fostering a sense of community and safety. Officers also work with HOA's to improve the safety of their communities.

2015 Neighborhood Watch:

Presentations	36
Participants	1,200



Henderson Police Department

COMMUNITY RELATIONS BUREAU (CRB)

Crime Free Multi-Housing Program:

The CFMH program is a crime prevention program designed to reduce crime, drugs, and gangs within apartment properties. The program consists of three phases that must be completed under the supervision of HPD. Managers become certified after completing training during an eight-hour class, and the property becomes fully certified upon successful completion of all three phases. The anticipated benefits are reduced police calls for service, a more stable resident base and reduced exposure to civil liability.



2015 Crime Free Multi-Housing Participants

EAST 77 properties	WEST 31 properties	NORTH 52 properties
CF Level 1 • 65	CF Level 1 • 19	CF Level 1 • 36
CF Level 3 • 3	CF Level 3 • 1	CF Level 2 • 1
Not certified • 9	Not certified • 11	CF Level 3 • 3
		Not certified • 12

Juvenile Crime Issues:

CRB actively participates in the Law Enforcement Agency Group which is hosted by the Juvenile District Attorney's Office and hold monthly meetings with other valley agencies. The goal is to discuss issues and trends relating to juvenile crime as well as new laws and procedures.

Henderson Police Department

IN THE COMMUNITY

Community Partnership – Community building events have increased participation in:

Talk Shop with Cops – Henderson residents were invited to meet with Henderson Police officers to learn more about what the officers are doing to help keep the community safe. The meetings focus on topics such as traffic, crime trends and neighborhood safety, followed by a question and answer period. The meetings also give residents a chance to voice concerns and share ideas on issues in their neighborhoods.



Law Enforcement Special Olympics – The Silver Award of Excellence was awarded to the Henderson Police Department for their organization and participation in the Torch Run for Southern Nevada.

Operation ReportIt – ReportIt is a free citizen property inventory system that lets people securely store serial numbers, item descriptions, pictures and scans of receipts so that their items may be more easily identified in the event of their theft or loss. Each ReportIt account can store up to 100 items and is only accessible by the account holder using a username and password. When police recover a stolen item that has been registered with ReportIt, the rightful owner will receive an email letting them know the property has been found. Henderson officers armed with laptop computers will be posted outside consumer electronics stores to help shoppers record the serial numbers of their purchases with the online property inventory service during Operation ReportIt.

YES, Incorporated – Captain Michael Johnston and the Henderson Police Department have been working with the Yes, Inc. students for the past four years to provide mentorship and professional development. During the school year, Captain Johnston regularly meets with students to discuss current trends in law enforcement, testing requirements, academy life, job interview skills and crime scene investigations. Additionally, Captain Johnston organizes an annual job shadow where students are provided demonstrations/sit a longs with our Crime Scene Analysts, Communications, Municipal Court, SWAT and K-9. This outreach is just part of our youth diversity efforts to educate local students in what the Henderson Police Department has to offer them professionally. them professionally.



Henderson Police Department

CRIME INDEX CHART

Part 1 Crime Categories	2015		2014		Crime Rate % Change	5 Year Comparison 2010		Crime Rate % Change
	Number of Crimes	Crime Rate per 100,000	Number of Crimes	Crime Rate per 100,000	2015 to 2014	Number of Crimes	Crime Rate per 100,000	2015 to 2010
Homicide	4	1.4	3	1.1	30.5%	8	2.9	- 52.8%
Rape	98	33.4	89	31.1	7.3%	35	12.7	163.0%
Robbery	180	61.3	165	57.6	6.3%	189	68.5	- 10.5%
Agg Assault	195	66.4	195	68.1	- 2.6%	311	112.7	- 41.1%
Burglary	1,357	461.8	1,397	488.0	- 5.4%	1,280	463.7	- 0.4%
Larceny/Theft	3,462	1,178.0	3,531	1,233.4	- 4.5%	3,406	1,233.7	- 4.5%
Auto Theft	530	180.4	495	172.9	4.3%	510	184.7	- 2.4%
CRIME INDEX TOTAL	5,826	1,982.5	5,875	2,052.2	- 3.4%	5,739	2,078.8	- 4.6%
Total Crimes Against Persons	477	162.3	452	157.9	2.8%	543	196.7	- 12.2%
Total Crimes Against Property	5,349	1,820.1	5,423	1,894.4	- 3.9%	5,196	1,882.1	2.9%
Population*	293,880		286,273			276,075		

*Population estimates are based on COH Community Development figures as of 01/01/16



Henderson Police Department

ARRESTS

2015 ARRESTS

Part I Arrests*	2015	2014
Adults	1,317	1,440
Juveniles	219	204
Part I Totals	1,536	1,644

Part II Arrests**	2015	2014
Adults	7,458	7,160
Juveniles	731	680
Part II Totals	8,189	7,840

Total Arrests	2015	2014
Adults	8,775	8,600
Juveniles	950	884
Grand Total	9,725	9,484

*Part I Offenses

Crimes selected by the FBI to be reported on a specified section of the Uniform Crime Report, including: Murder/Negligent and Non-Negligent Manslaughter, Rape, Robbery, Aggravated and Non-Aggravated Assault, Burglary, Larceny, Motor Vehicle Theft, and Arson. Human Trafficking was added in February of 2014.

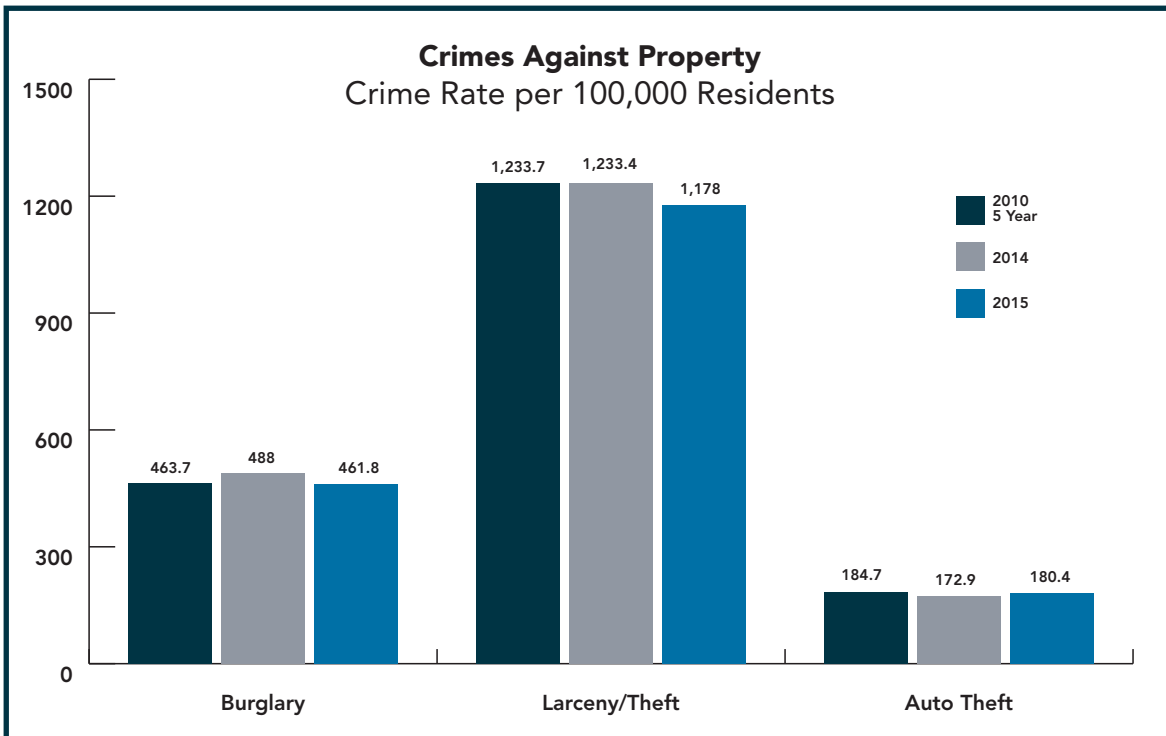
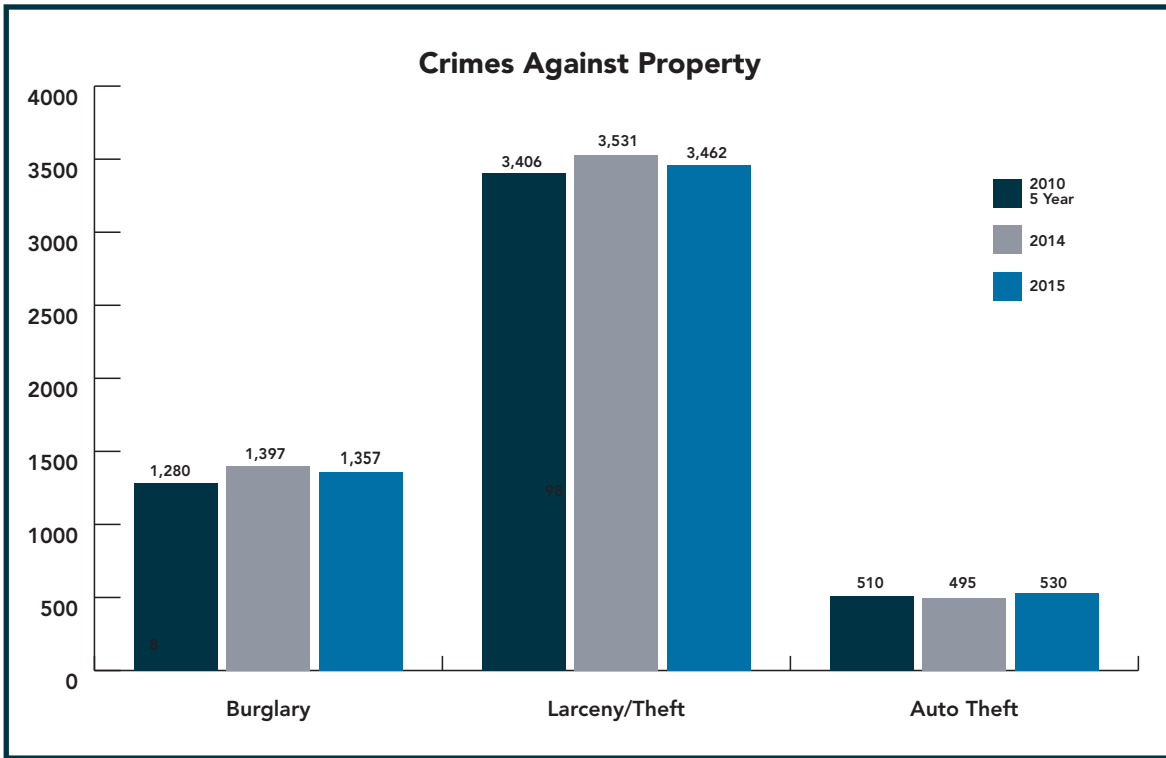
**Part II Offenses

Any other crime not listed as a Part I Offense by the FBI in the Uniform Crime Report.



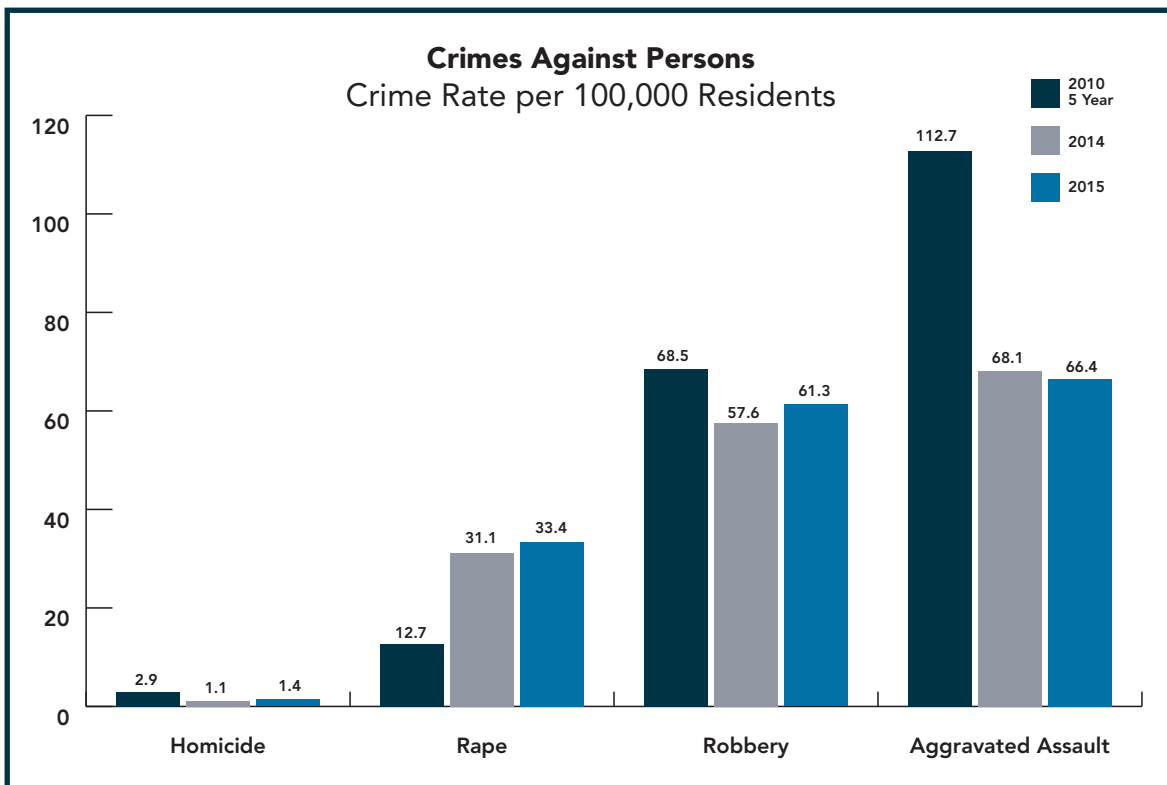
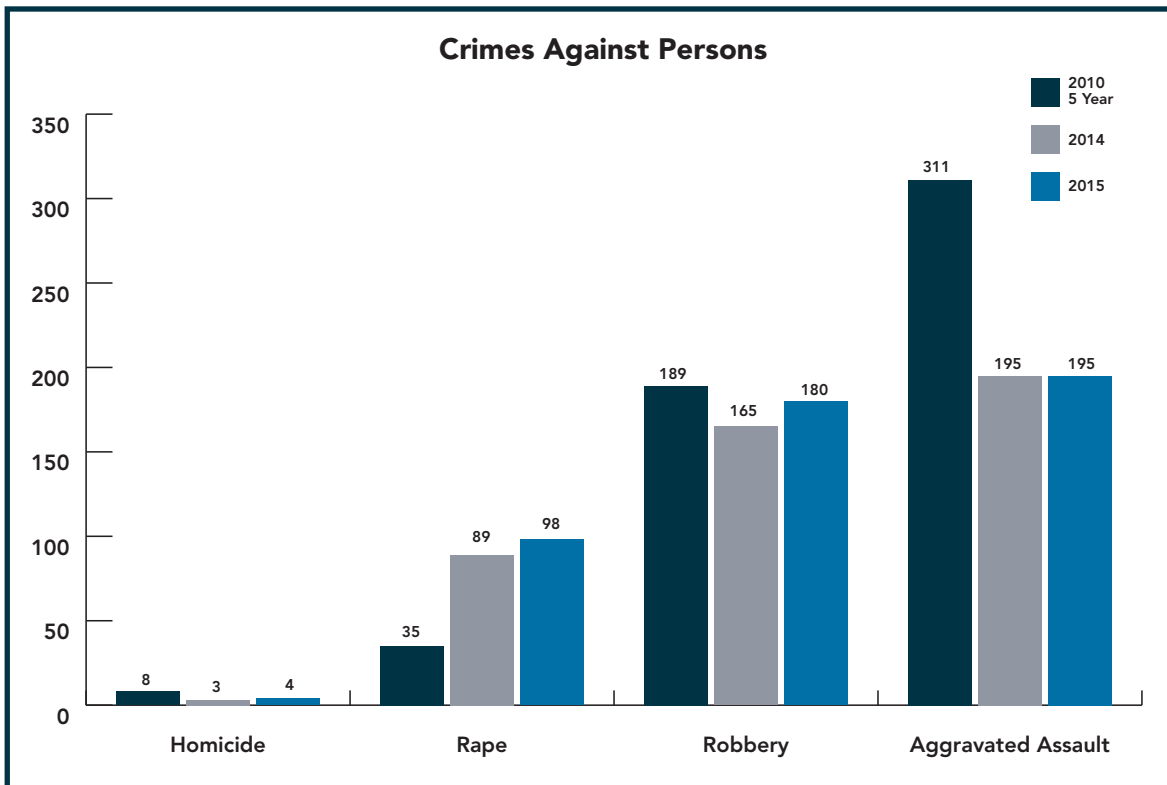
Henderson Police Department

CRIMES AGAINST PROPERTY



Henderson Police Department

CRIMES AGAINST PERSONS



Henderson Police Department

CRIMINALISTICS BUREAU

FORENSIC LABORATORY AND CRIME SCENE

In late 2014, the Henderson Forensic Laboratory developed the capability to conduct quantitative analysis (determine amount) of drugs in blood. That capability was significantly increased in 2015. The lab can now screen for, identify, and quantitate sixty-six different drugs/metabolites in blood including several of the newer generation of synthetic drugs that our officers have begun to see on the street.

The extensive capability complements our blood alcohol analysis program and allows the lab to do the full analysis of blood from felony DUIs. In fact, the Henderson lab is apparently the only publicly operated forensic lab in southern Nevada with the capability to analyze approximately fifty-four of the sixty-six drugs we test. And in a 2015 felony DUI case that resulted in a death, we completed quantitation of a drug in blood for which no other forensic lab in Nevada could test at the time. The significance is that no other agency in the state would have known that the driver was impaired by the drug when the blood analysis was conducted in another lab.

The forensic laboratory has many capabilities that frequently solve and prevent crimes, and arguably... save lives.

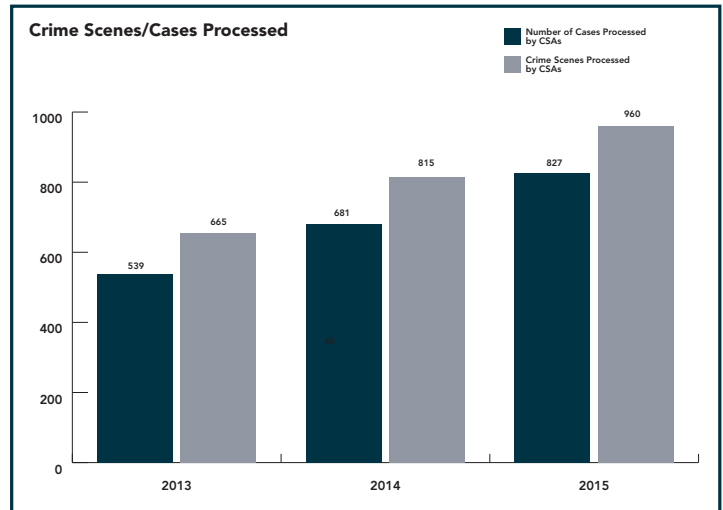
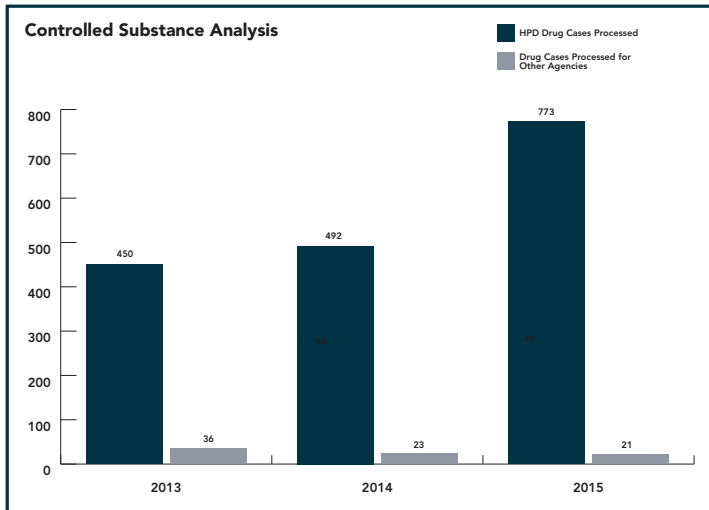
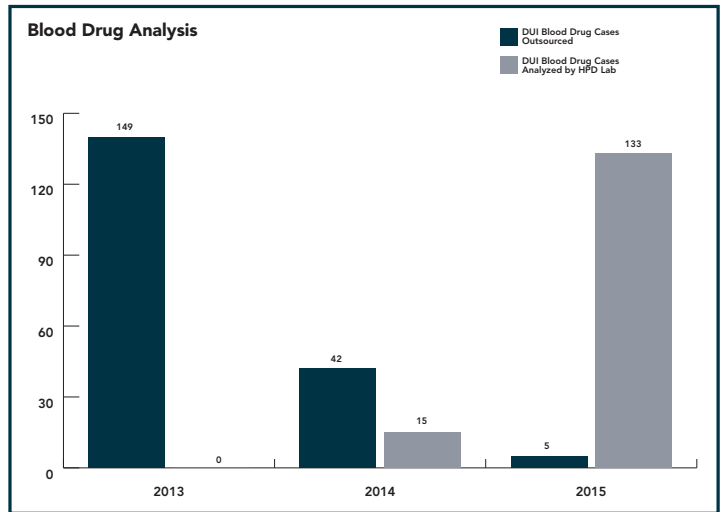
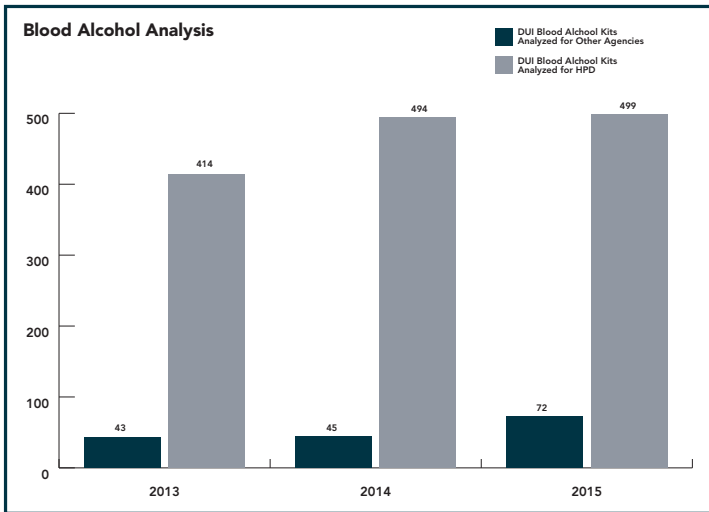
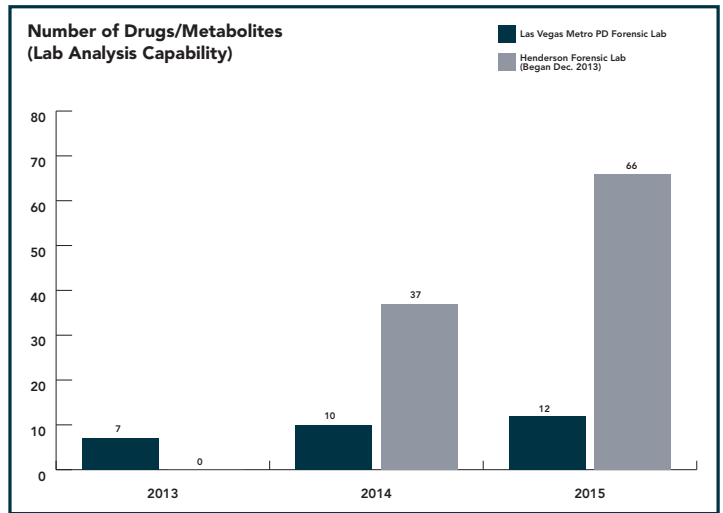
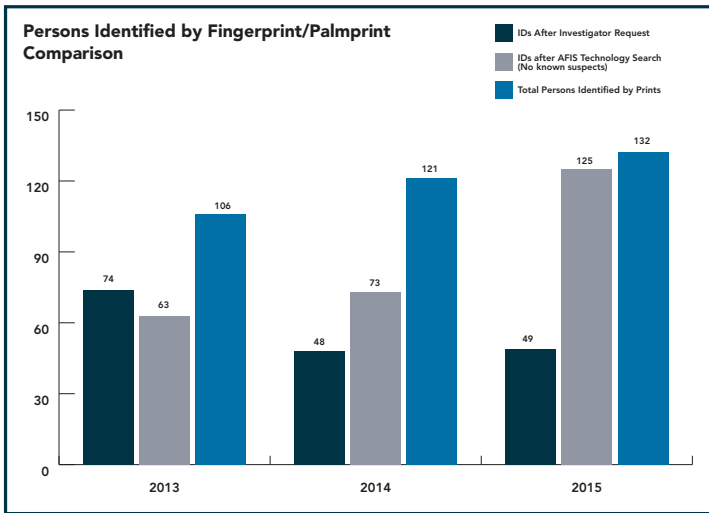
The substances we can analyze include:

1. Methamphetamine	23. Chlordiazepoxide (Librium)	45. Imipramine
2. 3,4-MDMA (Ecstasy)	24. Delta-9 THC (Marijuana)	46. Methylphenidate (Ritalin)
3. Amphetamine	25. Delta-9 Carboxy THC (Marijuana metabolite)	47. Dextromethorphan
4. 3,4-MDA	26. Delta-9 Hydroxy THC	48. Sertraline (Zoloft)
5. MDEA	27. Phencyclidine (PCP)	49. Tramadol (Ultram)
6. Morphine	28. Oxycodone	50. N-Nortramadol (Ultram metabolite)
7. Codeine	29. Oxymorphone (Opana)	51. O-Nortramadol (Ultram metabolite)
8. Norcodeine	30. Cocaine	52. Zolpidem (Ambien)
9. Dihydrocodeine (Codeine Metabolite)	31. Benzoyllecgonine (Cocaine metabolite)	53. Citalopram (Celexa)
10. Hydrocodone	32. Cocaethylene (Cocaine/Ethanol metabolite)	54. Fluoxetine (Prozac)
11. Hydromorphone (Dilaudid)	33. Methadone	55. Diphenhydramine
12. 6-monacetyl morphine (Heroin metabolite)	34. EDDP (methadone metabolite)	56. Fentanyl
13. Alprazolam (Xanax)	35. Carisoprodol (Soma)	57. Norfentanyl (fentanyl metabolite)
14. Alpha-Hydroxy Alprazolam (Xanax metabolite)	36. Meprobamate (Soma metabolite)	58. Flunitrazepam (Rohypnol)
15. Clonazepam (Klonopin)	37. Meperidine (Demerol)	59. 7-Amino flunitrazepam (Rohypnol metabolite)
16. 7-Amino Clonazepam (Klonopin metabolite)	38. Normeperidine (Demerol metabolite)	60. Buprenorphine
17. Oxazepam	39. Phentermine (Duromine)	61. Mephedrone (Synthetic stimulant)
18. Diazepam (Valium)	40. Cyclobenzaprine (Flexeril)	62. Methcathinone (Synthetic stimulant)
19. Nordiazepam (Valium metabolite)	41. Amitriptyline (Elavil)	63. Methedrone (Synthetic stimulant)
20. Lorazepam (Ativan)	42. Clomipramine	64. Methylone (Synthetic stimulant)
21. Temazepam	43. Norclomipramine	65. Methoxetamine (Synthetic stimulant)
22. Midazolam	44. Nortriptylin	66. Ethylone (Synthetic stimulant)

Henderson Police Department

CRIMINALISTICS BUREAU

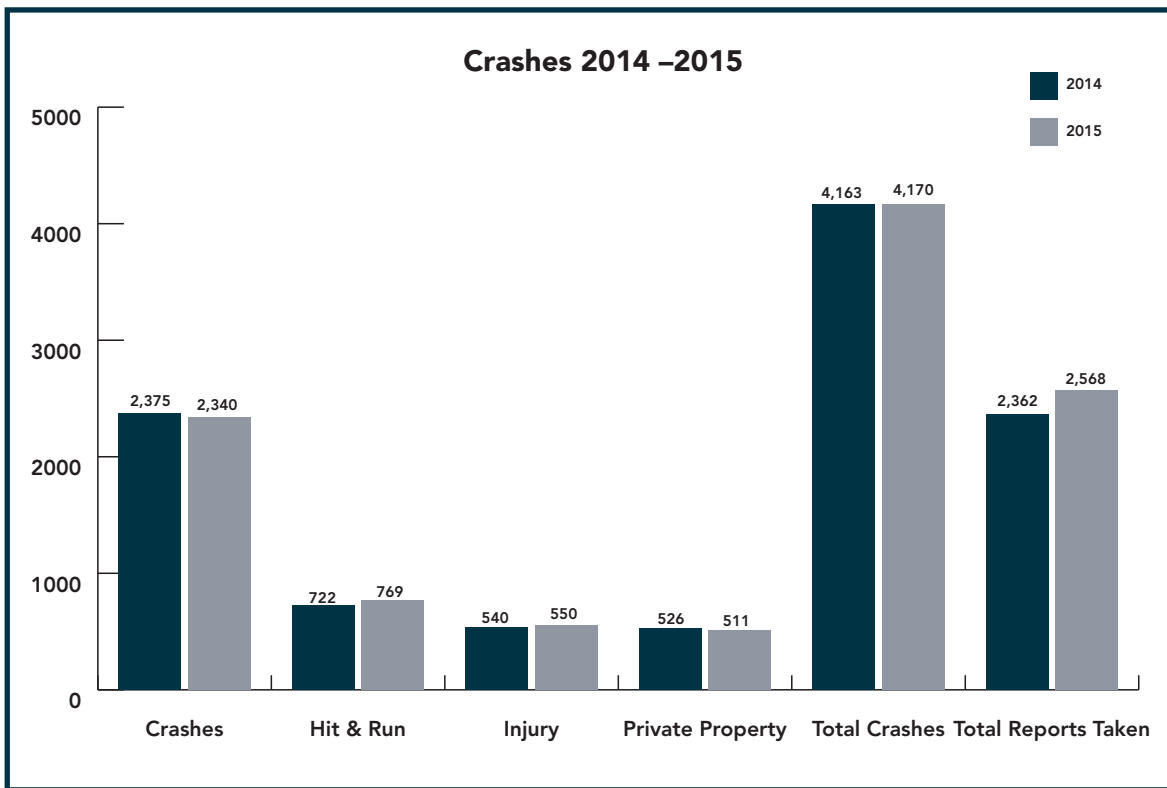
FORENSIC LABORATORY AND CRIME SCENE



Henderson Police Department

TRAFFIC CRASHES | SUMMARY

In 2015, there were 2,568 traffic collisions recorded within the City of Henderson. Of those recorded collisions, 550 had reported injuries. Included in the injury collisions, 13 crashes involved fatalities with a total of 14 deaths. Below is a comparison chart showing the change from 2014 in all accident categories. There was a 9% increase in total crashes overall.



	Crashes	Hit & Run Crashes	Injury Crashes	Priv. Property Crashes	Total Crashes	Total Reports Taken
January	218	74	35	36	363	214
February	175	56	49	26	306	196
March	164	81	48	32	325	203
April	202	51	50	46	349	201
May	182	74	50	46	352	215
June	179	67	45	45	336	218
July	184	66	44	52	346	205
August	197	7	46	47	337	197
September	183	58	46	46	333	206
October	196	73	45	42	356	231
November	227	58	42	37	364	236
December	233	64	50	56	403	246
Total	2,340	729	550	511	4,170	2,568

*Total crashes are higher than reports taken due to duplicate calls for service, drivers exchange information without a police report, vehicles gone on officers arrival, etc.

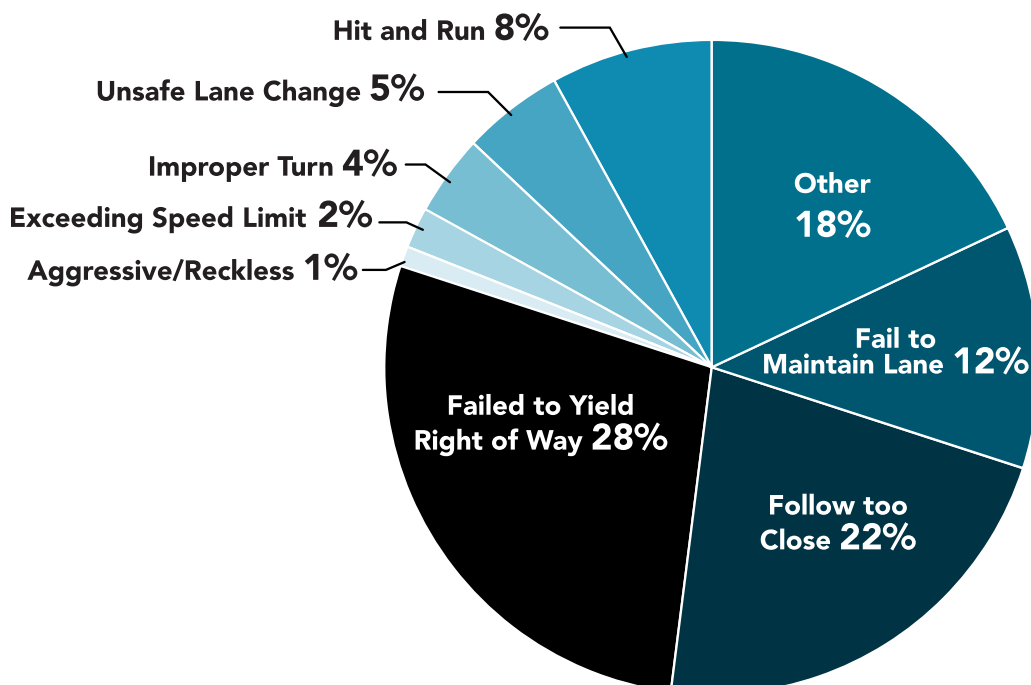
Henderson Police Department

TOP 10 TRAFFIC CRASH LOCATIONS

A majority of collisions in the City of Henderson occur on heavily travelled intersections. Below is a list of intersections which have the highest number of traffic collisions that occurred in 2015. This would be considered the top 10 dangerous intersections for the City of Henderson. These locations make up approximately 16% of all crashes within the City of Henderson.

Intersection	Crashes
South Eastern Avenue & St. Rose Parkway	61
West Sunset Road & Marks Street	55
West Warm Springs Road & North Stephanie Street	52
North Stephanie Street & West Sunset Road	44
South Eastern Avenue & West Horizon Ridge Parkway	42
East Lake Mead Parkway & South Boulder Highway	42
West Warm Springs Road & North Arroyo Grande Boulevard	36
North Stephanie Street & American Pacific Drive	33
North Green Valley Parkway & West Warm Springs Road	32
East Sunset Road & North Green Valley Parkway	32
Total	429

These intersections will continue to be a primary focus of enforcement efforts of Henderson Traffic Officers as well as enforcement efforts by the Joining Forces Traffic Grant Program. When working in these areas, Officers will concentrate on crash causing violations in an effort to curb the collision rate.



Henderson Police Department

CORRECTIONS

Corrections Division

	2014	2015
Bookings	12,692	12,773
Releases	12,756	12,565
Average Daily Population	492	491
FY Contract Inmate Revenue	\$9,940,623	\$12,396,668
Inmate Phone Revenue	\$142,000	\$123,427
Net Commissary Revenue	\$72,468	\$88,349



Henderson Police Department

ANIMAL CARE AND CONTROL 2015

- Adopted almost 2,000 animals to new homes and returned an additional 756 pets to their owners.
- Animal Control responded to over 9,900 calls for service in 2015.
- Animal Shelter staff answered over 14,400 phone calls.
- Medical staff spayed/neutered or performed other necessary surgeries on over 1,400 shelter animals.
- Shelter Volunteer program has grown to include over 90 volunteers who do everything from fostering young animals to walking dogs and talking to potential adopters to helping take care of our cats and promoting adoptions at the shelter and at PetSmart.
- Continued to conduct Dog Bite Prevention/Responsible Pet Ownership educational talks throughout the school year.
- Continued to partner with PetSmart to adopt animals at two of their store locations.
- Promoted the Animal Shelter at the Bark in the Park, SuperZoo event, City of Henderson Safety & Health expo as well as the Stroll 'n Roll event.
- Animal Control continued to work with PD training by incorporating a segment of training for all HPD recruits which includes animal handling techniques and understanding basic animal behaviors.
- Animal Control also taught classes dealing with aggressive animals to utility (waste water) employees at their request along with educating citizens at HPD's Citizen's Academy.



Henderson Police Department

VOLUNTEERS

The combined 147 volunteers of the Henderson Police Volunteer and the Animal Care and Control Volunteer programs performed a total of 22,147.38 hours of service during 2015.

In March 2015 the Independent Sector calculated that the national average of volunteer time to be \$23.07 per hour, which equates to \$510,940.06 worth of man hours donated to the Henderson Police Department during 2015.

Throughout the year the Henderson Police Volunteers assisted throughout the police department and at numerous community events. In addition to the routine volunteer assignments, the volunteers participated at the following events:

- Southern Desert Regional Desert Police Academy groundbreaking.
- Annual Henderson Police Officers Association Holiday "Shop with a Cop".
- "Henderson Shines" communities clean up event.
- Henderson Police and Fire Safety Expo at the Galleria Mall.
- Henderson Police Department Charity Golf tournament.
- "Every 15 Minutes" events at local Henderson High Schools.
- Fifty-three HPD Volunteers received President's Volunteer Service Awards for collectively performing 16,422 hours of volunteer service during the year.
- Three HPD Volunteers received the President's Volunteer Lifetime Service Award for performing over 4,000 hours of volunteer service each since joining the Henderson Police Volunteer Program.
- The five HPD Volunteers that have received the President's Volunteer Lifetime Service Awards were acknowledged by having their portraits placed in the hallway of the Emergency Services Facility.
- Handicapped Parking Enforcement Volunteers issued 432 citations during 2015.
- The Henderson PD Volunteer Website; hpdv.org, received 8,321 visits during 2015.



Henderson Police Department

INTERNAL AFFAIRS

Internal affairs investigations are categorized as internal or external complaints. An external complaint is initiated by a citizen or outside source, such as the courts, the City Attorney's office or insurance companies. Internal complaints are initiated internally due to a complaint or allegation of misconduct by a supervisor, another department member or an action by an officer.

In early 2014, IAB changed the way complaints and inquiries were processed. The difference between a complaint and an inquiry are defined as:

Complaint – An allegation of circumstance(s) amounting to a specific act or omission by an employee which, if proven true, would amount to employee misconduct.

Inquiry – A request for an explanation or information, which may include expressions of dissatisfaction with a policy, procedure, practice, philosophy, service level, training, or legal standard directed toward the agency in general.

In 2015, the Henderson Police Department received 34 external complaints out of 188,727 calls for service.

This equates to approximately 0.018% of contacts with the Henderson Police resulted in a complaint in 2015.

2015 External Complaints

Type	Sustained	Not Sustained	Unfounded/ Exonerated
Criminal Procedure – Search/Seizure/Evidence	0	0	0
Conduct Violations – Rude/Discourteous Language/Attitude	2	16	65
Criminal Records – Computers/Information Reports	0	0	8
Neglect of Duty – Punctuality/Malingering Attendance/Attentiveness	2	13	34
Ethics Violations – Truthfulness Bias Based Profiling Impartiality	2	5	13
Use of Force – Excessive/Unnecessary Techniques	0	0	1
Department Vehicles & Facilities – Misuse/Accident/Driving	0	0	3
Totals	6	34	124

164 allegations investigated. 6 allegations sustained (3%)

Henderson Police Department

COMMUNICATIONS

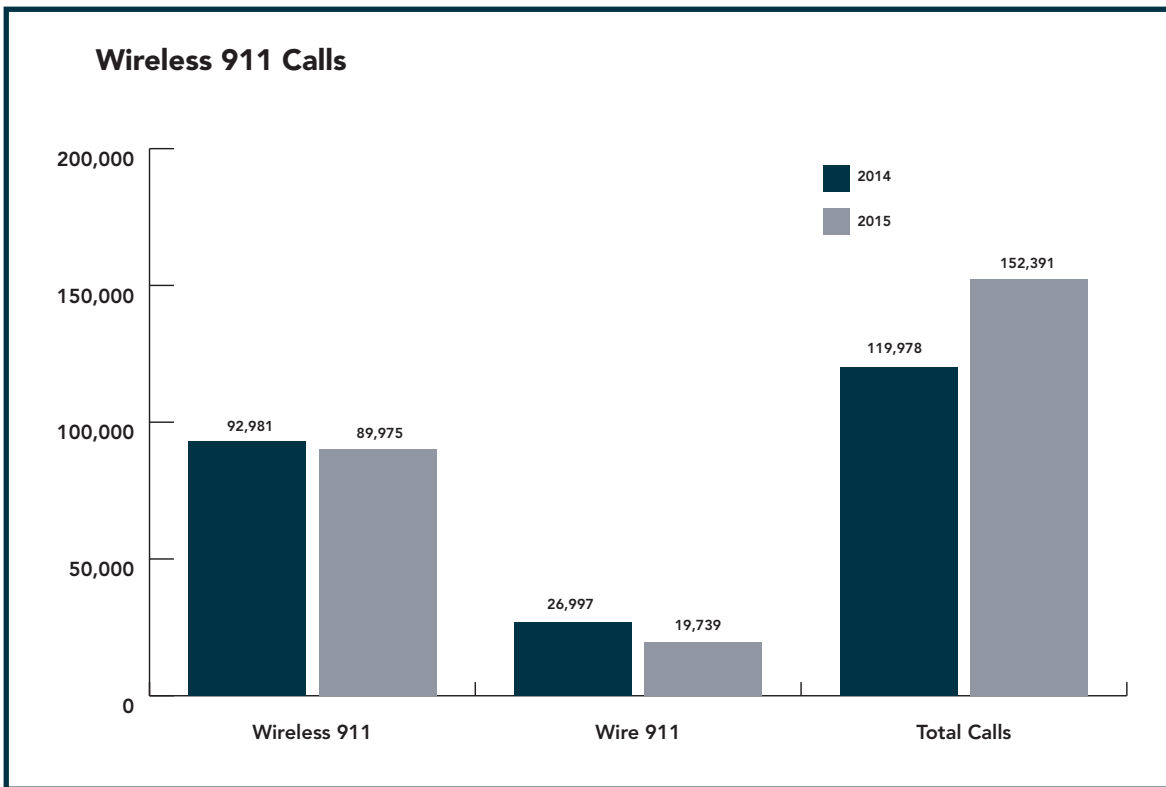
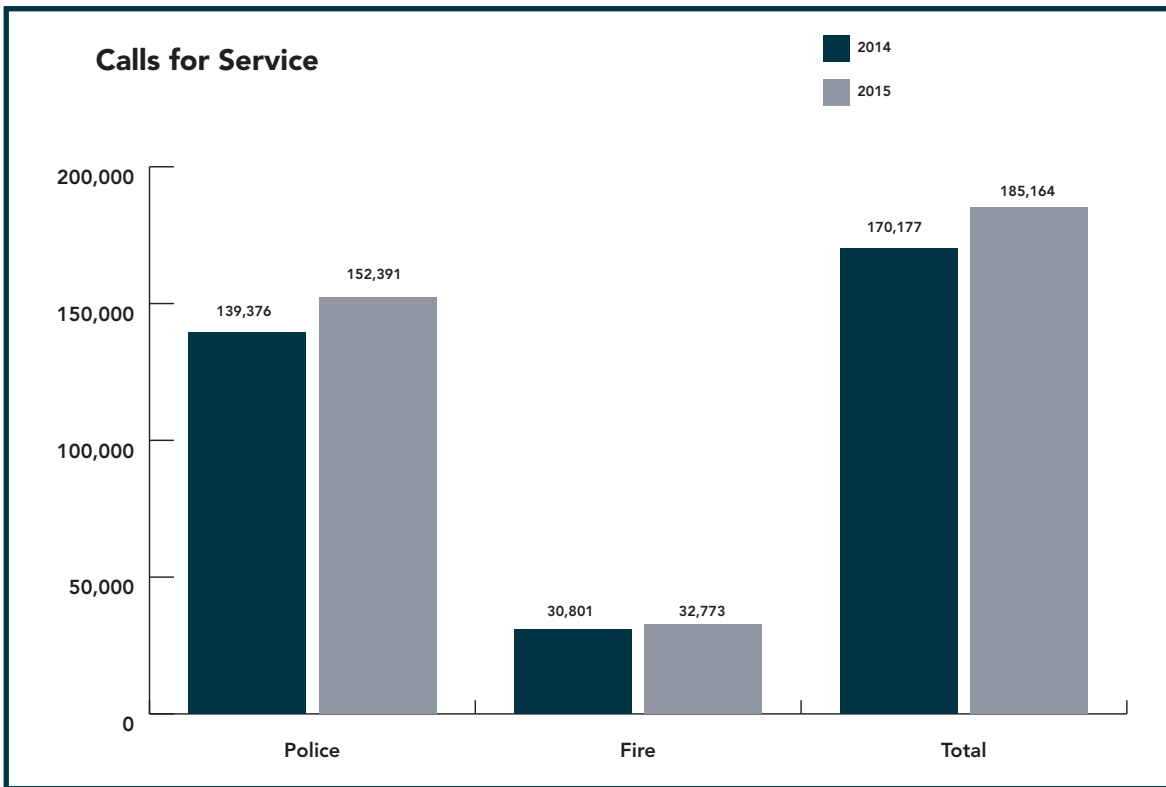
In May of 2015, Henderson Police was the first agency in the state of Nevada to go live with Text to 9-1-1. Initial trials were conducted with Verizon Wireless on May 18th and the system went "live" on May 25, 2015. Henderson was pleased to partner with the Deaf & Hard of Hearing Advocacy Resource Center on this venture. Text to 9-1-1 is especially critical for the hearing impaired community as it is the only way a mobile hearing impaired caller can communicate with 9-1-1. Text to 9-1-1 was not developed as a replacement or option to calling 9-1-1 in an emergency situation, but rather as an enhancement to reaching 9-1-1 services in three specific situations: 1) the caller is hearing/voice impaired, 2) a medical emergency renders the person incapable of speech, or 3) when speaking out loud would put the caller in danger, such as a home invasion, an abduction, a domestic violence incident, or an active shooter scenario.

The Communications Bureau achieved accreditation from The Commission on Accreditation for Law Enforcement Agencies (CALEA) in November of 2015. While the Henderson Police Department has been a CALEA agency for many years, a distinct and separate accreditation was received by the Communications Bureau. This accreditation requires the Communications Bureau to meet comprehensive standards through the use of a uniform set of written directives. The CALEA accreditation also requires that a preparedness plan be put into plan so the Communications Bureau is ready "to address natural or man-made unusual occurrences".

The Southern Nevada Area Communications Council (SNACC) upgraded the radio system to a digital platform in order to meet P25 standards. The radio consoles in the Communications Bureau were replaced in October of 2015. At the same time, two additional radio consoles were placed at the backup dispatch facility. These consoles are used by Communications in the event of a need to evacuate the main dispatch facility. The backup facility is a fully functional backup facility designed to allow dispatchers to answer calls and dispatch police and fire units with virtually no interruption or degradation of services.

- Two multiple day full evacuations of the Communications Center were accomplished in 2015. One evacuation was to allow Facilities personnel to do minor remodeling while the other was to facilitate the P25 radio upgrade.
- Two full dispatcher academies were accomplished in 2015.
- A Surgard alarm system was installed in 2015 in the dispatch center. The alarm receiver in Communications now delivers alarms from all Parks and Recreation facilities directly into the dispatch center. This eliminated a third party alarm monitoring company and allows officers to be dispatched quicker.
- Motorola set up an Intelligent-Led Policing (ILP) system in order to bring tours of agencies to the backup facility during their annual conference. ILP is manned by dispatchers, analysts, and police officers.





POLICE & FIRE
DEPARTMENTS

EMERGENCY

SERVICES

FACILITY



2010
777 S. HENDERSON AVENUE
HENDERSON, NV 89002
702.251.1000
WWW.HENDERSONNV.GOV

POLICE DEPARTMENT

City Of Henderson
Emergency
Services
Facility
777 East Street

Henderson Police Department

CONTACT INFORMATION

Mailing Address:

Henderson Police Department
P.O. Box 95050
Henderson, NV 89009-5050

Phone Numbers:

702-267-5000
Toll Free: 866-473-4911
TDD/TTY: 702-267-4918
Traffic Hotline: 702-267-5099
Detention Center: 702-267-JAIL (5245)



Contact Henderson
CityofHenderson.com

Police Station Locations:

Police Administration
East Patrol Command
Investigations
223 Lead St.
Henderson, NV 89015
West Patrol Command
300 S. Green Valley Pkwy.
Henderson, NV 89012
North Patrol Command
225 E. Sunset Rd.
Henderson, NV 89011

Detention Center Location:

18 E. Basic Rd.
Henderson, NV 89015



A Place To Call Home



Mayor and Council

Mayor **Andy Hafen**
Councilman **Sam Bateman**
Councilwoman **Debra March**
Councilman **John F. Marz**
Councilwoman **Gerri Schroder**

City Manager's Office

City Manager **Robert (Bob) Murnane**
Assistant City Manager **Bristol S. Ellington, AICP, ICMA-CM**
Assistant City Manager **Gregory W. Blackburn**
Police Chief **Patrick E. Moers**