

Benchmark City Survey - 2019 Data

Section C: General

Please refer survey questions or comments to Darcy Boorem, Senior Crime Analyst
Overland Park Police Department, darcy.boorem@opkansas.org or 913-327-6953.

Background

The Benchmark City Survey was originally designed in 1997 by a core group of Police Chiefs from around the country. These Chiefs sought to establish a measurement tool to help ensure their Departments were providing the best service possible within their respective community.

The survey provides a wide range of information about each Department. With that information, the participating agencies can set better goals and objectives, and then compare their performance in the various areas.

The Overland Park, Kansas Police Department has taken the lead in compiling the survey results, and makes the final Benchmark City Survey Report available to all participants at an annual Chief's Summit hosted by participating agencies on a rotating basis. This year the conference is being held in Denver, CO.

2019 Participating Agencies

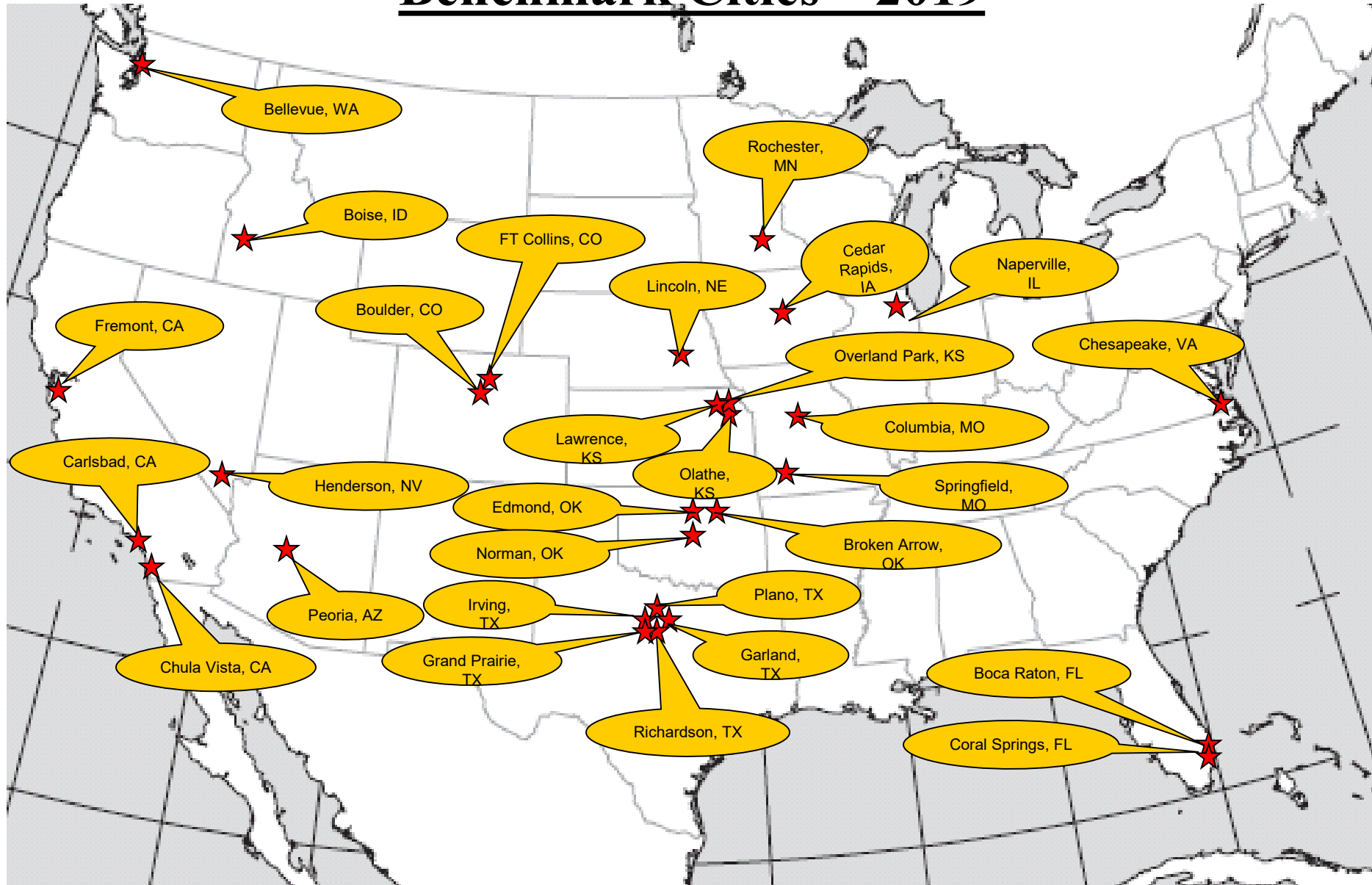
Bellevue, WA – Steve Mylett
Boca Raton, FL – I/C – Michelle Miuccio
Boise, ID – I/C - Michael Masterson
Boulder, CO – I/C – Carey Weinheimer
Broken Arrow, OK – Brandon Berryhill
Carlsbad, CA – Neil Gallucci
Cedar Rapids, IA – Wayne Jerman
Chesapeake, VA - Kelvin L. Wright
Chula Vista, CA – Roxana Kennedy

Columbia, MO – Geoffrey Jones
Coral Springs, FL – Clyde Parry
Edmond, OK – J.D. Younger
Fort Collins, CO – Jeff Swoboda
Fremont, CA – Kimberly Peterson
Garland, TX – Jeff Bryan
Grand Prairie, TX – Daniel Scesney
Henderson, NV – Thedrick Andres
Irving, TX – Jeff Spivey
Lawrence, KS –Gregory Burns Jr.

Lincoln, NE – Jeffrey Bliemeister
Naperville, IL – Robert W. Marshall
Norman, OK – Kevin Foster
Olathe, KS – Mike Butaud
Overland Park, KS – Frank Donchez
Peoria, AZ – Art Miller
Plano, TX – Ed Drain
Richardson, TX – Jim Spivey
Rochester, MN – Jim Franklin
Springfield, MO - Paul Williams

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Benchmark Cities – 2019

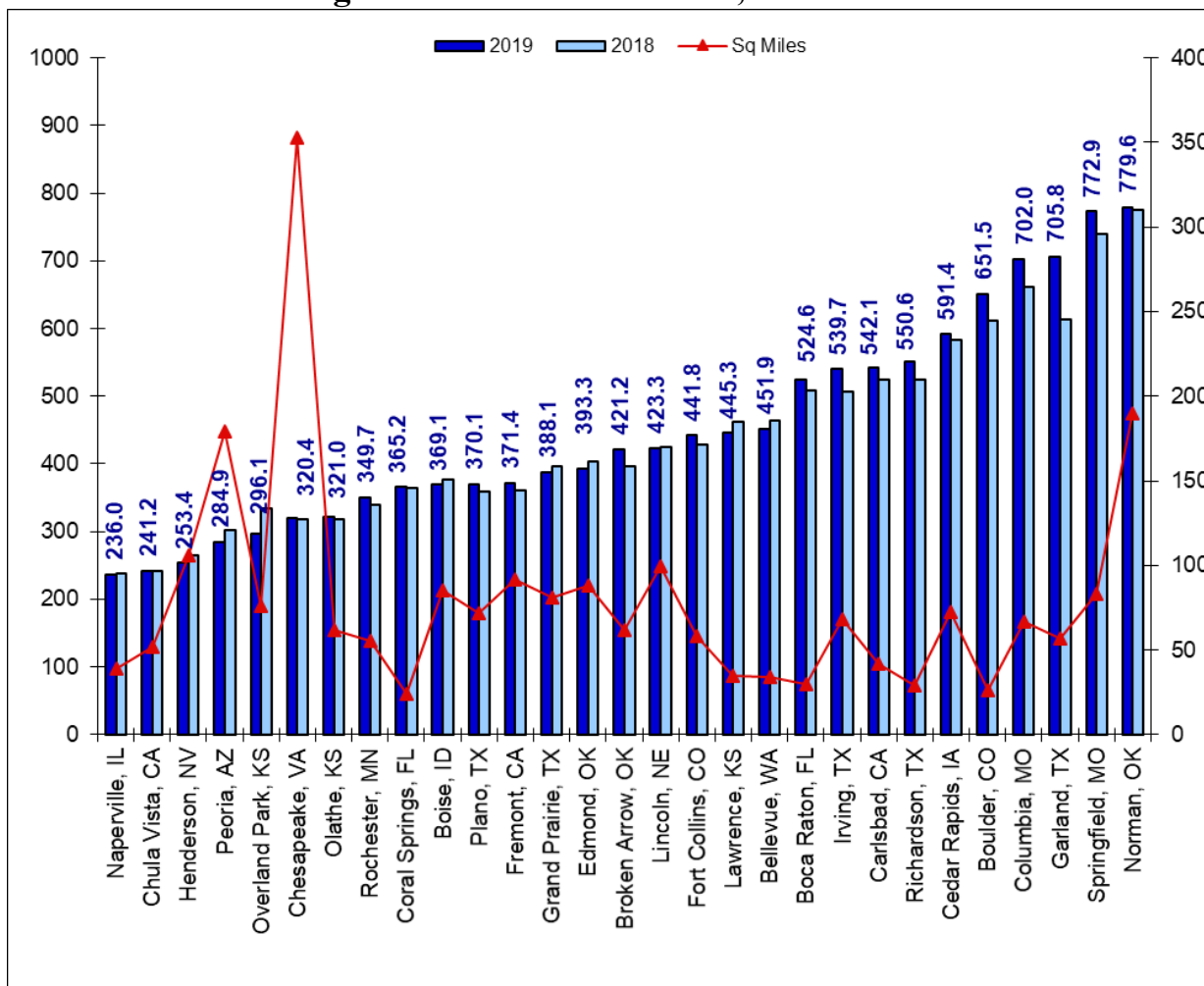


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Benchmark City Survey - 2019 Data

Calls For Service Per 1,000 Citizens, 2-Year Comparison

2019 Average Calls For Service Per 1,000 Citizens is 451.8



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

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Benchmark City Survey - 2019 Data

Calls For Service Per 1,000 Citizens, 5-Year Comparison

2019 Average Calls For Service Per 1,000 Citizens is 451.8

City Name	Population	Total Calls For Service	2019	2018	2017	2016	2015
Bellevue, WA	145,300	65,664	451.9	463.1	466.6	470.8	476.7
Boca Raton, FL	99,244	52,068	524.6	508.0	557.9	624.5	585.0
Boise, ID	236,310	87,223	369.1	376.6	399.5	Not Tracked	353.2
Boulder, CO	107,353	69,940	651.5	612.2	658.6	672.3	643.6
Broken Arrow, OK	112,000	47,171	421.2	397.2	433.2	406.4	361.6
Carlsbad, CA	115,330	62,525	542.1	524.7	483.5	460.9	475.7
Cedar Rapids, IA	133,174	78,756	591.4	583.9	583.3	559.3	658.5
Chesapeake, VA	244,657	78,379	320.4	318.5	492.6	601.2	Not Tracked
Chula Vista, CA	271,651	65,519	241.2	240.7	240.6	254.6	249.9
Columbia, MO	125,049	87,785	702.0	662.1	603.1	614.5	645.8
Coral Springs, FL	133,507	48,763	365.2	363.9	374.8	518.1	604.2
Edmond, OK	96,392	37,909	393.3	403.8	413.9	418.7	345.2
Fort Collins, CO	172,653	76,270	441.8	429.1	432.1	439.1	405.2
Fremont, CA	231,664	86,035	371.4	360.7	334.8	335.2	335.3
Garland, TX	239,684	169,169	705.8	613.0	626.6	614.3	593.4
Grand Prairie, TX	194,614	75,526	388.1	396.6	429.5	434.8	495.8
Henderson, NV	321,781	81,542	253.4	265.4	271.8	267.3	437.9
Irving, TX	242,242	130,734	539.7	506.4	507.8	523.2	537.6
Lawrence, KS	102,980	45,858	445.3	462.7	487.9	464.6	450.3
Lincoln, NE	287,401	121,652	423.3	425.6	431.8	436.3	441.8
Naperville, IL	147,841	34,892	236.0	237.3	297.3	250.1	253.9
Norman, OK	124,959	97,418	779.6	776.1	975.6	650.7	503.8
Olathe, KS	142,767	45,831	321.0	318.1	322.5	316.1	309.5
Overland Park, KS	196,625	58,228	296.1	333.3	340.4	341.6	337.2
Peoria, AZ	179,800	51,221	284.9	302.5	325.0	322.2	318.3
Plano, TX	284,579	105,320	370.1	358.7	360.9	368.6	375.6
Richardson, TX	113,710	62,607	550.6	524.9	553.8	614.9	624.3
Rochester, MN	116,961	40,904	349.7	339.0			
Springfield, MO	168,122	129,948	772.9	739.0	636.0	598.0	566.9
Average	175,460	75,685	451.8	442.7	463.9	463.1	458.7

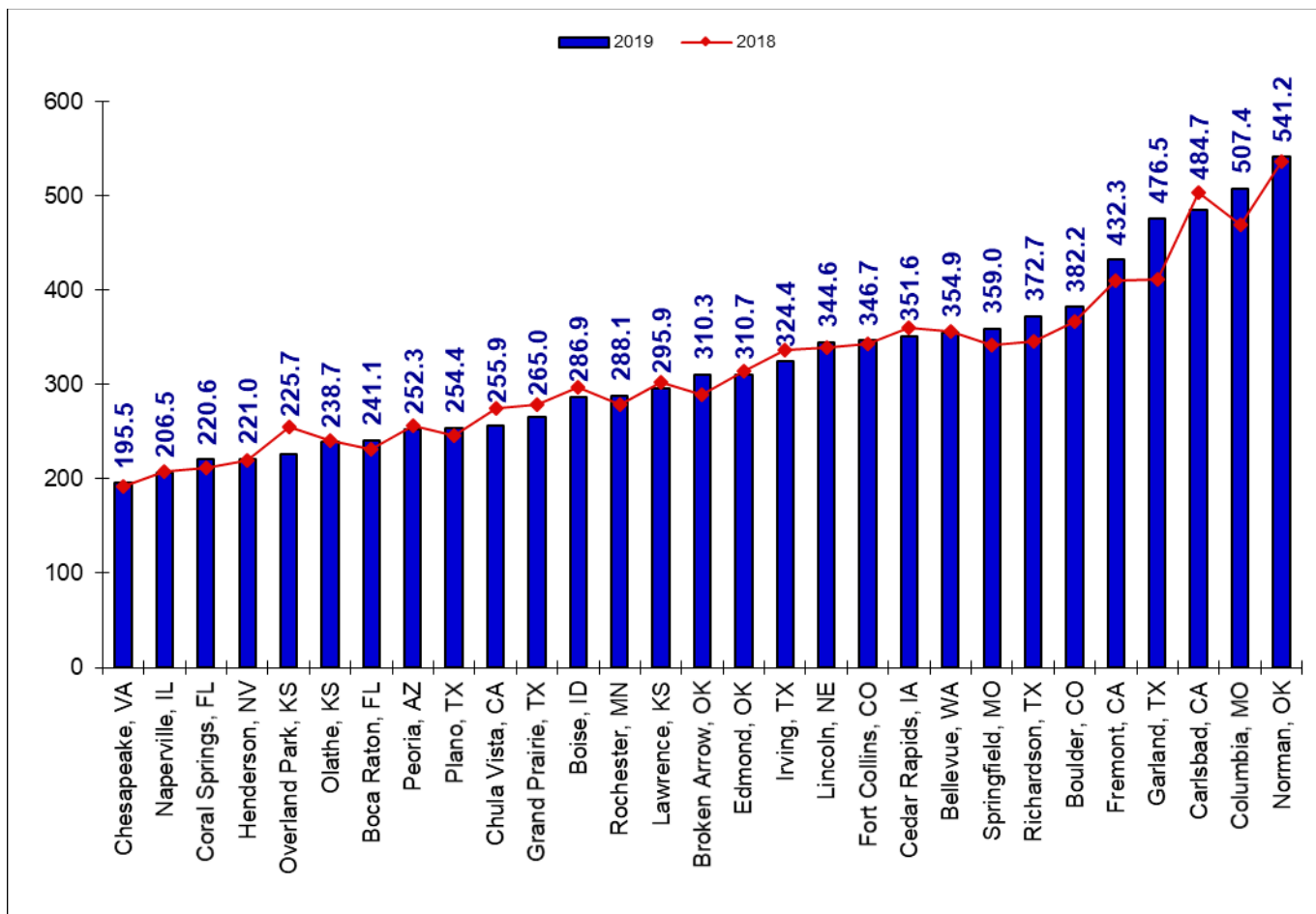
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

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Benchmark City Survey - 2019 Data

Calls For Service Per Officer, 2-Year Comparison

2019 Average Calls For Service Per Officer is 322.3



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

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Benchmark City Survey - 2019 Data

Calls For Service Per Officer, 5-Year Comparison

2019 Average Calls For Service Per Officer is 322.3

City Name	Authorized Officers	Total Calls For Service	2019	2018	2017	2016	2015
Belleveue, WA	185	65,664	354.9	356.5	356.8	356.7	357.5
Boca Raton, FL	216	52,068	241.1	230.9	248.2	265.8	252.3
Boise, ID	304	87,223	286.9	296.6	309.0	Not Tracked	268.7
Boulder, CO	183	69,940	382.2	367.0	393.3	386.0	376.9
Broken Arrow, OK	152	47,171	310.3	289.4	323.0	311.3	286.6
Carlsbad, CA	129	62,525	484.7	504.2	479.1	458.0	464.6
Cedar Rapids, IA	224	78,756	351.6	360.8	359.1	342.4	399.4
Chesapeake, VA	401	78,379	195.5	192.5	300.7	356.4	Not Tracked
Chula Vista, CA	256	65,519	255.9	274.7	277.1	295.4	286.5
Columbia, MO	173	87,785	507.4	470.1	426.9	431.0	463.9
Coral Springs, FL	221	48,763	220.6	211.2	221.6	311.5	361.0
Edmond, OK	122	37,909	310.7	313.9	321.2	319.3	252.4
Fort Collins, CO	220	76,270	346.7	343.1	338.2	338.3	316.6
Fremont, CA	199	86,035	432.3	410.6	387.3	395.6	395.6
Garland, TX	355	169,169	476.5	411.5	426.3	431.8	416.7
Grand Prairie, TX	285	75,526	265.0	278.7	291.1	297.3	355.0
Henderson, NV	369	81,542	221.0	219.0	221.4	243.2	322.3
Irving, TX	403	130,734	324.4	337.2	337.1	349.7	355.2
Lawrence, KS	155	45,858	295.9	302.7	315.3	297.4	282.4
Lincoln, NE	353	121,652	344.6	339.4	361.4	368.9	373.4
Naperville, IL	169	34,892	206.5	207.6	258.8	217.6	217.8
Norman, OK	180	97,418	541.2	536.6	665.2	440.0	336.0
Olathe, KS	192	45,831	238.7	241.2	247.5	245.0	240.3
Overland Park, KS	258	58,228	225.7	255.1	256.0	257.8	253.2
Peoria, AZ	203	51,221	252.3	256.9	272.8	281.5	267.4
Plano, TX	414	105,320	254.4	245.7	254.4	271.0	279.8
Richardson, TX	168	62,607	372.7	346.2	360.5	398.3	409.9
Rochester, MN	142	40,904	288.1	278.2			
Springfield, MO	362	129,948	359.0	341.6	302.3	283.5	266.3
Average	239	75,685	322.3	319.2	332.5	330.8	328.1

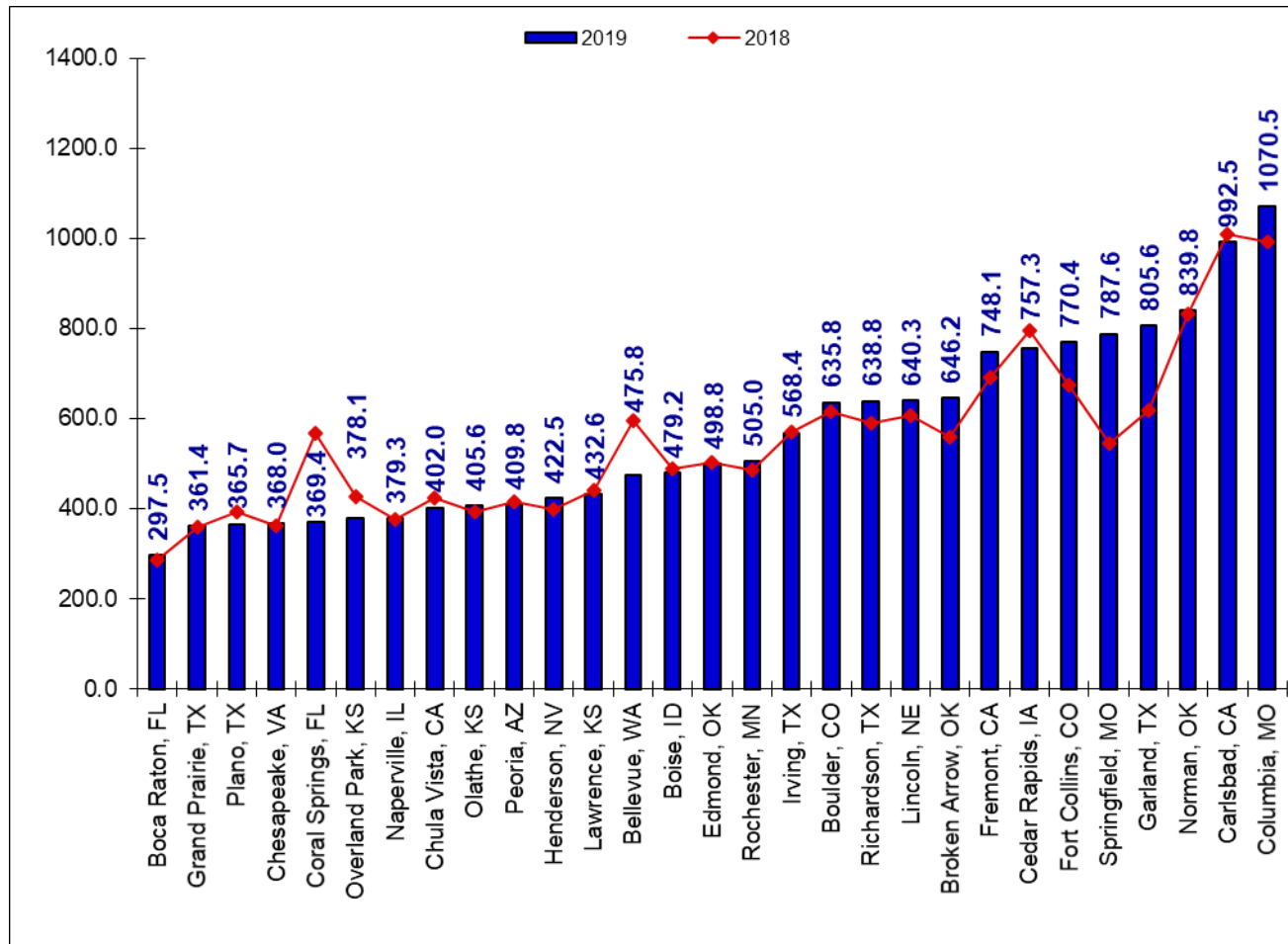
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

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Benchmark City Survey - 2019 Data

Calls For Service Per First Responder, 2-Year Comparison

2019 Average Calls For Service Per First Responder is 567.3



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

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Benchmark City Survey - 2019 Data

Calls For Service Per First Responder, 5-Year Comparison

2019 Average Calls For Service Per First Responder is 567.3

City Name	First Responders	Total Calls For Service	2019	2018	2017	2016	2015
Bellevue, WA	138	65,664	475.8	594.1	596.8	596.6	579.7
Boca Raton, FL	175	52,068	297.5	284.9	306.4	555.2	419.8
Boise, ID	182	87,223	479.2	488.7	534.9	Not Tracked	321.1
Boulder, CO	110	69,940	635.8	615.1	659.1	646.9	636.4
Broken Arrow, OK	73	47,171	646.2	560.2	561.4	443.3	483.7
Carlsbad, CA	63	62,525	992.5	1008.5	744.5	709.0	712.3
Cedar Rapids, IA	104	78,756	757.3	796.0	642.7	618.1	630.2
Chesapeake, VA	213	78,379	368.0	362.4	641.8	649.4	Not Tracked
Chula Vista, CA	163	65,519	402.0	422.8	431.5	456.1	438.5
Columbia, MO	82	87,785	1070.5	991.9	731.2	753.2	736.0
Coral Springs, FL	132	48,763	369.4	566.5	395.5	540.6	620.6
Edmond, OK	76	37,909	498.8	503.8	520.8	517.8	403.1
Fort Collins, CO	99	76,270	770.4	673.6	716.6	707.0	506.0
Fremont, CA	115	86,035	748.1	692.5	657.8	506.3	649.2
Garland, TX	210	169,169	805.6	619.0	647.9	667.6	629.7
Grand Prairie, TX	209	75,526	361.4	358.1	397.7	422.5	464.3
Henderson, NV	193	81,542	422.5	397.3	529.7	529.8	557.2
Irving, TX	230	130,734	568.4	568.8	565.4	586.8	605.4
Lawrence, KS	106	45,858	432.6	439.7	466.8	406.3	424.9
Lincoln, NE	190	121,652	640.3	605.9	602.3	623.7	624.9
Naperville, IL	92	34,892	379.3	377.3	460.5	397.3	312.7
Norman, OK	116	97,418	839.8	832.6	1059.6	697.0	546.7
Olathe, KS	113	45,831	405.6	393.5	389.6	374.9	355.3
Overland Park, KS	154	58,228	378.1	427.9	429.5	428.6	424.9
Peoria, AZ	125	51,221	409.8	415.2	445.0	463.7	427.5
Plano, TX	288	105,320	365.7	393.0	412.5	438.7	460.8
Richardson, TX	98	62,607	638.8	589.9	613.1	654.4	680.3
Rochester, MN	81	40,904	505.0	484.4			
Springfield, MO	165	129,948	787.6	544.7	468.8	439.6	413.0
Average	141	75,685	567.3	560.0	564.1	550.3	520.9

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

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Benchmark City Survey - 2019 Data

Top Five Calls For Service By Type

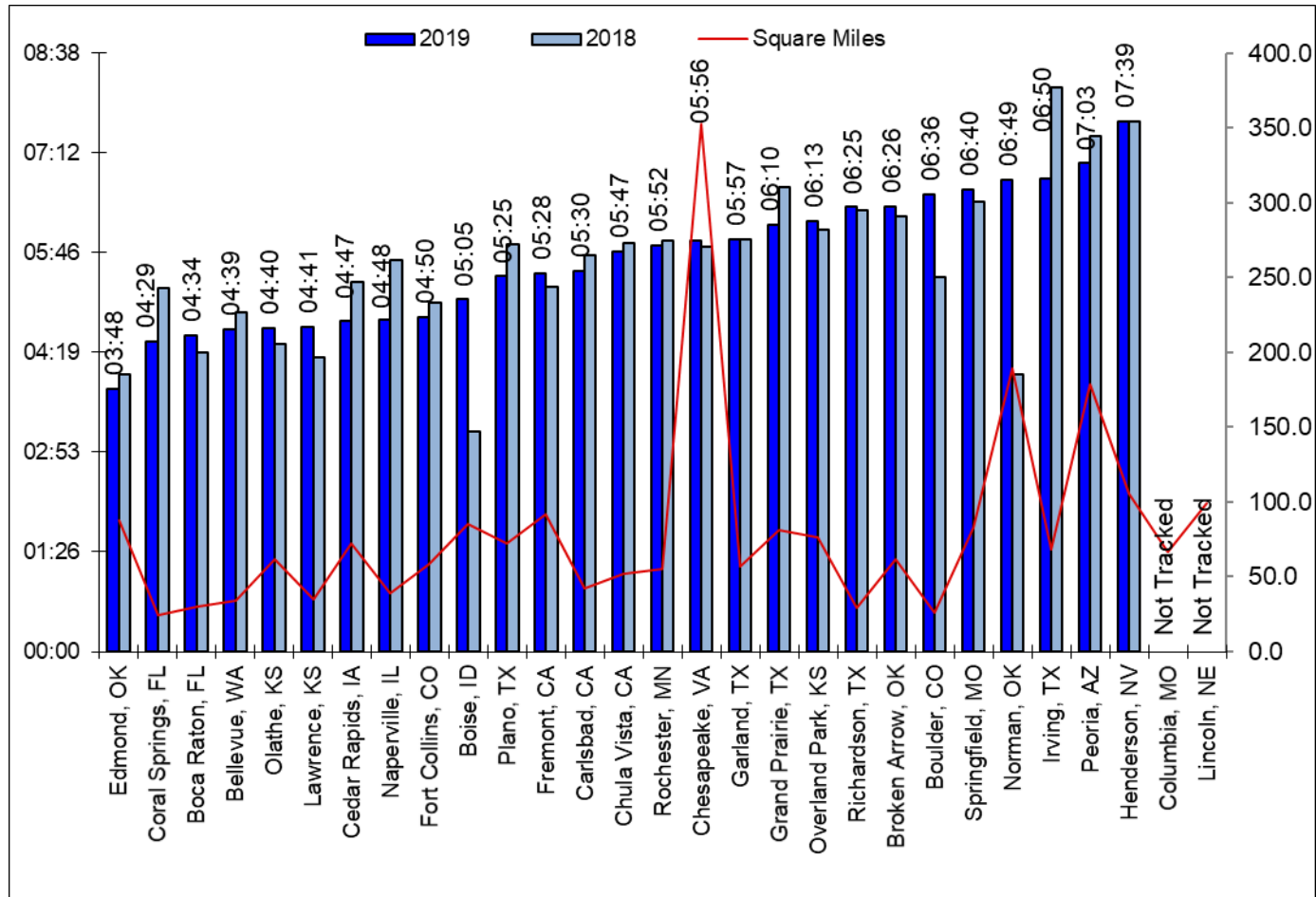
Top Five Calls For Service	Traffic Accident				
	Alarm calls				
	Suspicious Activity				
	Disturbance				
	Check the Welfare				
	City Name	#1	#2	#3	#4
Bellevue, WA	Traffic	Citizen Contact	Follow Up	Alarm calls	Assist Citizen
Boca Raton, FL	Alarm	Suspicious Activity	Traffic Accident	Civil Matter	Disturbance
Boise, ID	Check the Welfare	Citizen Contact	911 Disconnects	Traffic Accident	Alarm calls
Boulder, CO	Medical Call	Welfare Check	Animal Complaint	Noise Complaint	Parking Complaint/Issue
Broken Arrow, OK	Alarm calls	Traffic Accident	Suspicious Activity	Domestic	Assist Citizen
Carlsbad, CA	Traffic	911 Disconnects	Medical	Alarm calls	Check the Welfare
Cedar Rapids, IA	Noise Complaints	Assist Citizen	Traffic Accident	Domestic	Suspicious Activity
Chesapeake, VA	Alarm calls	Assist Citizen	Traffic Accident	Theft Report	Domestic
Chula Vista, CA	Disturbance	Domestic	Traffic Accident	Check the Welfare	Theft Report
Columbia, MO	911 Disconnects	Disturbance	Alarm calls	Traffic Accident	Theft Report
Coral Springs, FL	Assist Citizen	Alarm calls	Traffic Accident	Suspicious Activity	Animal Call
Edmond, OK	Alarm calls	Check the Welfare	Traffic Accident	Citizen Contact	Domestic
Fort Collins, CO	Follow up	Traffic	Suspicious Activity	Check the Welfare	Disturbance
Fremont, CA	Disturbance - Homeless	Check the Welfare	Traffic Hazard	Disturbance	Auto Burglary Report
Garland, TX	Disturbance	Alarm calls	Traffic Accident	Suspicious Activity	Domestic
Grand Prairie, TX	Disturbance	Alarm calls	Traffic Accident	Special Service	Check the Welfare
Henderson, NV	Disturbance	Assist Citizen	Suspicious Activity	Disturbance	Animal Call
Irving, TX	Alarm calls	911 Disconnects	Traffic Hazard	Suspicious Activity	Disturbance
Lawrence, KS	Assist Citizen	Traffic Accident	Telephone Report	Alarm calls	Check the Welfare
Lincoln, NE	Disturbance	Traffic	Special Service	Theft Report	Medical
Naperville, IL	Suspicious Activity	Alarm calls	Traffic Accident	Check the Welfare	Lockout
Norman, OK	Alarm calls	Domestic	Suspicious Activity	Check the Welfare	Larceny
Olathe, KS	Traffic Accident	Medical	Animal Call	Suspicious Activity	Disturbance
Overland Park, KS	Alarm calls	Traffic	Traffic Accident	Suspicious Activity	Animal Call
Peoria, AZ	Suspicious Activity	Check the Welfare	Alarm calls	Traffic Accident	Citizen Contact
Plano, TX	Check the Welfare	Alarm calls	Assist Citizen	Traffic Accident	Suspicious Activity
Richardson, TX	Alarm calls	Traffic Accident	Disturbance	Suspicious Activity	Traffic Hazard
Rochester, MN	Assist Citizen	Codes Enforcement	Medical	Suspicious Activity	Traffic Accident
Springfield, MO	Check the Welfare	Suspicious Activity	Disturbance	Traffic Accident	Domestic

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Benchmark City Survey - 2019 Data

Response Time Priority I, 2-Year Comparison

2019 Average Response Time is 5:40 - Median Response Time is 5:47



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from "Hello to Hello"

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Response Time Priority I, 5-Year Comparison

2019 Average Response Time is 5:40 - Median Response Time is 5:47

City Name	Square Miles	2019	2018	2017	2016	2015
Bellevue, WA	34.0	04:39	04:54	05:30	04:29	04:39
Boca Raton, FL	30.0	04:34	04:19	04:53	05:22	04:14
Boise, ID	85.0	05:05	03:10	03:06	Not Tracked	03:10
Boulder, CO	26.0	06:36	05:25	06:07	05:21	05:28
Broken Arrow, OK	62.0	06:26	06:17	06:17	06:35	05:03
Carlsbad, CA	42.0	05:30	05:43	05:54	05:54	06:12
Cedar Rapids, IA	72.1	04:47	05:20	06:37	06:40	02:40
Chesapeake, VA	353.0	05:56	05:51	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA **	52.0	05:47	05:54	05:41	06:30	06:48
Columbia, MO	66.7	Not Tracked	Not Tracked	Not Tracked	Not Tracked	18:43
Coral Springs, FL	24.0	04:29	05:14	05:26	04:26	05:10
Edmond, OK	88.0	03:48	04:00	04:12	03:00	05:02
Fort Collins, CO	58.5	04:50	05:02	05:11	05:03	04:32
Fremont, CA	92.0	05:28	05:16	05:15	05:22	05:49
Garland, TX	57.0	05:57	05:57	05:49	05:54	06:03
Grand Prairie, TX	81.0	06:10	06:42	06:12	06:03	06:30
Henderson, NV	106.0	07:39	07:39	07:50	09:26	09:13
Irving, TX	68.0	06:50	08:08	08:16	07:39	07:09
Lawrence, KS	34.9	04:41	04:15	04:40	05:01	04:34
Lincoln, NE	99.1	Not Tracked	Not Tracked	04:15	04:20	04:21
Naperville, IL	39.0	04:48	05:39	04:40	04:54	04:59
Norman, OK	189.5	06:49	04:00	03:00	03:32	Not Tracked
Olathe, KS	62.0	04:40	04:27	04:50	04:49	04:55
Overland Park, KS	76.0	06:13	06:06	06:08	05:31	06:06
Peoria, AZ	179.0	07:03	07:27	07:31	07:16	06:49
Plano, TX	72.0	05:25	05:53	05:43	05:48	05:56
Richardson, TX	29.0	06:25	06:22	06:00	06:10	05:54
Rochester, MN	55.0	05:52	05:56	00:00		
Springfield, MO	83.0	06:40	06:29	06:32	07:05	06:56
Average	79.9	05:40	05:36	05:23	05:41	06:02
Median	66.7	05:47	05:43	05:41	05:31	05:38

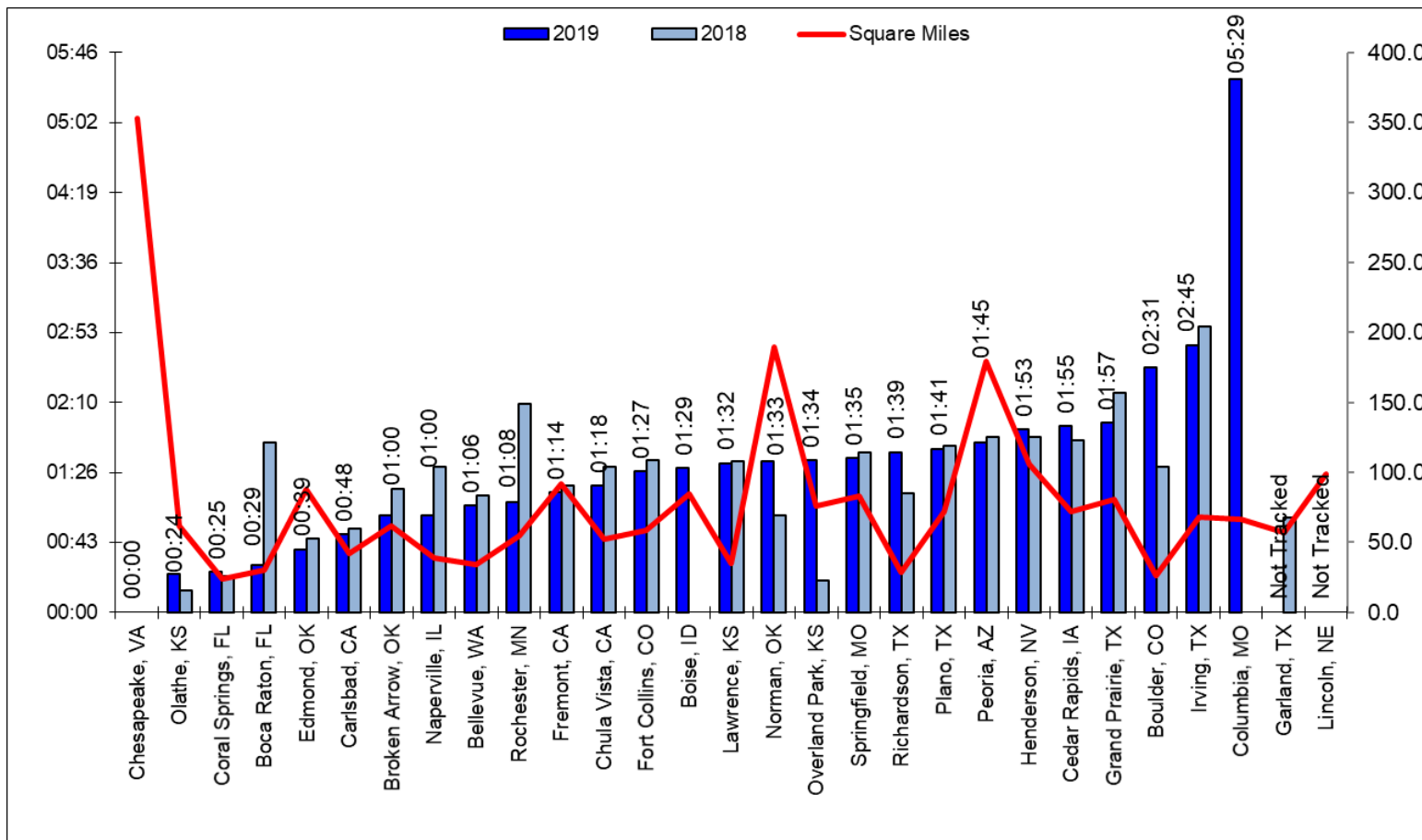
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Benchmark City Survey - 2019 Data

Call Receipt to Dispatch Time Priority I, 2-Year Comparison

2019 Average Call Receipt to Dispatch Time is 1:29 - Median Time is 1:29



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

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Benchmark City Survey - 2019 Data

Median Call Receipt to Dispatch Time Priority I, 5-Year Comparison

2019 Average Call Receipt to Dispatch Time is 1:29 - Median Time is 1:29

City Name	Square Miles	2019	2018	2017	2016	2015
Bellevue, WA	34.0	01:06	01:12	01:15	00:52	01:17
Boca Raton, FL	30.0	00:29	01:45	01:49	01:15	01:05
Boise, ID	85.0	01:29	Not Tracked	Not Tracked	Not Tracked	14:11
Boulder, CO	26.0	02:31	01:30	01:57	01:31	01:29
Broken Arrow, OK	62.0	01:00	01:16	01:15	01:18	01:19
Carlsbad, CA	42.0	00:48	00:52	00:53	01:21	01:07
Cedar Rapids, IA	72.1	01:55	01:46	02:42	02:47	02:40
Chesapeake, VA	353.0	00:00	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA **	52.0	01:18	01:30	01:42	Unknown	01:54
Columbia, MO	66.7	05:29	Not Tracked	Not Tracked	Not Tracked	08:21
Coral Springs, FL	24.0	00:25	00:22	00:23	00:33	01:13
Edmond, OK	88.0	00:39	00:46	00:58	00:53	00:59
Fort Collins, CO	58.5	01:27	01:34	01:33	01:45	01:12
Fremont, CA	92.0	01:14	01:18	01:09	02:12	02:30
Garland, TX	57.0	Not Available	00:58	00:54	00:58	01:09
Grand Prairie, TX	81.0	01:57	02:16	02:09	02:14	03:08
Henderson, NV	106.0	01:53	01:49	02:48	02:29	02:38
Irving, TX	68.0	02:45	02:56	03:05	02:32	02:18
Lawrence, KS	34.9	01:32	01:33	01:58	02:05	02:18
Lincoln, NE	99.1	Not Tracked	Not Tracked	01:21	01:22	01:09
Naperville, IL	39.0	01:00	01:30	01:18	12:30	Not Tracked
Norman, OK	189.5	01:33	01:00	00:07	12:34	Not Tracked
Olathe, KS	62.0	00:24	00:14	00:23	00:23	00:25
Overland Park, KS	76.0	01:34	00:20	01:34	01:14	00:41
Peoria, AZ	179.0	01:45	01:48	01:52	01:49	01:47
Plano, TX	72.0	01:41	01:43	01:28	03:10	02:54
Richardson, TX	29.0	01:39	01:13	01:07	01:13	01:19
Rochester, MN	55.0	01:08	02:09			
Springfield, MO	83.0	01:35	01:39	01:31	01:54	01:52
Average	79.9	01:29	01:24	01:29	02:32	02:26
Median	66.7	01:29	01:30	01:28	01:38	01:29

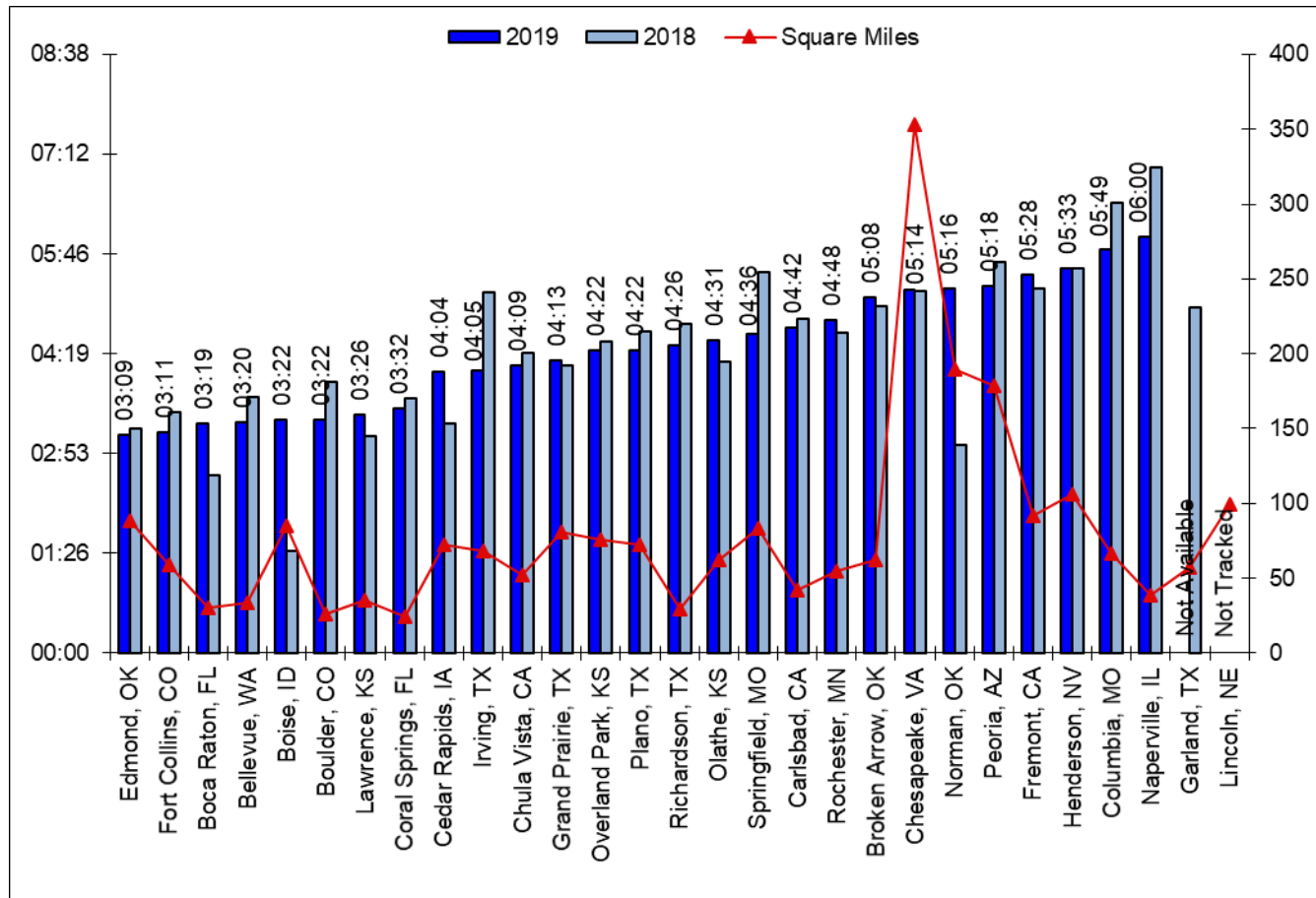
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Benchmark City Survey - 2019 Data

Median Call Dispatch to Arrival Time Priority I, 2-Year Comparison

2019 Average Call Dispatch to Arrival Time is 4:24 - Median Time is 4:22



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

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Benchmark City Survey - 2019 Data

Median Call Dispatch to Arrival Time Priority I, 2-Year Comparison

2019 Average Call Dispatch to Arrival Time is 4:24 - Median Time is 4:22

City Name	Square Miles	2019	2018	2017	2016	2015
Bellevue, WA	34.0	03:20	03:42	03:33	03:37	03:22
Boca Raton, FL	30.0	03:19	02:34	05:17	06:43	04:05
Boise, ID	85.0	03:22	01:29	03:56	Not Tracked	08:47
Boulder, CO	26.0	03:22	03:55	04:15	03:09	03:59
Broken Arrow, OK	62.0	05:08	05:00	05:02	05:16	05:03
Carlsbad, CA	42.0	04:42	04:50	04:53	05:52	08:44
Cedar Rapids, IA	72.1	04:04	03:19	03:55	03:53	03:49
Chesapeake, VA	353.0	05:14	05:13	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA **	52.0	04:09	04:20	04:42	05:00	04:54
Columbia, MO	66.7	05:49	06:30	07:47	09:18	10:23
Coral Springs, FL	24.0	03:32	03:40	03:49	03:29	05:10
Edmond, OK	88.0	03:09	03:14	03:14	03:17	04:23
Fort Collins, CO	58.5	03:11	03:29	03:36	03:41	03:06
Fremont, CA	92.0	05:28	05:16	05:15	05:22	04:54
Garland, TX	57.0	Not Available	04:59	04:55	04:57	04:53
Grand Prairie, TX	81.0	04:13	04:08	04:08	04:03	07:09
Henderson, NV	106.0	05:33	05:33	07:08	06:57	06:26
Irving, TX	68.0	04:05	05:12	05:10	05:07	04:41
Lawrence, KS	34.9	03:26	03:08	03:06	04:30	01:20
Lincoln, NE	99.1	Not Tracked	Not Tracked	04:14	04:14	04:06
Naperville, IL	39.0	06:00	07:00	04:40	09:20	Not Tracked
Norman, OK	189.5	05:16	03:00	05:10	05:10	Not Tracked
Olathe, KS	62.0	04:31	04:13	04:27	04:26	04:30
Overland Park, KS	76.0	04:22	04:29	04:18	04:08	05:21
Peoria, AZ	179.0	05:18	05:39	05:39	05:27	05:02
Plano, TX	72.0	04:22	04:39	04:22	07:41	07:25
Richardson, TX	29.0	04:26	04:45	04:32	04:31	05:08
Rochester, MN	55.0	04:48	04:38			
Springfield, MO	83.0	04:36	05:30	04:40	04:54	04:26
Average	79.9	04:24	04:24	04:39	05:09	05:02
Median	66.7	04:22	04:34	04:32	04:56	04:53

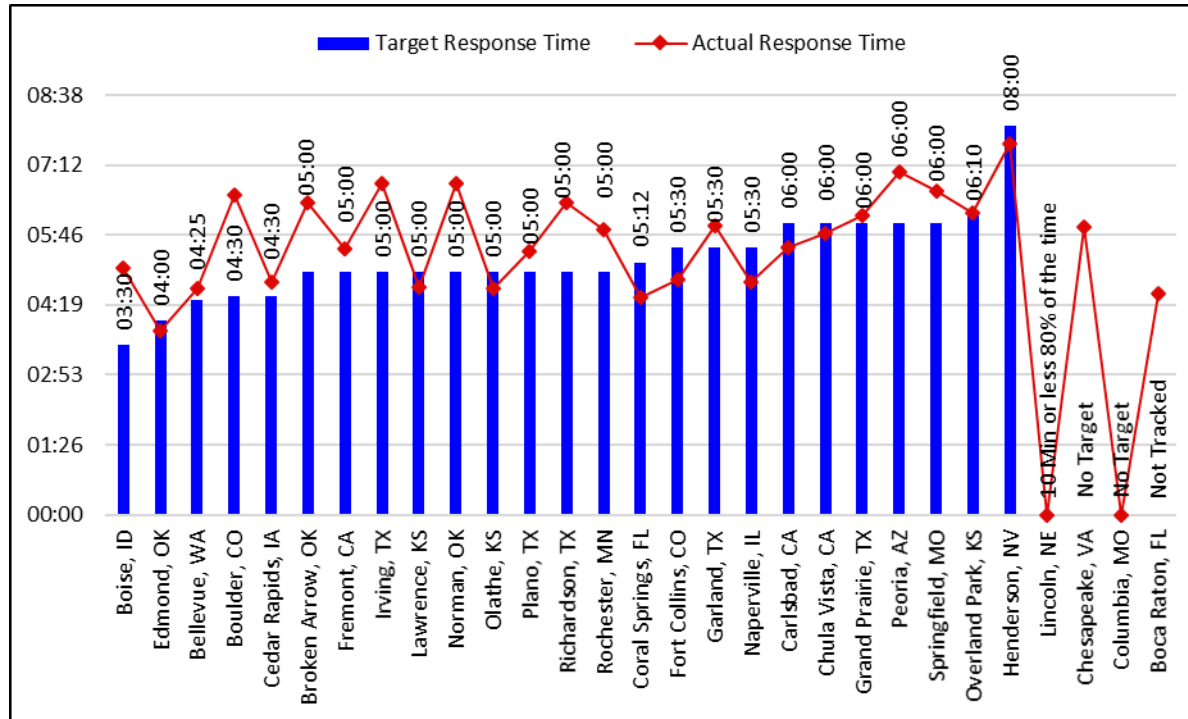
Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Priority I Target Time, 2-Year Comparison

2019 Average Target Time is 5:16 - Median Time is 5:00



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Priority I Target Time, 2-Year Comparison

2019 Average Target Time is 5:16 Minutes - Median Time is 5:00

City Name	Target Response Time	Actual Response Time
Boise, ID	03:30	05:05
Edmond, OK	04:00	03:48
Bellevue, WA	04:25	04:39
Boulder, CO	04:30	06:36
Cedar Rapids, IA	04:30	04:47
Broken Arrow, OK	05:00	06:26
Fremont, CA	05:00	05:28
Irving, TX	05:00	06:50
Lawrence, KS	05:00	04:41
Norman, OK	05:00	06:49
Olathe, KS	05:00	04:40
Plano, TX	05:00	05:25
Richardson, TX	05:00	06:25
Rochester, MN	05:00	05:52
Coral Springs, FL	05:12	04:29
Fort Collins, CO	05:30	04:50
Garland, TX	05:30	05:57
Naperville, IL	05:30	04:48
Carlsbad, CA	06:00	05:30
Chula Vista, CA	06:00	05:47
Grand Prairie, TX	06:00	06:10
Peoria, AZ	06:00	07:03
Springfield, MO	06:00	06:40
Overland Park, KS	06:10	06:13
Henderson, NV	08:00	07:39
Lincoln, NE	10 minutes or less 80% of the time	Not Tracked
Chesapeake, VA	No Target	05:56
Columbia, MO	No Target	Not Tracked
Boca Raton, FL	Not Tracked	04:34
Average	05:16	05:40
Median	05:00	05:47

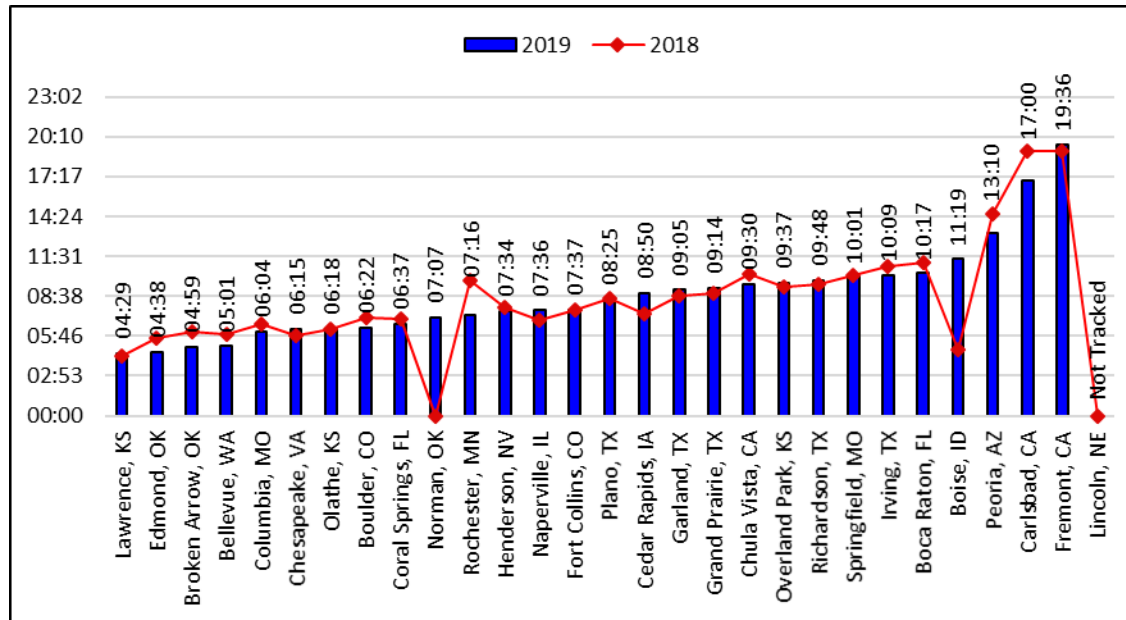
Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Median Priority 2 Response Time, 2-Year Comparison

2019 Average Response Time is 8:43 - Median Time is 8:01



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from enroute to arrive

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Median Priority 2 Response Time, 2-Year Comparison

2019 Average Response Time is 8:43 - Median Time is 8:01

City Name	2019	2018
Lawrence, KS	04:29	04:17
Edmond, OK	04:38	05:37
Broken Arrow, OK	04:59	06:05
Bellevue, WA	05:01	05:54
Columbia, MO	06:04	06:40
Chesapeake, VA	06:15	05:48
Olathe, KS	06:18	06:14
Boulder, CO	06:22	07:07
Coral Springs, FL	06:37	07:00
Norman, OK	07:07	Not Tracked
Rochester, MN	07:16	09:44
Henderson, NV	07:34	07:50
Naperville, IL	07:36	06:54
Fort Collins, CO	07:37	07:40
Plano, TX	08:25	08:30
Cedar Rapids, IA	08:50	07:24
Garland, TX	09:05	08:40
Grand Prairie, TX	09:14	08:51
Chula Vista, CA	09:30	10:16
Overland Park, KS	09:37	09:21
Richardson, TX	09:48	09:32
Springfield, MO	10:01	10:10
Irving, TX	10:09	10:50
Boca Raton, FL	10:17	11:02
Boise, ID	11:19	04:49
Peoria, AZ	13:10	14:34
Carlsbad, CA	17:00	19:07
Fremont, CA	19:36	19:08
Lincoln, NE	Not Tracked	We do not have median times, only mean times.
Average	08:43	08:51
Median	08:01	07:50

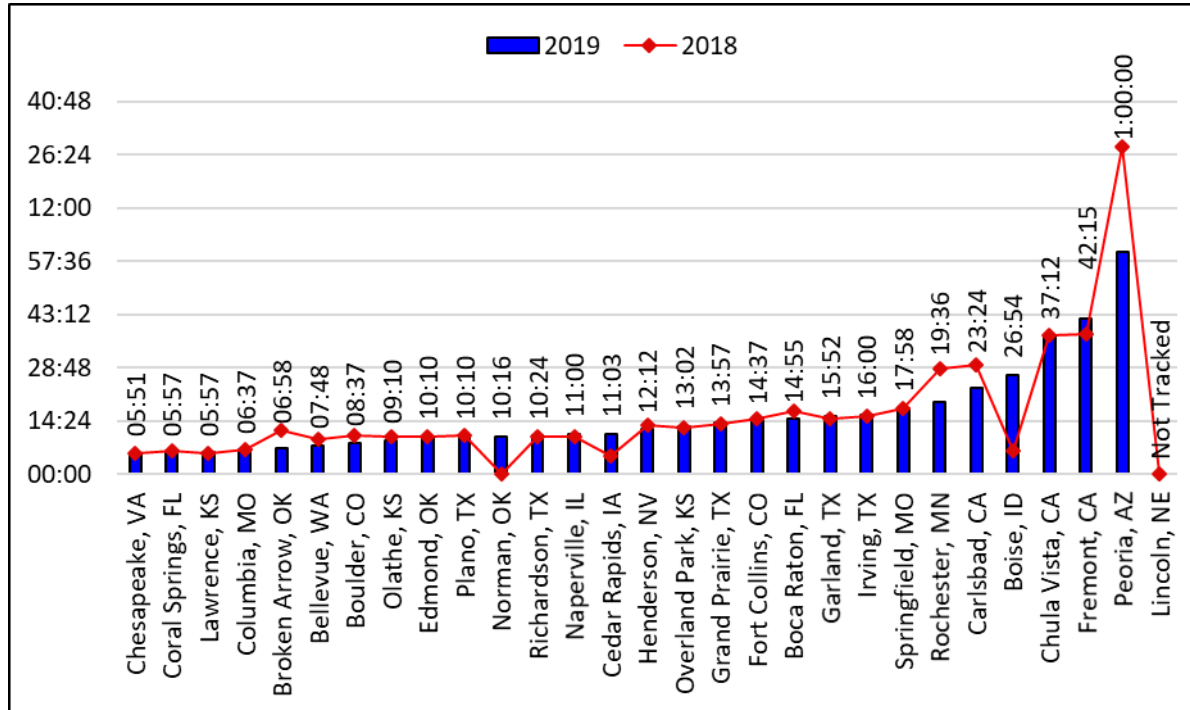
Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from enroute to arrive

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Median Response Time for Priority 3, 2-Year Comparison

2019 Average Response Time is 16:00 - Median Time is 11:37



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from enroute to arrive

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Median Response Time for Priority 3, 2-Year Comparison

2019 Average Response Time is 16:00 - Median Time is 11:37

City Name	2019	2018
Chesapeake, VA	05:51	05:38
Coral Springs, FL	05:57	06:16
Lawrence, KS	05:57	05:32
Columbia, MO	06:37	06:54
Broken Arrow, OK	06:58	11:48
Bellevue, WA	07:48	09:36
Boulder, CO	08:37	10:27
Olathe, KS	09:10	10:20
Edmond, OK	10:10	10:20
Plano, TX	10:10	10:27
Norman, OK	10:16	Not Tracked
Richardson, TX	10:24	10:05
Naperville, IL	11:00	10:11
Cedar Rapids, IA	11:03	05:06
Henderson, NV	12:12	13:12
Overland Park, KS	13:02	12:31
Grand Prairie, TX	13:57	13:39
Fort Collins, CO	14:37	15:09
Boca Raton, FL	14:55	17:01
Garland, TX	15:52	15:10
Irving, TX	16:00	15:50
Springfield, MO	17:58	17:44
Rochester, MN	19:36	28:28
Carlsbad, CA	23:24	29:29
Boise, ID	26:54	06:16
Chula Vista, CA	37:12	37:45
Fremont, CA	42:15	38:04
Peoria, AZ	1:00:00	28:22
Lincoln, NE	Not Tracked	Not Tracked
Average	16:00	17:05
Median	11:37	11:48

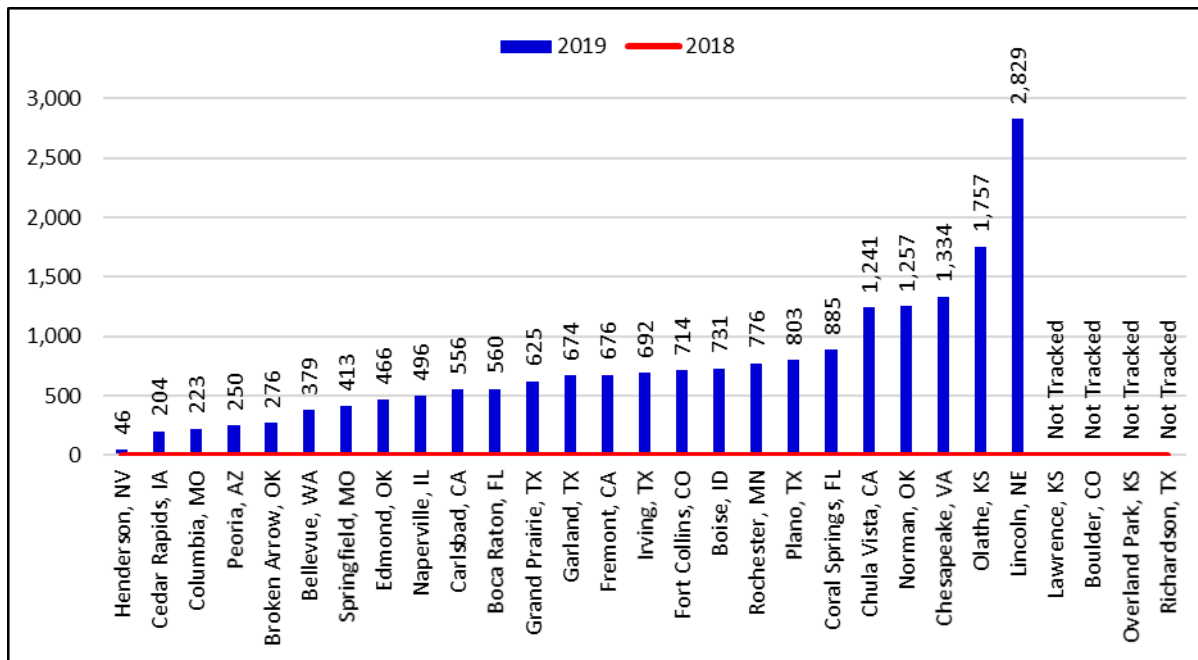
Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. ** Response time is calculated from enroute to arrive

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Mental Health Crisis, 2-Year Comparison

2019 Average Number of Mental Health Crisis Calls is 755



A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Mental Health Crisis Calls, 2-Year Comparison

2019 Average Number of Mental Health Crisis Calls is 755

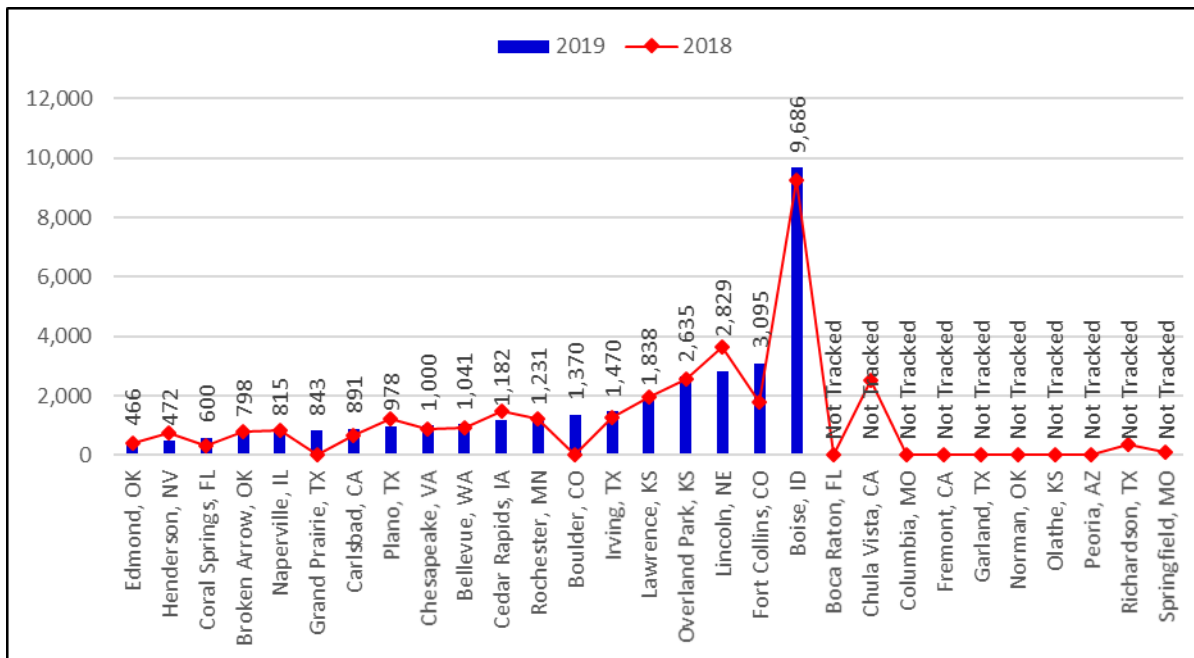
City Name	2019	2018
Henderson, NV	46	Not Tracked
Cedar Rapids, IA	204	Not Tracked
Columbia, MO	223	Not Tracked
Peoria, AZ	250	Not Tracked
Broken Arrow, OK	276	Not Tracked
Bellevue, WA	379	Not Tracked
Springfield, MO	413	Not Tracked
Edmond, OK	466	Not Tracked
Naperville, IL	496	Not Tracked
Carlsbad, CA	556	Not Tracked
Boca Raton, FL	560	Not Tracked
Grand Prairie, TX	625	Not Tracked
Garland, TX	674	Not Tracked
Fremont, CA	676	Not Tracked
Irving, TX	692	Not Tracked
Fort Collins, CO	714	Not Tracked
Boise, ID	731	Not Tracked
Rochester, MN	776	Not Tracked
Plano, TX	803	Not Tracked
Coral Springs, FL	885	Not Tracked
Chula Vista, CA	1,241	Not Tracked
Norman, OK	1,257	Not Tracked
Chesapeake, VA	1,334	Not Tracked
Olathe, KS	1,757	Not Tracked
Lincoln, NE	2,829	Not Tracked
Lawrence, KS	Not Tracked	Not Tracked
Boulder, CO	Not Tracked	Not Tracked
Overland Park, KS	Not Tracked	Not Tracked
Richardson, TX	Not Tracked	Not Tracked
Average	755	Not Tracked

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Response to Mental Health Related Calls for Service, 2-Year Comparison

2019 Average Number of Mental Health Calls for Service is 1,749



A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

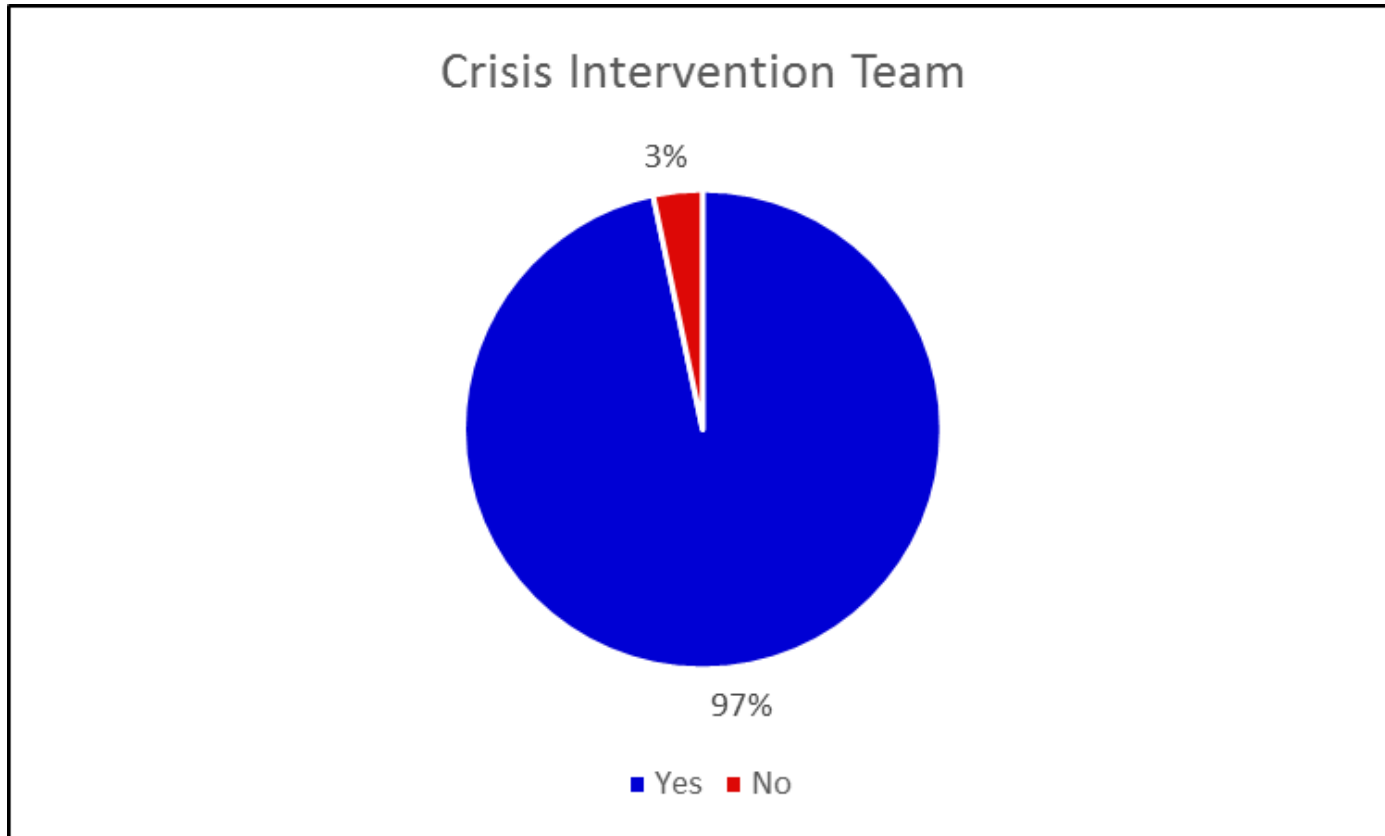
Response to Mental Health Related Calls for Service, 2-Year Comparison

2019 Average Number of Mental Health Calls for Service is 1,749

City Name	2019	2018
Edmond, OK	466	418
Henderson, NV	472	737
Coral Springs, FL	600	301
Broken Arrow, OK	798	798
Naperville, IL	815	852
Grand Prairie, TX	843	Not Tracked
Carlsbad, CA	891	656
Plano, TX	978	1,215
Chesapeake, VA	1,000	868
Belleue, WA	1,041	922
Cedar Rapids, IA	1,182	1,498
Rochester, MN	1,231	1,221
Boulder, CO	1,370	Not Tracked
Irving, TX	1,470	1,276
Lawrence, KS	1,838	1,974
Overland Park, KS	2,635	2,568
Lincoln, NE	2,829	3,658
Fort Collins, CO	3,095	1,791
Boise, ID	9,686	9,256
Boca Raton, FL	Not Tracked	Not Tracked
Chula Vista, CA	Not Tracked	2,542
Columbia, MO	Not Tracked	Not Tracked
Fremont, CA	Not Tracked	Not Tracked
Garland, TX	Not Tracked	Not Tracked
Norman, OK	Not Tracked	Not Tracked
Olathe, KS	Not Tracked	Not tracked
Peoria, AZ	Not Tracked	0
Richardson, TX	Not Tracked	367
Springfield, MO	Not Tracked	101
Average	1,749	1,524

A Coalition for Mutual Support
Benchmark City Survey - 2019 Data
Does Your Agency Have A Crisis Intervention Team?

97% of the Benchmark City Agencies have a Crisis Intervention Team

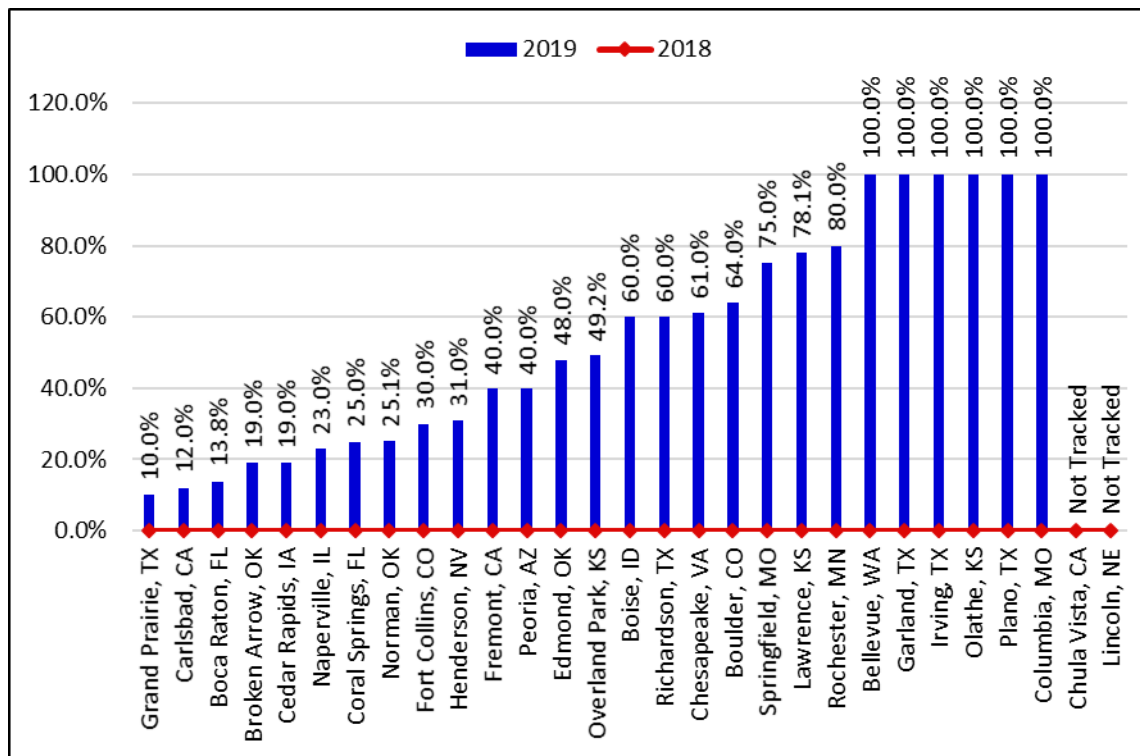


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Benchmark City Survey - 2019 Data

Percentage of Officer CIT Trained – 2-Year Comparison

Average % of Officers CIT Trained is 54.2%



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Benchmark City Survey - 2019 Data
Percent of Officers CIT Trained – 2-Year Comparison

Average % of Officers CIT Trained is 54.2%

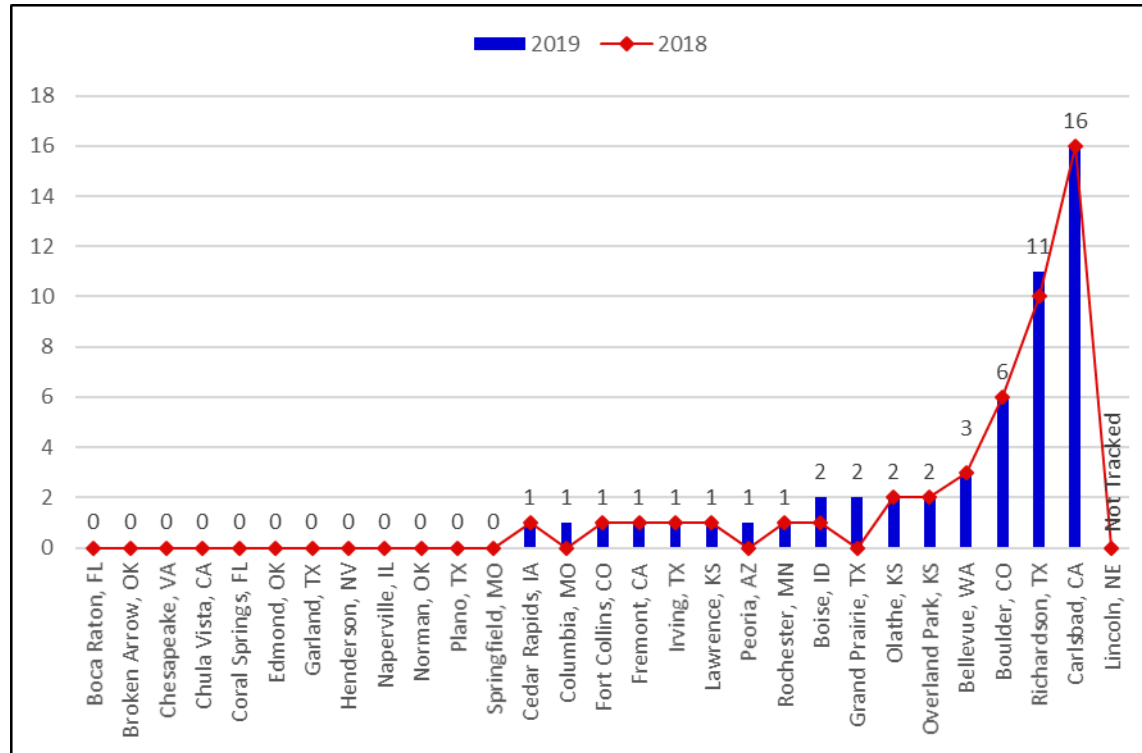
City Name	2019	2018
Grand Prairie, TX	10.0%	Not Tracked
Carlsbad, CA	12.0%	Not Tracked
Boca Raton, FL	13.8%	Not Tracked
Broken Arrow, OK	19.0%	Not Tracked
Cedar Rapids, IA	19.0%	Not Tracked
Naperville, IL	23.0%	Not Tracked
Coral Springs, FL	25.0%	Not Tracked
Norman, OK	25.1%	Not Tracked
Fort Collins, CO	30.0%	Not Tracked
Henderson, NV	31.0%	Not Tracked
Fremont, CA	40.0%	Not Tracked
Peoria, AZ	40.0%	Not Tracked
Edmond, OK	48.0%	Not Tracked
Overland Park, KS	49.2%	Not Tracked
Boise, ID	60.0%	Not Tracked
Richardson, TX	60.0%	Not Tracked
Chesapeake, VA	61.0%	Not Tracked
Boulder, CO	64.0%	Not Tracked
Springfield, MO	75.0%	Not Tracked
Lawrence, KS	78.1%	Not Tracked
Rochester, MN	80.0%	Not Tracked
Bellevue, WA	100.0%	Not Tracked
Garland, TX	100.0%	Not Tracked
Irving, TX	100.0%	Not Tracked
Olathe, KS	100.0%	Not Tracked
Plano, TX	100.0%	Not Tracked
Columbia, MO	100.0%	Not Tracked
Chula Vista, CA	Not Tracked	Not Tracked
Lincoln, NE	Not Tracked	Not Tracked
Average	54.2%	Not Tracked

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Number of Co-Responders – 2-Year Comparison

Average number of Co-Responders is 3



A Coalition for Mutual Support
Benchmark City Survey - 2019 Data
Number of Co-Responders – 2-Year Comparison

Average number of Co-Responders is 3

City Name	2019	2018
Boca Raton, FL	0	0
Broken Arrow, OK	0	0
Chesapeake, VA	0	0
Chula Vista, CA	0	0
Coral Springs, FL	0	0
Edmond, OK	0	0
Garland, TX	0	0
Henderson, NV	0	0
Naperville, IL	0	0
Norman, OK	0	None
Plano, TX	0	0
Springfield, MO	0	0
Cedar Rapids, IA	1	1
Columbia, MO	1	0
Fort Collins, CO	1	1
Fremont, CA	1	1
Irving, TX	1	1
Lawrence, KS	1	1
Peoria, AZ	1	0
Rochester, MN	1	1
Boise, ID	2	1
Grand Prairie, TX	2	0
Olathe, KS	2	2
Overland Park, KS	2	2
Bellevue, WA	3	3
Boulder, CO	6	6
Richardson, TX	11	10
Carlsbad, CA	16	16
Lincoln, NE	Not Tracked	0
Average	3	2

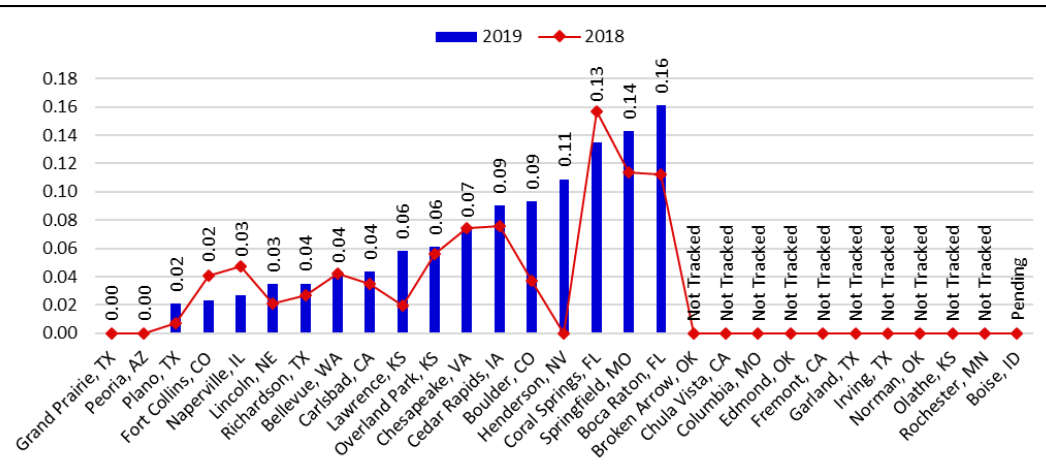
A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Number of Heroin/Opioid Deaths per 1,000 Population, 2-Year Comparison

Average Number of Heroin/Opioid Deaths per 1,000 Population is .06

City Name	Population	Heroin Deaths	2019	2018
Grand Prairie, TX	194,614	0	0.00	0.00
Peoria, AZ	179,800	0	0.00	Not Tracked
Plano, TX	284,579	6	0.02	0.01
Fort Collins, CO	172,653	4	0.02	0.04
Naperville, IL	147,841	4	0.03	0.05
Lincoln, NE	287,401	10	0.03	0.02
Richardson, TX	113,710	4	0.04	0.03
Bellevue, WA	145,300	6	0.04	0.04
Carlsbad, CA	115,330	5	0.04	0.03
Lawrence, KS	102,980	6	0.06	0.02
Overland Park, KS	196,625	12	0.06	0.06
Chesapeake, VA	244,657	18	0.07	0.07
Cedar Rapids, IA	133,174	12	0.09	0.08
Boulder, CO	107,353	10	0.09	0.04
Henderson, NV	321,781	35	0.11	Not Tracked
Coral Springs, FL	133,507	18	0.13	0.16
Springfield, MO	168,122	24	0.14	0.11
Boca Raton, FL	99,244	16	0.16	0.11
Broken Arrow, OK	112,000	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA	271,651	Not Tracked	Not Tracked	Not Tracked
Columbia, MO	125,049	Not Tracked	Not Tracked	Not Tracked
Edmond, OK	96,392	Not Tracked	Not Tracked	Not Tracked
Fremont, CA	231,664	Not Tracked	Not Tracked	Not Tracked
Garland, TX	239,684	Not Tracked	Not Tracked	Not Tracked
Irving, TX	242,242	Not Tracked	Not Tracked	Not Tracked
Norman, OK	124,959	Not Tracked	Not Tracked	Not Tracked
Olathe, KS	142,767	Not Tracked	Not Tracked	Not Tracked
Rochester, MN	116,961	Not Tracked	Not Tracked	Not Tracked
Boise, ID	236,310	pending	Pending	Not Tracked
Average	175,460	10	0.06	0.05

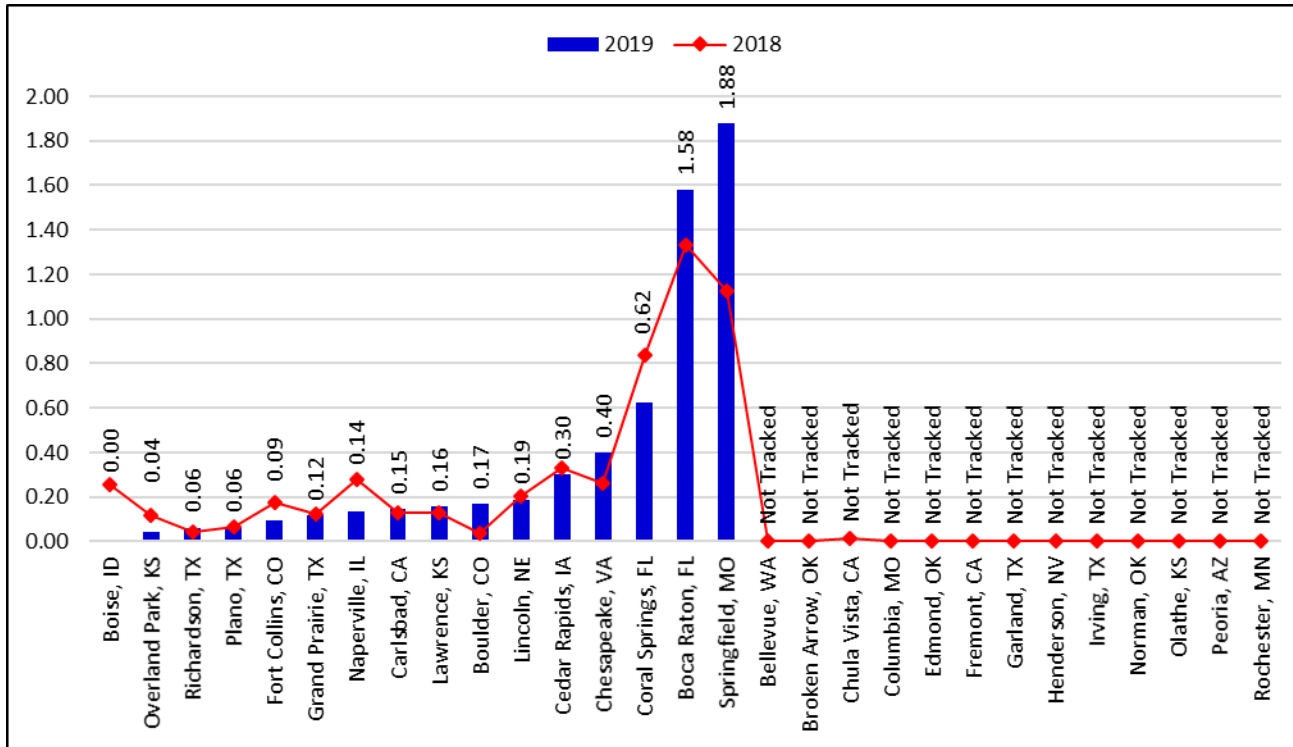


A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Number of Heroin/Opioid Overdoses per 1,000 Population, 2-Year Comparison

Average Number of Heroin/Opioid Overdoses per 1,000 Population is 0.37



A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Number of Heroin/Opioid Overdoses per 1,000 Population, 2-Year Comparison

Average Number of Heroin/Opioid Overdoses per 1,000 Population is 0.37

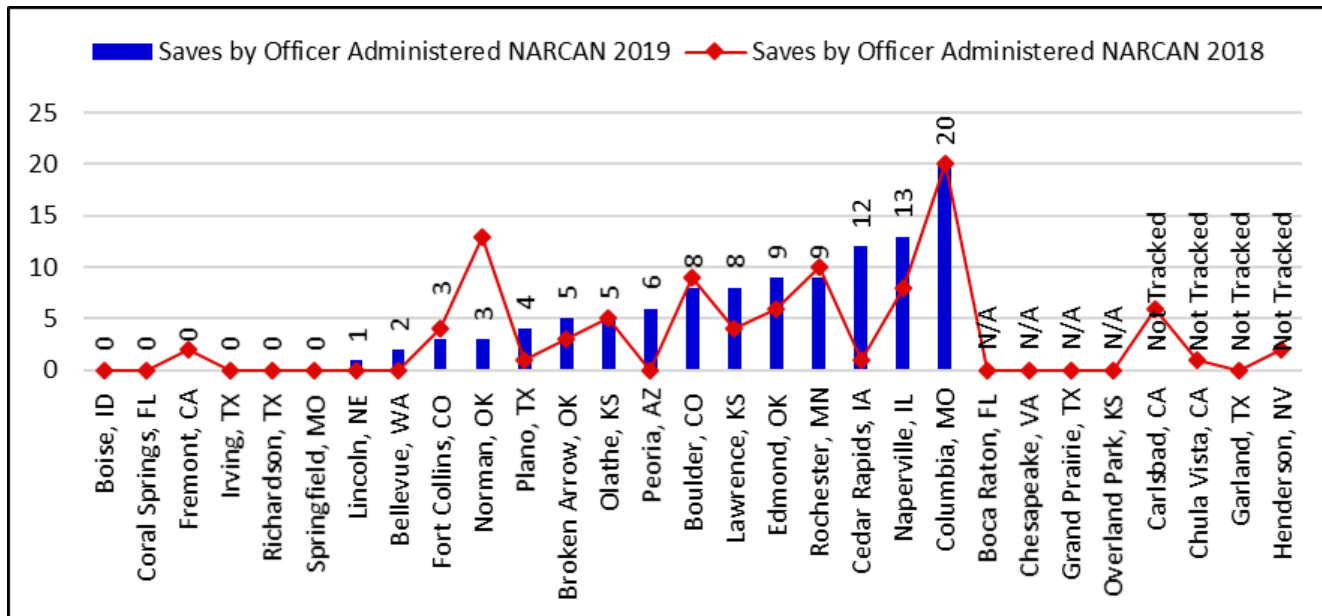
City Name	Population	Heroin Overdoses	2019	2018
Boise, ID	236,310	0	0.00	0.26
Overland Park, KS	196,625	8	0.04	0.12
Richardson, TX	113,710	7	0.06	0.05
Plano, TX	284,579	18	0.06	0.06
Fort Collins, CO	172,653	16	0.09	0.18
Grand Prairie, TX	194,614	23	0.12	0.12
Naperville, IL	147,841	20	0.14	0.28
Carlsbad, CA	115,330	17	0.15	0.13
Lawrence, KS	102,980	16	0.16	0.13
Boulder, CO	107,353	18	0.17	0.04
Lincoln, NE	287,401	54	0.19	0.20
Cedar Rapids, IA	133,174	40	0.30	0.33
Chesapeake, VA	244,657	98	0.40	0.26
Coral Springs, FL	133,507	83	0.62	0.84
Boca Raton, FL	99,244	157	1.58	1.33
Springfield, MO	168,122	316	1.88	1.12
Bellevue, WA	145,300	Not Tracked	Not Tracked	Not Tracked
Broken Arrow, OK	112,000	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA	271,651	Not Tracked	Not Tracked	0.01
Columbia, MO	125,049	Not Tracked	Not Tracked	Not Tracked
Edmond, OK	96,392	Not Tracked	Not Tracked	Not Tracked
Fremont, CA	231,664	Not Tracked	Not Tracked	Not Tracked
Garland, TX	239,684	Not Tracked	Not Tracked	Not Tracked
Henderson, NV	321,781	Not Tracked	Not Tracked	Not Tracked
Irving, TX	242,242	Not Tracked	Not Tracked	Not Tracked
Norman, OK	124,959	Not Tracked	Not Tracked	Not Tracked
Olathe, KS	142,767	Not Tracked	Not Tracked	Not Tracked
Peoria, AZ	179,800	Not Tracked	Not Tracked	Not Tracked
Rochester, MN	116,961	Not Tracked	Not Tracked	Not Tracked
Average	175,460	40	0.37	0.31

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Number of Saves by Officer Administered NARCAN, 2-Year Comparison

Average Number of Saves is 5.1



A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Number of Saves by Officer Administered NARCAN, Raw Data

City Name	Assigned Officers	Number of Officers Equipped with NARCAN	% of Officers Carrying NARCAN	Saves by Officer Administered NARCAN 2019	Saves by Officer Administered NARCAN 2018
Boise, ID	304	13	4%	0	0
Coral Springs, FL	218	18	8%	0	0
Fremont, CA	151	186	123%	0	2
Irving, TX	365	10	3%	0	0
Richardson, TX	168	0	0%	0	0
Springfield, MO	348	40	11%	0	0
Lincoln, NE	343	40	12%	1	0
Bellevue, WA	185	108	58%	2	0
Fort Collins, CO	211	194	92%	3	4
Norman, OK	179	179	100%	3	13
Plano, TX	400	400	100%	4	1
Broken Arrow, OK	151	152	101%	5	3
Olathe, KS	192	192	100%	5	5
Peoria, AZ	199	198	99%	6	Not Tracked
Boulder, CO	173	139	80%	8	9
Lawrence, KS	139	138	99%	8	4
Edmond, OK	126	90	71%	9	6
Rochester, MN	134	143	107%	9	10
Cedar Rapids, IA	219	219	100%	12	1
Naperville, IL	168	159	95%	13	8
Columbia, MO	154	154	100%	20	20
Boca Raton, FL	203	0	0%	N/A	0
Chesapeake, VA	371	0	0%	N/A	N/A
Grand Prairie, TX	281	285	101%	N/A	N/A
Overland Park, KS	254	0	0%	N/A	N/A
Carlsbad, CA	129	129	100%	Not tracked	6
Chula Vista, CA	243	243	100%	Not Tracked	1
Garland, TX	353	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Henderson, NV	369	369	100%	Not Tracked	2
Average	232	135	66.6%	5.1	3.9

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Response to Resistance/Aggression

City Name	Precautionary Force	Verbal Direction	Empty Hand Control	Intermediate Weapon	Impact Weapon	Lethal Force
Bellevue, WA	33	Not Tracked	103	0	0	0
Boca Raton, FL	Not Tracked	Not Tracked	119	0	8	0
Boise, ID	Not Tracked	Not Tracked	54	1	11	1
Boulder, CO	237	Not Tracked	157	6	0	0
Broken Arrow, OK	Not Tracked	Not Tracked	10	0	11	1
Carlsbad, CA	24	Not tracked	82	0	8	0
Cedar Rapids, IA	236	Not Tracked	218	4	19	0
Chesapeake, VA	Not Tracked	Not Tracked	32	1	14	2
Chula Vista, CA **	208	Not Tracked	229	19	15	0
Columbia, MO	204	Not Tracked	355	22	26	1
Coral Springs, FL	Not Tracked	Not Tracked	31	Not Authorized	12	1
Edmond, OK	Not Tracked	Not Tracked	19	1	13	1
Fort Collins, CO	420	Not Tracked	158	31	20	1
Fremont, CA	Not Tracked	Not Tracked	102	2	18	1
Garland, TX	Not Tracked	97	118	11	52	2
Grand Prairie, TX	Not Tracked	Not Tracked	76	0	61	1
Henderson, NV	Not Tracked	Not Tracked	613	1	43	8
Irving, TX	482	Not Tracked	140	4	46	0
Lawrence, KS	Not Tracked	Not Tracked	3	4	10	0
Lincoln, NE	Not Tracked	199	145	56	2	0
Naperville, IL	Not Tracked	Not Tracked	38	1	5	2
Norman, OK	106	15	67	0	24	0
Olathe, KS	108	Not Tracked	80	0	11	2
Overland Park, KS	140	321	170	3	8	0
Peoria, AZ	Not Tracked	Not Tracked	48	0	12	2
Plano, TX	155	34	101	15	9	1
Richardson, TX	Not Tracked	Not Tracked	0	1	11	0
Rochester, MN	21	39	174	2	6	0
Springfield, MO	Not Tracked	Not Tracked	278	11	132	4
Average	182.6	117.5	128.3	7.0	20.9	1.1

**Chula Vista combines Precautionary Force and Impact Weapon with Intermediate Weapon

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Tasers

City Name	Percentage of Officers Authorized to Carry Tasers	Number of Taser Displays	Number of Taser Deployments	Number of Adverse Reactions to Taser Deployments
Bellevue, WA	72%	Not Tracked	10	0
Boca Raton, FL	100%	Not Tracked	8	0
Boise, ID	100%	3	2	Not Tracked
Boulder, CO	100%	63	23	0
Broken Arrow, OK	100%	Not Tracked	7	0
Carlsbad, CA	100%	0	8	Not tracked
Cedar Rapids, IA	90%	54	19	0
Chesapeake, VA	60%	1	13	0
Chula Vista, CA	100%	88	17	Not Tracked
Columbia, MO	80%	30	24	0
Coral Springs, FL	100%	Not Tracked	9	0
Edmond, OK	71%	Not Tracked	13	0
Fort Collins, CO	72%	33	19	0
Fremont, CA	100%	Not Tracked	16	0
Garland, TX	80%	Not Tracked	52	0
Grand Prairie, TX	100%	Not Tracked	59	0
Henderson, NV	100%	Not Tracked	42	Not Tracked
Irving, TX	80%	9	43	0
Lawrence, KS	98%	Not Tracked	10	0
Lincoln, NE	92%	Not Tracked	39	0
Naperville, IL	96%	Not Tracked	4	0
Norman, OK	100%	38	20	0
Olathe, KS	86%	28	9	0
Overland Park, KS	92%	16	6	0
Peoria, AZ	100%	4	2	0
Plano, TX	89%	12	3	0
Richardson, TX	83%	Not Tracked	10	None
Rochester, MN	100%	20	7	0
Springfield, MO	100%	Not Tracked	120	0

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Top Three Causes of Officer Injury

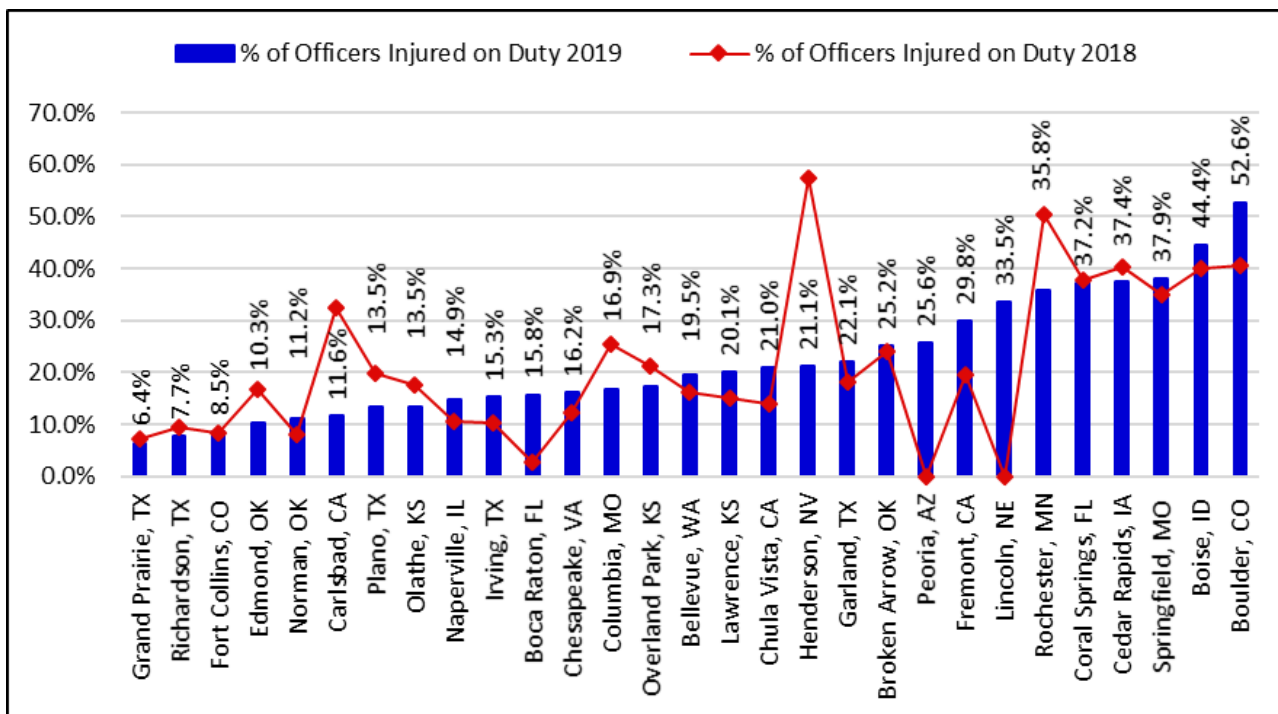
Struggling with Suspect			
Training			
Potential Exposures to Pathogens/Traffic Crashes/Routine Duties (3-Way Tie)			
City Name	#1	#2	#3
Belleveue, WA	Struggling with Suspect	Physical Training	Sprint/Strain
Boca Raton, FL	Traffic Crashes	Miscellaneous	Potential Exposures to Pathogens
Boise, ID	Struggling with Suspect	Potential Exposures to Pathogens	Routine Duties
Boulder, CO	Struggling with Suspect	Training	Routine Duties
Broken Arrow, OK	Physical Training	Potential Exposures to Pathogens	Struggling with Suspect
Carlsbad, CA	Training	Routine Duties	Accidents (not traffic)
Cedar Rapids, IA	Struggling with Suspect	Other	Training
Chesapeake, VA	Sprint/Strain	Training	Other
Chula Vista, CA	Struggling with Suspect	Potential Exposures to Pathogens	Routine Duties
Columbia, MO	Struggling with Suspect	Potential Exposures to Pathogens	Training
Coral Springs, FL	Struggling with Suspect	Potential Exposures to Pathogens	Physical Training
Edmond, OK	Struggling with Suspect	Training	Bites
Fort Collins, CO	Training	Struggling with Suspect	Traffic Crashes
Fremont, CA	Struggling with Suspect	Physical Fitness	Physical Training
Garland, TX	Struggling with Suspect	Foot Pursuits	Routine Duties
Grand Prairie, TX	Patrol Incidents	Physical Training	Traffic Crashes
Henderson, NV	Struggling with Suspect	Routine Duties	Traffic Crashes
Irving, TX	Training	Struggling with Suspect	Traffic Crashes
Lawrence, KS	Potential Exposures to Pathogens	Slip and Fall	Sprint/Strain
Lincoln, NE	Resisting Arrest	Other	Slips, trips, falls
Naperville, IL	Struggling with Suspect	Physical Training	Slip and Fall
Norman, OK	Struggling with Suspect	Training	Traffic Crashes
Olathe, KS	Traffic Crashes	Struggling with Suspect	Potential Exposures to Pathogens
Overland Park, KS	Struggling with Suspect	Training	Other
Peoria, AZ	Contusion	Other	Sprint/Strain
Plano, TX	Struggling with Suspect	Routine Duties	Responding to Call
Richardson, TX	Training	Foot Pursuits	Slip and Fall
Rochester, MN	Struggling with Suspect	Routine Duties	Slip and Fall
Springfield, MO	Struggling with Suspect	Foot Pursuits	Traffic Crashes

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Number of Officers Injured on Duty, 2-Year Comparison

22.2% of Officers are Injured on Duty



A Coalition for Mutual Support
Benchmark City Survey - 2019 Data
Number of Officers Injured on Duty, 2-Year Comparison

22.2% of Officers are Injured on Duty

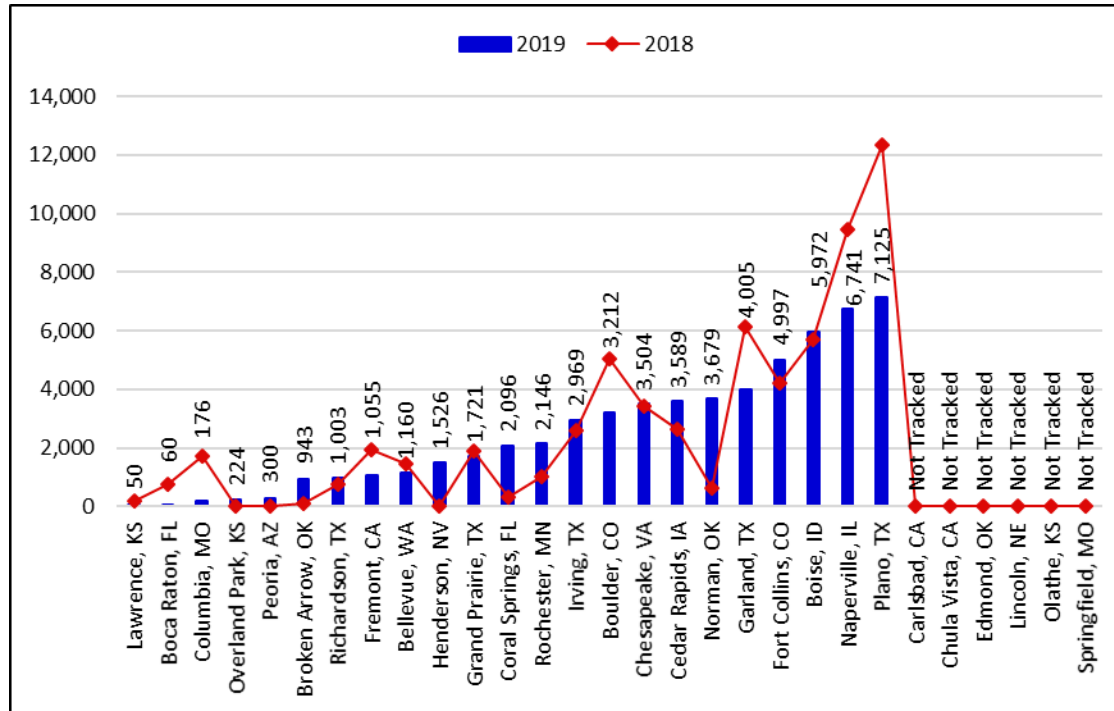
City Name	Assigned Officers	Number of Officers Injured on Duty	% of Officers Injured on Duty 2019	% of Officers Injured on Duty 2018
Grand Prairie, TX	281	18	6.4%	7.3%
Richardson, TX	168	13	7.7%	9.4%
Fort Collins, CO	211	18	8.5%	8.3%
Edmond, OK	126	13	10.3%	16.7%
Norman, OK	179	20	11.2%	8.0%
Carlsbad, CA	129	15	11.6%	32.5%
Plano, TX	400	54	13.5%	19.9%
Olathe, KS	192	26	13.5%	17.7%
Naperville, IL	168	25	14.9%	10.6%
Irving, TX	365	56	15.3%	10.3%
Boca Raton, FL	203	32	15.8%	2.7%
Chesapeake, VA	371	60	16.2%	12.2%
Columbia, MO	154	26	16.9%	25.3%
Overland Park, KS	254	44	17.3%	21.4%
Bellevue, WA	185	36	19.5%	16.2%
Lawrence, KS	139	28	20.1%	15.0%
Chula Vista, CA	243	51	21.0%	13.9%
Henderson, NV	369	78	21.1%	57.4%
Garland, TX	353	78	22.1%	18.2%
Broken Arrow, OK	151	38	25.2%	24.0%
Peoria, AZ	199	51	25.6%	Not Tracked
Fremont, CA	151	45	29.8%	19.4%
Lincoln, NE	343	115	33.5%	0.0%
Rochester, MN	134	48	35.8%	50.4%
Coral Springs, FL	218	81	37.2%	37.9%
Cedar Rapids, IA	219	82	37.4%	40.3%
Springfield, MO	348	132	37.9%	35.0%
Boise, ID	304	135	44.4%	40.0%
Boulder, CO	173	91	52.6%	40.5%
Average	232	52.0	22.2%	21.8%

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Hours Lost to on Duty Injuries, 2-Year Comparison

Average Number of Hours Lost is 2,533



A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Hours Lost to on Duty Injuries, 2-Year Comparison

Average Number of Hours Lost is 2,533

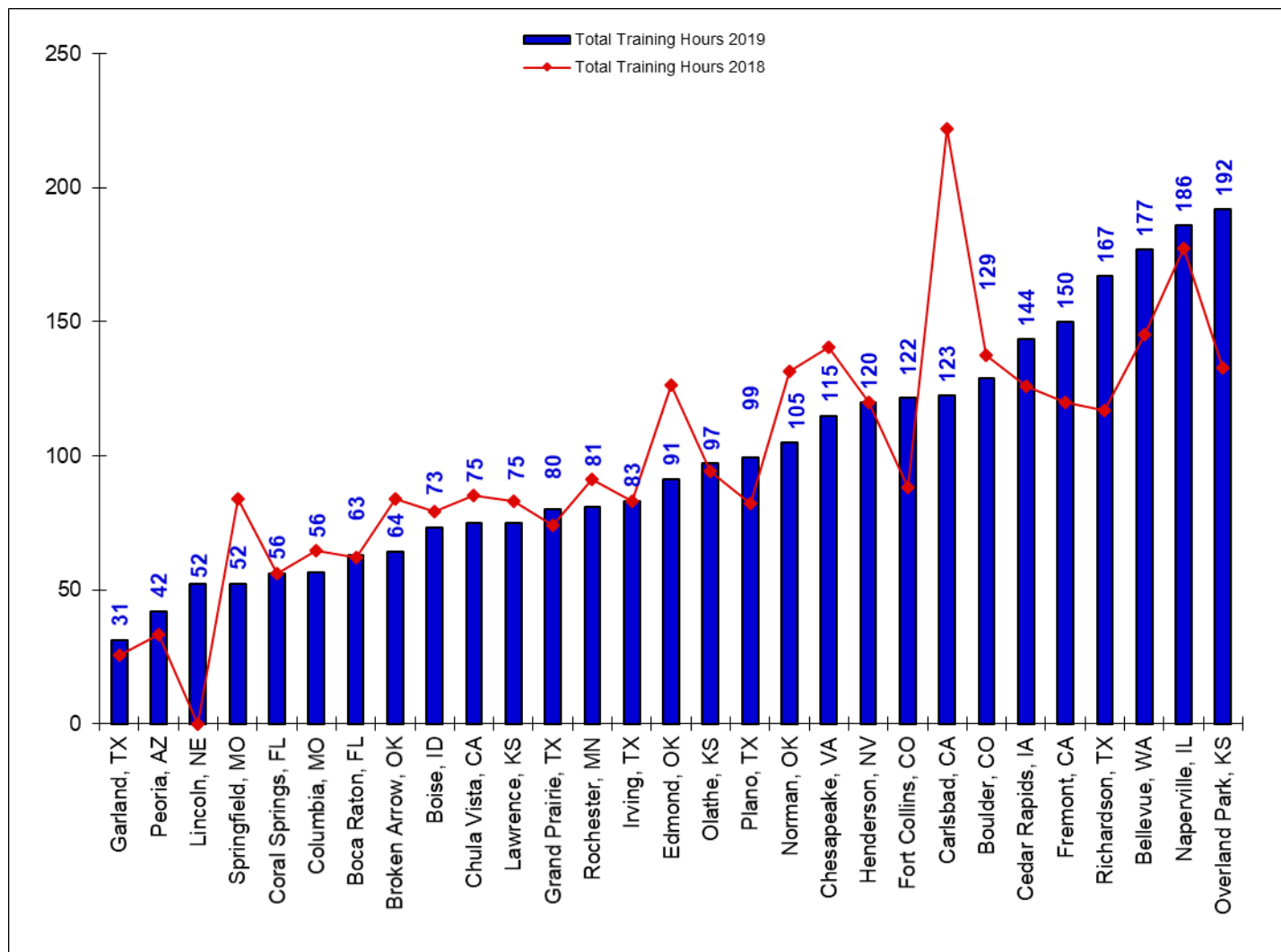
City Name	2019	2018
Lawrence, KS	50	200
Boca Raton, FL	60	762
Columbia, MO	176	1,727
Overland Park, KS	224	184 hrs/ 23 days
Peoria, AZ	300	Not Tracked
Broken Arrow, OK	943	119
Richardson, TX	1,003	781
Fremont, CA	1,055	1,950
Bellevue, WA	1,160	1,464
Henderson, NV	1,526	146 off work/1117 mod duty
Grand Prairie, TX	1,721	1,921
Coral Springs, FL	2,096	312
Rochester, MN	2,146	1,008
Irving, TX	2,969	2,594
Boulder, CO	3,212	5,049
Chesapeake, VA	3,504	3,417
Cedar Rapids, IA	3,589	2,630
Norman, OK	3,679	630
Garland, TX	4,005	6,138
Fort Collins, CO	4,997	4,200
Boise, ID	5,972	5,720
Naperville, IL	6,741	9,451
Plano, TX	7,125	12,360
Carlsbad, CA	Not tracked	Not tracked
Chula Vista, CA	Not Tracked	Not Tracked
Edmond, OK	Not Tracked	Not Tracked
Lincoln, NE	Not Tracked	0
Olathe, KS	Not Tracked	Not tracked
Springfield, MO	Not Tracked	Not tracked
Average	2,533	3,101

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Officer Training Hours, 2-Year Comparison

2019 Average is 100.0 Training Hours Per Officer



A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Officer Training Hours, 5-Year Comparison

2019 Average is 100.0 Training Hours Per Officer

City Name	In-House Training Hours per Officer	Formal Training Hours per Officer	Total Hours 2019	Total Hours 2018	Total Hours 2017	Total Hours 2016	Total Hours 2015
Belleue, WA	124	53	177	145	121	201	223
Boca Raton, FL	39	24	63	62	92	78	86
Boise, ID	36	37	73	79	109	102	115
Boulder, CO	23	106	129	138	171	119	136
Broken Arrow, OK	32	32	64	84	93	93	71
Carlsbad, CA	42	81	123	222	205	147	130
Cedar Rapids, IA	112	32	144	126	131	115	127
Chesapeake, VA	51	64	115	140	125	147	313
Chula Vista, CA	50	25	75	85	85	85	65
Columbia, MO	34	22	56	65	63	60	65
Coral Springs, FL	32	24	56	56	56	56	66
Edmond, OK	91	Not Tracked	91	126	81	86	165
Fort Collins, CO	88	34	122	88	88	88	88
Fremont, CA	80	70	150	120	98	82	77
Garland, TX	17	14	31	26	20	72	71
Grand Prairie, TX	51	29	80	74	70	68	63
Henderson, NV	70	50	120	120	120	120	120
Irving, TX	69	14	83	83	83	83	83
Lawrence, KS	40	35	75	83	94	Not Tracked	64
Lincoln, NE	40	12	52	0	106	139	148
Naperville, IL	106	80	186	178	170	144	106
Norman, OK	61	44	105	131	58	19	75
Olathe, KS	59	38	97	94	104	110	131
Overland Park, KS	32	160	192	133	112	83	75
Peoria, AZ	33	9	42	33	49	50	60
Plano, TX	38	61	99	82	71	78	77
Richardson, TX	50	117	167	117	89	63	56
Rochester, MN	61	20	81	91			
Springfield, MO	50	2	52	84	100	115	70
Average	55.5	46.0	100.0	99.8	100.0	97.0	104.5

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Citizen Complaints / Department Employees

Citizen Complaints - defined as a citizen's concern/complaint directed to a department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an Internal Affairs Unit for investigation.

City Name	Total Complaints	Citizen Complaints against Sworn					Citizen Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Bellevue, WA	1	1	0	0	1	0	0	0	0	0	0
Boca Raton, FL	47	43	10	26	4	3	4	1	1	2	0
Boise, ID	133	133	23	52	55	3	0	0	0	0	0
Boulder, CO	2	2	1	0	1	0	0	0	0	0	0
Broken Arrow, OK	19	17	3	7	7	0	2	1	1	0	0
Carlsbad, CA	6	6	0	6	0	0	0	0	0	0	0
Cedar Rapids, IA	22	22	4	18	0	0	0	0	0	0	0
Chesapeake, VA	37	37	11	9	5	12	0	Not Separated	Not Separated	Not Separated	Not Separated
Chula Vista, CA	26	26	4	1	21	0	0	0	0	0	0
Columbia, MO	73	73	5	18	42	8	0	0	0	0	0
Coral Springs, FL	2	2	0	1	0	1	0	0	0	0	0
Edmond, OK	10	8	2	1	5	0	2	2	0	0	0
Fort Collins, CO	40	28	10	10	5	3	12	7	4	1	0
Fremont, CA	13	12	1	1	7	3	1	0	0	0	1
Garland, TX	19	19	7	10	0	2	0	0	0	0	0
Grand Prairie, TX	14	12	3	5	4	0	2	0	0	2	0
Henderson, NV**	71	71	2	52	5	12	0	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Irving, TX	59	36	12	22	2	0	23	14	7	2	0
Lawrence, KS	3	3	2	1	0	0	0	0	0	0	0
Lincoln, NE	19	19	2	16	1	0	0	0	0	0	0
Naperville, IL	26	25	7	11	3	4	1	0	1	0	0
Norman, OK	53	45	15	11	18	1	8	5	1	2	0
Olathe, KS	11	11	1	8	0	2	0	0	0	0	0
Overland Park, KS	34	33	5	10	12	6	1	1	0	0	0
Peoria, AZ	2	2	2	0	0	0	0	0	0	0	0
Plano, TX	80	76	4	18	53	1	4	1	2	1	0
Richardson, TX	16	15	0	10	4	1	1	1	0	0	0
Rochester, MN	3	2	1	1	0	0	1	1	0	0	0
Springfield, MO	86	84	7	1	73	3	2	0	0	2	0
Average	32.0	29.8	5.0	11.2	11.3	2.2	2.2	1.3	0.6	0.4	0.0

Founded: evidence shows the employee was at fault.

Unfounded: evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

**Union rules prohibit investigation by Internal Affairs Bureau

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Internal Complaints / Department Employees

City Name	Total Complaints	Internal Complaints against Sworn					Internal Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Bellevue, WA	7	5	4	0	0	1	2	2	0	0	0
Boca Raton, FL	1	1	0	0	1	0	0	0	0	0	
Boise, ID	115	106	86	5	11	4	9	8	0	0	1
Boulder, CO	6	5	5	0	0	0	1	1	0	0	0
Broken Arrow, OK	14	10	6	1	3	0	4	3	1	0	0
Carlsbad, CA	0	0	0	0	0	0	0	0	0	0	0
Cedar Rapids, IA	10	8	6	1	0	1	2	2	0	0	0
Chesapeake, VA	36	36	16	16	3	1	0	Not Separated	Not Separated	Not Separated	Not Separated
Chula Vista, CA	27	26	24	0	2	0	1	1	0	0	0
Columbia, MO	26	25	11	3	3	8	1	1	0	0	0
Coral Springs, FL	9	8	2	2	2	2	1	1	0	0	0
Edmond, OK	0	0	0	0	0	0	0	0	0	0	0
Fort Collins, CO	23	16	13	2	1	0	7	7	0	0	0
Fremont, CA	8	7	4	1	2	0	1	1	0	0	0
Garland, TX	35	31	24	4	0	3	4	2	2	0	0
Grand Prairie, TX	24	21	14	3	4	0	3	2	0	1	0
Henderson, NV	53	53	45	2	1	5	0	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Irving, TX	41	23	20	1	1	1	18	16	1	0	1
Lawrence, KS	6	6	3	1	0	2	0	0	0	0	0
Lincoln, NE	16	12	8	3	1	0	4	3	1	0	0
Naperville, IL	59	50	39	3	5	3	7	5	1	1	0
Norman, OK	24	16	5	6	5	0	8	7	0	1	0
Olathe, KS	0	0	0	0	0	0	0	0	0	0	0
Overland Park, KS	7	7	4	1	1	1	0	0	0	0	0
Peoria, AZ	7	3	3	0	0	0	4	4	0	0	0
Plano, TX	75	52	49	0	0	3	23	22	0	0	1
Richardson, TX	25	19	18	0	0	1	6	6	0	0	0
Rochester, MN	5	4	4	0	0	0	1	0	0	0	1
Springfield, MO	39	37	24	4	7	2	2	2	0	0	0
Average	24.1	20.2	15.1	2.0	1.8	1.3	3.8	3.6	0.2	0.1	0.1

Founded: evidence shows the employee was at fault.

Unfounded: evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Top Three Reasons for Citizen Complaints

Rudeness/Demeanor			
Excessive Force			
Performance of Duty			
City Name	#1	#2	#3
Bellevue, WA	Performance of Duty	Rudeness/Demeanor	Racial Profiling
Boca Raton, FL	Rudeness/Demeanor	Inattention to Duty	Not Tracked
Boise, ID	Rudeness/Demeanor	Performance of Duty	Excessive Force
Boulder, CO	Conduct Unbecoming	Compliance with General Orders	Constitutional Violation
Broken Arrow, OK	Failed to follow Rules/Procedure	Rudeness/Demeanor	Quality of Service
Carlsbad, CA	Excessive Force	Unprofessional Conduct	Dereliction of Duty
Cedar Rapids, IA	Unprofessional Conduct	Dereliction of Duty	Excessive Force
Chesapeake, VA	Discourtesy	Fail to follow policy and procedure	Officer conduct
Chula Vista, CA	Performance of Duty	Quality of Service	Rudeness/Demeanor
Columbia, MO	Conduct Unbecoming	Constitutional Violation	Dereliction of Duty
Coral Springs, FL	Failed to follow Rules/Procedure	Excessive Force	Rudeness/Demeanor
Edmond, OK	Performance of Duty	Rudeness/Demeanor	Driving
Fort Collins, CO	Rudeness/Demeanor	Excessive Force	Constitutional Violation
Fremont, CA	Racial Bias	Unprofessional Conduct	Excessive Force
Garland, TX	Rudeness/Demeanor	Constitutional Violation	Performance of Duty
Grand Prairie, TX	Unprofessional Conduct	Constitutional Violation	Quality of Service
Henderson, NV	Excessive Force	Rudeness/Demeanor	Failed to Report
Irving, TX	Dereliction of Duty	Rudeness/Demeanor	Driving
Lawrence, KS	Conduct Unbecoming	Performance of Duty	Rudeness/Demeanor
Lincoln, NE	Excessive Force	Racial Profiling	Misconduct
Naperville, IL	Conduct Unbecoming	Dereliction of Duty	Racial Profiling
Norman, OK	Rudeness/Demeanor	Failed to follow Rules/Procedure	Unprofessional Conduct
Olathe, KS	Failed to follow Rules/Procedure	Rudeness/Demeanor	Performance of Duty
Overland Park, KS	Failed to follow Rules/Procedure	Unprofessional Conduct	Quality of Service
Peoria, AZ	Rudeness/Demeanor	Performance of Duty	Failed to follow Rules/Procedure
Plano, TX	Rudeness/Demeanor	Racial Profiling	Performance of Duty
Richardson, TX	Constitutional Violation	Excessive Force	Racial Profiling
Rochester, MN	Rudeness/Demeanor	Inattention to Duty	Unprofessional Conduct
Springfield, MO	Excessive Force	Quality of Service	Failed to follow Rules/Procedure

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Police Dogs

2019 Average Number of Police Dogs is 4.7

City Name	Assigned Police Dogs	Patrol	Narcotics	Explosives	Accelerants	Cadaver	Average years of experience for Police Dogs	Dog bites by Police Dogs	Apprehensions credited to Police Dogs	Drug finds (positive hits) by Police Dogs	Bomb searches by Police Dogs
Belleuve, WA	3	Yes	Yes	No	No	No	4.0	3	34	0	None
Boca Raton, FL	3	Yes	Yes	Yes	No	No	4.3	0	18	7	44
Boise, ID	10	Yes	Yes	Yes	No	No	4.0	4	28	451	1546
Boulder, CO	0	No	No	No	No	No	0.0	0	0	0	0
Broken Arrow, OK	4	Yes	Yes	No	No	No	1.3	0	7	65	0
Carlsbad, CA	4	Yes	Yes	No	No	No	2.0	4	55	9	0
Cedar Rapids, IA	7	Yes	Yes	Yes	Yes	No	2.8	9	94	Not Tracked	41
Chesapeake, VA	9	Yes	Yes	No	No	No	5.0	3	57	321	0
Chula Vista, CA	6	Yes	Yes	No	No	No	4.0	10	132	12	0
Columbia, MO	4	Yes	Yes	No	No	No	4.3	0	27	170	0
Coral Springs, FL	6	Yes	Yes	No	No	No	4.0	6	89	149	No Bomb Dog
Edmond, OK	3	Yes	Yes	No	No	No	3.1	0	13	135	0
Fort Collins, CO	6	Yes	Yes	Yes	No	No	3.8	10	34	381	137
Fremont, CA	4	Yes	No	No	No	No	3.0	6	101	0	0
Garland, TX	2	Yes	Yes	No	No	No	4.0	0	62	152	0
Grand Prairie, TX	6	Yes	Yes	No	No	No	4.7	8	39	278	0
Henderson, NV	9	Yes	Yes	No	No	No	4.0	2	15	41	N/A
Irving, TX	2	Yes	Yes	No	No	No	4.0	2	13	109	0
Lawrence, KS	2	Yes	Yes	No	No	No	4.0	1	11	5	0
Lincoln, NE	5	Yes	Yes	No	No	No	5.0	1	12	Not Tracked	Not Tracked
Naperville, IL	4	Yes	Yes	No	No	No	5.0	0	3	71	0
Norman, OK	5	Yes	Yes	No	No	No	6.7	0	6	66	0
Olathe, KS	5	Yes	Yes	No	No	No	3.2	0	9	198	0
Overland Park, KS	3	Yes	Yes	Yes	No	No	2.5	1	2	95	33
Peoria, AZ	4	Yes	Yes	No	No	No	3.4	8	45	21	0
Plano, TX	3	Yes	Yes	No	No	No	2.3	1	25	38	0
Richardson, TX	2	Yes	Yes	No	No	No	6.5	0	19	171	0
Rochester, MN	8	Yes	Yes	Yes	No	No	5.4	0	32	119	343
Springfield, MO	6	Yes	Yes	No	No	No	2.7	2	19	102	0
Average	4.7	0.0	0.0	0.0	0.0	0.0	3.7	2.9	34.5	117.3	75.0

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Full-Time Crime Analysis Units

City Name	Authorized Officer Positions	Number of Analysts	Analysts per Officer	Civilian or Sworn Analysts	Division of Assignment	Types of Analysis Performed				
						Tactical	Strategic	Intel	Administrative	
Bellevue, WA	185	3	1 per	62	Both	Investigations	Yes	Yes	Yes	Yes
Boca Raton, FL	216	4	1 per	54	Civilians	Community Services Division	Yes	Yes	Yes	Yes
Boise, ID	304	5	1 per	61	Civilian	Criminal Investigations	Yes	Yes	Yes	Yes
Boulder, CO	183	1	1 per	183	Civilian	Operations Division- Investigative Section	Yes	No	Yes	Yes
Broken Arrow, OK	152	1	1 per	152	Civilian	Criminal Investigations	No	Yes	Yes	Yes
Carlsbad, CA	129	2	1 per	65	Civilian	Admin	Yes	Yes	Yes	Yes
Cedar Rapids, IA	224	1	1 per	224	Civilian	Investigations	Yes	Yes	Yes	Yes
Chesapeake, VA	401	2	1 per	201	Civilian	Investigations	Yes	Yes	Yes	Yes
Chula Vista, CA	256	4	1 per	64	Civilian	The Unit is centralized but breaks down functions into: Command needs, Community Engagement, Intel Support and Patrol Support	Yes	Yes	Yes	Yes
Columbia, MO	173	1	1 per	173	Civilian	Operational Support	Yes	Yes	Yes	Yes
Coral Springs, FL	221	3	1 per	74	Civilian	Criminal Investigations/MN	Yes	Yes	Yes	Yes
Edmond, OK	122	1	1 per	122	Commissioned	Office of the Chief	Yes	Yes	No	Yes
Fort Collins, CO	220	2	1 per	110	Civilian	Administration/Patrol	Yes	Yes	No	Yes
Fremont, CA	199	1	1 per	199	Both	Special Operations	Yes	Yes	Yes	Yes
Garland, TX	355	2	1 per	178	Civilian	Community Services	Yes	Yes	Yes	Yes
Grand Prairie, TX	285	4	1 per	71	Both	Investigative Services Bureau	Yes	Yes	Yes	Yes
Henderson, NV	369	4	1 per	92	Civilian	Uniform Services	Yes	Yes	Yes	Yes
Irving, TX	403	2	1 per	202	Civilian	Professional Standards	Yes	Yes	No	Yes
Lawrence, KS	155	1	1 per	155	Civilian	Investigations Division	Yes	Yes	Yes	Yes
Lincoln, NE	353	5	1 per	71	Civilian	Support	Yes	Yes	Yes	Yes
Naperville, IL	169	1	1 per	169	Civilian	Administrative Services	Yes	Yes	Yes	Yes
Norman, OK	180	3	1 per	60	Both	Staff Services/Personnel-Training	Yes	Yes	Yes	Yes
Olathe, KS	192	2	1 per	96	Civilian	Administration	Yes	Yes	Yes	Yes
Overland Park, KS	258	7	1 per	37	Civilian	Investigations	Yes	Yes	Yes	Yes
Peoria, AZ	203	2	1 per	102	Civilians	Patrol	Yes	Yes	Yes	Yes
Plano, TX	414	5	1 per	83	Civilians	Planning and Research Division	Yes	Yes	Yes	Yes
Richardson, TX	168	2	1 per	84	Both	Investigations	Yes	Yes	Yes	Yes
Rochester, MN	142	2	1 per	71	Both	Community Services	Yes	Yes	Yes	Yes
Springfield, MO	362	4	1 per	91	Both	Support Services Division	Yes	Yes	Yes	Yes

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Property Unit Staffing

City	Total Staff	Civilian	Sworn
Bellevue, WA	3	3	0
Boca Raton, FL	6	6	0
Boise, ID **	8	8	0
Boulder, CO	5	4	1
Broken Arrow, OK	2	2	0
Carlsbad, CA	2	2	0
Cedar Rapids, IA	4	3	1
Chesapeake, VA	4	2	2
Chula Vista, CA	2	2	0
Columbia, MO	4	4	0
Coral Springs, FL	4	4	0
Edmond, OK	2	2	0
Fort Collins, CO	7	7	0
Fremont, CA	3	3	0
Garland, TX	7	7	0
Grand Prairie, TX	4	4	0
Henderson, NV	4	4	0
Irving, TX	6	6	0
Lawrence, KS	3	2	1
Lincoln, NE	5	5	0
Naperville, IL	4	4	0
Norman, OK	2	2	0
Olathe, KS	2	2	0
Overland Park, KS	6	6	0
Peoria, AZ	4	4	0
Plano, TX	6	6	0
Richardson, TX	4	4	0
Rochester, MN	2	2	0
Springfield, MO	4	4	0

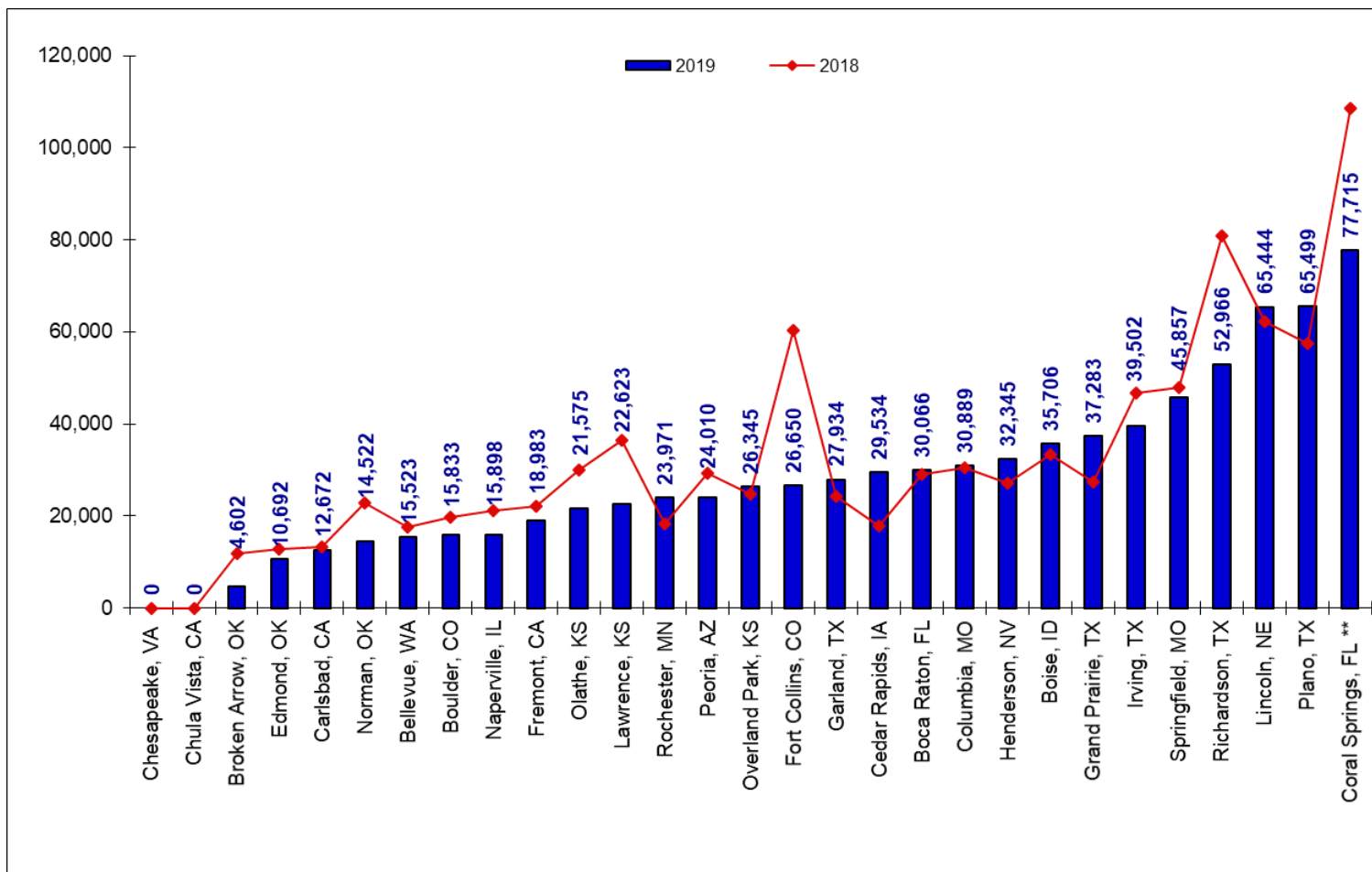
** Property Room Services provided by Ada County Sheriff's Office

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Property Unit Workload (Items Processed), 2-Year Comparison

2019 Average Number of Items Processed is 26,676



*** Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

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Benchmark City Survey - 2019 Data

Property Unit Workload (Items Processed)

2019 Average Number of Items Processed is 26,676

City Name	Number of items that flowed through the Property Room	Number of items taken in	Number of items released to owner	Number of items released for court	Number of items destroyed or disposed of
Bellevue, WA	15,523	9,594	1,134	1	4,794
Boca Raton, FL	30,066	14,382	962	120	14,602
Boise, ID	35,706	18,575	1,841	283	15,007
Boulder, CO	15,833	8,168	2,290	0	5,375
Broken Arrow, OK	4,602	3,564	310	0	728
Carlsbad, CA	12,672	8,512	Not tracked	Not tracked	4,160
Cedar Rapids, IA	29,534	13,325	1,338	Not Tracked	14,871
Chesapeake, VA	0	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA	0	See Note	See Note	See Note	See Note
Columbia, MO	30,889	13,623	493	2,567	14,206
Coral Springs, FL **	77,715	33,785	4,266	9	39,655
Edmond, OK	10,692	9,002	538	not tracked (all inclusive in disposed of)	1,152
Fort Collins, CO	26,650	19,015	2,354	54	5,227
Fremont, CA	18,983	10,663	1,802	41	6,477
Garland, TX	27,934	16,940	1,364	64	9,566
Grand Prairie, TX	37,283	21,930	1,856	45	13,452
Henderson, NV	32,345	11,190	1,316	3,020	16,819
Irving, TX	39,502	18,632	1,883	25	18,962
Lawrence, KS	22,623	8,217	870	345	13,191
Lincoln, NE	65,444	33,524	2,366	Not Tracked	29,554
Naperville, IL	15,898	10,525	816	113	4,444
Norman, OK	14,522	5,861	684	40	7,937
Olathe, KS	21,575	9,511	643	3,566	7,855
Overland Park, KS	26,345	12,748	Not Tracked	Not Tracked	13,597
Peoria, AZ	24,010	15,374	1,442	27	7,167
Plano, TX	65,499	40,917	647	3,216	20,719
Richardson, TX	52,966	25,589	7,658	23	19,696
Rochester, MN	23,971	9,056	370	150	14,395
Springfield, MO	45,857	40,612	2,702	975	1,568
Average	26,676	15,733	1,570	699	10,982

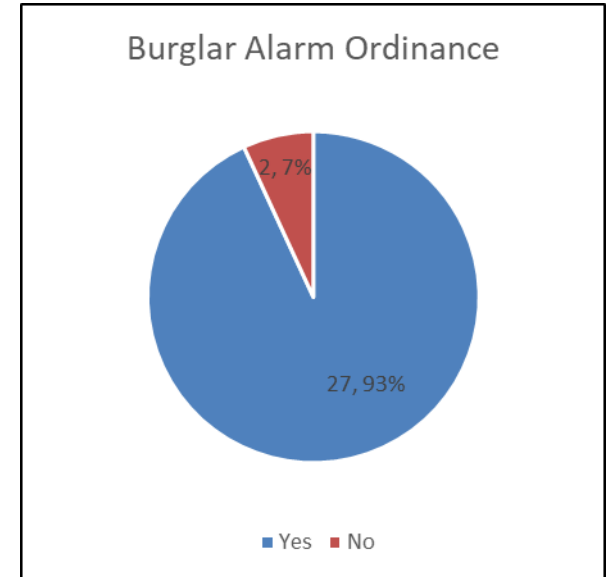
*** Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Alarm Data

City Name	Burglar Alarm Ordinance (Yes / No)	Verified Response (Yes / No)	Suspension of Police Response (Yes / No)	Suspension Allowed After How Many Alarms?	Total # Alarm Users	Total # False Alarm Responses
Bellevue, WA	Yes	No	Yes	Discretion of Supervisor	12414	3971
Boca Raton, FL	Yes	No	No	N/A	5518	5278
Boise, ID	Yes	Yes	No	Unknown	Not Tracked	1390
Boulder, CO	Yes	Yes	Yes	5 Alarms	3436	1185
Broken Arrow, OK	Yes	Yes	Yes	3 Within 90 Days	1923	Not Tracked
Carlsbad, CA	Yes	No	Yes	3	16877	2788
Cedar Rapids, IA	Yes	No	No	None	4205	1489
Chesapeake, VA	Yes	No	Yes	10	Not Tracked	9770
Chula Vista, CA	Yes	Yes	Yes	4	Not Tracked	3055
Columbia, MO	Yes	No	No	Not Permitted	Not Tracked	2811
Coral Springs, FL	Yes	Yes	Yes	6 and after 30 days of non registration	16607	3256
Edmond, OK	Yes	No	No	N/A (FINE INCREASED)	0	3314
Fort Collins, CO	Yes	No	Yes	2 in 30d/4 in 90d/6 in 180d/8 in 360d	Not Tracked	1071
Fremont, CA	Yes	Yes	No	Not Tracked	5799	Not Tracked
Garland, TX	Yes	No	No	8	9601	11218
Grand Prairie, TX	Yes	No	No	N/A	Not Tracked	7773
Henderson, NV	No	Yes	No	N/A	N/A	N/A
Irving, TX	Yes	No	Yes	12 False Alarms during a permit period	9782	7229
Lawrence, KS	No	No	No	No	Not Tracked	3214
Lincoln, NE	Yes	No	No	Not Tracked	Not Tracked	2947
Naperville, IL	Yes	Yes	Yes	10	Not Tracked	3023
Norman, OK	Yes	No	Yes	5+	5548	6920
Olathe, KS	Yes	No	Yes	10	3607	1978
Overland Park, KS	Yes	No	Yes	10	27081	4424
Peoria, AZ	Yes	No	Yes	3	5687	3906
Plano, TX	Yes	No	No	Suspension Not Permitted	24304	10682
Richardson, TX	Yes	No	No	N/A	7982	4775
Rochester, MN	Yes	No	No	N/A	Not Tracked	1071
Springfield, MO	Yes	Yes	Yes	12 in 12 months	Not Tracked	1987



Note: "False Alarms" are defined as: An alarm activation where the responding officers found no evidence of actual or suspected criminal activity.

A Coalition for Mutual Support
Benchmark City Survey - 2019 Data
Grant Programs

Bellevue, WA	Bellevue Police Foundation	\$107,075	Law Enforcement Equipment
	0	\$0	0
	0	\$0	0
Boca Raton, FL	U.S. Dept of Justice Bulletproof Vest Program	\$21,183	Bulletproof Vests
	Dept of Environmental Resources Management Manatee Grant	\$15,000	PD monitoring waterways for manatee protection
	0	\$0	0
Boise, ID	Office of Highway Safety (Idaho Transportation Department	Up to \$225,000	Seatbelt, distracted driving, impaired driving, underage drinking mobilizations and mini grants.
	Idaho Transportation Department Office of Highway Safety LE Liaison Program	\$16,000	Develop and maintain le agency relationships and facilitate the development & promotion of highway safety programs.
	US Homeland Security/Idaho Office of Emergency Management Regional Bomb Squad 4	\$15,000	Develop and maintain a state and county multi- agency coordination unit.
Boulder, CO	20th Judicial District (CO) Victim Assistance Law Enforcement Grant	\$30,000	Purpose provide a portion of the salary and benefits of the team victim advocate coordinator who recruits and trains the volunteer victim advocates.
	State of CO, Dept of Local Affairs	\$67,600	Reimburse on-scene response services to support peace officers handling of persons with mental disorders.
	US Dept of Justice, subrecipient to Colorado Springs	\$5,300	Training and hardware for activites on the Internet Crimes Against Children Task Force
Broken Arrow, OK	District Attorney Council (Victim of Crime Act)	\$38,127	Training, Supplies, Contract for Victim Advocate
	State of Oklahoma Highway Safety (2 Grants)	\$96,065	Traffic Safety Education and Enforcement
	Oklahoma Attorney General	\$45,462	Violent Crime

A Coalition for Mutual Support
Benchmark City Survey - 2019 Data
Grant Programs

Carlsbad, CA	COPPS	\$185,000	Staffing
	Stonegarden	\$52,000	Drug Interdiction
	UASI	\$50,000	Equipment & Training
Cedar Rapids, IA	Justice and Mental Health Collaboration Program - FY19	\$222,345	Collaboration w/mental health provider to increase access and other services for people w/mental illness.
	HIDTA-Eastern Iowa Heroin Initiative	\$105,000	Drug-Prohibition Enforcement Program
	Byrne Justice Assistance	50% of \$43,754	Full Spectrum Imaging System
Chesapeake, VA	Bureau of Justice Assistance	\$120,046	Police Equipment
	State Homeland Grant	\$283,900	Specialized Response Vehicle
	Dept. of Criminal Justice Services	\$49,420	Bicycle Patrol Overtime
Chula Vista, CA	California Office of Emergency Services	\$204,137	Law Enforcement Specialized Units (DVRT)
	California Office of Traffic Safety	\$425,000	Traffic safety/enforcement
	California Department of Justice	\$559,634	Tobacco Grant Program
Columbia, MO	US Dept of Transportation-MO DOT-Division of Hwy Safety	\$86,874	Full Time DWI Unit
	US Dept of Transportation-MO DOT-Division of Hwy Safety	\$10,000	Overtime for DWI Enforcement
	US Dept of Transportation-MO DOT-Division of Hwy Safety	\$20,000	Overtime for HMV Enforcement

A Coalition for Mutual Support
Benchmark City Survey - 2019 Data
Grant Programs

Coral Springs, FL	BJA Annual Block Grant - 2018	\$14,730	Purchase of Necessary Equipment for the Agency
	BJA Annual Block Grant - 2019	\$14,039	Purchase of Necessary Equipment for the Agency
	BJA - Body-Worn Camera Program	\$300,000	Purchase of Body-Worn Cameras for sworn members of the Agency
Edmond, OK	Oklahoma Highway Safety Office	\$82,900	Speed Enforcement
	Oklahoma Highway Safety Office	\$79,500	Motorcycle Safety Program
	Department of Justice	\$36,111	Body Armor
Fort Collins, CO	Colorado State Patrol	\$9,072	Stopping Auto Theft
	Colorado Dept of Local Affairs	\$345,227	Stop Gray & Black Market Marijuana grows and sales
	Colorado Department of Transportation	\$5,384	Overtime for Seatbelt Enforcement
Fremont, CA	DOJ - Justice Assistance Grant	\$24,645	PEN registers
	COPS Grant	\$352,410	Front-line Enforcement
	California Office of Traffic Safety	\$125,000	STEP
Garland, TX	DHS-SHSP LETPA 2018	\$46,500	EOD X-Ray Equipment Enhancement
	ICAC 2018	\$10,000	Equipment for internet crimes against children
	Texas-State Training Grant	\$20,511	Provide additional training to licensed Peace Officers

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Grant Programs

Grand Prairie, TX	Justice Assistance Grant	\$24,300	Assistance for Part I Crimes
	Tarrant County 9-1-1 PSAP	\$78,435	Communications Upgrades
	Selective Traffic Enforcement	\$318,423	Reduce Traffic Fatalities / Injuries
Henderson, NV	State of Nevada, Office of Traffic Safety	\$201,000	Traffic Enforcement
	U.S.Department of Justice, Justice Assistance Grant FY19	\$40,005	Message Boards
	State of Nevada Office of Criminal Justice 19	\$32,300	Crime and Intel Analyst Phase I - NIBRS
Irving, TX	JAG Grant	\$24,000	Equipment Sanitizer, UAS Video Box
	National Highway Traffic Safety Grant	\$183,000	Traffic Safety & Enforcement
	Department of Homeland Security (UASI)	\$164,198	Equipment, Training, Planning
Lawrence, KS	Kansas Department of Transportation - Bureau of Transportation Safety & Technology - Special Traffic Enforcement Program (STEP)	\$35,729	Funding Assignment of Officers to Special Enforcement Activities
	Kansas Department of Transportation- Bureau of Transportation Safety & Technology- IDDP	\$7,289	Funding Assignment of Officers to Special Enforcement Activies
	0	\$0	0
Lincoln, NE	Dept of Justice	\$133,174	Drug Task Force
	Nebraska Crime Commission	\$73,000	Drug Task Force
	Community Health Endowment	\$110,250	Mental Health

A Coalition for Mutual Support
Benchmark City Survey - 2019 Data
Grant Programs

Naperville, IL	JAG-Response to Drugs	\$40,010	Drug Diversion Program
	IL Law Enforcement Alarm System	\$14,529	Patrol/WMD/MMF
	IL Step Grant	\$62,947	Compliance Enforcement
Norman, OK	Highway Safety	\$91,500	Traffic, impaired driving, and Underage Alcohol Enforcement
	VOCA	\$52,424	Victim Advocate
	JAG	\$21,509	Polygraph equipment, Mental Health Services
Olathe, KS	KS Dept of Transportaton	\$25,228	Step, IDDP
	US DOJ	\$21,070	Replacement Equipment
	0	\$0	0
Overland Park, KS	Kansas Department of Transportation	\$40,000	Enforce Occupant Restraint and Impaired Driving (STEP)
	Kansas Department of Transportation	\$23,428	Enforce Underage Drinking Laws (Teen Angel)
	Kansas Department of Transportation	\$11,329	DUI Check Lane and Saturation Patrols (IDDP)
Peoria, AZ	AZ Governor's Office of Highway Safety	\$160,636	4 Grant Awards for DUI Enforcement, Motorcycle Safety, School Safety, Bicycle and Pedestrian Safety Enforcement and Education, Selective Traffic Enforcement
	AZ Department of Homeland Security	\$52,874	2 Grant Awards for CBRNE Response and TLO Sustainment
	U.S. Dept of Justice - JAG	\$25,719	Grant award to purchase ballistic shields

A Coalition for Mutual Support

Benchmark City Survey - 2019 Data

Grant Programs

Plano, TX	U.S. Department of Justice, Office of Justice Programs - Justice Assistance Grant	\$23,406	Purchase equipment to enhance the Department's ability to detect and deter crime.
	TX Dot -Selective Traffic Enforcement Program - Speed Enforcement and Intersection Traffic Control	\$144,919	Reimburse police officer overtime related to Speed Enforcement and Intersection Traffic Control.
	U.S. Department of Justice, Office of Justice Programs - Justice Assistance Grant	\$21,916	Purchase equipment to enhance the Department's ability to detect and deter crime.
Richardson, TX	No Grants Received in 2019	\$0	0
	0	\$0	0
	0	\$0	0
Rochester, MN	ONDCP-HIDTA	\$40,000	Equipment for Drug Investigations
	MN Dpt of Public Safety	\$76,070	DWI Enforcement Officer
	Mayo Clinic Shared Value Award	\$30,000	Police Assisted Recovery Program
Springfield, MO	U.S. DOJ OFFICE OF JUSTICE PROGRAMS - Edward Byrne Memorial Justice Assistance Grant	\$160,487	Purchase 52 tasers (with holsters, battery packs & cartridges) to replace current tasers that will not be supported after 2019
	Springfield Police Foundation	\$77,899	To purchase LRAD (\$15,184.40) ballistic shields (\$24,975) MCI camera packages (\$20,984.46) K9 camera (\$12,515) and mapping software for Traffic Section drone (\$4,240)
	Missouri Department of Transportation Highway Safety & Traffic Division	\$136,744	To fund the overtime hours of officers conducting daily DWI Enforcement and those conducting Saturation Patrols on selected dates throughout the year.