



*A Place To Call Home*

# HENDERSON POLICE DEPARTMENT

# 2016 Annual Report



Commitment to Service  
and Excellence

INTEGRITY  
HONOR  
PEOPLE  
PROFESSIONALISM  
DEDICATION

# Value Statement

## **Integrity**

We commit to keeping the public trust by holding ourselves accountable to the highest standards of ethical behavior.

## **Honor**

We commit with pride to being a member of this department and service the community with distinction.

## **People**

We commit to all citizens and each other to carry out our responsibilities with courtesy compassion and respect.

## **Professionalism**

We commit to excellence with a focus on innovation, service, and leadership.

## **Dedication**

We are devoted to our work, committed to our community and dedicated to the service of others.



# City of Henderson

## TABLE OF CONTENTS

Value Statement .....	2	Crimes Against Property/Persons ....	17-18
Table of Contents .....	3	Criminalistics Bureau/Forensic Laboratory and Crime Scene .....	19-20
Cover Letter .....	4	Traffic Crashes .....	21-22
Organization Chart Vision Statement..	5-6	Corrections.....	23
2016 Accomplishments .....	7-8	Animal Control.....	24
Diversity.....	9-10	Volunteers.....	25
Community Community Relations....	11-14	Internal Affairs.....	26
Index Crime Report.....	15	Communications .....	27
Arrests .....	16		



# City of Henderson

## POLICE CHIEF PATRICK MOERS



Every day the men and women of the Henderson Police Department embody the vision of the department, which is to make Henderson the safest city in the country by providing premier police services through innovation and partnerships with our community. They put their lives on the line to ensure that Henderson is the best and safest community in which to live, learn, work, raise a family and retire.

It is because of this dedication that, in 2016, Henderson placed sixth in the Top 10 Safest Cities in America based on rankings released by Movoto Real Estate Blog, a web site that provides information and resources to homebuyers. Movoto's rankings are based on FBI violent crime data collected from police department across the country. This demonstrates that our actions as a department are producing concrete results. Henderson's high standard of living, strong sense of community and financial stability also contribute to safety and security within our community.

Police work involves more than preventing and solving crimes; it also encompasses building a strong relationship with the community. Henderson Police officers found many opportunities to positively interact with the residents we serve through programs such as D.R.E.A.M. (Decisions, Responsibilities, Education, Achievements, Motivation, and Self-Esteem), Talk Shop with Cops, Every 15 Minutes, Neighborhood Watch and home security programs, and our annual Halloween candy giveaway. In addition, the Henderson Police Department connects with the community through Nextdoor.com, on social media with Facebook, Twitter, Instagram and youtube channel and our HPD app, available through the iTunes App Store and Google Play.

The Henderson Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2002. The Henderson Forensic Laboratory was awarded international ISO/IEC 17025 accreditation as a Forensic Testing Laboratory in October 2016. The laboratory joins the two other publicly operated laboratories in Nevada with that distinction. In 2016, the Henderson Police Department was also awarded the CALEA Accreditation for Communications. The Communications Bureau achieved initial accreditation from CALEA in November of 2016.

In addition, 2016 marks my fifth year as Chief of the Henderson Police Department and I could not be prouder of the sworn officers and civilian staff who represent the department. We will continue our efforts to keep the citizens of Henderson safe and our community secure.

None of our success in 2016 would have been possible without the dedication of the men and women of the Henderson Police Department-both sworn and civilian-who put the well-being of others first to ensure that our community remains of one of the premier cities in the country.

A handwritten signature in black ink that reads "Patrick Moers". The signature is written in a cursive, flowing style.

Patrick Moers  
Police Chief

# Henderson Police Department

## COMMAND TEAM ORGANIZATIONAL CHART



**Police Chief**  
Patrick E. Moers



**Support Command**  
Deputy Chief Todd Peters



**Operations Command**  
Deputy Chief Jeff Stilson



**Technical Services**  
Capt. Brian Dunaway



**Corrections**  
Capt. Marc Cassell



**Operations Support**  
Capt. Eric Denison



**Patrol East**  
Capt. Michael Johnston



**Investigative Services**  
Capt. David Burns



**Special Services**  
Capt. Bobby Long



**Patrol West**  
Capt. Dane Mattoon



**Patrol North**  
Capt. Wade Seekatz



# Vision Statement

To make Henderson the safest city in the country by providing premier police services through innovation and partnerships with our community.



# Henderson Police Department

## 2016 ACCOMPLISHMENTS

**Henderson Ranked among America's 10 Safest Cities** - Henderson was ranked among the top ten safest cities in America with a population over 200,000 in a report released by Law Street Media, a law and policy website. From the report, Henderson Nevada is the #6 Safest City in America.

**CALEA** - The Henderson Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2002. The Henderson Police Department received CALEA Accreditation for Communications.

### **Henderson Forensic Laboratory**

The Henderson Forensics Laboratory was awarded international ISO/IEC 17025 accreditation as a Forensic Testing Laboratory in October 2016. The lab joins the two other publicly operated laboratories in Nevada with that distinction.

### **Henderson Police Chief**

In 2016, Chief Moers served as the President over the Nevada Sheriffs and Chiefs Organization, Chairman for High Intensity Drug Trafficking Committee for Nevada (HIDTA). He also represented the State agency Chief of Police (SACOP) for Nevada on a National level. Chief Moers was also appointed by Governor Sandoval to the Technology Crime Advisory Board in 2016.

### **Recruitment**

Henderson Police Department hosted four Recruitment information Nights to assist candidates on how to best prepare for all steps of the hiring process. After a presentation, there were break-out sessions where prospective candidates could ask questions of human resources, backgrounds, and current officers. The department partnered with members of the community who provided candidates with information on how to best prepare for the physical agility and online testing.

### **Police and Correction Hiring**

In 2016, the Henderson Police Department hired 46% minorities and female police officers and 87% of corrections officers were minorities and females. In late 2016, HPD received an award from the Las Vegas Urban Chamber for the continued success in attracting and hiring minority and female candidates.

### **Transparency**

One goal for 2016 was to increase transparency to our community by publishing crime and other related data on city website. Although both Police Data Initiative(PDI) data and crime data are now publically available, we are working with the City GIS department to get all of this data on the City's Open Data Portal. This will be in conjunction with the upgrade to our crime search mapping capability.

### **Police Data Initiative**

In May 2015, the White House launched the Police Data Initiative (PDI), a community of practice that includes leading law enforcement agencies, technologists, and researchers committed to improving the relationship between citizens and police at the local level through the use of data to increase transparency, build community trust, and strengthen accountability. In 2016, the Henderson Police Department is the first law enforcement agency in Nevada to fully participate in the PDI, providing the public with an open data format (i.e., disaggregated, incident-level and machine-readable data) on policing data.

### **Animal Care and Control Facility Remediation**

The Animal Care and Control Facility improvements, remediation and construction occurred to update the 20 year old facility. The main cattery was updated and as well as other cosmetic improvements was completed during the update. The Animal Care and Control Facility improvements and remediation project cost approximately \$125,000.

# Henderson Police Department

## 2016 ACCOMPLISHMENTS

### **Social Media- Facebook, Twitter, HPD App and NextDoor**

In 2016, Henderson Police launched their first social media pages, Facebook and Twitter to keep our community up to date about incidents, safety messages as well as critical incident information. In addition, HPD launched an outreach tool to make it as easy as possible for residents to stay informed about current issues affecting public safety. The department introduced the Henderson Police Department mobile app and formed a partnership with Nextdoor, the free private social network for neighborhoods.

The Henderson Police Department free mobile app allows residents access to police information on the go. Through the use of a smart phone or tablet, the app enables users to submit tips, access information about animal control, and the jail, view a map of local sex offenders, and research available positions within the police.

In early 2016, Henderson Police joined NextDoor. This is an online neighborhood forum where neighbors discuss what is going in their neighborhoods. Our initial post "Welcoming HPD to the neighborhood" received more than 1,000 thank you responses and a few hundred replies. NextDoor advised this was the largest response to an initial/welcome posting it has seen nationally in the U.S. When HPD joined, there are 188 specific neighborhoods in Henderson and approximately 14,000 people on NextDoor. At the end of 2016, there were nearly 28,000 Henderson residents and 269 neighborhoods.





# Henderson Police Department

## DIVERSITY

In 2010, Nevada was the fifth most diverse state, according to USA TODAY calculations. The Silver State ranked 27th in 1960 and stayed near the middle until 1990. By 2060 Nevada will rank third in racial and ethnic diversity. Hawaii is expected to be No. 1 followed by California. Although the department continues its regular Cultural Diversity Training designed to educate officers on how to recognize stereotypes, prejudices, discrimination and oppression that could encompass various communities, increased efforts have been made to build relationships with minority groups and minority chambers of commerce. One goal is to increase candidate diversity in future recruitments. Expanded advertising efforts targeting African-American, Asian, Women, LGBTQ and Hispanic communities will help to attract more minority candidates than in the past.

According to the City of Henderson Community Development & Services Department and U.S. Census Bureau American Community Survey 2011-2015, the demographic profile of the City of Henderson was as follows:

Race	Henderson
White	78.5%
Black or African American	5.7%
American Indian & Alaska Native	0.4%
Asian	7.4%
Native Hawaiian & Other Pacific Islander	0.4%
Some other race	3.6%
Two or more races	3.9%
Hispanic or Latino - Culture*	
Non-Hispanic or Latino	84.7%
Hispanic or Latino (of any race)	15.3%

**Source: U.S. Census Bureau, American Community Survey**

\*The federal government considers race and Hispanic origin to be two separate and distinct concepts. For this reason, Hispanics may be of any race. For more information, visit [census.gov](http://census.gov).



# Henderson Police Department

## DIVERSITY

Currently, the Henderson Police Department employees 391 police officers, 85 corrections officers and more than 150 full-time civilian employees.

The department profile of the Henderson Police Department is as follows:

Ethnic Group	2 OR MORE	AMERICAN INDIAN	ASIAN	BLACK OR AFRICAN AMERICAN	HISPANIC OR LATINO	WHITE	GRAND TOTAL
Corrections Lieutenant	0	0	0	3	0	2	5
Corrections Officer	1	0	3	9	16	45	74
Corrections Sergeant	0	0	0	0	2	4	6
Police Lieutenant	0	0	0	0	0	18	18
Police Officer	1	1	10	10	30	228	280
Police Sergeant	1	1	1	2	2	29	36

Ethnic Group	EXECUTIVE	MANAGEMENT	POLICE OR CORRECTIONS OFFICERS	PROFESSIONAL	TEAMSTERS	TECHNICAL	GRAND TOTAL
2 OR MORE RACES	0	0	3	1	4	0	8
AMERICAN INDIAN	0	0	2	0	0	0	2
ASIAN	0	0	14	0	8	1	23
BLACK OR AFRICAN AMERICAN	0	0	24	1	8	1	34
HISPANIC OR LATINO	0	3	50	1	9	1	64
WHITE	3	13	326	8	89	13	452
<b>GRAND TOTAL</b>	<b>3</b>	<b>16</b>	<b>419</b>	<b>11</b>	<b>118</b>	<b>16</b>	<b>583</b>



# Henderson Police Department

## COMMUNITY RELATIONS BUREAU (CRB)

### DREAM:

The Henderson Police Department, in conjunction with the Clark County School District, presents a positive youth development drug resistance program at local elementary schools. The program is called D.R.E.A.M. which is an acronym for; Decisions, Responsibilities, Education, Achievements, and Motivation. It is an adaptive, non-clinical, positive youth development program that guides youth on making positive and healthy life decisions.

Education and community outreach to 21st century youth present unique challenges to Law Enforcement. The Henderson Police Department created the D.R.E.A.M. program to address the constant changes our youth face. The Henderson Police Department attempted to use previous drug and alcohol resistance programs such as D.A.R.E. but found it difficult to schedule the 10 week program due to the many demands placed on educators. This also put a strain on staffing issues for the police department. In addition, there was a lack of flexibility in program content to address the current issues impacting our youth.

With D.R.E.A.M., the five week program is presented by a uniformed police officer and covers topics such as decision making (good and bad decisions), the dangers of drugs and alcohol, peer pressure, bullying, online safety and goal setting. The program reinforces the reality of consequences of poor decision making and the benefits of good decision-making while fostering connectivity with youth.

The program is organized into five lessons:

- Lesson 1 – Introduction and assignment of the D.R.E.A.M. board promoting self-reflection
- Lesson 2 – Effects of drugs and alcohol on the brain
- Lesson 3 – Tobacco, electronic vapor cigarettes, marijuana and a lung demonstration
- Lesson 4 – Alcohol, prescription pills, peer pressure, the power of “no” and how to say it
- Lesson 5 – Digital citizenship: Online reputation and safety, bullying and cyber-bullying, and practical application through scenarios
- Graduation – presented with certificates and DREAM school pouches

The students can earn a certificate for completing the program when the following expectations are met:

- Complete their D.R.E.A.M. student workbook
- Complete their D.R.E.A.M. board
- Have good attendance
- Demonstrate proper school conduct

### 2016 DREAM Participants (27 schools):

DREAMS Participants (students)	4,107
DREAMS Graduates	4,107
DREAMS Public Schools	25
DREAMS Public Schools (Mesquite)	1
DREAMS Charter Schools	1



# Henderson Police Department

## COMMUNITY RELATIONS BUREAU (CRB)

### Every 15 Minutes:

The CRB presents the Every 15 Minutes program to all five high schools in Henderson every other year, which allows all students the opportunity to experience the program in either their junior or senior year of high school. The program demonstrates the affects how one decision could impact an entire community when driving impaired. Students and parents take part in a retreat and then allow all participants to share their experience with a noticeable change in attitude towards drinking and driving.

### 2016 Every 15 Minutes Participants:

Every 15 Minutes Student Participants	90
Every 15 Minutes Adult / Parent Participants	150
Every 15 Minutes Student Observers	6,800

Participating schools for 2016:

- Foothill High School
- Liberty High School
- Green Valley High School

**CPTED:** CRB offers a wide array of services to the residential community here in Henderson. Crime Prevention through Environmental Design (CPTED) is a pro-active crime prevention strategy, which surmises that the proper design and effective use of the built environment can lead to a reduction in the incidence and fear of crime; thus improving the quality of life. Emphasis is placed on the physical environment, the productive use of space and the behavior of people to create environments that officers present classes for various citizens groups to improve their personal safety/security. CRB Officers also utilize CPTED principles to conduct individualized Home Security Surveys at the request of citizens. This involves a CRB Officer's response to the home and a comprehensive evaluation, followed by a detailed written report outlining recommendations to make the home safer.

**2016 CPTED performed: 145**



# Henderson Police Department COMMUNITY RELATIONS BUREAU (CRB)

## Neighborhood Watch:

CRB presents this program for communities to organize and watch out for their neighbors; thus making their community safer. Patrol officers are encouraged to advise crime victims about the NHW program and to provide them with CRB's contact information if interested. CRB is also proactively promoting this program by contacting the victims of crime, based up crime reports, to see if they would be interested in forming a NHW group and then assist them in the formation and training of the groups.

This program encourages citizens to watch out for each other, fostering a sense of community and safety. Officers also work with HOA's to improve the safety of their communities.

## 2016 Neighborhood Watch:

Presentations 81  
Participants approx. 5,000

## Crime Free Multi-Housing:

The CFMH program is a crime prevention program designed to reduce crime, drugs, and gangs within apartment properties. The program consists of three phases that must be completed under the supervision of the PD. Managers become certified after completing training during an eight hour class, and the property becomes fully certified upon successful completion of all three phases. The anticipated benefits are reduced police calls for service, a more stable resident base and reduced exposure to civil liability.



## 2016 Crime Free Multi-Housing Participants:

EAST 76 properties	WEST 32 properties	NORTH 55 properties
CF Level 1 • 56	CF Level 1 • 22	CF Level 1 • 36
CF Level 2 • 1	CF Level 3 • 2	CF Level 2 • 0
CF Level 3 • 3	Not certified • 8	CF Level 3 • 7
Not certified • 16		Not certified • 12

## Juvenile Crime Issues:

Although criminal enforcement is the primary deterrent to these types of crime and is most often utilized in the Patrol Division; prevention and education is the preferred strategy that CRB employs to combat/prevent juvenile crime issues.

CRB actively participates in the Law Enforcement Agency Group which is hosted by the Juvenile District Attorney's Office and hold monthly meetings with other valley agencies. The goal is to discuss issues and trends relating to juvenile crime as well as new laws and procedures.

# Henderson Police Department

## IN THE COMMUNITY

**Community Partnership** – Community building events have increased participation in:

**Talk Shop with Cops** – Henderson residents were invited to meet with Henderson Police officers to learn more about what the officers are doing to help keep the community safe. The meetings focus on topics such as traffic, crime trends and neighborhood safety, followed by a question and answer period. The meetings also give residents a chance to voice concerns and share ideas on issues in their neighborhoods.



**Know What You Own** – Know What You Own is a free citizen property inventory system that lets people securely store serial numbers, item descriptions, pictures and scans of receipts so that their items may be more easily identified in the event of their theft or loss. Each Know What You Own account can store up to 100 items and is only accessible by the account holder using a username and password. When police recover a stolen item that has been registered with Know What You Own, the rightful owner will receive an email letting them know the property has been found. Henderson officers armed with laptop computers will be posted outside consumer electronics stores to help shoppers record the serial numbers of their purchases with the online property inventory service during Know What You Own.

**YES, Incorporated** – Captain Michael Johnston and the Henderson Police Department have been working with the Yes, Inc. students for the past five years to provide mentorship and professional development. During the school year, Captain Johnston regularly meets with students to discuss current trends in law enforcement, testing requirements, academy life, job interview skills and crime scene investigations. Additionally, Captain Johnston organizes an annual job shadow where students are provided demonstrations/sit a longs with our Crime Scene Analysts, Communications, Municipal Court, SWAT and K-9. This outreach is just part of our youth diversity efforts to educate local students in what the Henderson Police Department has to offer them professionally. them professionally.

**Social media** –The Henderson Police Department connects with the community through social media. The department has a social media footprint on Facebook, Twitter, Instagram and youtube. The HPD app is available through the iTunes App Store and Google Play. Henderson Police is also on Nextdoor.com where we communicate with nearly 40,000 Henderson residents.



# Henderson Police Department

## CRIME INDEX CHART

Part 1 Crime Categories	2016		2015		Crime Rate % Change	5 Year Comparison 2011		Crime Rate % Change
	Number of Crimes	Crime Rate per 100,000	Number of Crimes	Crime Rate per 100,000	2016 to 2015	Number of Crimes	Crime Rate per 100,000	2016 to 2011
Homicide	10	3.4	4	1.4	142.8%	2	0.8	346.7%
Rape	94	31.4	98	33.6	-6.6%	58	21.7	44.6%
Robbery	234	78.2	180	61.8	26.6%	197	73.8	6.0%
Agg Assault	278	92.9	195	66.9	38.8%	314	117.6	-21.0%
Burglary	1,234	412.3	1,357	465.6	-11.4%	1,280	479.3	-14.0%
Larceny/Theft	3,618	1,208.9	3,462	1,187.9	1.8%	3,069	1,149.1	5.2%
Auto Theft	630	210.5	530	181.9	15.7%	428	160.3	31.4%
<b>CRIME INDEX TOTAL</b>	<b>6,098</b>	<b>2,037.6</b>	<b>5,826</b>	<b>1,999.1</b>	<b>1.9%</b>	<b>5,348</b>	<b>2,002.3</b>	<b>1.8%</b>
<b>Total Crimes Against Persons</b>	616	205.8	477	163.7	25.8%	257	96.2	139.7%
<b>Total Crimes Against Property</b>	5,482	1,831.7	5,349	1,835.4	-0.2%	1,789	669.7	206.5%
<b>Population*</b>	<b>299,279</b>		<b>291,432</b>			<b>267,088</b>		

\*The definition of rape changed in 2015 per FBI requirements  
 \*Population estimates are based on COH Community Development figures as of 07/01/16, 07/01/15, 07/01/11



# Henderson Police Department

## ARRESTS

### 2016 ARRESTS

<b>Part I Arrests*</b>	<b>2016</b>	<b>2015</b>
Adults .....	1,254	1,317
Juveniles .....	245	219
<b>Part I Totals</b>	<b>1,499</b>	<b>1,536</b>

<b>Part II Arrests**</b>	<b>2016</b>	<b>2015</b>
Adults .....	7,905	7,458
Juveniles .....	717	731
<b>Part II Totals</b>	<b>8,622</b>	<b>8,189</b>

<b>Total Arrests</b>	<b>2016</b>	<b>2015</b>
Adults .....	9,159	8,775
Juveniles .....	962	950
<b>Grand Total</b>	<b>10,121</b>	<b>9,725</b>

**\*Part I Offenses**

Crimes selected by the FBI to be reported on a specified section of the Uniform Crime Report, including: Murder/Negligent and Non-Negligent Manslaughter, Rape, Robbery, Aggravated and Non-Aggravated Assault, Burglary, Larceny, Motor Vehicle Theft, and Arson. Human Trafficking was added in February of 2014.

**\*\*Part II Offenses**

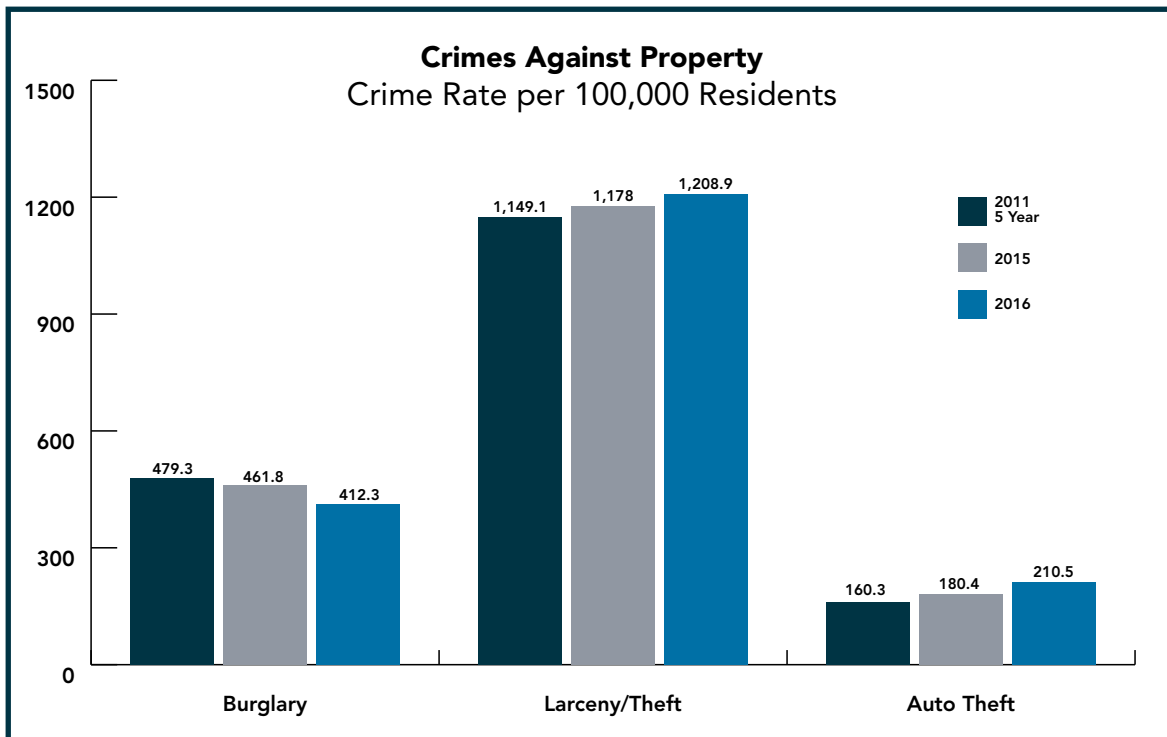
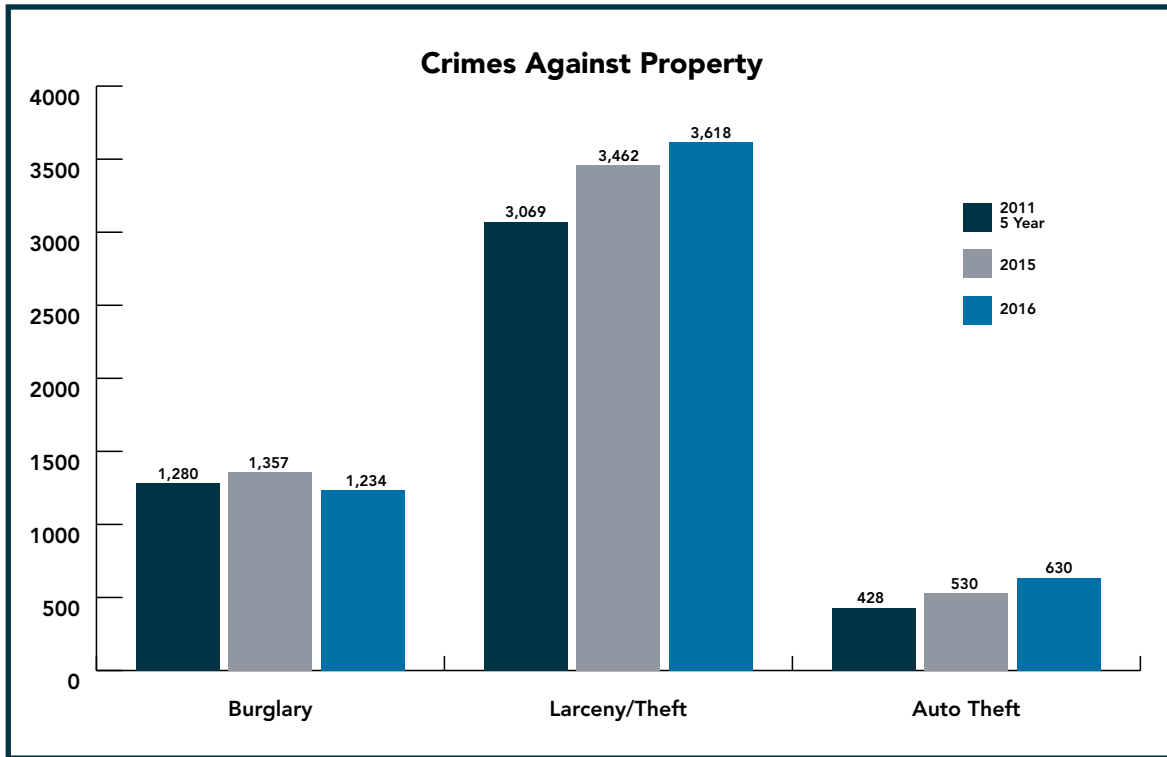
Any other crime not listed as a Part I Offense by the FBI in the Uniform Crime Report.





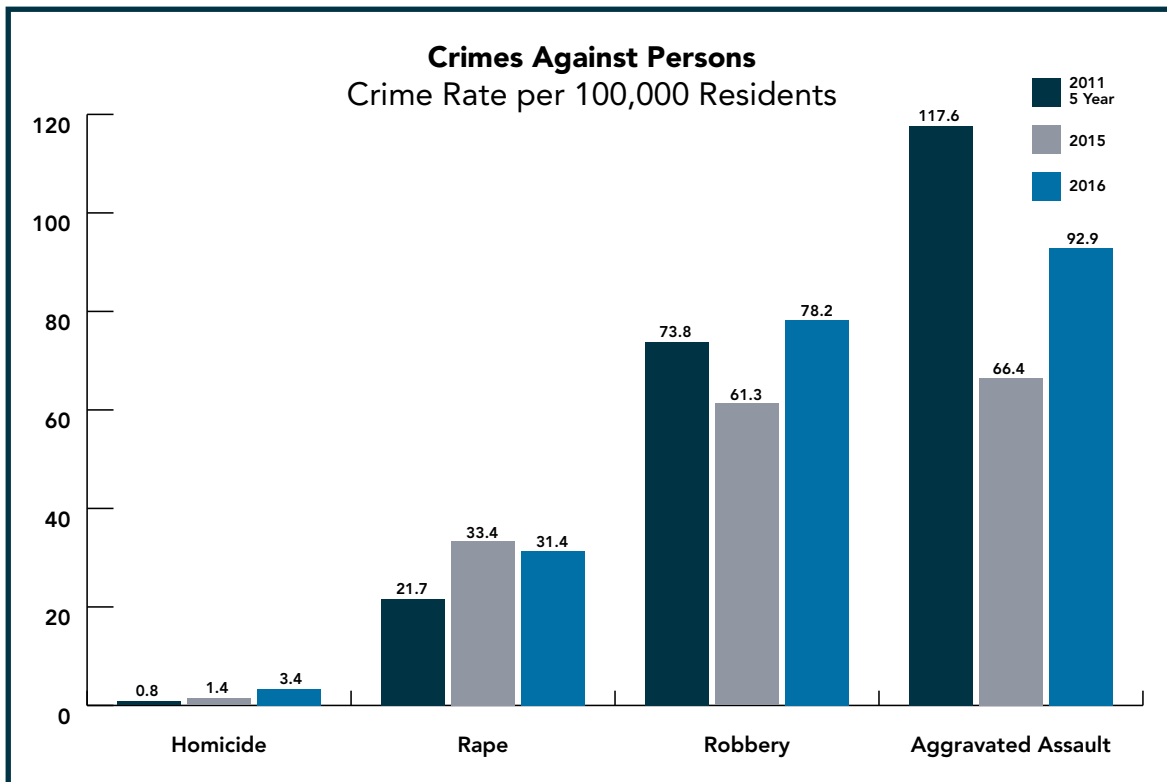
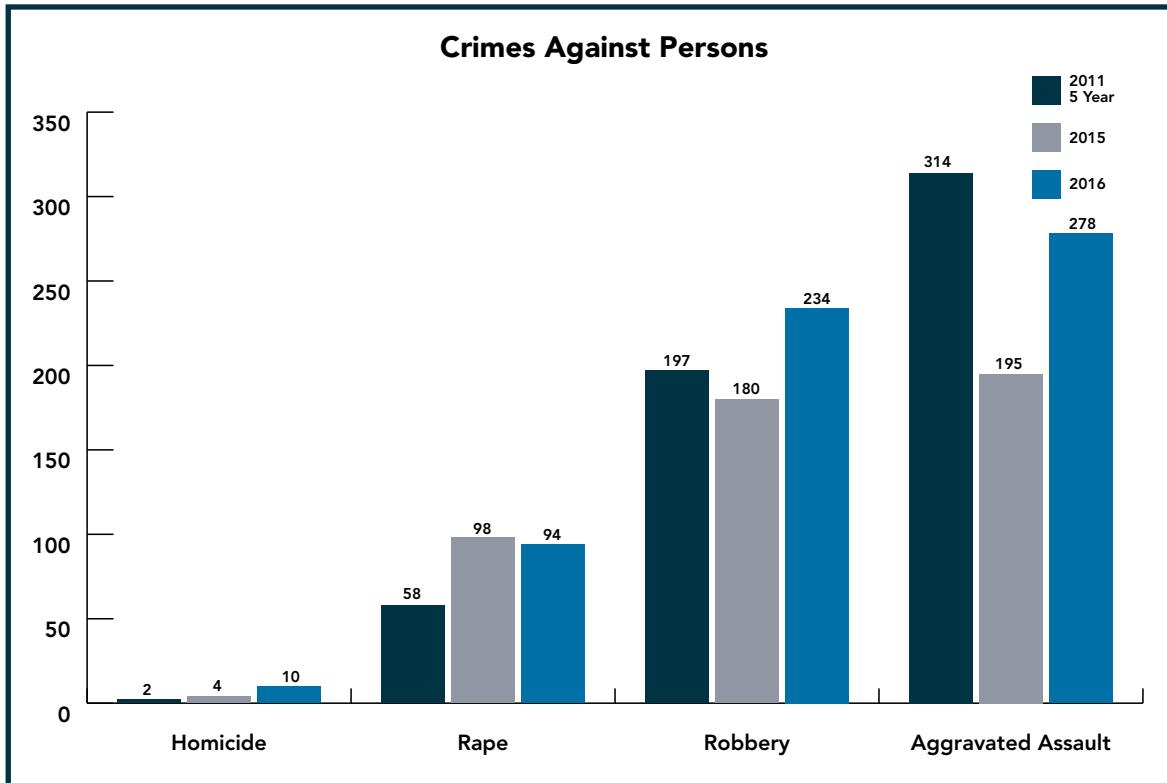
# Henderson Police Department

## CRIMES AGAINST PROPERTY



# Henderson Police Department

## CRIMES AGAINST PERSONS



# Henderson Police Department

## CRIMINALISTICS BUREAU, 2016

### FORENSIC LABORATORY AND CRIME SCENE

The Henderson Forensic Laboratory was awarded international ISO/IEC 17025 accreditation as a Forensic Testing Laboratory in October 2016. The laboratory joins the two other publicly operated laboratories in Nevada with that distinction.

The Impression Evidence Section lab had a decrease of approximately 50% capacity in fingerprint comparisons during the year due to modification of procedures to comply with accreditation requirements and also due to two resignations. One was a Forensic Scientist - Latent Print Examiner (FS-LPE) and the other a ten-print examiner. The FS-LPE position was filled with a highly qualified scientist who came from another agency, increasing our record to two of approximately eleven persons in the world with triple certifications as a Latent Print Examiner, Footwear Examiner, and Senior Crime Scene Analyst.

The Crime Scene Section processes the scenes of most major crimes against persons as well as many property crime scenes. Each year as Crime Scene Analysts (CSA) progress in education, training and experience, their skills improve. With one supervisor and eight CSA positions (one unfilled for half of the year), the team covers four separate shifts and provides 7 day coverage for the city of nearly 300,000.

In 2014, the Henderson Forensic Laboratory began to develop the capability to conduct quantitative analysis (determine amount) of drugs in blood, with the capability of testing ten different types of drugs/metabolites the first year. That capability increased substantially each subsequent year. The lab can now screen for, identify (qualitate), and quantitate seventy-seven different drugs/metabolites in blood including several of the newer generation of synthetic drugs.

The extensive capability complements our blood alcohol analysis program and allows the lab to do the full analysis of blood from felony DUIs.

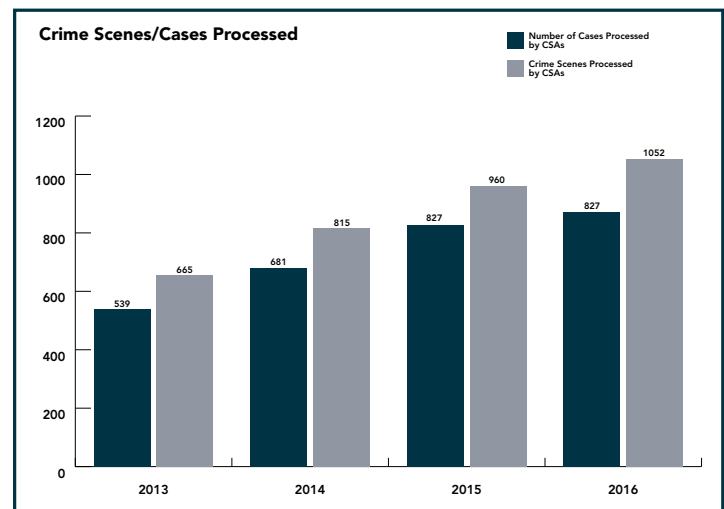
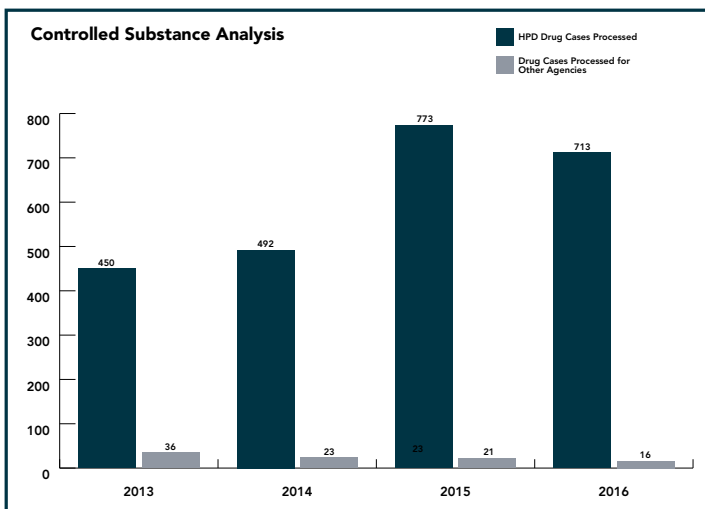
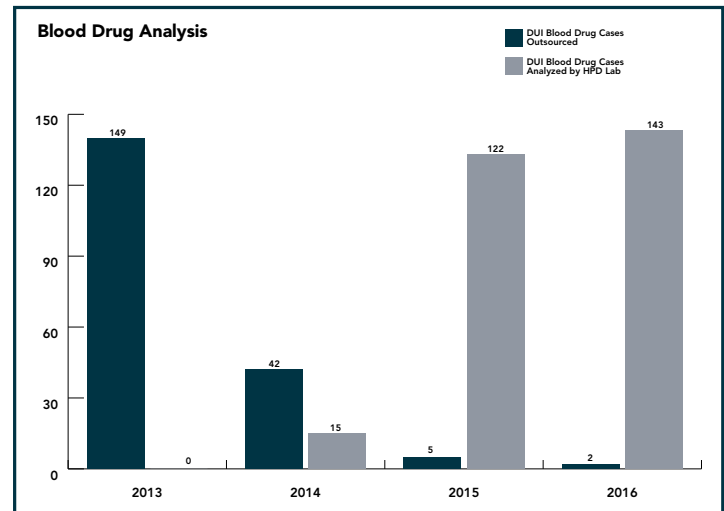
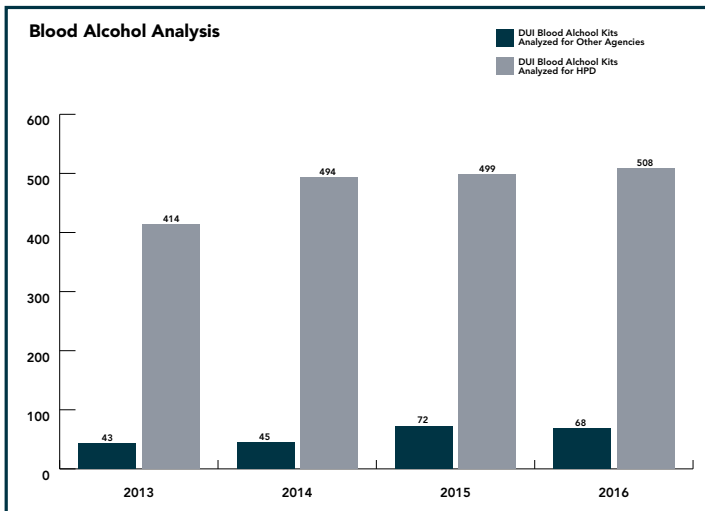
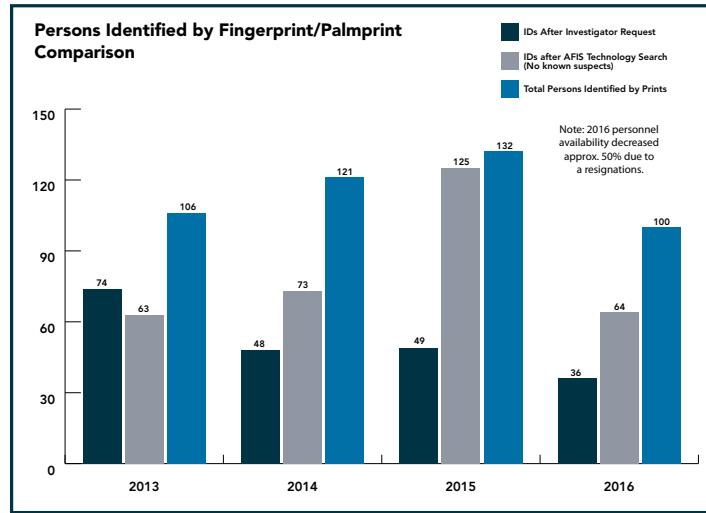
As mentioned above, the toxicology lab in the Henderson Forensic Laboratory has the capability to screen for and confirm seventy-seven substances in the blood samples received by the lab. We are conducting an innovative LC/Qtrap screening research project and, if all goes according to plan, the number of drugs we can analyze should increase to approximately 135 by June 2017; and the turnaround time for our toxicology cases should also be reduced due to the new techniques/methodology implemented.



# Henderson Police Department

## CRIMINALISTICS BUREAU, 2016

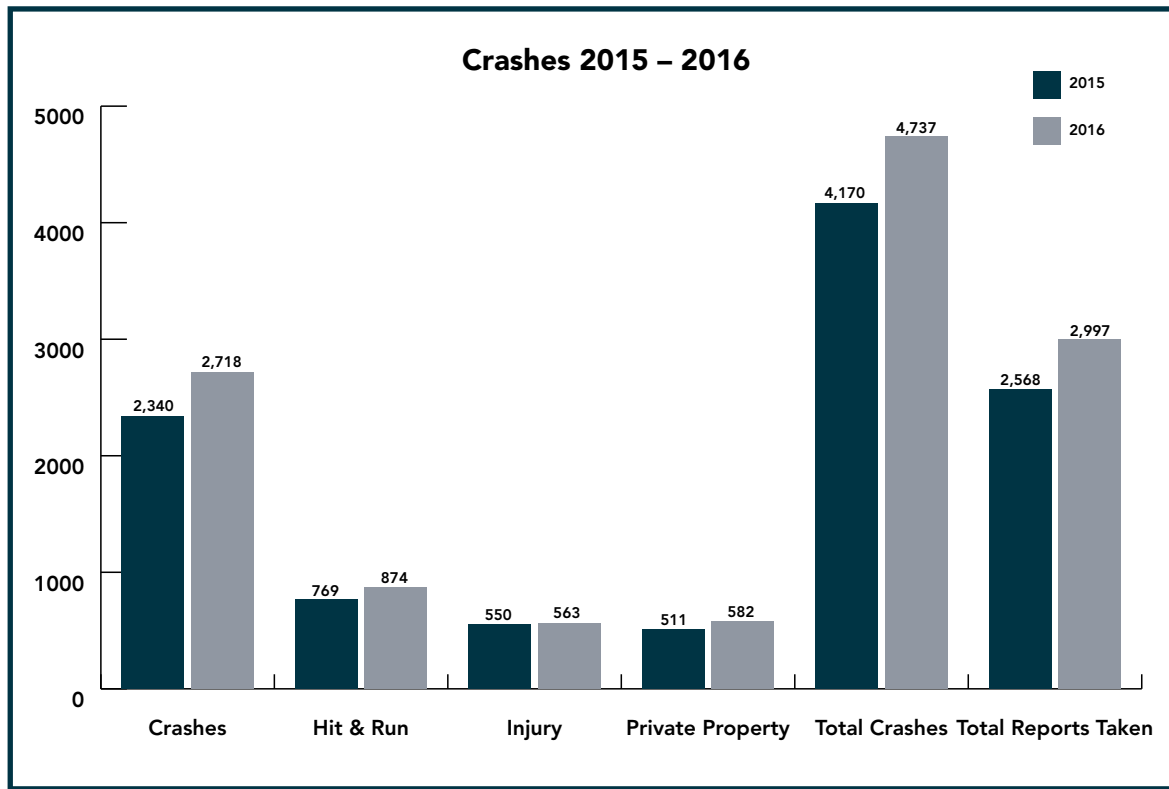
### FORENSIC LABORATORY AND CRIME SCENE



# Henderson Police Department

## TRAFFIC CRASHES | SUMMARY

In 2016, there were 2,997 traffic collisions recorded within the City of Henderson. Of those recorded collisions, 563 had reported injuries. Included in the injury collisions, 55 serious crash callouts, with 13 involved fatalities with a total of 13 deaths. Below is a comparison chart showing the change from 2015 in all accident categories.



	Crashes	Hit & Run Crashes	Injury Crashes	Priv. Property Crashes	Total Crashes	Total Reports Taken
January	224	56	38	34	352	230
February	214	64	44	43	365	247
March	234	84	48	49	415	261
April	237	74	51	54	416	256
May	240	64	51	46	401	258
June	229	86	29	40	384	231
July	197	86	41	51	375	211
August	189	64	48	51	352	228
September	250	94	68	57	469	308
October	250	61	56	54	421	266
November	222	71	42	47	382	245
December	232	70	47	56	405	256
<b>Total</b>	<b>2,718</b>	<b>874</b>	<b>563</b>	<b>582</b>	<b>4,737</b>	<b>2,997</b>

\*Total crashes are higher than reports taken due to duplicate calls for service, drivers exchange information without a police report, vehicles gone on officers arrival, etc.

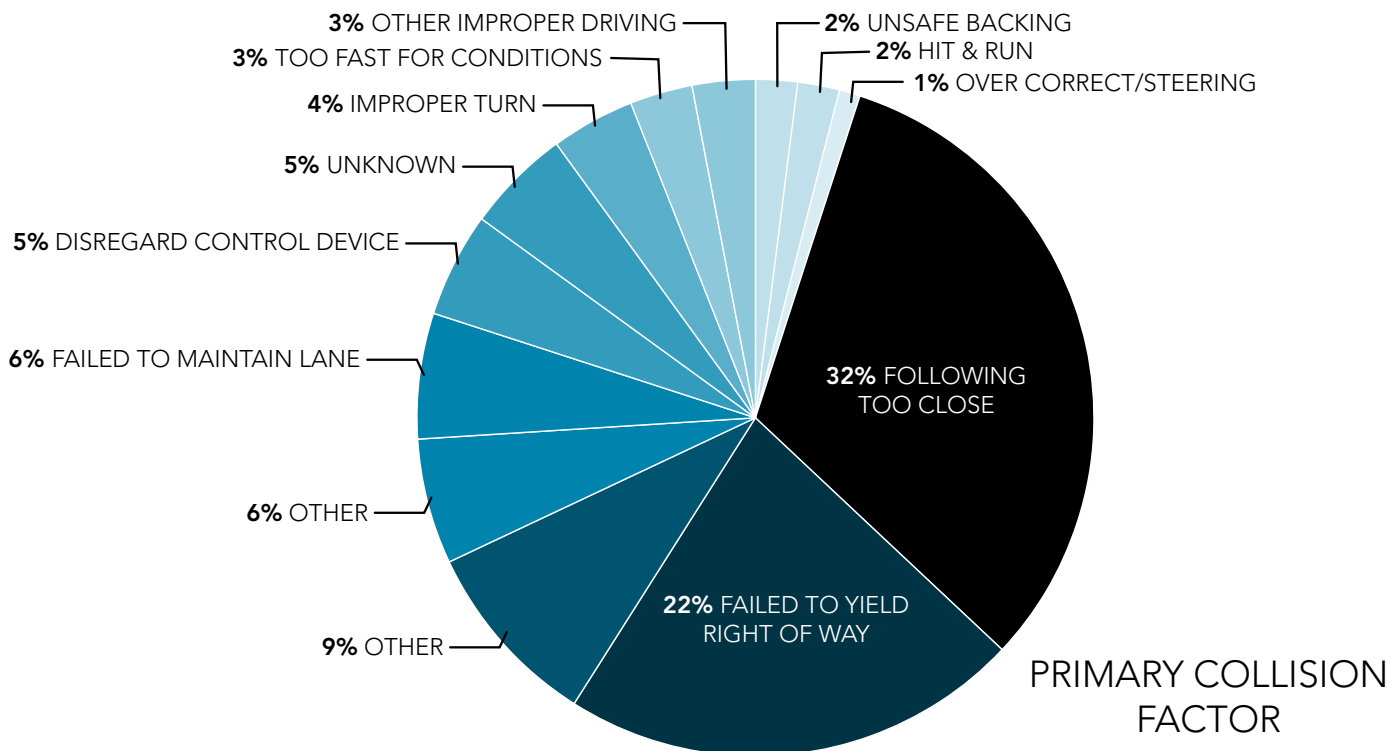
# Henderson Police Department

## TOP 10 TRAFFIC CRASH LOCATIONS

A majority of collisions in the City of Henderson occur on heavily travelled intersections. Below is a list of intersections which have the highest number of traffic collisions that occurred in 2016. This would be considered the top 10 dangerous intersections for the City of Henderson. These locations make up approximately 16% of all crashes within the City of Henderson.

Intersection	Crashes
South Eastern Av & St Rose Parkway	69
North Green Valley Parkway & E Sunset Road	41
South Eastern Ave & West Horizon Ridge Parkway	39
North Stephanie Street & American Pacific Drive	37
Marks Street & West Sunset Road	34
South Eastern Ave & Siena Heights Drive	33
West Sunset Road & North Stephanie Street	30
North Green Valley Parkway & Wigwam Parkway	29
East Lake Mead Parkway & South Boulder Highway	29
North Green Valley Parkway & West Warm Springs Road	25
<b>Total</b>	<b>366</b>

These intersections will continue to be a primary focus of enforcement efforts of Henderson Traffic Officers as well as enforcement efforts by the Joining Forces Traffic Grant Program. When working in these areas, Officers will concentrate on crash causing violations in an effort to curb the collision rate.



# Henderson Police Department

## CORRECTIONS

The Corrections Division is responsible for the booking and incarceration of arrestees for the City of Henderson and any jurisdiction under agreement with the City of Henderson. Current jurisdictions include Boulder City, Immigrations and Customs Enforcement (ICE), and the United States Marshal Service (USMS). Inmates are provided the standard essentials, such as clothing, food, hygiene, visitation, and telephone access while in custody. The living environment for arrestees is based on the American Corrections Association Standards.

Corrections Division		
	2015	2016
Bookings	12,773	12,489
Releases	12,565	12,509
Average Daily Population	491	523
FY Contract Inmate Revenue	\$12,396,668	\$11,093,904
Inmate Phone Revenue	\$123,427	\$160,367
Net Commissary Revenue	\$88,349	\$92,514



# Henderson Police Department

## ANIMAL CARE AND CONTROL 2016

- Adopted almost 1,900 animals to new homes and returned an additional 836 pets to their owners.
- Animal Control responded to over 12,000 calls for service in 2016.
- Animal Shelter staff answered almost 14,000 phone calls.
- Medical staff spayed/neutered or performed other necessary surgeries on over 1,300 shelter animals.
- Shelter Volunteer program now includes over 65 volunteers who do everything from fostering young animals to walking dogs and talking to potential adopters to helping take care of our cats and promoting adoptions at the shelter and at local PetSmarts.
- Promoted Animal Control and our Animal Shelter at the Bark in the Park, City of Henderson Safety & Health Expo, Doggie Paddle Day as well as the Stroll 'n Roll event.
- Animal Control continued to work with HPD training by incorporating a segment of training for all HPD recruits which includes animal handling techniques and understanding basic animal behaviors. This course is now POST certified and is titled "Dealing with Dogs"
- At the request of Mesquite PD and the Nevada Highway Patrol, Animal Control taught the new course "Dealing with Dogs" to members of their law enforcement
- Animal Control also instructed citizens at HPD's Citizen's Academy regarding the responsibilities and purpose of Animal Control and the Animal Shelter
- Continued to conduct Dog Bite Prevention/Responsible Pet Ownership educational talks to school aged children throughout the school year.
- Continued to partner with PetSmart to adopt animals at two of their store locations.





# Henderson Police Department

## VOLUNTEERS

The combined 136 volunteers of the Henderson Police Volunteer and the Animal Care and Control Volunteer programs performed a total of 23,524.02 hours of service during 2016. In March 2015 the Independent Sector calculated that the estimated national average of volunteer time to be \$23.56 per hour, which equates to \$554,225.91 worth of man hours donated to the Henderson Police Department during 2016.

Throughout the year the Henderson Police Volunteers assisted throughout the police department and at numerous community events. In addition to the routine volunteer assignments, the volunteers participated at the following events:

- Annual Henderson Police Officers Association Holiday "Shop with a Cop".
- "Henderson Shines" community clean up event.
- Henderson Police and Fire Safety Expo at the Galleria Mall.
- Henderson Police Department Charity Golf tournament
- "Every 15 Minutes" events at local Henderson High Schools.
- Fifty-four HPD Volunteers received President's Volunteer Service Awards for collectively performing 22,020 hours of volunteer service during the year.
- One HPD Volunteer received the President's Volunteer Lifetime Service Award for performing over 4,000 hours of volunteer service each since joining the Henderson Police Volunteer Program.
- Handicapped Parking Enforcement Volunteers issued 364 citations during 2016
- The Henderson PD Volunteer Website; [hpdv.org](http://hpdv.org), received 7,820 visits during 2016



# Henderson Police Department

## INTERNAL AFFAIRS

Internal affairs investigations are categorized as internal or external complaints. An external complaint is initiated by a citizen or outside source, such as the courts, the City Attorney's office or insurance companies. Internal complaints are initiated internally due to a complaint or allegation of misconduct by a supervisor, another department member or an action by an officer.

In early 2014, IAB changed the way complaints and inquiries were processed. The difference between a complaint and an inquiry are defined as:

**Complaint** – An allegation of circumstance(s) amounting to a specific act or omission by an employee which, if proven true, would amount to employee misconduct.

**Inquiry** – A request for an explanation or information, which may include expressions of dissatisfaction with a policy, procedure, practice, philosophy, service level, training, or legal standard directed toward the agency in general.

In 2016, the Henderson Police Department received 50 external complaints out of 186,703 calls for service. This equates to approximately .02% of contacts with the Henderson Police Department resulted in a complaint in 2016.

## Internal Affairs Year End Report 2016

### 2016 External Complaints

Type	Sustained	Not Sustained	Unfounded/ Exonerated
<b>Criminal Procedure –</b> Search/Seizure/Evidence	0	1	21
<b>Conduct Violations –</b> Rude/Discourteous Language/Attitude	3	6	62
<b>Criminal Records –</b> Computers/Information Reports	0	0	1
<b>Neglect of Duty –</b> Punctuality/Malingering Attendance/Attentiveness	0	6	22
<b>Ethics Violations –</b> Truthfulness Bias Based Profiling Impartiality	0	1	29
<b>Use of Force –</b> Excessive/Unnecessary Techniques	0	0	44
<b>Department Vehicles &amp; Facilities –</b> Misuse/Accident/Driving	0	0	2
<b>Totals</b>	<b>3</b>	<b>14</b>	<b>181</b>

198 Allegations investigated. 3 Allegations sustained (1.5%)

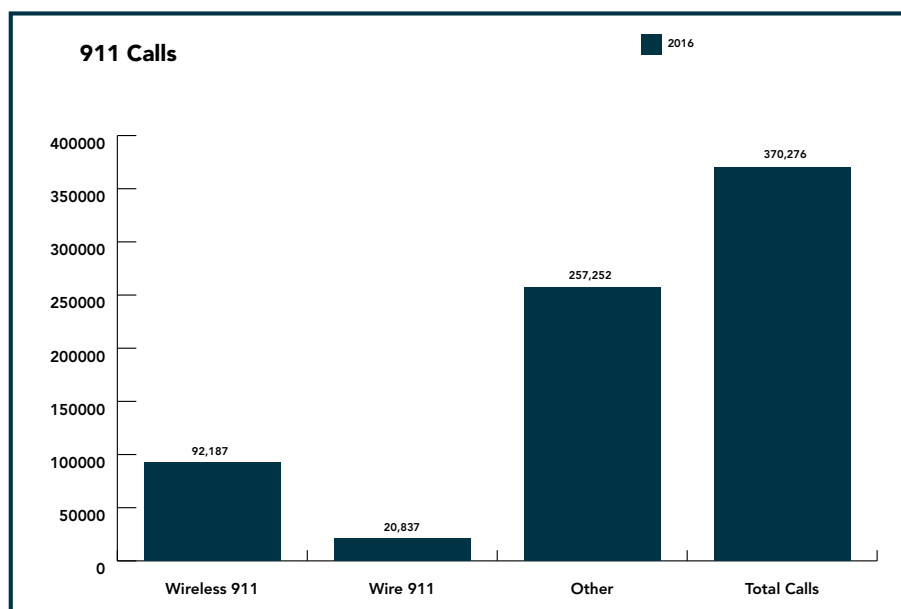
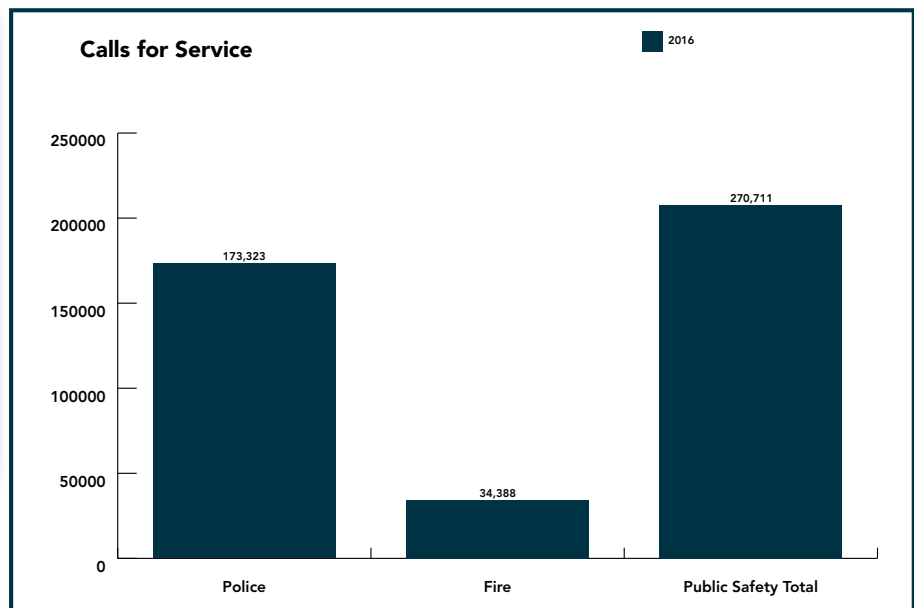
# Henderson Police Department

## COMMUNICATIONS

The Communications Bureau achieved initial accreditation from The Commission on Accreditation for Law Enforcement Agencies (CALEA) in November of 2016. In 2016, it was determined that in order to get Communications aligned with the Law Enforcement CALEA cycle, Communications would seek reaccreditation in December, 2016. Communications was successfully reaccredited in 2016.

Two multiple day full evacuations of the Communications Center were accomplished in 2016. Both evacuations served dual purpose and allowed Facilities personnel to do some plumbing and HVAC repairs.

A Communications leadership plan was developed which emphasizes engagement with employees. This plan was thorough and allowed management to spend much more time in the Communications Center engaging with employees.





POLICE & FIRE  
DEPARTMENTS

EMERGENCY

SERVICES

FACILITY



THE CITY OF HENDERSON  
POLICE DEPARTMENT  
FACILITY

POLICE DEPARTMENT

City Of Henderson  
Emergency  
Services  
Facility  
213 Lind Street  
Henderson, NV

# Henderson Police Department

## CONTACT INFORMATION

### Mailing Address:

Henderson Police Department  
P.O. Box 95050  
Henderson, NV 89009-5050

### Phone Numbers:

702-267-5000  
Toll Free: 866-473-4911  
TDD/TTY: 702-267-4918  
Traffic Hotline: 702-267-5099  
Detention Center: 702-267-JAIL (5245)



### Contact Henderson

CityofHenderson.com

### Police Station Locations:

Police Administration  
East Patrol Command  
Investigations  
223 Lead St.  
Henderson, NV 89015

West Patrol Command  
300 S. Green Valley Pkwy.  
Henderson, NV 89012

North Patrol Command  
225 E. Sunset Rd.  
Henderson, NV 89011

### Detention Center Location:

18 E. Basic Rd.  
Henderson, NV 89015



### Mayor and Council

Mayor **Andy Hafen**  
Councilman **Sam Bateman**  
Councilwoman **Debra March**  
Councilman **John F. Marz**  
Councilwoman **Gerri Schroder**

### City Manager's Office

City Manager **Robert (Bob) Murnane**  
Assistant City Manager **Bristol S. Ellington, AICP, ICMA-CM**  
Assistant City Manager **Gregory W. Blackburn**  
Police Chief **Patrick E. Moers**