

# Benchmark City Survey - 2018 Data

## Section C: General

Please refer survey questions or comments to Darcy Boorem, Senior Crime Analyst  
Overland Park Police Department, [darcy.boorem@opkansas.org](mailto:darcy.boorem@opkansas.org) or 913-327-6953.

### Background

The Benchmark City Survey was originally designed in 1997 by a core group of Police Chiefs from around the country. These Chiefs sought to establish a measurement tool to help ensure their Departments were providing the best service possible within their respective community.

The survey provides a wide range of information about each Department. With that information, the participating agencies can set better goals and objectives, and then compare their performance in the various areas.

The Overland Park, Kansas Police Department has taken the lead in compiling the survey results, and makes the final Benchmark City Survey Report available to all participants at an annual Chief's Summit hosted by participating agencies on a rotating basis. This year the conference is being held in Austin, TX.

### 2018 Participating Agencies

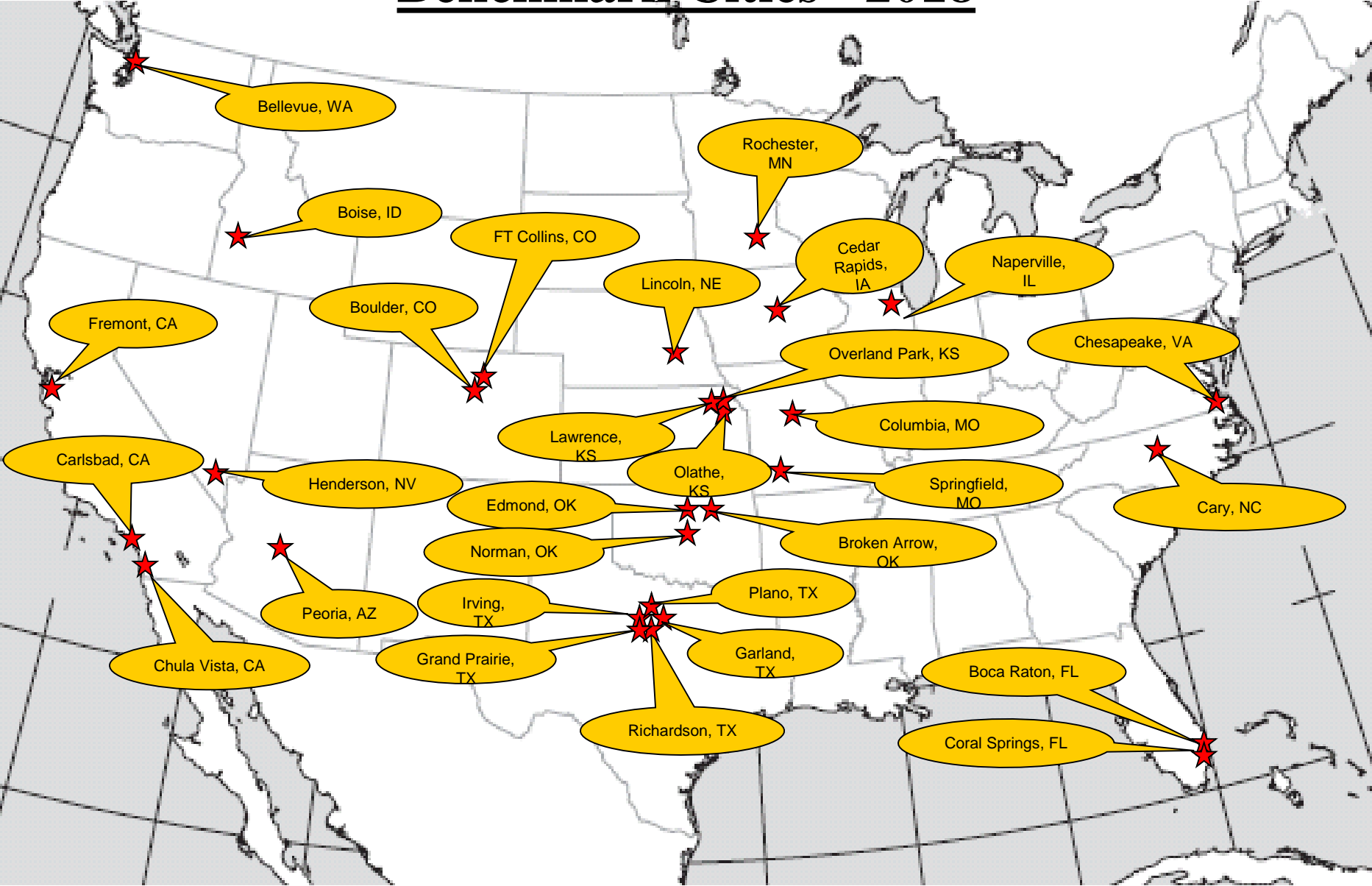
Bellevue, WA – Steve Mylett  
Boca Raton, FL - Daniel C. Alexander  
Boise, ID – William Bones  
Boulder, CO – Greg Testa  
Broken Arrow, OK – Brandon Berryhill  
Carlsbad, CA – Neil Gallucci  
Cary, NC – Toni Dezomits  
Cedar Rapids, IA – Wayne Jerman  
Chesapeake, VA - Kelvin L. Wright  
Chula Vista, CA – Roxana Kennedy

Columbia, MO – Geoffrey Jones  
Coral Springs, FL – Clyde Parry  
Edmond, OK – J.D. Younger  
Fort Collins, CO – Jeff Swoboda  
Fremont, CA – Kimberly Peterson  
Garland, TX - Mitch Bates  
Grand Prairie, TX – Steve Dye  
Henderson, NV – LaTasha Watson  
Irving, TX – Jeff Spivey  
Lawrence, KS –Gregory Burns Jr.

Lincoln, NE – Jeffrey Bliemeister  
Naperville, IL – Robert W. Marshall  
Norman, OK – Keith Humphrey  
Olathe, KS – Steve Menke  
Overland Park, KS – Frank Donchez  
Peoria, AZ – Art Miller  
Plano, TX - Gregory W. Rushin  
Richardson, TX – Jim Spivey  
Rochester, MN – Jim Franklin  
Springfield, MO - Paul Williams

# A Coalition for Mutual Support

## Benchmark Cities - 2018

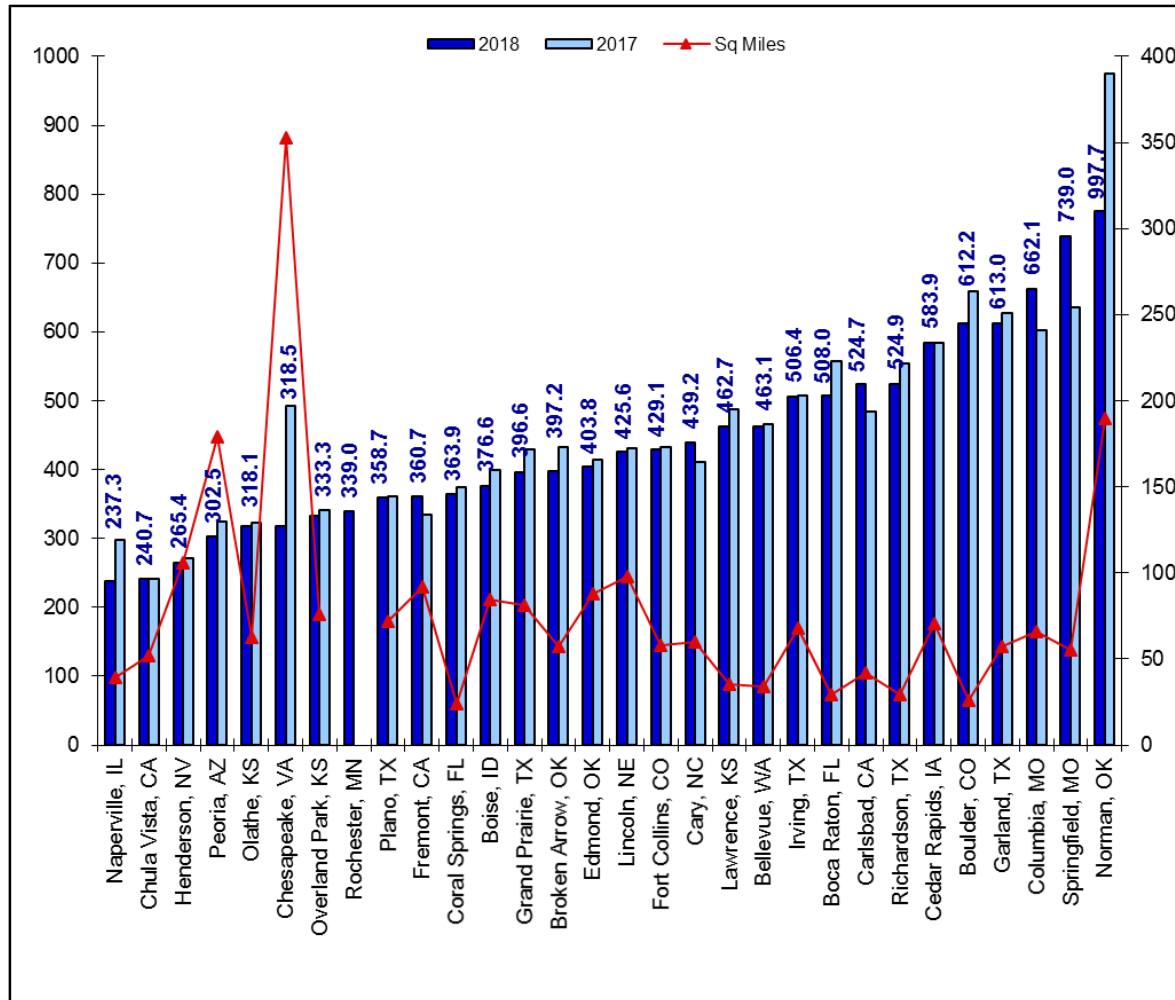


# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Calls For Service Per 1,000 Citizens, 2-Year Comparison

**2018 Average Calls For Service Per 1,000 Citizens is 442.7**



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Calls For Service Per 1,000 Citizens, 5-Year Comparison

**2018 Average Calls For Service Per 1,000 Citizens is 442.7**

City Name	Population	Total Calls For Service	2018	2017	2016	2015	2014
Bellevue, WA	142,400	65,944	463.1	466.6	470.8	476.7	386.5
Boca Raton, FL	98,150	49,865	508.0	557.9	624.5	585.0	524.0
Boise, ID	232,300	87,485	376.6	399.5	Not Tracked	353.2	347.3
Boulder, CO	108,507	66,427	612.2	658.6	672.3	643.6	575.2
Broken Arrow, OK	110,000	43,692	397.2	433.2	406.4	361.6	315.6
Carlsbad, CA	115,330	60,508	524.7	483.5	460.9	475.7	
Cary, NC	162,025	71,164	439.2	411.7	389.4		
Cedar Rapids, IA	132,228	77,209	583.9	583.3	559.3	658.5	659.1
Chesapeake, VA	242,336	77,188	318.5	492.6	601.2	Not Tracked	574.6
Chula Vista, CA	270,471	65,106	240.7	240.6	254.6	249.9	257.3
Columbia, MO	122,832	81,332	662.1	603.1	614.5	645.8	663.7
Coral Springs, FL	127,673	46,456	363.9	374.8	518.1	604.2	598.4
Edmond, OK	94,826	38,291	403.8	413.9	418.7	345.2	365.0
Fort Collins, CO	171,100	73,418	429.1	432.1	439.1	405.2	388.3
Fremont, CA	226,551	81,718	360.7	334.8	335.2	335.3	356.8
Garland, TX	238,293	146,073	613.0	626.6	614.3	593.4	613.3
Grand Prairie, TX	193,249	76,641	396.6	429.5	434.8	495.8	561.7
Henderson, NV	314,414	83,438	265.4	271.8	267.3	437.9	390.7
Irving, TX	240,373	121,728	506.4	507.8	523.2	537.6	540.9
Lawrence, KS	100,736	46,611	462.7	487.9	464.6	450.3	519.0
Lincoln, NE	284,736	121,170	425.6	431.8	436.3	441.8	441.8
Naperville, IL	147,841	35,090	237.3	297.3	250.1	253.9	253.8
Norman, OK	124,445	96,580	776.1	975.6	650.7	503.8	539.2
Olathe, KS	141,026	44,863	318.1	322.5	316.1	309.5	304.6
Overland Park, KS	195,140	65,048	333.3	340.4	341.6	337.2	326.4
Peoria, AZ	171,600	51,902	302.5	325.0	322.2	318.3	312.3
Plano, TX	281,566	100,996	358.7	360.9	368.6	375.6	370.3
Richardson, TX	110,140	57,810	524.9	553.8	614.9	624.3	553.0
Rochester, MN	115,733	39,233	339.0				
Springfield, MO	167,313	123,647	739.0	636.0	598.0	566.9	534.8
<b>Average</b>	<b>172,778</b>	<b>73,221</b>	<b>442.7</b>	<b>463.9</b>	<b>463.1</b>	<b>458.7</b>	<b>454.6</b>

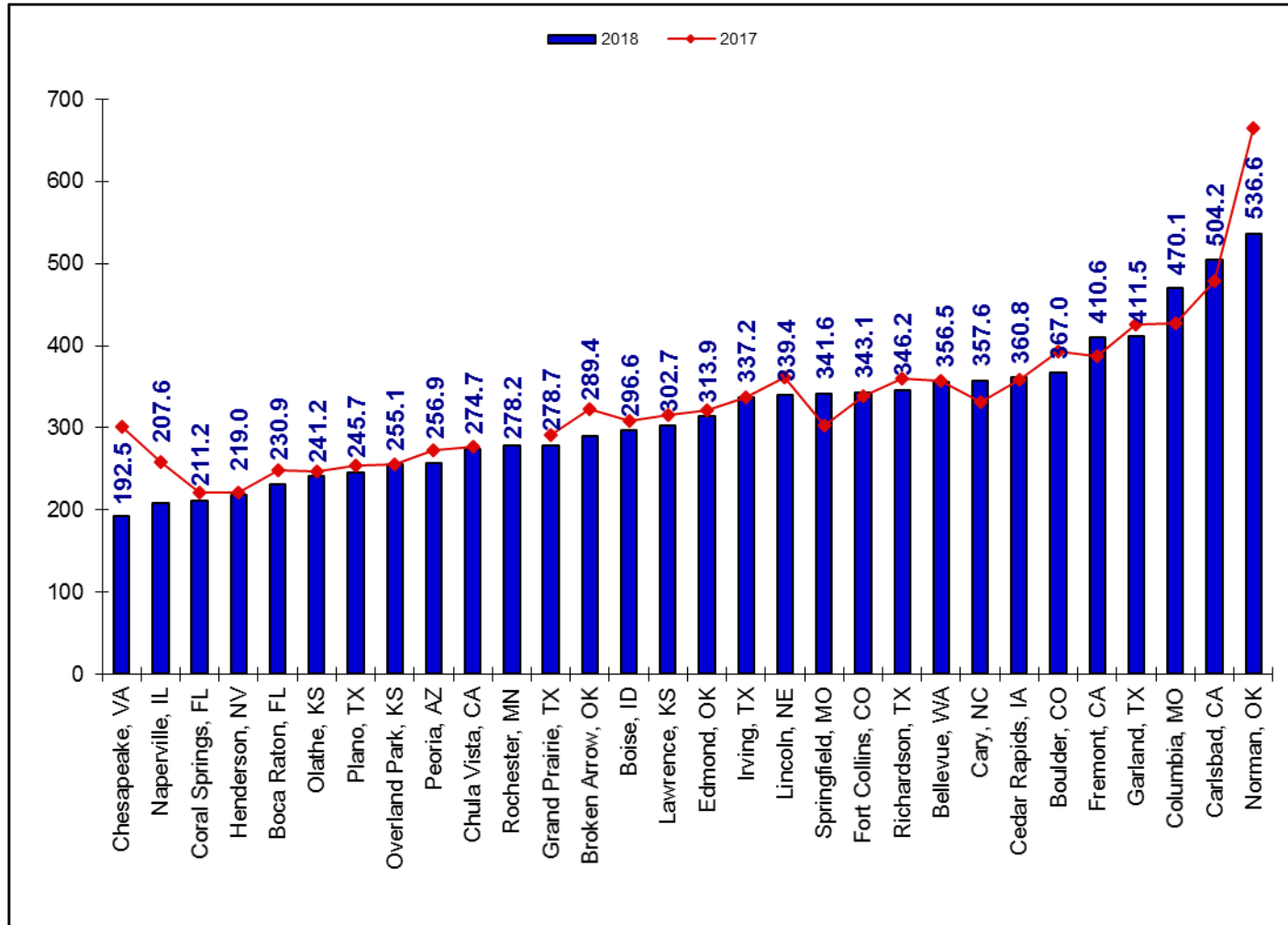
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Calls For Service Per Officer, 2-Year Comparison

**2018 Average Calls For Service Per Officer is 319.2**



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Calls For Service Per Officer, 5-Year Comparison

**2018 Average Calls For Service Per Officer is 319.2**

City Name	Authorized Officers	Total Calls For Service	2018	2017	2016	2015	2014
Bellevue, WA	185	65,944	356.5	356.8	356.7	357.5	291.8
Boca Raton, FL	216	49,865	230.9	248.2	265.8	252.3	225.8
Boise, ID	295	87,485	296.6	309.0	Not Tracked	268.7	251.2
Boulder, CO	181	66,427	367.0	393.3	386.0	376.9	333.4
Broken Arrow, OK	151	43,692	289.4	323.0	311.3	286.6	254.9
Carlsbad, CA	120	60,508	504.2	479.1	458.0	464.6	
Cary, NC	199	71,164	357.6	331.0	311.3		
Cedar Rapids, IA	214	77,209	360.8	359.1	342.4	399.4	411.6
Chesapeake, VA	401	77,188	192.5	300.7	356.4	Not Tracked	339.3
Chula Vista, CA	237	65,106	274.7	277.1	295.4	286.5	278.1
Columbia, MO	173	81,332	470.1	426.9	431.0	463.9	477.9
Coral Springs, FL	220	46,456	211.2	221.6	311.5	361.0	348.4
Edmond, OK	122	38,291	313.9	321.2	319.3	252.4	266.1
Fort Collins, CO	214	73,418	343.1	338.2	338.3	316.6	304.8
Fremont, CA	199	81,718	410.6	387.3	395.6	395.6	417.5
Garland, TX	355	146,073	411.5	426.3	431.8	416.7	442.8
Grand Prairie, TX	275	76,641	278.7	291.1	297.3	355.0	398.7
Henderson, NV	381	83,438	219.0	221.4	243.2	322.3	280.5
Irving, TX	361	121,728	337.2	337.1	349.7	355.2	354.9
Lawrence, KS	154	46,611	302.7	315.3	297.4	282.4	318.8
Lincoln, NE	357	121,170	339.4	361.4	368.9	373.4	371.0
Naperville, IL	169	35,090	207.6	258.8	217.6	217.8	216.5
Norman, OK	180	96,580	536.6	665.2	440.0	336.0	362.1
Olathe, KS	186	44,863	241.2	247.5	245.0	240.3	233.2
Overland Park, KS	255	65,048	255.1	256.0	257.8	253.2	241.2
Peoria, AZ	202	51,902	256.9	272.8	281.5	267.4	269.5
Plano, TX	411	100,996	245.7	254.4	271.0	279.8	280.2
Richardson, TX	167	57,810	346.2	360.5	398.3	409.9	372.9
Rochester, MN	141	39,233	278.2				
Springfield, MO	362	123,647	341.6	302.3	283.5	266.3	265.2
<b>Average</b>	<b>238</b>	<b>73,221</b>	<b>319.2</b>	<b>332.5</b>	<b>330.8</b>	<b>328.1</b>	<b>318.8</b>

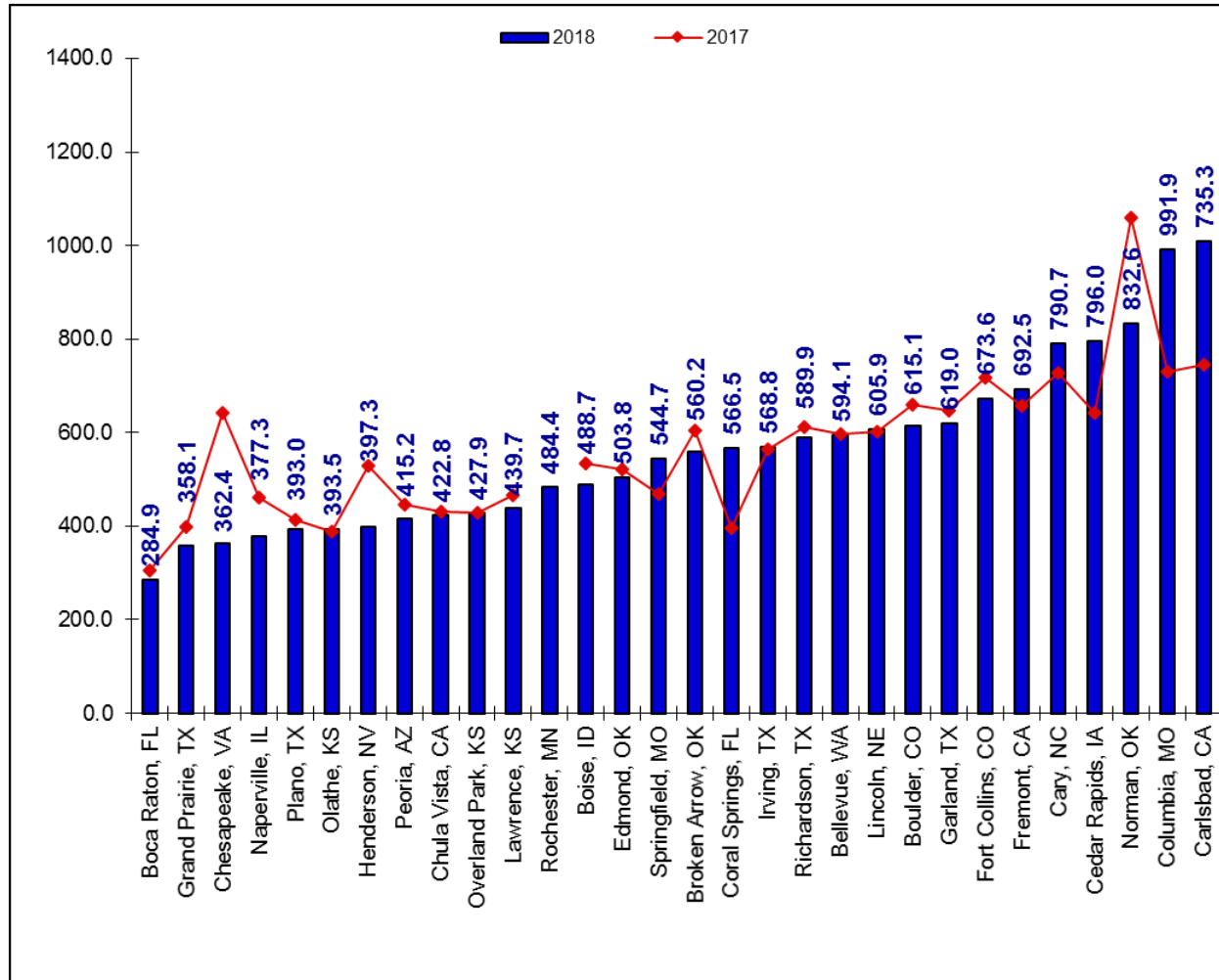
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Calls For Service Per First Responder, 2-Year Comparison

**2018 Average Calls For Service Per First Responder is 560.0**



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Calls For Service Per First Responder, 5-Year Comparison

**2018 Average Calls For Service Per First Responder is 560.0**

City Name	First Responders	Total Calls For Service	2018	2017	2016	2015	2014
Bellevue, WA	111	65,944	594.1	596.8	596.6	579.7	476.5
Boca Raton, FL	175	49,865	284.9	306.4	555.2	419.8	366.5
Boise, ID	179	87,485	488.7	534.9	Not Tracked	321.1	297.7
Boulder, CO	108	66,427	615.1	659.1	646.9	636.4	525.1
Broken Arrow, OK	78	43,692	560.2	561.4	443.3	483.7	414.2
Carlsbad, CA	60	60,508	1008.5	744.5	709.0	712.3	
Cary, NC	90	71,164	790.7	728.1	578.2		
Cedar Rapids, IA	97	77,209	796.0	642.7	618.1	630.2	662.4
Chesapeake, VA	213	77,188	362.4	641.8	649.4	Not Tracked	424.9
Chula Vista, CA	154	65,106	422.8	431.5	456.1	438.5	433.7
Columbia, MO	82	81,332	991.9	731.2	753.2	736.0	749.1
Coral Springs, FL	82	46,456	566.5	395.5	540.6	620.6	608.9
Edmond, OK	76	38,291	503.8	520.8	517.8	403.1	425.7
Fort Collins, CO	109	73,418	673.6	716.6	707.0	506.0	486.6
Fremont, CA	118	81,718	692.5	657.8	506.3	649.2	665.2
Garland, TX	236	146,073	619.0	647.9	667.6	629.7	681.1
Grand Prairie, TX	214	76,641	358.1	397.7	422.5	464.3	561.1
Henderson, NV	210	83,438	397.3	529.7	529.8	557.2	491.4
Irving, TX	214	121,728	568.8	565.4	586.8	605.4	605.0
Lawrence, KS	106	46,611	439.7	466.8	406.3	424.9	476.6
Lincoln, NE	200	121,170	605.9	602.3	623.7	624.9	612.0
Naperville, IL	93	35,090	377.3	460.5	397.3	312.7	310.8
Norman, OK	116	96,580	832.6	1059.6	697.0	546.7	560.8
Olathe, KS	114	44,863	393.5	389.6	374.9	355.3	344.8
Overland Park, KS	152	65,048	427.9	429.5	428.6	424.9	404.7
Peoria, AZ	125	51,902	415.2	445.0	463.7	427.5	422.0
Plano, TX	257	100,996	393.0	412.5	438.7	460.8	463.9
Richardson, TX	98	57,810	589.9	613.1	654.4	680.3	625.6
Rochester, MN	81	39,233	484.4				
Springfield, MO	227	123,647	544.7	468.8	439.6	413.0	417.9
<b>Average</b>	<b>139</b>	<b>73,221</b>	<b>560.0</b>	<b>564.1</b>	<b>550.3</b>	<b>520.9</b>	<b>500.5</b>

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Top Five Calls For Service By Type

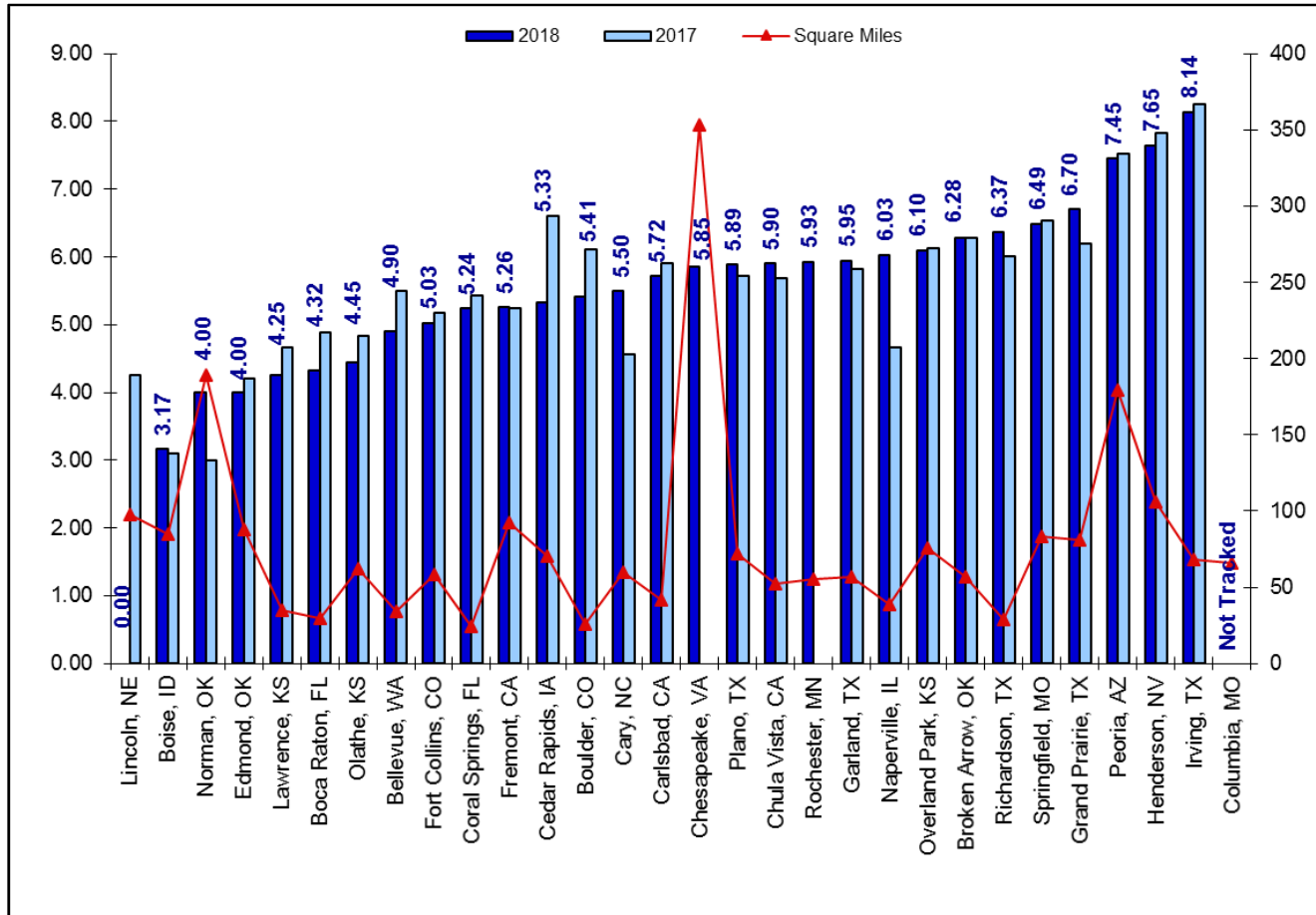
Top Five Calls For Service	Traffic Accident				
	Alarm Calls				
	Suspicious Activity				
	Disturbance				
	Check the Welfare				
	City Name	#1	#2	#3	#4
Bellevue, WA	Traffic	Citizen Contact	Follow Up	Alarm calls	Assist Citizen
Boca Raton, FL	Suspicious Activity	Alarm calls	Civil Matter	Traffic Accident	Disturbance
Boise, ID	Check the Welfare	Citizen Contact	Traffic Accident	Suspicious Activity	Theft Report
Boulder, CO	Medical	Animal Call	Check the Welfare	Noise Complaints	Traffic Accident
Broken Arrow, OK	Alarm calls	Traffic	Theft Report	Traffic Accident	Animal Call
Carlsbad, CA	911 Disconnects	Medical	Alarm calls	Check the Welfare	Traffic
Cary, NC	Alarm calls	Assist Citizen	911 Disconnects	Traffic Accident	Traffic
Cedar Rapids, IA	Noise Complaints	Assist Citizen	Traffic Accident	Suspicious Activity	Domestic
Chesapeake, VA	Traffic	Alarm calls	Assist Citizen	Theft Report	Traffic Accident
Chula Vista, CA	Disturbance	Special Service	Theft Report	Domestic	Traffic
Columbia, MO	911 Disconnects	Disturbance	Alarm calls	Traffic Accident	Theft Report
Coral Springs, FL	Alarm calls	Assist Citizen	Traffic Accident	Suspicious Activity	Animal Call
Edmond, OK	Alarm calls	Check the Welfare	Citizen Contact	Traffic Accident	Domestic
Fort Collins, CO	Not Tracked	Traffic Hazard	Suspicious Activity	Disturbance	Check the Welfare
Fremont, CA	Check the Welfare	Disturbance	Traffic Hazard	Suspicious Activity	Trespassing
Garland, TX	Disturbance	Alarm calls	Traffic Accident	Suspicious Activity	Domestic
Grand Prairie, TX	Disturbance	Alarm calls	Traffic Accident	Assist Citizen	Check the Welfare
Henderson, NV	Disturbance	Assist Citizen	Suspicious Activity	Disturbance	Suspicious Activity
Irving, TX	Alarm calls	911 Disconnects	Traffic Hazard	Suspicious Activity	Disturbance
Lawrence, KS	Assist Citizen	Telephone Report	Alarm calls	Traffic Accident	Check the Welfare
Lincoln, NE	Disturbance	Traffic Accident	Special Service	Theft Report	Medical
Naperville, IL	Suspicious Activity	Animal Call	Alarm calls	Traffic Accident	Lockout
Norman, OK	Alarm calls	Domestic	Suspicious Activity	Theft report	Check the Welfare
Olathe, KS	Traffic Accident	Disturbance	Suspicious Activity	Alarm calls	Medical
Overland Park, KS	Alarm calls	Traffic Accident	Traffic	Animal Call	Suspicious Activity
Peoria, AZ	Traffic	Suspicious Activity	Check the Welfare	Alarm calls	Citizen Contact
Plano, TX	Assist Citizen	Alarm calls	Check the Welfare	Traffic Accident	Suspicious Activity
Richardson, TX	Alarm calls	Traffic Accident	Disturbance	Suspicious Activity	Traffic Hazard
Rochester, MN	Assist Citizen	Medical	Codes Enforcement	Suspicious Activity	Theft Report
Springfield, MO	Check the Welfare	Suspicious Activity	Disturbance	Traffic Accident	Domestic

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Response Time Priority I, 2-Year Comparison

2018 Average Response Time is 5.42 Minutes - Median Response Time is 5.72



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Response Time Priority I, 5-Year Comparison

**2018 Average Response Time is 5.42 Minutes - Median Response Time is 5.72**

City Name	Square Miles	2018	2017	2016	2015	2014
Bellevue, WA	34.0	4.90	5.50	4.49	4.65	4.20
Boca Raton, FL	29.6	4.32	4.89	5.36	4.24	4.17
Boise, ID	84.8	3.17	3.10	Not Tracked	3.17	3.10
Boulder, CO	26.0	5.41	6.11	5.35	5.47	6.32
Broken Arrow, OK	57.0	6.28	6.28	6.58	5.05	5.07
Carlsbad, CA	42.0	5.72	5.90	5.90	6.20	
Cary, NC	60.0	5.50	4.57	4.46		
Cedar Rapids, IA	70.8	5.33	6.61	6.67	2.66	2.45
Chesapeake, VA	353.0	5.85	Not Tracked	Not Tracked	Not Tracked	8.13
Chula Vista, CA **	52.0	5.90	5.68	6.50	6.80	4.95
Columbia, MO	65.9	Not Tracked	Not Tracked	Not Tracked	18.72	8.67
Coral Springs, FL	24.0	5.24	5.43	4.44	5.17	4.33
Edmond, OK	88.0	4.00	4.20	3.00	5.04	4.78
Fort Collins, CO	58.0	5.03	5.18	5.05	4.53	4.61
Fremont, CA	92.0	5.26	5.25	5.36	5.81	7.20
Garland, TX	57.0	5.95	5.82	5.90	6.05	5.78
Grand Prairie, TX	81.0	6.70	6.20	6.05	6.50	4.73
Henderson, NV	106.0	7.65	7.83	9.44	9.22	9.25
Irving, TX	68.0	8.14	8.26	7.65	7.15	6.24
Lawrence, KS	35.0	4.25	4.66	5.02	4.56	5.67
Lincoln, NE	97.8	0.00	4.25	4.33	4.35	Not Tracked
Naperville, IL	39.0	6.03	4.67	4.90	4.98	4.93
Norman, OK	189.5	4.00	3.00	3.54	Not Tracked	4.06
Olathe, KS	62.4	4.45	4.83	4.82	4.92	5.00
Overland Park, KS	76.0	6.10	6.13	5.52	6.10	6.10
Peoria, AZ	179.0	7.45	7.52	7.27	6.82	6.53
Plano, TX	72.1	5.89	5.72	5.80	5.93	6.04
Richardson, TX	29.0	6.37	6.00	6.17	5.90	6.25
Rochester, MN	55.5	5.93				
Springfield, MO	83.0	6.49	6.54	7.08	6.93	6.48
<b>Average</b>	<b>78.9</b>	<b>5.42</b>	<b>5.56</b>	<b>5.64</b>	<b>6.04</b>	<b>5.58</b>
<b>Median</b>	<b>64.2</b>	<b>5.72</b>	<b>5.68</b>	<b>5.44</b>	<b>5.64</b>	<b>5.37</b>

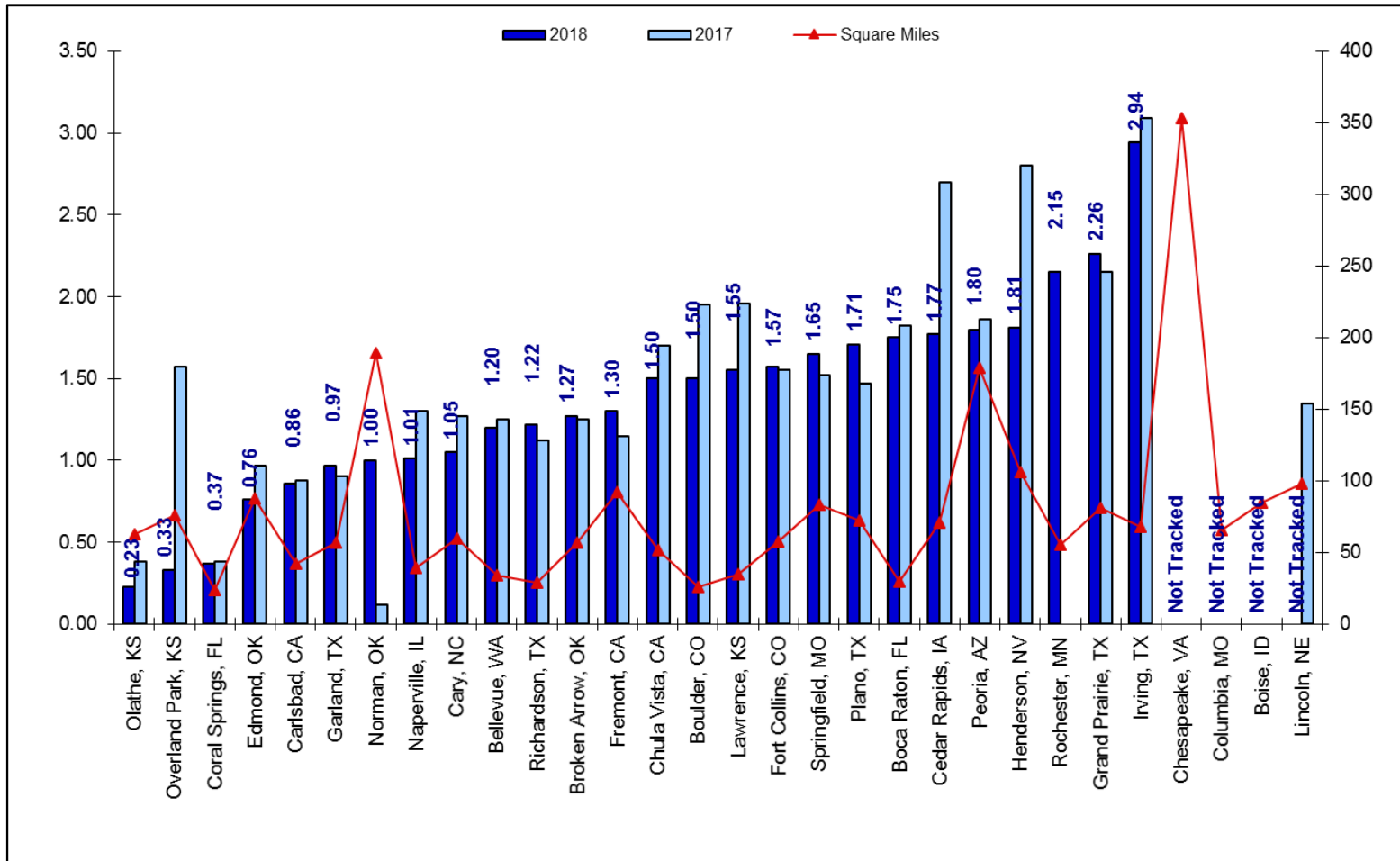
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Call Receipt to Dispatch Time Priority I, 2-Year Comparison

**2018 Average Call Receipt to Dispatch Time is 1.37 Minutes - Median Time is 1.40**



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Median Call Receipt to Dispatch Time Priority I, 5-Year Comparison

**2018 Average Call Receipt to Dispatch Time is 1.37 Minutes - Median Time is 1.40**

City Name	Square Miles	2018	2017	2016	2015	2014
Bellevue, WA	34.0	1.20	1.25	0.87	1.28	
Boca Raton, FL	29.6	1.75	1.82	1.25	1.08	
Boise, ID	84.8	Not Tracked	Not Tracked	Not Tracked	14.18	
Boulder, CO	26.0	1.50	1.95	1.52	1.48	
Broken Arrow, OK	57.0	1.27	1.25	1.30	1.32	
Carlsbad, CA	42.0	0.86	0.88	1.35	1.11	
Cary, NC	60.0	1.05	1.27	1.28		
Cedar Rapids, IA	70.8	1.77	2.70	2.79	2.66	
Chesapeake, VA	353.0	Not Tracked	Not Tracked	Not Tracked	Not Tracked	
Chula Vista, CA **	52.0	1.50	1.70	Unknown	1.90	
Columbia, MO	65.9	Not Tracked	Not Tracked	Not Tracked	8.35	
Coral Springs, FL	24.0	0.37	0.38	0.55	1.22	
Edmond, OK	88.0	0.76	0.97	0.88	0.98	
Fort Collins, CO	58.0	1.57	1.55	1.75	1.20	
Fremont, CA	92.0	1.30	1.15	2.20	2.50	
Garland, TX	57.0	0.97	0.90	0.96	1.15	
Grand Prairie, TX	81.0	2.26	2.15	2.24	3.13	
Henderson, NV	106.0	1.81	2.80	2.49	2.64	
Irving, TX	68.0	2.94	3.09	2.54	2.30	
Lawrence, KS	35.0	1.55	1.96	2.08	2.30	
Lincoln, NE	97.8	We do not have median times, only mean times.	1.35	1.37	1.15	
Naperville, IL	39.0	1.01	1.30	12.50	Not Tracked	
Norman, OK	189.5	1.00	0.12	12.57	Not Tracked	
Olathe, KS	62.4	0.23	0.38	0.38	0.42	
Overland Park, KS	76.0	0.33	1.57	1.24	0.68	
Peoria, AZ	179.0	1.80	1.86	1.82	1.78	
Plano, TX	72.1	1.71	1.47	3.16	2.90	
Richardson, TX	29.0	1.22	1.12	1.22	1.32	
Rochester, MN	55.5	2.15				
Springfield, MO	83.0	1.65	1.52	1.9	1.87	
<b>Average</b>	<b>78.9</b>	<b>1.37</b>	<b>1.48</b>	<b>2.49</b>	<b>2.44</b>	
<b>Median</b>	<b>64.2</b>	<b>1.40</b>	<b>1.41</b>	<b>1.52</b>	<b>1.48</b>	

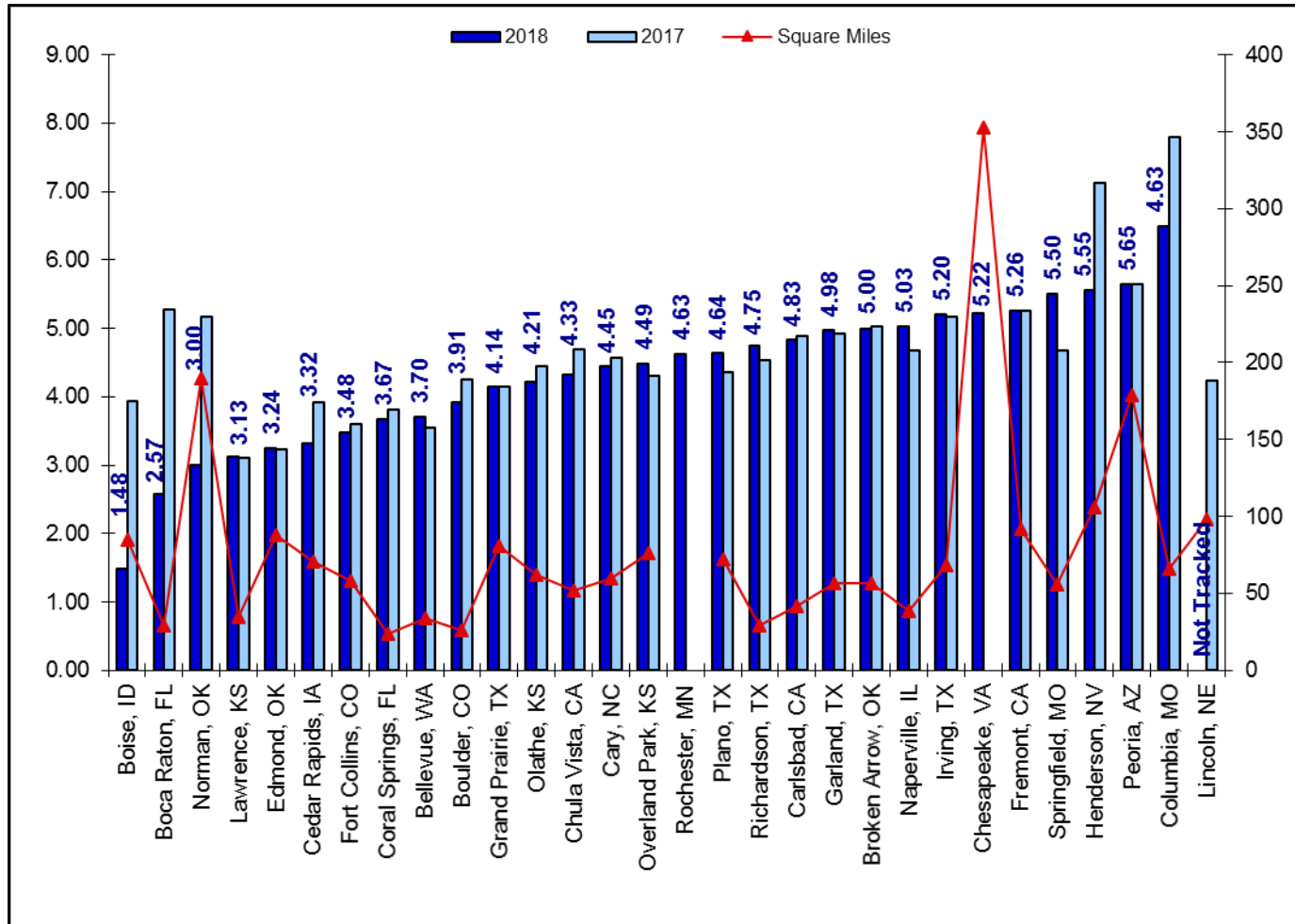
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Median Call Dispatch to Arrival Time Priority I, 2-Year Comparison

**2018 Average Call Dispatch to Arrival Time is 4.34 Minutes - Median Time is 4.49**



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Median Call Dispatch to Arrival Time Priority I, 2-Year Comparison

**2018 Average Call Dispatch to Arrival Time is 4.34 Minutes - Median Time is 4.49**

City Name	Square Miles	2018	2017	2016	2015	2014
Bellevue, WA	34.0	3.70	3.55	3.62	3.36	
Boca Raton, FL	29.6	2.57	5.28	6.71	4.08	
Boise, ID	84.8	1.48	3.93	Not Tracked	8.78	
Boulder, CO	26.0	3.91	4.25	3.15	3.98	
Broken Arrow, OK	57.0	5.00	5.03	5.27	5.05	
Carlsbad, CA	42.0	4.83	4.88	5.86	8.73	
Cary, NC	60.0	4.45	4.57	4.46		
Cedar Rapids, IA	70.8	3.32	3.91	3.88	3.82	
Chesapeake, VA	353.0	5.22	Not Tracked	Not Tracked	Not Tracked	
Chula Vista, CA **	52.0	4.33	4.70	5.00	4.90	
Columbia, MO	65.9	6.50	7.79	9.30	10.38	
Coral Springs, FL	24.0	3.67	3.82	3.49	5.17	
Edmond, OK	88.0	3.24	3.23	3.28	4.38	
Fort Collins, CO	58.0	3.48	3.60	3.69	3.10	
Fremont, CA	92.0	5.26	5.25	5.36	4.90	
Garland, TX	57.0	4.98	4.92	4.95	4.88	
Grand Prairie, TX	81.0	4.14	4.14	4.05	7.15	
Henderson, NV	106.0	5.55	7.13	6.95	6.43	
Irving, TX	68.0	5.20	5.17	5.11	4.69	
Lawrence, KS	35.0	3.13	3.10	4.5	1.33	
Lincoln, NE	97.8	Not Tracked	4.23	4.23	4.10	
Naperville, IL	39.0	5.03	4.67	9.33	Not Tracked	
Norman, OK	189.5	3.00	5.17	5.17	Not Tracked	
Olathe, KS	62.4	4.21	4.45	4.43	4.50	
Overland Park, KS	76.0	4.49	4.30	4.13	5.35	
Peoria, AZ	179.0	5.65	5.65	5.45	5.03	
Plano, TX	72.1	4.64	4.36	7.69	7.42	
Richardson, TX	29.0	4.75	4.53	4.52	5.13	
Rochester, MN	55.5	4.63				
Springfield, MO	83.0	5.50	4.67	4.9	4.43	
<b>Average</b>	<b>78.9</b>	<b>4.34</b>	<b>4.65</b>	<b>5.13</b>	<b>5.24</b>	
<b>Median</b>	<b>64.2</b>	<b>4.49</b>	<b>4.55</b>	<b>4.90</b>	<b>4.90</b>	

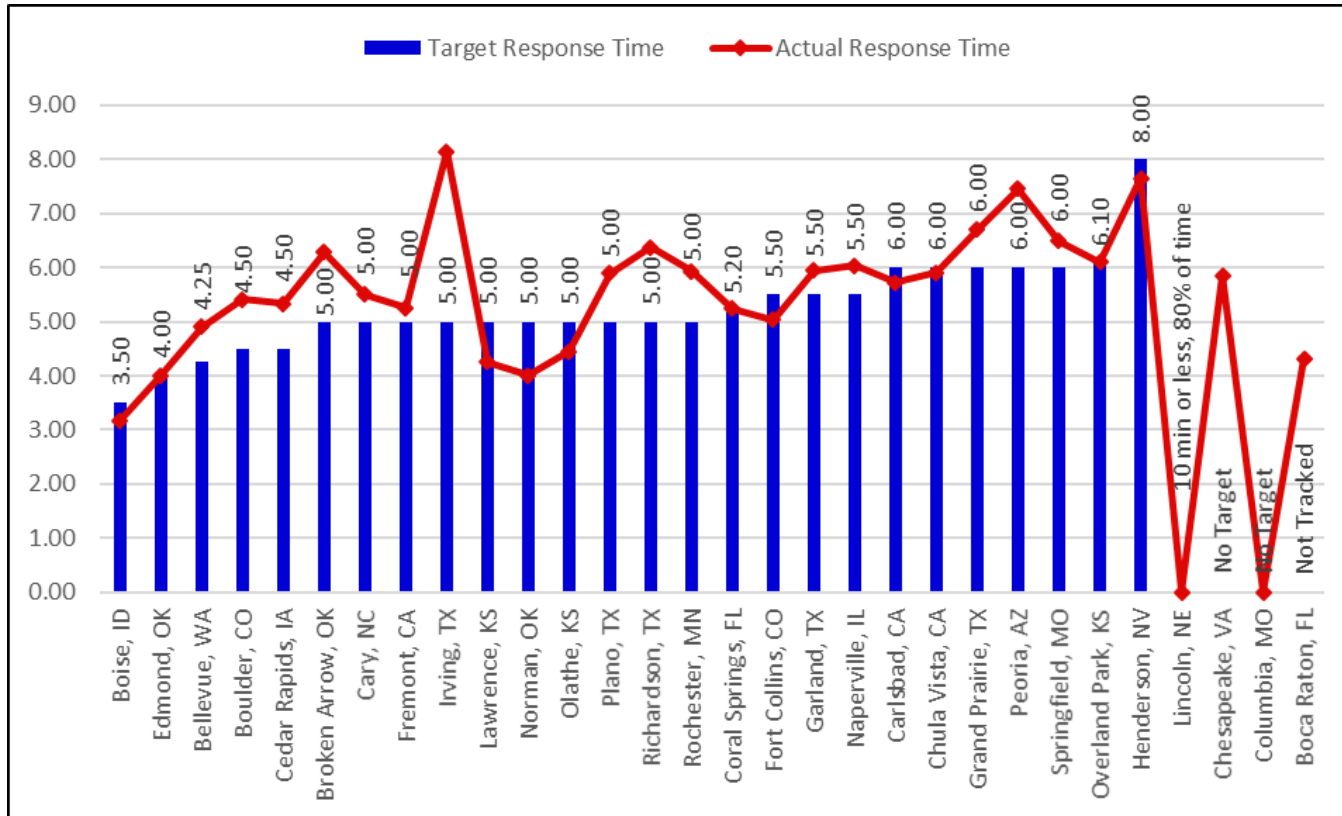
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Priority I Target Time, 2-Year Comparison

2018 Average Target Time is 5.25 Minutes - Median Time is 5.00



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Priority I Target Time, 2-Year Comparison

**2018 Average Target Time is 5.25 Minutes - Median Time is 5.00**

City Name	Target Response Time	Actual Response Time
Boise, ID	3.50	3.2
Edmond, OK	4.00	4.0
Bellevue, WA	4.25	4.9
Boulder, CO	4.50	5.4
Cedar Rapids, IA	4.50	5.3
Broken Arrow, OK	5.00	6.3
Cary, NC	5.00	5.5
Fremont, CA	5.00	5.3
Irving, TX	5.00	8.1
Lawrence, KS	5.00	4.3
Norman, OK	5.00	4.0
Olathe, KS	5.00	4.5
Plano, TX	5.00	5.9
Richardson, TX	5.00	6.4
Rochester, MN	5.00	5.9
Coral Springs, FL	5.20	5.2
Fort Collins, CO	5.50	5.0
Garland, TX	5.50	5.9
Naperville, IL	5.50	6.0
Carlsbad, CA	6.00	5.7
Chula Vista, CA	6.00	5.9
Grand Prairie, TX	6.00	6.7
Peoria, AZ	6.00	7.5
Springfield, MO	6.00	6.5
Overland Park, KS	6.10	6.1
Henderson, NV	8.00	7.7
Lincoln, NE	10 minutes or less 80% of the time	0.0
Chesapeake, VA	No Target	5.9
Columbia, MO	None	Not Tracked
Boca Raton, FL	Not Tracked	4.3
<b>Average</b>	<b>5.25</b>	<b>5.42</b>
<b>Median</b>	<b>5.00</b>	<b>5.72</b>

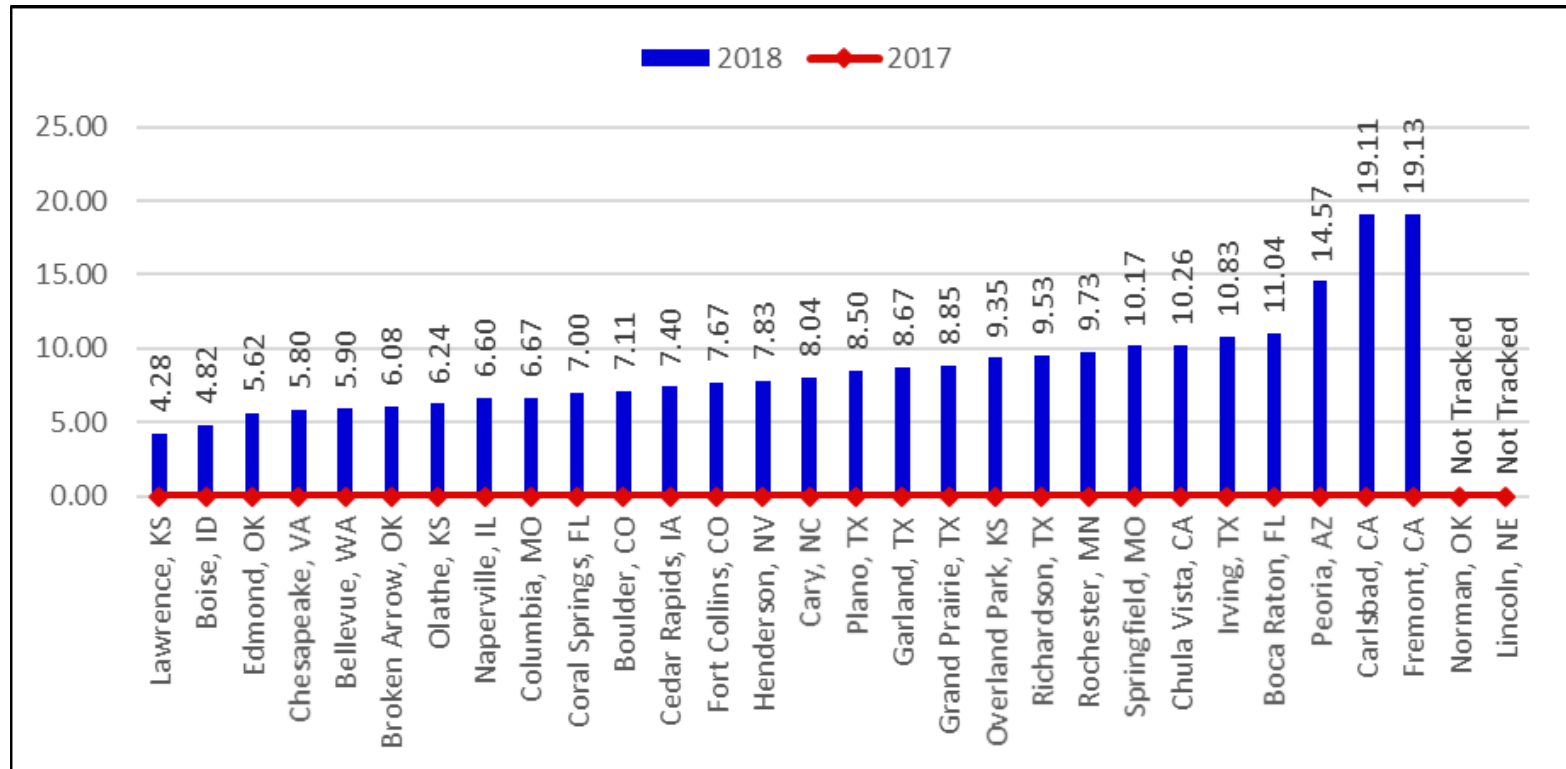
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Median Priority 2 Response Time, 2-Year Comparison

**2018 Average Response Time is 8.81 Minutes - Median Time is 7.94**



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Median Priority 2 Response Time, 2-Year Comparison

**2018 Average Response Time is 8.81 Minutes - Median Time is 7.94**

City Name	2018	2017
Lawrence, KS	4.28	Not Tracked
Boise, ID	4.82	Not Tracked
Edmond, OK	5.62	Not Tracked
Chesapeake, VA	5.80	Not Tracked
Bellevue, WA	5.90	Not Tracked
Broken Arrow, OK	6.08	Not Tracked
Olathe, KS	6.24	Not Tracked
Naperville, IL	6.60	Not Tracked
Columbia, MO	6.67	Not Tracked
Coral Springs, FL	7.00	Not Tracked
Boulder, CO	7.11	Not Tracked
Cedar Rapids, IA	7.40	Not Tracked
Fort Collins, CO	7.67	Not Tracked
Henderson, NV	7.83	Not Tracked
Cary, NC	8.04	Not Tracked
Plano, TX	8.50	Not Tracked
Garland, TX	8.67	Not Tracked
Grand Prairie, TX	8.85	Not Tracked
Overland Park, KS	9.35	Not Tracked
Richardson, TX	9.53	Not Tracked
Rochester, MN	9.73	Not Tracked
Springfield, MO	10.17	Not Tracked
Chula Vista, CA	10.26	Not Tracked
Irving, TX	10.83	Not Tracked
Boca Raton, FL	11.04	Not Tracked
Peoria, AZ	14.57	Not Tracked
Carlsbad, CA	19.11	Not Tracked
Fremont, CA	19.13	Not Tracked
Norman, OK	Not Tracked	Not Tracked
Lincoln, NE	We do not have median times, only mean times.	Not Tracked
<b>Average</b>	<b>8.81</b>	Not Tracked
<b>Median</b>	<b>7.94</b>	Not Tracked

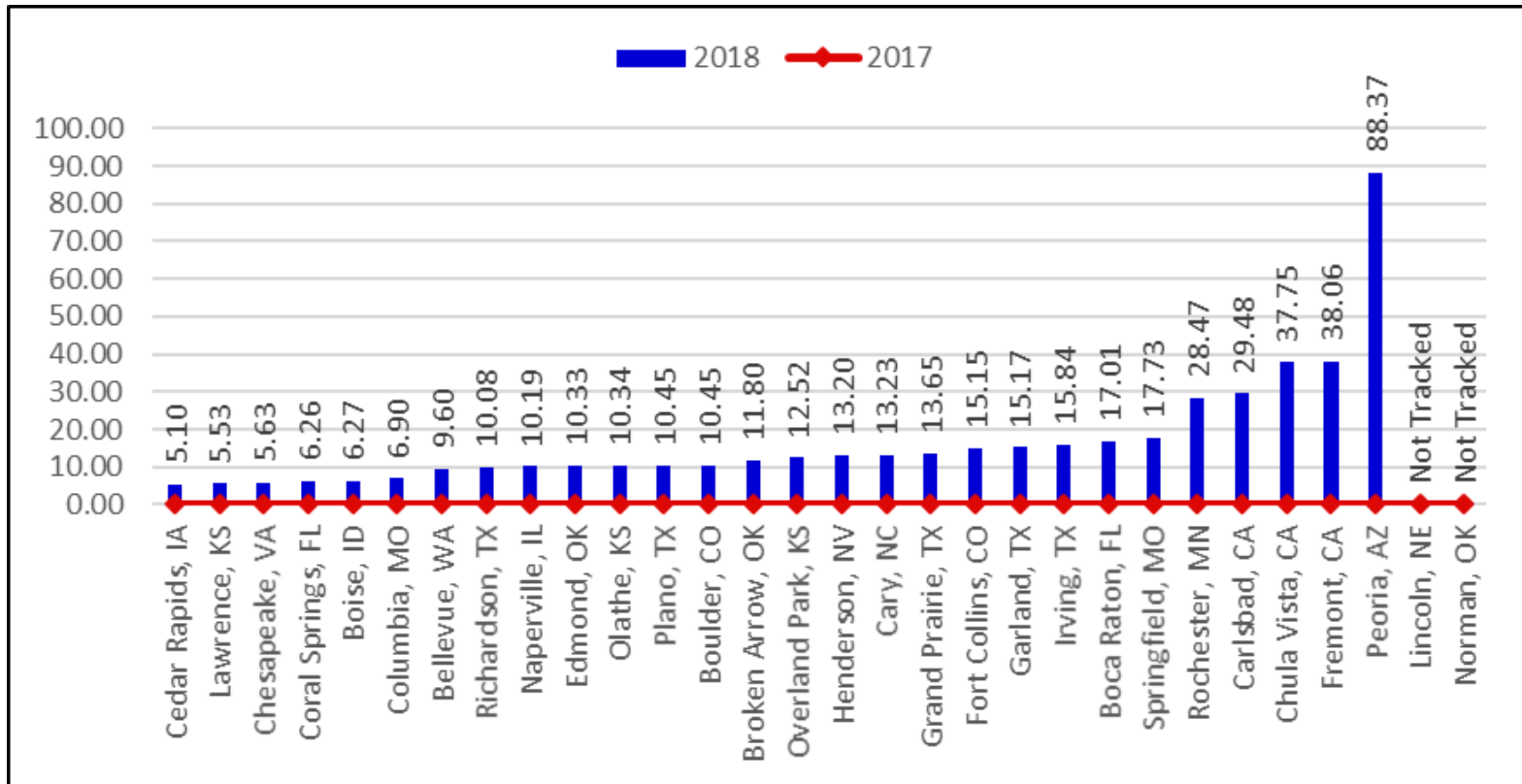
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Median Response Time for Priority 3, 2-Year Comparison

**2018 Average Response Time is 16.95 Minutes - Median Time is 12.16**



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Median Response Time for Priority 3, 2-Year Comparison

**2018 Average Response Time is 16.95 Minutes - Median Time is 12.16**

City Name	2018	2017
Cedar Rapids, IA	5.10	Not Tracked
Lawrence, KS	5.53	Not Tracked
Chesapeake, VA	5.63	Not Tracked
Coral Springs, FL	6.26	Not Tracked
Boise, ID	6.27	Not Tracked
Columbia, MO	6.90	Not Tracked
Bellevue, WA	9.60	Not Tracked
Richardson, TX	10.08	Not Tracked
Naperville, IL	10.19	Not Tracked
Edmond, OK	10.33	Not Tracked
Olathe, KS	10.34	Not Tracked
Plano, TX	10.45	Not Tracked
Boulder, CO	10.45	Not Tracked
Broken Arrow, OK	11.80	Not Tracked
Overland Park, KS	12.52	Not Tracked
Henderson, NV	13.20	Not Tracked
Cary, NC	13.23	Not Tracked
Grand Prairie, TX	13.65	Not Tracked
Fort Collins, CO	15.15	Not Tracked
Garland, TX	15.17	Not Tracked
Irving, TX	15.84	Not Tracked
Boca Raton, FL	17.01	Not Tracked
Springfield, MO	17.73	Not Tracked
Rochester, MN	28.47	Not Tracked
Carlsbad, CA	29.48	Not Tracked
Chula Vista, CA	37.75	Not Tracked
Fremont, CA	38.06	Not Tracked
Peoria, AZ	88.37	Not Tracked
Lincoln, NE	Not Tracked	Not Tracked
Norman, OK	Not Tracked	Not Tracked
<b>Average</b>	<b>16.95</b>	Not Tracked
<b>Median</b>	<b>12.16</b>	Not Tracked

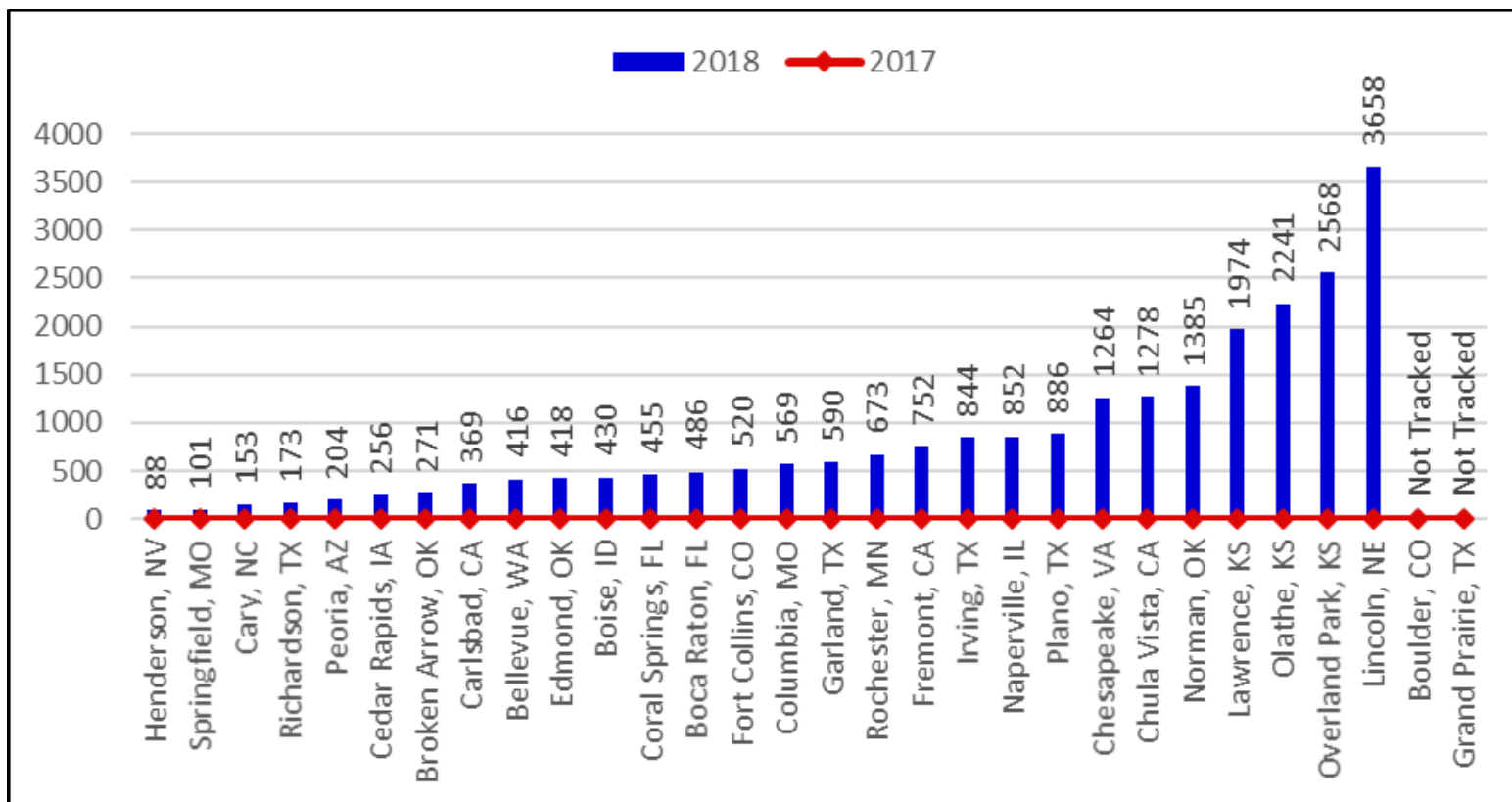
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Mental Health Reports, 2-Year Comparison

**2018 Average Number of Mental Health Reports is 853**



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Mental Health Reports, 2-Year Comparison

**2018 Average Number of Mental Health Reports is 853**

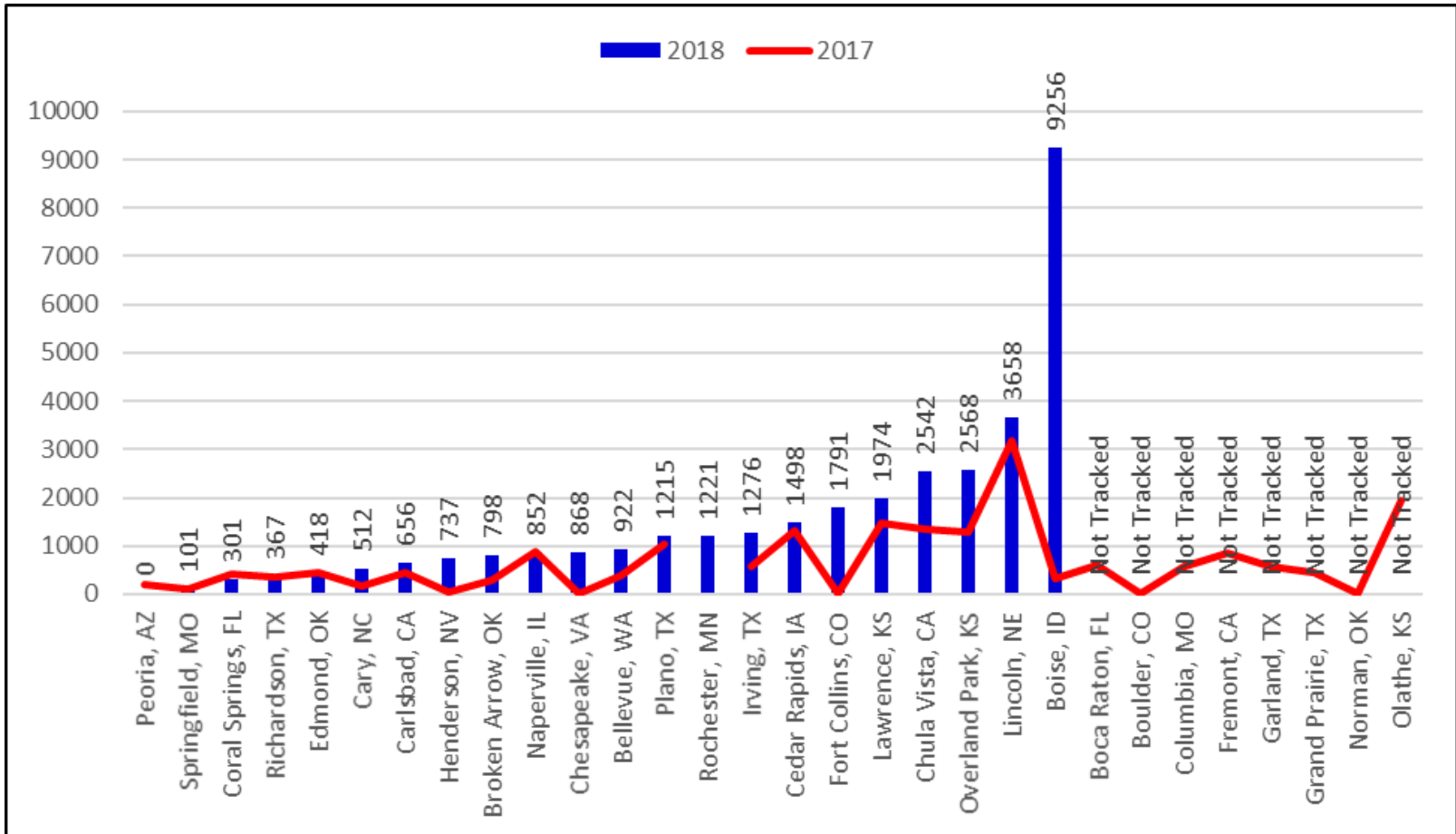
City Name	2018	2017
Henderson, NV	88	Not Tracked
Springfield, MO	101	Not Tracked
Cary, NC	153	Not Tracked
Richardson, TX	173	Not Tracked
Peoria, AZ	204	Not Tracked
Cedar Rapids, IA	256	Not Tracked
Broken Arrow, OK	271	Not Tracked
Carlsbad, CA	369	Not Tracked
Bellevue, WA	416	Not Tracked
Edmond, OK	418	Not Tracked
Boise, ID	430	Not Tracked
Coral Springs, FL	455	Not Tracked
Boca Raton, FL	486	Not Tracked
Fort Collins, CO	520	Not Tracked
Columbia, MO	569	Not Tracked
Garland, TX	590	Not Tracked
Rochester, MN	673	Not Tracked
Fremont, CA	752	Not Tracked
Irving, TX	844	Not Tracked
Naperville, IL	852	Not Tracked
Plano, TX	886	Not Tracked
Chesapeake, VA	1264	Not Tracked
Chula Vista, CA	1278	Not Tracked
Norman, OK	1385	Not Tracked
Lawrence, KS	1974	Not Tracked
Olathe, KS	2241	Not Tracked
Overland Park, KS	2568	Not Tracked
Lincoln, NE	3658	Not Tracked
Boulder, CO	Not Tracked	Not Tracked
Grand Prairie, TX	Not Tracked	Not Tracked
<b>Average</b>	<b>853</b>	Not Tracked

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Response to Mental Health Related Calls for Service, 2-Year Comparison

2018 Average Number of Mental Health Calls for Service is 1524





# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Response to Mental Health Related Calls for Service, 2-Year Comparison

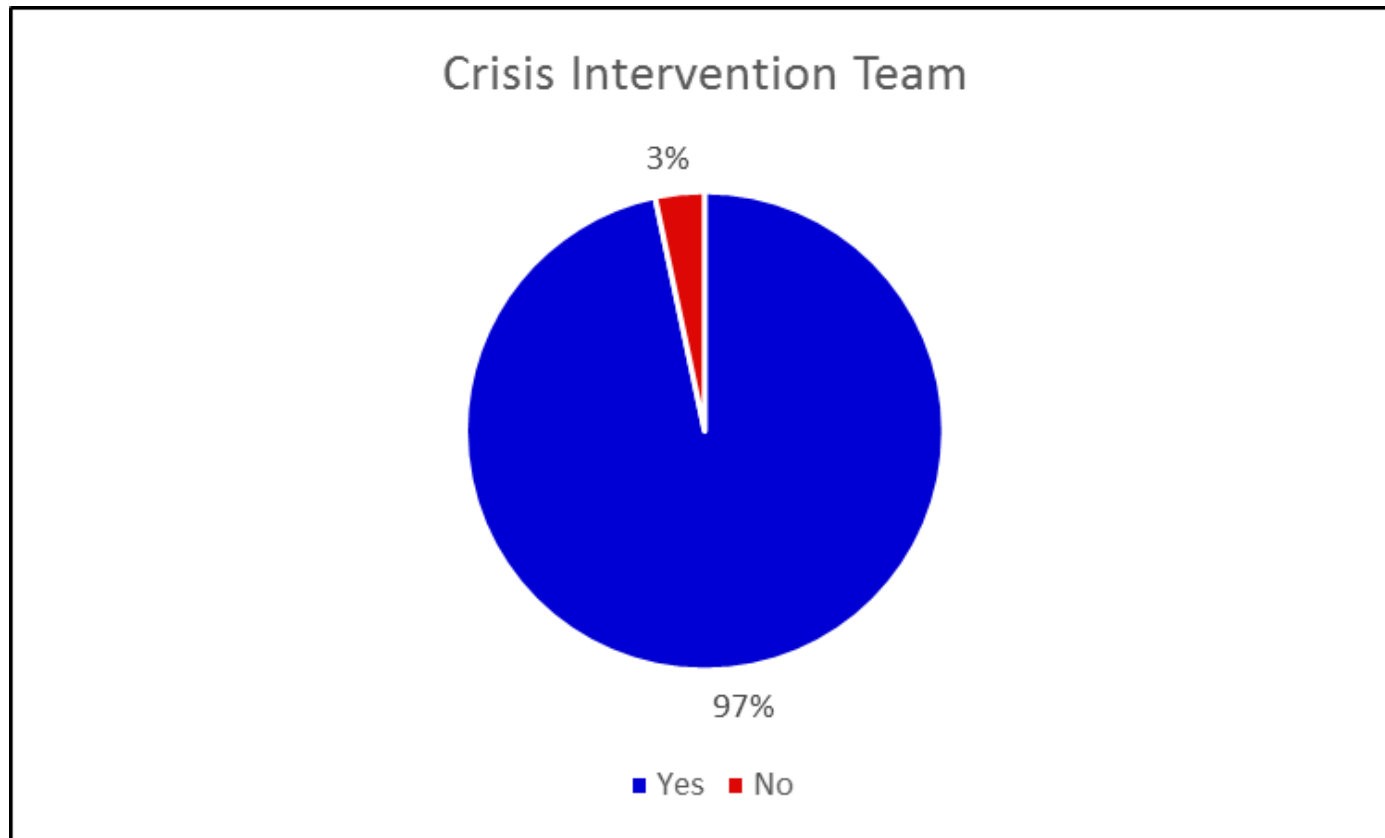
**2018 Average Number of Mental Health Calls for Service is 1524**

<b>City Name</b>	<b>2018</b>	<b>2017</b>
Peoria, AZ	0	190
Springfield, MO	101	94
Coral Springs, FL	301	432
Richardson, TX	367	370
Edmond, OK	418	462
Cary, NC	512	172
Carlsbad, CA	656	437
Henderson, NV	737	58
Broken Arrow, OK	798	292
Naperville, IL	852	874
Chesapeake, VA	868	Not Tracked
Bellevue, WA	922	388
Plano, TX	1215	1027
Rochester, MN	1221	
Irving, TX	1276	567
Cedar Rapids, IA	1498	1326
Fort Collins, CO	1791	Not Tracked
Lawrence, KS	1974	1482
Chula Vista, CA	2542	1342
Overland Park, KS	2568	1297
Lincoln, NE	3658	3172
Boise, ID	9256	338
Boca Raton, FL	Not Tracked	617
Boulder, CO	Not Tracked	Not Tracked
Columbia, MO	Not Tracked	564
Fremont, CA	Not Tracked	843
Garland, TX	Not Tracked	582
Grand Prairie, TX	Not Tracked	460
Norman, OK	Not Tracked	Not Available
Olathe, KS	Not tracked	1947
<b>Average</b>	<b>1524</b>	<b>773</b>

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2018 Data**  
**Does Your Agency Have A Crisis Intervention Team?**

---

**97% of the Benchmark City Agencies have a Crisis Intervention Team**

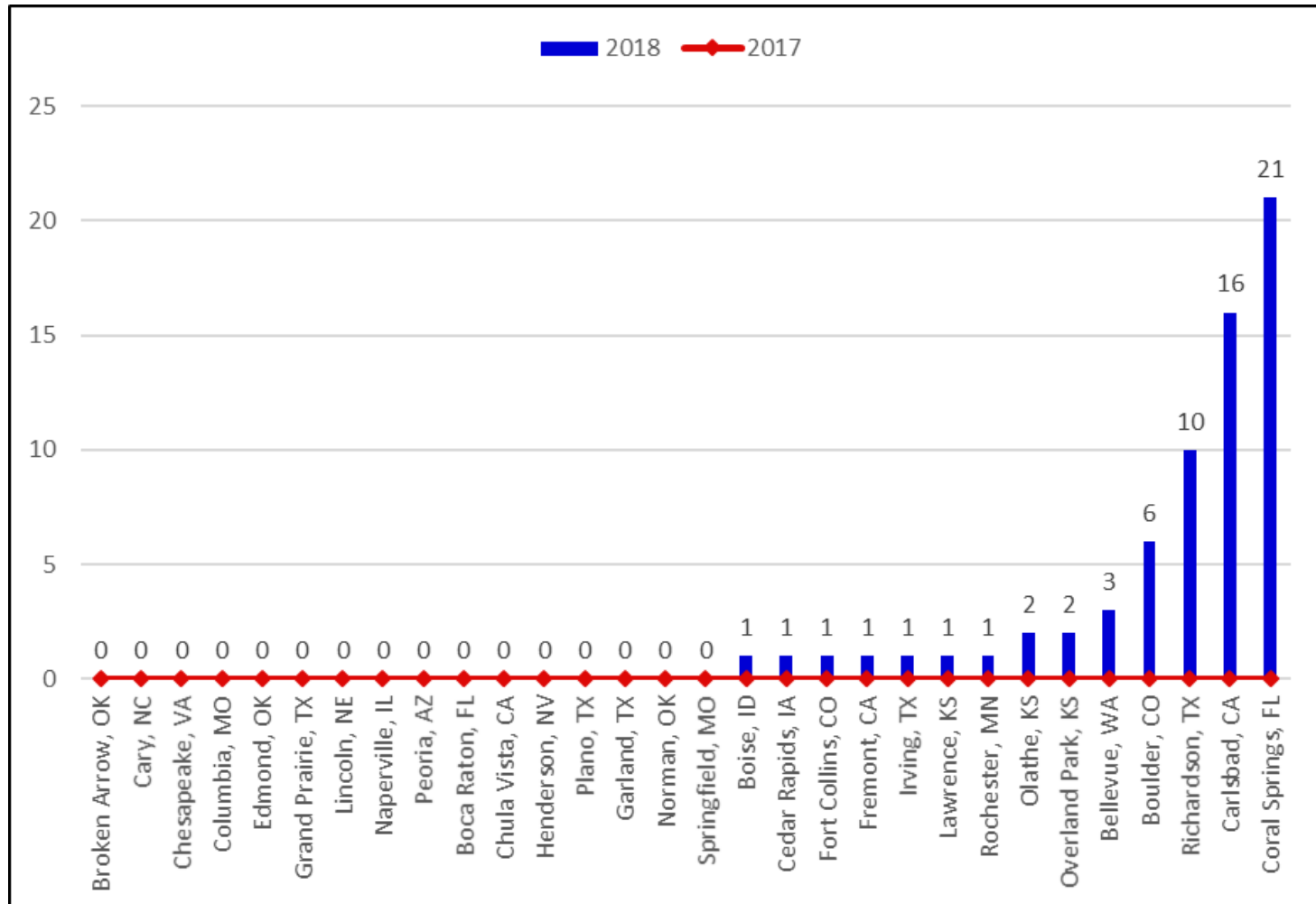


# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Number of Co-Responders – 2-Year Comparison

Average number of Co-Responders is 2



**A Coalition for Mutual Support**  
**Benchmark City Survey - 2018 Data**  
**Number of Co-Responders – 2-Year Comparison**

---

**Average number of Co-Responders is 2**

<b>City Name</b>	<b>2018</b>	<b>2017</b>
Broken Arrow, OK	0	Not Tracked
Cary, NC	0	Not Tracked
Chesapeake, VA	0	Not Tracked
Columbia, MO	0	Not Tracked
Edmond, OK	0	Not Tracked
Grand Prairie, TX	0	Not Tracked
Lincoln, NE	0	Not Tracked
Naperville, IL	0	Not Tracked
Peoria, AZ	0	Not Tracked
Boca Raton, FL	0	Not Tracked
Chula Vista, CA	0	Not Tracked
Henderson, NV	0	Not Tracked
Plano, TX	0	Not Tracked
Garland, TX	0	Not Tracked
Norman, OK	0	Not Tracked
Springfield, MO	0	Not Tracked
Boise, ID	1	Not Tracked
Cedar Rapids, IA	1	Not Tracked
Fort Collins, CO	1	Not Tracked
Fremont, CA	1	Not Tracked
Irving, TX	1	Not Tracked
Lawrence, KS	1	Not Tracked
Rochester, MN	1	Not Tracked
Olathe, KS	2	Not Tracked
Overland Park, KS	2	Not Tracked
Bellevue, WA	3	Not Tracked
Boulder, CO	6	Not Tracked
Richardson, TX	10	Not Tracked
Carlsbad, CA	16	Not Tracked
Coral Springs, FL	21	Not Tracked
<b>Average</b>	<b>2</b>	Not Tracked

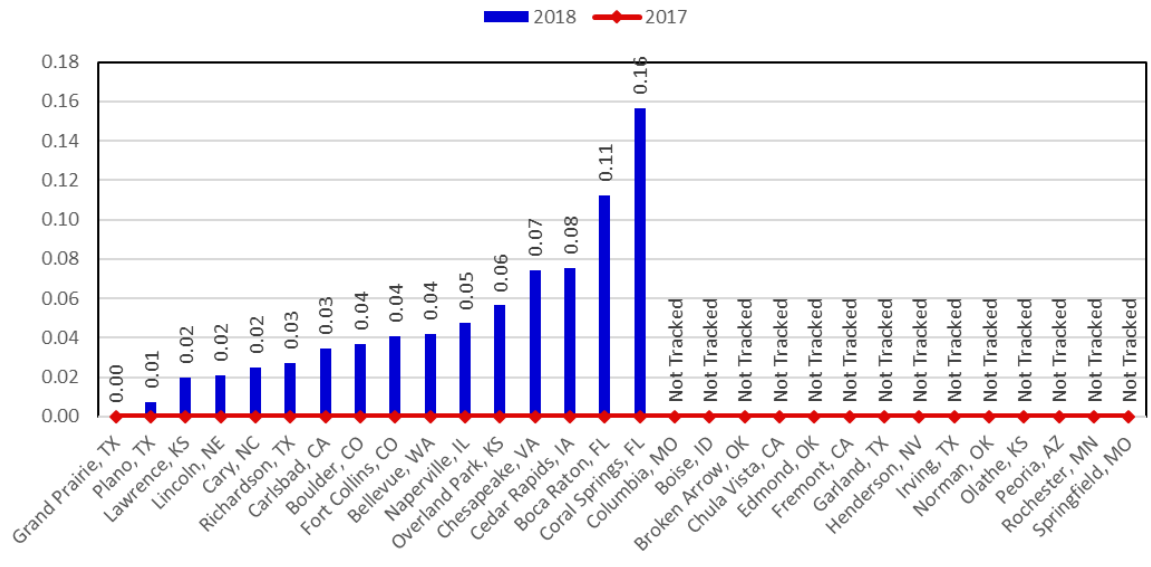
# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Number of Heroin Deaths per 1,000 Population, 2-Year Comparison

Average Number of Heroin/Opioid Deaths per 1,000 Population is .05

City Name	Population	Heroin Deaths	2018	2017
Grand Prairie, TX	193,249	0	0.00	Not Tracked
Plano, TX	281,566	2	0.01	Not Tracked
Lawrence, KS	100,736	2	0.02	Not Tracked
Lincoln, NE	284,736	6	0.02	Not Tracked
Cary, NC	162,025	4	0.02	Not Tracked
Richardson, TX	110,140	3	0.03	Not Tracked
Carlsbad, CA	115,330	4	0.03	Not Tracked
Boulder, CO	108,507	4	0.04	Not Tracked
Fort Collins, CO	171,100	7	0.04	Not Tracked
Bellevue, WA	142,400	6	0.04	Not Tracked
Naperville, IL	147,841	7	0.05	Not Tracked
Overland Park, KS	195,140	11	0.06	Not Tracked
Chesapeake, VA	242,336	18	0.07	Not Tracked
Cedar Rapids, IA	132,228	10	0.08	Not Tracked
Boca Raton, FL	98,150	11	0.11	Not Tracked
Coral Springs, FL	127,673	20	0.16	Not Tracked
Columbia, MO	122,832	Not Tracked	Not Tracked	Not Tracked
Boise, ID	232,300	Not Tracked	Not Tracked	Not Tracked
Broken Arrow, OK	110,000	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA	270,471	Not Tracked	Not Tracked	Not Tracked
Edmond, OK	94,826	Not Tracked	Not Tracked	Not Tracked
Fremont, CA	226,551	Not Tracked	Not Tracked	Not Tracked
Garland, TX	238,293	Not Tracked	Not Tracked	Not Tracked
Henderson, NV	314,414	Not Tracked	Not Tracked	Not Tracked
Irving, TX	240,373	Not Tracked	Not Tracked	Not Tracked
Norman, OK	124,445	Not Tracked	Not Tracked	Not Tracked
Olathe, KS	141,026	Not tracked	Not Tracked	Not Tracked
Peoria, AZ	171,600	Not Tracked	Not Tracked	Not Tracked
Rochester, MN	115,733	Not Tracked	Not Tracked	Not Tracked
Springfield, MO	167,313	Not Tracked	Not Tracked	Not Tracked
<b>Average</b>	<b>172,778</b>	<b>7</b>	<b>0.05</b>	Not Tracked

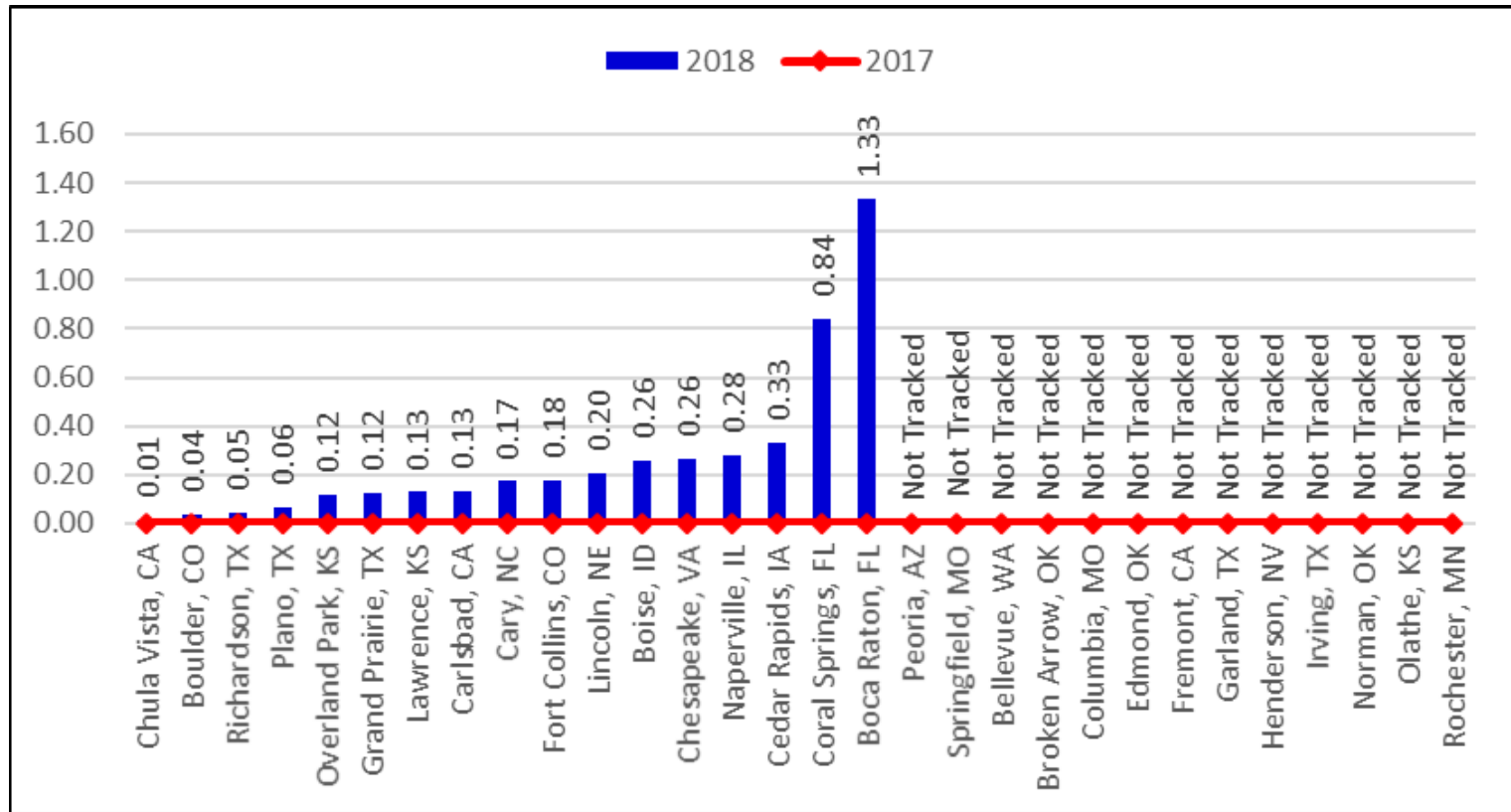


# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Number of Heroin Overdoses per 1,000 Population, 2-Year Comparison

Average Number of Heroin/Opioid Overdoses per 1,000 Population is 0.27



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Number of Heroin Overdoses per 1,000 Population, 2-Year Comparison

**Average Number of Heroin/Opioid Overdoses per 1,000 Population is 0.27**

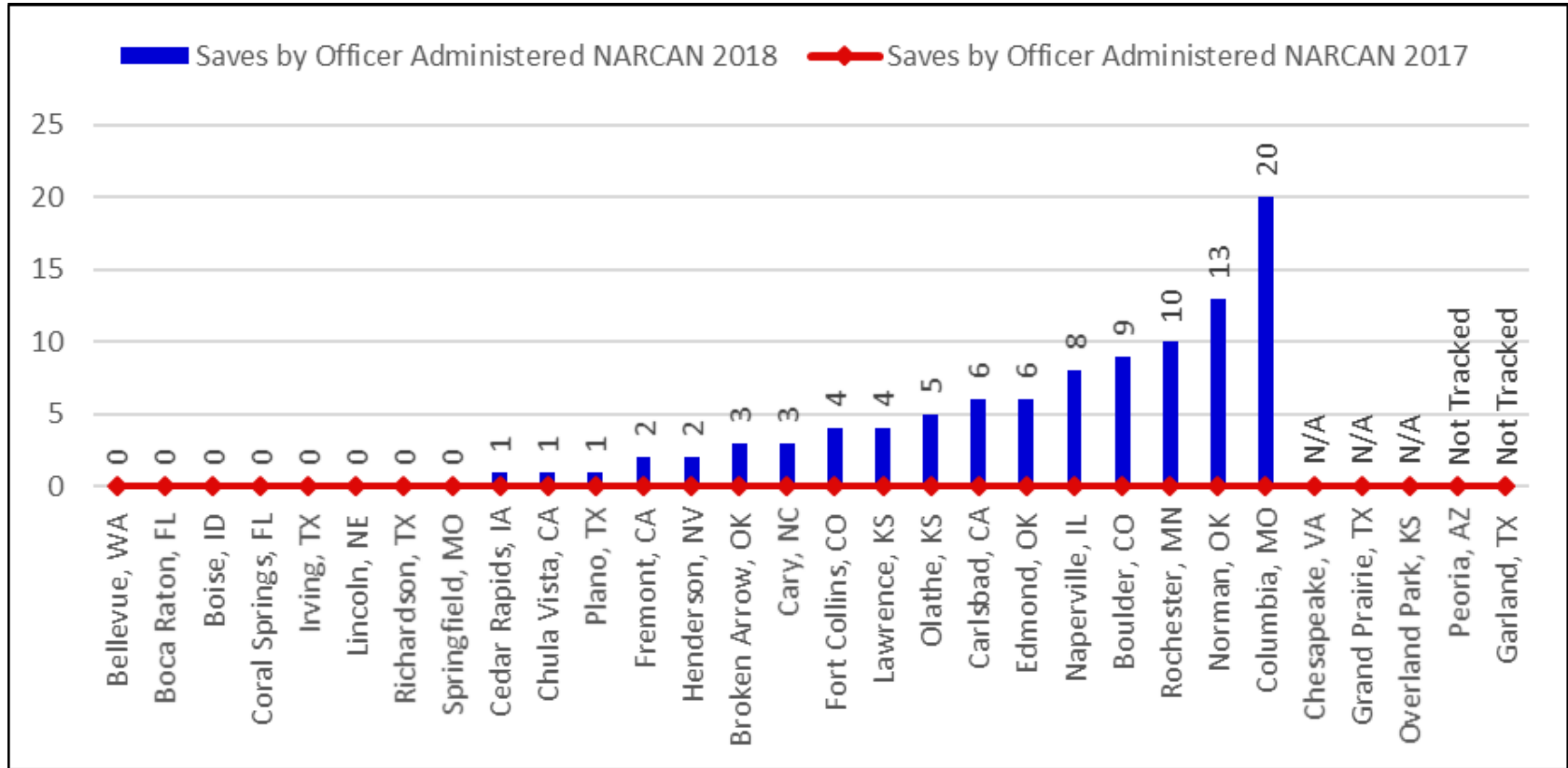
City Name	Population	Heroin Overdoses	2018	2017
Chula Vista, CA	270,471	4	0.01	Not Tracked
Boulder, CO	108,507	4	0.04	Not Tracked
Richardson, TX	110,140	5	0.05	Not Tracked
Plano, TX	281,566	18	0.06	Not Tracked
Overland Park, KS	195,140	23	0.12	Not Tracked
Grand Prairie, TX	193,249	24	0.12	Not Tracked
Lawrence, KS	100,736	13	0.13	Not Tracked
Carlsbad, CA	115,330	15	0.13	Not Tracked
Cary, NC	162,025	28	0.17	Not Tracked
Fort Collins, CO	171,100	30	0.18	Not Tracked
Lincoln, NE	284,736	58	0.20	Not Tracked
Boise, ID	232,300	60	0.26	Not Tracked
Chesapeake, VA	242,336	64	0.26	Not Tracked
Naperville, IL	147,841	41	0.28	Not Tracked
Cedar Rapids, IA	132,228	44	0.33	Not Tracked
Coral Springs, FL	127,673	107	0.84	Not Tracked
Boca Raton, FL	98,150	131	1.33	Not Tracked
Peoria, AZ	171,600	Not Tracked	Not Tracked	Not Tracked
Springfield, MO	167,313	Not tracked	Not Tracked	Not Tracked
Bellevue, WA	142,400	Not Tracked	Not Tracked	Not Tracked
Broken Arrow, OK	110,000	Not Tracked	Not Tracked	Not Tracked
Columbia, MO	122,832	Not Tracked	Not Tracked	Not Tracked
Edmond, OK	94,826	Not Tracked	Not Tracked	Not Tracked
Fremont, CA	226,551	Not Tracked	Not Tracked	Not Tracked
Garland, TX	238,293	Not Tracked	Not Tracked	Not Tracked
Henderson, NV	314,414	Not Tracked	Not Tracked	Not Tracked
Irving, TX	240,373	Not Tracked	Not Tracked	Not Tracked
Norman, OK	124,445	Not Tracked	Not Tracked	Not Tracked
Olathe, KS	141,026	Not tracked	Not Tracked	Not Tracked
Rochester, MN	115,733	Not Tracked	Not Tracked	Not Tracked
<b>Average</b>	<b>172,778</b>	<b>39</b>	<b>0.27</b>	Not Tracked

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Number of Saves by Officer Administered NARCAN, 2-Year Comparison

Average Number of Saves is 3.9





# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Number of Saves by Officer Administered NARCAN, Raw Data

City Name	Authorized Officers	Number of Officers Equipped with NARCAN	% of Officers Carrying NARCAN	Saves by Officer Administered NARCAN 2018	Saves by Officer Administered NARCAN 2017
Bellevue, WA	185	13	0.07	0	Not Tracked
Boca Raton, FL	216	0	0.00	0	Not Tracked
Boise, ID	295	13	0.04	0	Not Tracked
Coral Springs, FL	220	19	0.09	0	Not Tracked
Irving, TX	361	0	0.00	0	Not Tracked
Lincoln, NE	357	Not Tracked	Not Tracked	0	Not Tracked
Richardson, TX	167	0	0.00	0	Not Tracked
Springfield, MO	362	40	0.11	0	Not Tracked
Cedar Rapids, IA	214	214	1.00	1	Not Tracked
Chula Vista, CA	237	221	0.93	1	Not Tracked
Plano, TX	411	198	0.48	1	Not Tracked
Fremont, CA	199	157	0.79	2	Not Tracked
Henderson, NV	381	381	1.00	2	Not Tracked
Broken Arrow, OK	151	151	1.00	3	Not Tracked
Cary, NC	199	158	0.79	3	Not Tracked
Fort Collins, CO	214	158	0.74	4	Not Tracked
Lawrence, KS	154	132	0.86	4	Not Tracked
Olathe, KS	186	181	0.97	5	Not Tracked
Carlsbad, CA	120	Yes	Not Tracked	6	Not Tracked
Edmond, OK	122	90	0.74	6	Not Tracked
Naperville, IL	169	159	0.94	8	Not Tracked
Boulder, CO	181	131	0.72	9	Not Tracked
Rochester, MN	141	136	0.96	10	Not Tracked
Norman, OK	180	174	0.97	13	Not Tracked
Columbia, MO	173	163	0.94	20	Not Tracked
Chesapeake, VA	401	0	0.00	N/A	Not Tracked
Grand Prairie, TX	275	276	1.00	N/A	Not Tracked
Overland Park, KS	255	0	0.00	N/A	Not Tracked
Peoria, AZ	202	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Garland, TX	355	Not Tracked	Not Tracked	Not Tracked	Not Tracked
<b>Average</b>	<b>238</b>	<b>121.7</b>	<b>0.6</b>	<b>3.9</b>	Not Tracked

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Response to Resistance/Aggression

City Name	Precautionary Force	Verbal Direction	Empty Hand Control	Intermediate Weapon	Impact Weapon	Lethal Force
Bellevue, WA	36	Not Tracked	137	0	1	0
Boca Raton, FL	Not Tracked	Not Tracked	173	1	11	0
Boise, ID	Not Tracked	Not Tracked	49	1	13	1
Boulder, CO	275	Not Tracked	150	5	21	0
Broken Arrow, OK	Not Tracked	Not Tracked	12	2	16	1
Carlsbad, CA	12	Not tracked	65	21	8	0
Cary, NC	23	Not Tracked	5	0	9	0
Cedar Rapids, IA	195	Not Tracked	299	0	19	0
Chesapeake, VA	Not Tracked	Not Tracked	43	1	20	1
Chula Vista, CA **	141	Not Tracked	247	1	76	1
Columbia, MO	255	Not Tracked	422	24	63	1
Coral Springs, FL	Not Tracked	Not Tracked	46	Not Authorized	22	4
Edmond, OK	Not Tracked	Not Tracked	30	0	6	0
Fort Collins, CO	23	Not Tracked	161	8	13	0
Fremont, CA	Not Tracked	Not Tracked	92	1	24	3
Garland, TX	Not Tracked	118	133	17	55	3
Grand Prairie, TX	Not Tracked	Not Tracked	49	0	66	5
Henderson, NV	Not Tracked	Not Tracked	677	1	55	14
Irving, TX	421	Not Tracked	130	1	52	1
Lawrence, KS	Not Tracked	Not Tracked	2	5	5	3
Lincoln, NE	Not Tracked	Not Tracked	65	16	29	1
Naperville, IL	Not Tracked	Not Tracked	31	0	5	0
Norman, OK	Not Tracked	21	71	2	2	2
Olathe, KS	63	Not tracked	25	0	5	1
Overland Park, KS	164	359	230	1	12	2
Peoria, AZ	Not Tracked	Not Tracked	44	0	11	1
Plano, TX	132	73	79	5	16	0
Richardson, TX	Not Tracked	Not Tracked	1	0	14	1
Rochester, MN	56	112	126	2	36	0
Springfield, MO	Not tracked	Not Tracked	270	5	107	5
<b>Average</b>	<b>138.2</b>	<b>136.6</b>	<b>128.8</b>	<b>4.1</b>	<b>26.4</b>	<b>1.7</b>

\*\*Chula Vista combines Precautionary Force and Impact Weapon with Intermediate Weapon

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Tasers

City Name	Percentage of Officers Authorized to Carry Tasers	Number of Taser Displays	Number of Taser Deployments	Number of Adverse Reactions to Taser Deployments
Bellevue, WA	70.0%	Not Tracked	12	0
Boca Raton, FL	100.0%	Not Tracked	11	0
Boise, ID	100.0%	1	16	Not Tracked
Boulder, CO	100.0%	71	20	0
Broken Arrow, OK	100.0%	Not Tracked	8	0
Carlsbad, CA	100.0%	2	7	Not tracked
Cary, NC	69.0%	Not Tracked	6	1
Cedar Rapids, IA	80.0%	38	19	0
Chesapeake, VA	74.0%	3	16	0
Chula Vista, CA	100.0%	0	62	1
Columbia, MO	75.6%	41	22	0
Coral Springs, FL	100.0%	Not Tracked	20	0
Edmond, OK	71.0%	Not Tracked	6	0
Fort Collins, CO	82.0%	20	24	0
Fremont, CA	100.0%	Not Tracked	18	0
Garland, TX	84.1%	Not Tracked	54	0
Grand Prairie, TX	100.0%	Not Tracked	66	0
Henderson, NV	100.0%	Not Tracked	51	Not Tracked
Irving, TX	80.0%	12	52	0
Lawrence, KS	98.0%	Not Tracked	5	0
Lincoln, NE	90.0%	Not Tracked	30	0
Naperville, IL	98.0%	Not Tracked	4	0
Norman, OK	92.0%	2	30	0
Olathe, KS	86.0%	15	4	0
Overland Park, KS	92.0%	35	11	0
Peoria, AZ	100.0%	2	7	0
Plano, TX	83.5%	11	2	0
Richardson, TX	78.0%	Not Tracked	14	0
Rochester, MN	100.0%	12	21	0
Springfield, MO	100.0%	Not Tracked	105	0

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Top Three Causes of Officer Injury

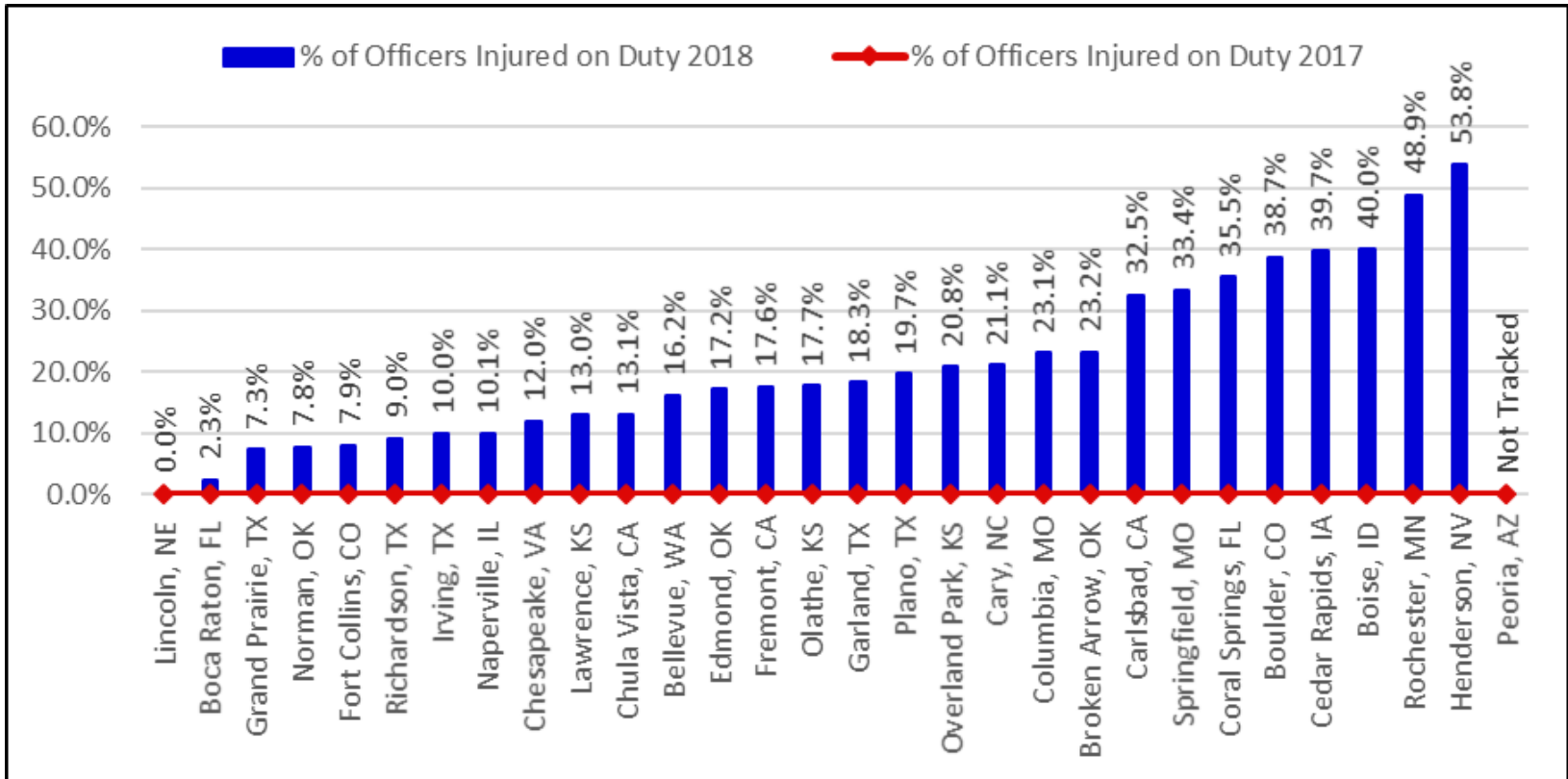
Struggling with Suspect			
Training			
Potential Exposures to Pathogens			
City Name	#1	#2	#3
Bellevue, WA	Struggling with Suspect	Physical Training	Slip and Fall
Boca Raton, FL	Struggling with Suspect	Miscellaneous	Other
Boise, ID	Struggling with Suspect	Training	Routine Duties
Boulder, CO	Struggling with Suspect	Training	Slip and Fall
Broken Arrow, OK	Training	Struggling with Suspect	Foot Pursuits
Carlsbad, CA	Training	Routine Duties	Accidents (not traffic)
Cary, NC	Physical Training	Struggling with Suspect	Potential Exposures to Pathogens
Cedar Rapids, IA	Struggling with Suspect	Sprint/Strain	Potential Exposures to Pathogens
Chesapeake, VA	Sprint/Strain	Other	Slip and Fall
Chula Vista, CA	Struggling with Suspect	Potential Exposures to Pathogens	Traffic Crashes
Columbia, MO	Struggling with Suspect	Potential Exposures to Pathogens	Traffic Crashes
Coral Springs, FL	Struggling with Suspect	Potential Exposures to Pathogens	Traffic Crashes
Edmond, OK	Training	Potential Exposures to Pathogens	Struggling with Suspect
Fort Collins, CO	Routine Duties	Struggling with Suspect	Training
Fremont, CA	Struggling with Suspect	Physical Fitness	Physical Training
Garland, TX	Struggling with Suspect	Routine Duties	Training
Grand Prairie, TX	Patrol Incidents	Traffic Crashes	Physical Training
Henderson, NV	Sprint/Strain	Contusion	Potential Exposures to Pathogens
Irving, TX	Training	Struggling with Suspect	Traffic Crashes
Lawrence, KS	Training	Routine Duties	Struggling with Suspect
Lincoln, NE	Struggling with Suspect	Other	Training
Naperville, IL	Struggling with Suspect	Training	Traffic Crashes
Norman, OK	Struggling with Suspect	Training	Other
Olathe, KS	Accidents (not traffic)	Potential Exposures to Pathogens	Struggling with Suspect
Overland Park, KS	Struggling with Suspect	Training	Slip and Fall
Peoria, AZ	Not Tracked	Not Tracked	Not Tracked
Plano, TX	Responding to Call	Routine Duties	Struggling with Suspect
Richardson, TX	Training	Struggling with Suspect	Traffic Crashes
Rochester, MN	Struggling with Suspect	Potential Exposures to Pathogens	Slip and Fall
Springfield, MO	Traffic Crashes	Struggling with Suspect	Foot Pursuits

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Number of Officers Injured on Duty, 2-Year Comparison

21% of Officers are Injured on Duty



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Number of Officers Injured on Duty, 2-Year Comparison

#### 21% of Officers are Injured on Duty

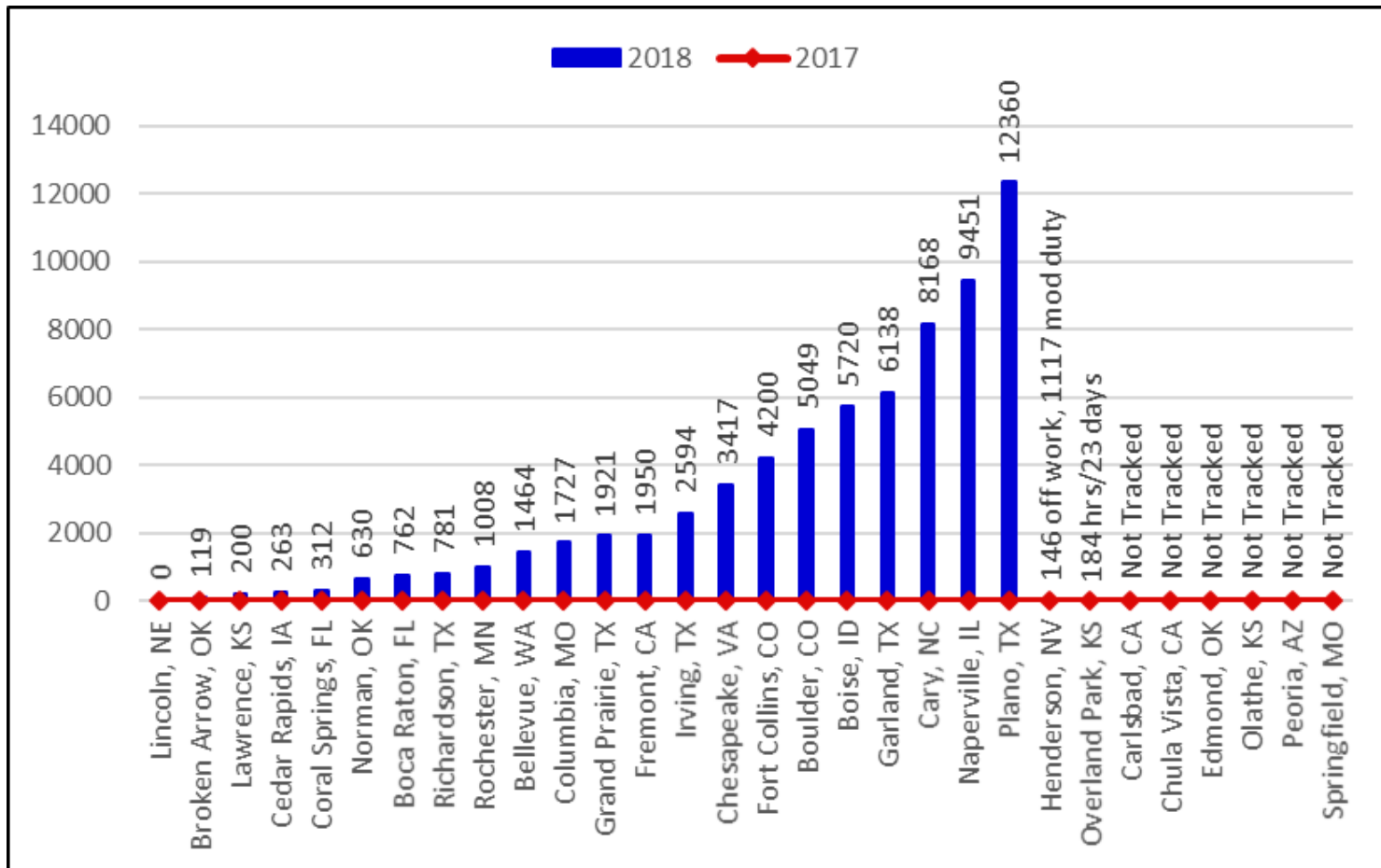
City Name	Authorized Officers	Number of Officers Injured on Duty	% of Officers Injured on Duty 2018	% of Officers Injured on Duty 2017
Lincoln, NE	357	0	0.0%	Not Tracked
Boca Raton, FL	216	5	2.3%	Not Tracked
Grand Prairie, TX	275	20	7.3%	Not Tracked
Norman, OK	180	14	7.8%	Not Tracked
Fort Collins, CO	214	17	7.9%	Not Tracked
Richardson, TX	167	15	9.0%	Not Tracked
Irving, TX	361	36	10.0%	Not Tracked
Naperville, IL	169	17	10.1%	Not Tracked
Chesapeake, VA	401	48	12.0%	Not Tracked
Lawrence, KS	154	20	13.0%	Not Tracked
Chula Vista, CA	237	31	13.1%	Not Tracked
Bellevue, WA	185	30	16.2%	Not Tracked
Edmond, OK	122	21	17.2%	Not Tracked
Fremont, CA	199	35	17.6%	Not Tracked
Olathe, KS	186	33	17.7%	Not Tracked
Garland, TX	355	65	18.3%	Not Tracked
Plano, TX	411	81	19.7%	Not Tracked
Overland Park, KS	255	53	20.8%	Not Tracked
Cary, NC	199	42	21.1%	Not Tracked
Columbia, MO	173	40	23.1%	Not Tracked
Broken Arrow, OK	151	35	23.2%	Not Tracked
Carlsbad, CA	120	39	32.5%	Not Tracked
Springfield, MO	362	121	33.4%	Not Tracked
Coral Springs, FL	220	78	35.5%	Not Tracked
Boulder, CO	181	70	38.7%	Not Tracked
Cedar Rapids, IA	214	85	39.7%	Not Tracked
Boise, ID	295	118	40.0%	Not Tracked
Rochester, MN	141	69	48.9%	Not Tracked
Henderson, NV	381	205	53.8%	Not Tracked
Peoria, AZ	202	Not Tracked	Not Tracked	Not Tracked
<b>Average</b>	<b>238</b>	<b>49.8</b>	<b>21.0%</b>	Not Tracked

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Hours Lost to On Duty Injuries, 2-Year Comparison

Average Number of Hours Lost is 3101



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Hours Lost to On Duty Injuries, 2-Year Comparison

**Average Number of Hours Lost is 3101**

City Name	2018	2017
Lincoln, NE	0	Not Tracked
Broken Arrow, OK	119	Not Tracked
Lawrence, KS	200	Not Tracked
Cedar Rapids, IA	263	Not Tracked
Coral Springs, FL	312	Not Tracked
Norman, OK	630	Not Tracked
Boca Raton, FL	762	Not Tracked
Richardson, TX	781	Not Tracked
Rochester, MN	1008	Not Tracked
Bellevue, WA	1464	Not Tracked
Columbia, MO	1727	Not Tracked
Grand Prairie, TX	1921	Not Tracked
Fremont, CA	1950	Not Tracked
Irving, TX	2594	Not Tracked
Chesapeake, VA	3417	Not Tracked
Fort Collins, CO	4200	Not Tracked
Boulder, CO	5049	Not Tracked
Boise, ID	5720	Not Tracked
Garland, TX	6138	Not Tracked
Cary, NC	8168	Not Tracked
Naperville, IL	9451	Not Tracked
Plano, TX	12360	Not Tracked
Henderson, NV	146 off work/1117 mod duty	Not Tracked
Overland Park, KS	184 hrs/ 23 days	Not Tracked
Carlsbad, CA	Not tracked	Not Tracked
Chula Vista, CA	Not Tracked	Not Tracked
Edmond, OK	Not Tracked	Not Tracked
Olathe, KS	Not tracked	Not Tracked
Peoria, AZ	Not Tracked	Not Tracked
Springfield, MO	Not tracked	Not Tracked
<b>Average</b>	<b>3101</b>	Not Tracked

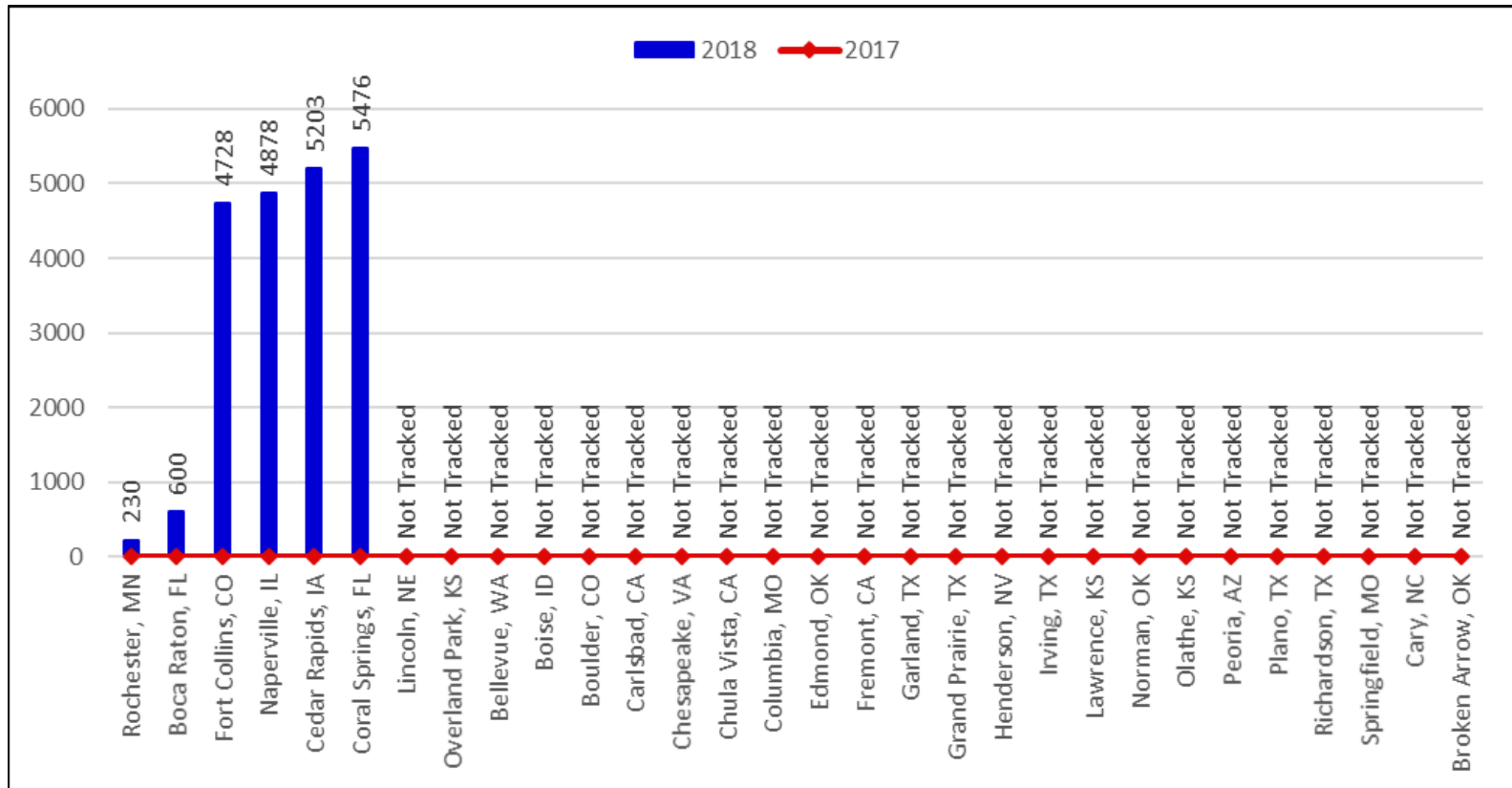


# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Hours Lost to Off Duty Injuries, 2-Year Comparison

Average Number of Hours Lost is 3519



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Hours Lost to Off Duty Injuries, 2-Year Comparison

**Average Number of Hours Lost is 3519**

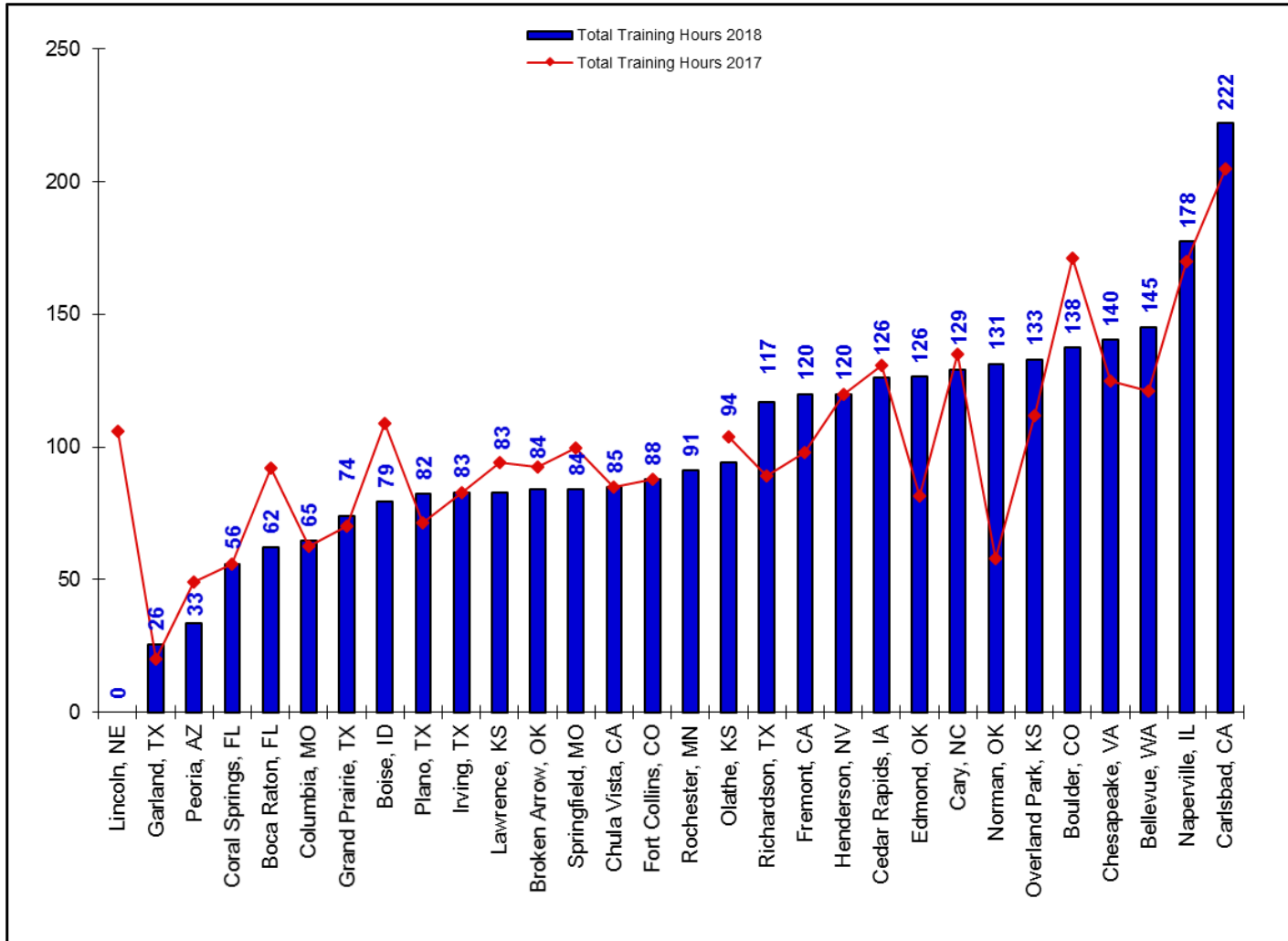
<b>City Name</b>	<b>2018</b>	<b>2017</b>
Rochester, MN	230	Not Tracked
Boca Raton, FL	600	Not Tracked
Fort Collins, CO	4728	Not Tracked
Naperville, IL	4878	Not Tracked
Cedar Rapids, IA	5203	Not Tracked
Coral Springs, FL	5476	Not Tracked
Lincoln, NE	Not Tracked	Not Tracked
Overland Park, KS	Not Tracked	Not Tracked
Bellevue, WA	Not Tracked	Not Tracked
Boise, ID	Not Tracked	Not Tracked
Boulder, CO	Not Tracked	Not Tracked
Carlsbad, CA	Not Tracked	Not Tracked
Chesapeake, VA	Not Tracked	Not Tracked
Chula Vista, CA	Not Tracked	Not Tracked
Columbia, MO	Not Tracked	Not Tracked
Edmond, OK	Not Tracked	Not Tracked
Fremont, CA	Not Tracked	Not Tracked
Garland, TX	Not Tracked	Not Tracked
Grand Prairie, TX	Not Tracked	Not Tracked
Henderson, NV	Not Tracked	Not Tracked
Irving, TX	Not Tracked	Not Tracked
Lawrence, KS	Not Tracked	Not Tracked
Norman, OK	Not Tracked	Not Tracked
Olathe, KS	Not tracked	Not Tracked
Peoria, AZ	Not Tracked	Not Tracked
Plano, TX	Not Tracked	Not Tracked
Richardson, TX	Not Tracked	Not Tracked
Springfield, MO	Not Tracked	Not Tracked
Cary, NC	Not Tracked	Not Tracked
Broken Arrow, OK	Not Tracked	Not Tracked
<b>Average</b>	<b>3519</b>	Not Tracked

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Officer Training Hours, 2-Year Comparison

**2018 Average is 99.8 Training Hours Per Officer**



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Officer Training Hours, 5-Year Comparison

**2018 Average is 99.8 Training Hours Per Officer**

City Name	In-House Training Hours per Officer	Formal Training Hours per Officer	Total Hours 2018	Total Hours 2017	Total Hours 2016	Total Hours 2015	Total Hours 2014
Bellevue, WA	66	79	145	121	201	223	208
Boca Raton, FL	38	24	62	92	78	86	73
Boise, ID	30	50	79	109	102	115	100
Boulder, CO	28	110	138	171	119	136	143
Broken Arrow, OK	32	52	84	93	93	71	89
Carlsbad, CA	111	111	222	205	147	130	
Cary, NC	52	77	129	135	114		
Cedar Rapids, IA	91	35	126	131	115	127	129
Chesapeake, VA	80	60	140	125	147	313	313
Chula Vista, CA	45	40	85	85	85	65	55
Columbia, MO	35	30	65	63	60	65	61
Coral Springs, FL	32	24	56	56	56	66	66
Edmond, OK	126	Not Tracked	126	81	86	165	150
Fort Collins, CO	88	0	88	88	88	88	130
Fremont, CA	70	50	120	98	82	77	225
Garland, TX	10	16	26	20	72	71	39
Grand Prairie, TX	48	26	74	70	68	63	62
Henderson, NV	70	50	120	120	120	120	110
Irving, TX	69	14	83	83	83	83	83
Lawrence, KS	46	37	83	94	Not Tracked	64	71
Lincoln, NE	0	Not Tracked	0	106	139	148	127
Naperville, IL	102	76	178	170	144	106	101
Norman, OK	92	40	131	58	19	75	156
Olathe, KS	62	32	94	104	110	131	135
Overland Park, KS	73	60	133	112	83	75	87
Peoria, AZ	18	15	33	49	50	60	71
Plano, TX	37	46	82	71	78	77	97
Richardson, TX	48	69	117	89	63	56	54
Rochester, MN	64	27	91				
Springfield, MO	50	34	84	100	115	70	70
<b>Average</b>	<b>57.1</b>	<b>45.8</b>	<b>99.8</b>	<b>100.0</b>	<b>97.0</b>	<b>104.5</b>	<b>111.3</b>

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Citizen Complaints / Department Employees

Citizen Complaints - defined as a citizen's concern/complaint directed to a department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an Internal Affairs Unit for investigation.											
City Name	Total Complaints	Citizen Complaints against Sworn					Citizen Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Bellevue, WA	4	4	4	0	0	0	0	0	0	0	0
Boca Raton, FL	33	28	7	5	13	3	5	2	3	0	0
Boise, ID	134	134	25	66	43	0	0	0	0	0	0
Boulder, CO	3	1	0	0	1	0	0	0	0	0	0
Broken Arrow, OK	14	14	3	5	6	0	0	0	0	0	0
Carlsbad, CA	11	11	1	8	0	2	0	0	0	0	0
Cary, NC	15	13	0	10	3	0	2	2	0	0	0
Cedar Rapids, IA	24	24	2	21	0	1	0	0	0	0	0
Chesapeake, VA	39	39	16	5	9	9	0	Not Separated	Not Separated	Not Separated	Not Separated
Chula Vista, CA	23	23	6	2	15	0	0	0	0	0	0
Columbia, MO	52	52	10	21	12	9	0	0	0	0	0
Coral Springs, FL	5	5	1	1	2	1	0	0	0	0	0
Edmond, OK	18	15	2	11	2	0	3	0	3	0	0
Fort Collins, CO	37	27	4	14	9	0	10	4	3	3	0
Fremont, CA	9	8	2	3	3	0	1	0	0	0	1
Garland, TX	10	10	3	7	0	0	0	0	0	0	0
Grand Prairie, TX	3	3	0	1	2	0	0	0	0	0	0
Henderson, NV**	88	88	11	51	9	17	0	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Irving, TX	70	48	6	42	0	0	22	14	8	0	0
Lawrence, KS	4	4	0	2	0	2	0	0	0	0	0
Lincoln, NE	21	19	1	14	4	0	2	0	2	0	0
Naperville, IL	19	18	3	12	0	3	1	0	1	0	0
Norman, OK	58	54	12	9	33	0	4	2	2	0	0
Olathe, KS	6	6	0	4	0	2	0	0	0	0	0
Overland Park, KS	26	24	4	13	7	0	2	2	0	0	0
Peoria, AZ	2	1	1	0	0	0	1	0	0	0	1
Plano, TX	81	79	6	33	39	1	2	0	0	2	0
Richardson, TX	17	17	4	11	0	2	0	0	0	0	0
Rochester, MN	14	13	6	5	2	0	1	0	0	1	0
Springfield, MO	37	88	7	4	66	11	1	0	0	1	0
<b>Average</b>	<b>29.2</b>	<b>29.0</b>	<b>4.9</b>	<b>12.7</b>	<b>9.3</b>	<b>2.1</b>	<b>1.9</b>	<b>0.9</b>	<b>0.8</b>	<b>0.3</b>	<b>0.1</b>

Founded: evidence shows the employee was at fault.

Unfounded: evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

\*\*Union rules prohibit investigation by Internal Affairs Bureau

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Internal Complaints / Department Employees

**Internal Complaints** - defined as a department employee's concern/complaint directed toward another department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an Internal Affairs Unit for investigation.

City Name	Total Complaints	Internal Complaints against Sworn					Internal Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Bellevue, WA	9	9	8	0	0	1	0	0	0	0	0
Boca Raton, FL	6	6	3	2	1	0	0	0	0	0	0
Boise, ID	153	121	95	4	21	1	32	19	0	13	0
Boulder, CO	3	3	3	0	0	0	0	0	0	0	0
Broken Arrow, OK	10	7	4	2	0	1	3	2	0	1	0
Carlsbad, CA	2	2	2	0	0	0	0	0	0	0	0
Cary, NC	3	3	3	0	0	0	0	0	0	0	0
Cedar Rapids, IA	20	16	13	2	1	0	4	4	0	0	0
Chesapeake, VA	55	55	41	2	4	8	0	Not Separated	Not Separated	Not Separated	Not Separated
Chula Vista, CA	42	36	34	1	1	0	6	3	1	1	1
Columbia, MO	28	28	18	1	3	6	0	0	0	0	0
Coral Springs, FL	4	4	1	0	2	1	0	0	0	0	0
Edmond, OK	9	8	1	7	0	0	1	1	0	0	0
Fort Collins, CO	17	3	2	1	0	0	14	14	0	0	0
Fremont, CA	26	26	22	2	0	2	0	0	0	0	0
Garland, TX	31	28	17	10	0	1	3	2	1	0	0
Grand Prairie, TX	25	24	8	4	10	2	1	1	0	0	0
Henderson, NV	66	66	47	7	8	4	0	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Irving, TX	68	47	42	2	0	3	21	20	1	0	0
Lawrence, KS	12	12	6	0	1	5	0	0	0	0	0
Lincoln, NE	14	12	7	2	3	0	2	1	1	0	0
Naperville, IL	22	16	12	3	0	1	6	2	0	0	4
Norman, OK	29	20	12	7	1	0	9	7	1	1	0
Olathe, KS	1	1	1	0	0	0	0	0	0	0	0
Overland Park, KS	18	16	9	5	0	2	2	2	0	0	0
Peoria, AZ	7	5	2	1	0	2	2	2	0	0	0
Plano, TX	84	68	56	3	4	5	16	14	0	2	0
Richardson, TX	20	17	16	0	1	0	3	3	0	0	0
Rochester, MN	10	9	6	2	1	0	1	1	0	0	0
Springfield, MO	26	35	28	2	4	1	2	2	0	0	0
<b>Average</b>	<b>27.3</b>	<b>23.4</b>	<b>17.3</b>	<b>2.4</b>	<b>2.2</b>	<b>1.5</b>	<b>4.3</b>	<b>3.6</b>	<b>0.2</b>	<b>0.6</b>	<b>0.2</b>

Founded: evidence shows the employee was at fault.

Unfounded: evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Top Three Reasons for Citizen Complaints

Rudeness/Demeanor			
Excessive Force			
Unprofessional Conduct/Performance of Duty (tied)			
City Name	#1	#2	#3
Bellevue, WA	Rudeness/Demeanor	Performance of Duty	Excessive Force
Boca Raton, FL	Rudeness/Demeanor	Failed to follow Rules/Procedure	Unprofessional Conduct
Boise, ID	Rudeness/Demeanor	Performance of Duty	Excessive Force
Boulder, CO	Compliance with General Orders	Conduct Unbecoming	Constitutional Violation
Broken Arrow, OK	Failed to follow Rules/Procedure	Quality of Service	Excessive Force
Carlsbad, CA	Compliance with General Orders	Performance of Duty	Not Tracked
Cary, NC	Rudeness/Demeanor	Unprofessional Conduct	Quality of Service
Cedar Rapids, IA	Inattention to Duty	Unprofessional Conduct	Excessive Force
Chesapeake, VA	Discourtesy	Fail to follow policy and procedure	Officer conduct
Chula Vista, CA	Quality of Service	Rudeness/Demeanor	Excessive Force
Columbia, MO	Quality of Service	Rudeness/Demeanor	Excessive Force
Coral Springs, FL	Failed to follow Rules/Procedure	Excessive Force	Rudeness/Demeanor
Edmond, OK	Unprofessional Conduct	Rudeness/Demeanor	Excessive Force
Fort Collins, CO	Performance of Duty	Conduct Unbecoming	Failed to follow Rules/Procedure
Fremont, CA	Compliance with General Orders	Excessive Force	Racial Profiling
Garland, TX	Rudeness/Demeanor	Constitutional Violation	Performance of Duty
Grand Prairie, TX	Rudeness/Demeanor	Unprofessional Conduct	Constitutional Violation
Henderson, NV	Not Tracked	Not Tracked	Not Tracked
Irving, TX	Dereliction of Duty	Rudeness/Demeanor	Conduct Unbecoming
Lawrence, KS	Conduct Unbecoming	Excessive Force	Performance of Duty
Lincoln, NE	Misfeasance	Excessive Force	Racial Profiling
Naperville, IL	Rudeness/Demeanor	Unprofessional Conduct	Conduct Unbecoming
Norman, OK	Rudeness/Demeanor	Unprofessional Conduct	Excessive Force
Olathe, KS	Failed to follow Rules/Procedure	Performance of Duty	Rudeness/Demeanor
Overland Park, KS	Failed to follow Rules/Procedure	Quality of Service	Unprofessional Conduct
Peoria, AZ	Racial Profiling	Rudeness/Demeanor	Performance of Duty
Plano, TX	Conduct Unbecoming	Rudeness/Demeanor	Performance of Duty
Richardson, TX	Rudeness/Demeanor	Excessive Force	Unprofessional Conduct
Rochester, MN	Unprofessional Conduct	Rudeness/Demeanor	Failed to Report
Springfield, MO	Excessive Force	Conduct Unbecoming	Performance of Duty

NOTE: Complaint types were modified slightly to provide consistency among the responses.  
The actual complaint type is recorded in the Survey Master Worksheet.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Police Dogs

**2018 Average Number of Police Dogs is 4.6**

City Name	Assigned Police Dogs	Patrol	Narcotics	Explosives	Accelerants	Cadaver	Average years of experience for Police Dogs	Dog bites by Police Dogs	Apprehensions credited to Police Dogs	Drug finds (positive hits) by Police Dogs	Bomb searches by Police Dogs
Bellevue, WA	3	Yes	Yes	No	No	No	3.0	5	44	6	None
Boca Raton, FL	3	Yes	Yes	Yes	No	No	4.0	0	17	7	36
Boise, ID	11	Yes	Yes	Yes	No	No	5.0	3	21	360	1659
Boulder, CO	0	No	No	No	No	No	0.0	0	0	0	0
Broken Arrow, OK	4	Yes	Yes	No	No	No	4.0	3	11	72	0
Carlsbad, CA	4	Yes	Yes	No	No	No	1.0	1	17	5	0
Cary, NC	3	Yes	Yes	No	No	No	3.3	0	10	95	N/A
Cedar Rapids, IA	7	Yes	Yes	Yes	Yes	No	6.5	12	72	Not Tracked	240
Chesapeake, VA	9	Yes	Yes	No	No	No	4.0	8	52	321	0
Chula Vista, CA	6	Yes	Yes	No	No	No	3.5	6	50	35	0
Columbia, MO	4	Yes	Yes	No	No	No	3.0	2	38	228	0
Coral Springs, FL	7	Yes	Yes	No	No	No	3.0	6	88	140	No Bomb Dog
Edmond, OK	3	Yes	Yes	No	No	No	4.5	0	6	170	0
Fort Collins, CO	6	Yes	Yes	Yes	No	No	2.8	8	27	277	117
Fremont, CA	4	Yes	No	No	No	No	5.0	18	78	0	0
Garland, TX	2	Yes	Yes	No	No	No	3.0	0	86	194	0
Grand Prairie, TX	6	Yes	Yes	No	No	No	3.7	5	34	277	0
Henderson, NV	10	Yes	Yes	No	No	No	3.0	1	12	41	N/A
Irving, TX	2	Yes	Yes	No	No	No	3.0	0	9	75	0
Lawrence, KS	2	Yes	Yes	No	No	No	4.0	0	21	Not Tracked	0
Lincoln, NE	4	Yes	Yes	No	No	No	5.0	1	9	Not Tracked	N/A
Naperville, IL	4	Yes	Yes	No	No	No	4.0	0	2	99	0
Norman, OK	5	Yes	Yes	No	No	no	7.4	0	15	148	0
Olathe, KS	5	Yes	Yes	No	No	No	3.8	1	8	211	0
Overland Park, KS	3	Yes	Yes	Yes	No	No	3.3	0	4	127	3
Peoria, AZ	4	Yes	Yes	No	No	No	4.1	13	64	36	0
Plano, TX	3	Yes	Yes	No	No	No	3.0	1	62	105	0
Richardson, TX	2	Yes	Yes	No	No	No	5.5	2	23	341	0
Rochester, MN	8	Yes	Yes	Yes	No	No	4.4	2	152	106	65
Springfield, MO	5	Yes	No	No	No	No	3.4	6	15	38	0
<b>Average</b>	<b>4.6</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>3.8</b>	<b>3.5</b>	<b>34.9</b>	<b>130.1</b>	<b>84.8</b>



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Full-Time Crime Analysis Units

City Name	Authorized Officer Positions	Number of Analysts	Analysts per Officer	Civilian or Sworn Analysts	Division of Assignment	Types of Analysis Performed			
						Tactical	Strategic	Administrative	
Bellevue, WA	185	3	1 per	62	Both	Investigations	Yes	Yes	Yes
Boca Raton, FL	216	4	1 per	54	Civilians	Community Services Division	Yes	Yes	Yes
Boise, ID	295	5	1 per	59	Civilian	Administrative Support	Yes	Yes	Yes
Boulder, CO	181	2	1 per	91	Civilian	Operations Division- Investigative Section	yes	no	yes
Broken Arrow, OK	151	1	1 per	151	Civilians	Criminal Investigations	No	Yes	Yes
Carlsbad, CA	120	2	1 per	60	Civilians	Admin	Yes	Yes	Yes
Cary, NC	199	2	1 per	100	Civilian	Records	Yes	Yes	Yes
Cedar Rapids, IA	214	1	1 per	214	Civilian	Investigations	Yes	Yes	Yes
Chesapeake, VA	401	2	1 per	201	Civilian	Investigations	Yes	Yes	No
Chula Vista, CA	237	4	1 per	59	Civilian	The Unit is centralized but breaks down functions into:Command needs, Community Engagement, Intel Support and Patrol Support	Yes	Yes	Yes
Columbia, MO	173	1	1 per	173	Civilian	Operational Support	Yes	Yes	Yes
Coral Springs, FL	220	3	1 per	73	Civilian	Criminal Investigations/VIN	Yes	Yes	Yes
Edmond, OK	122	1	1 per	122	Commissioned	Office of the Chief	Yes	Yes	Yes
Fort Collins, CO	214	2	1 per	107	Civilian	Administration/Patrol	Yes	Yes	Yes
Fremont, CA	199	1	1 per	199	Both	Special Operations	Yes	Yes	Yes
Garland, TX	355	2	1 per	178	Civilian	Criminal Investigations	Yes	Yes	Yes
Grand Prairie, TX	275	4	1 per	69	Both	Investigative Services Bureau	Yes	Yes	Yes
Henderson, NV	381	4	1 per	95	Civilian	Admin	Yes	Yes	Yes
Irving, TX	361	2	1 per	181	Civilian	Criminal Investigations Division	Yes	Yes	Yes
Lawrence, KS	154	1	1 per	154	Civilian	Investigations Division	Yes	Yes	Yes
Lincoln, NE	357	5	1 per	71	Civilian	Support	Yes	Yes	Yes
Naperville, IL	169	1	1 per	169	Civilian	Investigations	Yes	Yes	Yes
Norman, OK	180	2	1 per	90	Civilians	Operations/Support	Yes	Yes	Yes
Olathe, KS	186	2	1 per	93	Civilian	Administration	Yes	Yes	Yes
Overland Park, KS	255	7	1 per	36	Civilian	Investigations	Yes	Yes	Yes
Peoria, AZ	202	2	1 per	101	Civilians	Patrol	Yes	Yes	Yes
Plano, TX	411	5	1 per	91	Civilians	Planning and Research Division	Yes	Yes	Yes
Richardson, TX	167	2	1 per	84	Both	Investigations	Yes	Yes	Yes
Rochester, MN	141	2	1 per	71	Both	Administration	Yes	Yes	Yes
Springfield, MO	362	4	1 per	91	Both	Support Services Division	Yes	Yes	Yes

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Property Unit Staffing

---

City	Total Staff	Civilian	Sworn
Bellevue, WA	3	3	0
Boca Raton, FL	5	5	0
Boise, ID **	8	8	0
Boulder, CO	5	4	1
Broken Arrow, OK	2	2	0
Carlsbad, CA	2	2	0
Cary, NC	2	2	0
Cedar Rapids, IA	4	3	1
Chesapeake, VA	4	2	2
Chula Vista, CA	2	2	0
Columbia, MO	4	4	0
Coral Springs, FL	4	4	0
Edmond, OK	2	2	0
Fort Collins, CO	7	7	0
Fremont, CA	3	3	0
Garland, TX	7	7	0
Grand Prairie, TX	4	4	0
Henderson, NV	4	4	0
Irving, TX	6	6	0
Lawrence, KS	3	2	1
Lincoln, NE	5	5	0
Naperville, IL	4	4	0
Norman, OK	2	2	0
Olathe, KS	2	2	0
Overland Park, KS	5	5	0
Peoria, AZ	4	4	0
Plano, TX	6	6	0
Richardson, TX	4	4	0
Rochester, MN	2	2	0
Springfield, MO	4	4	0

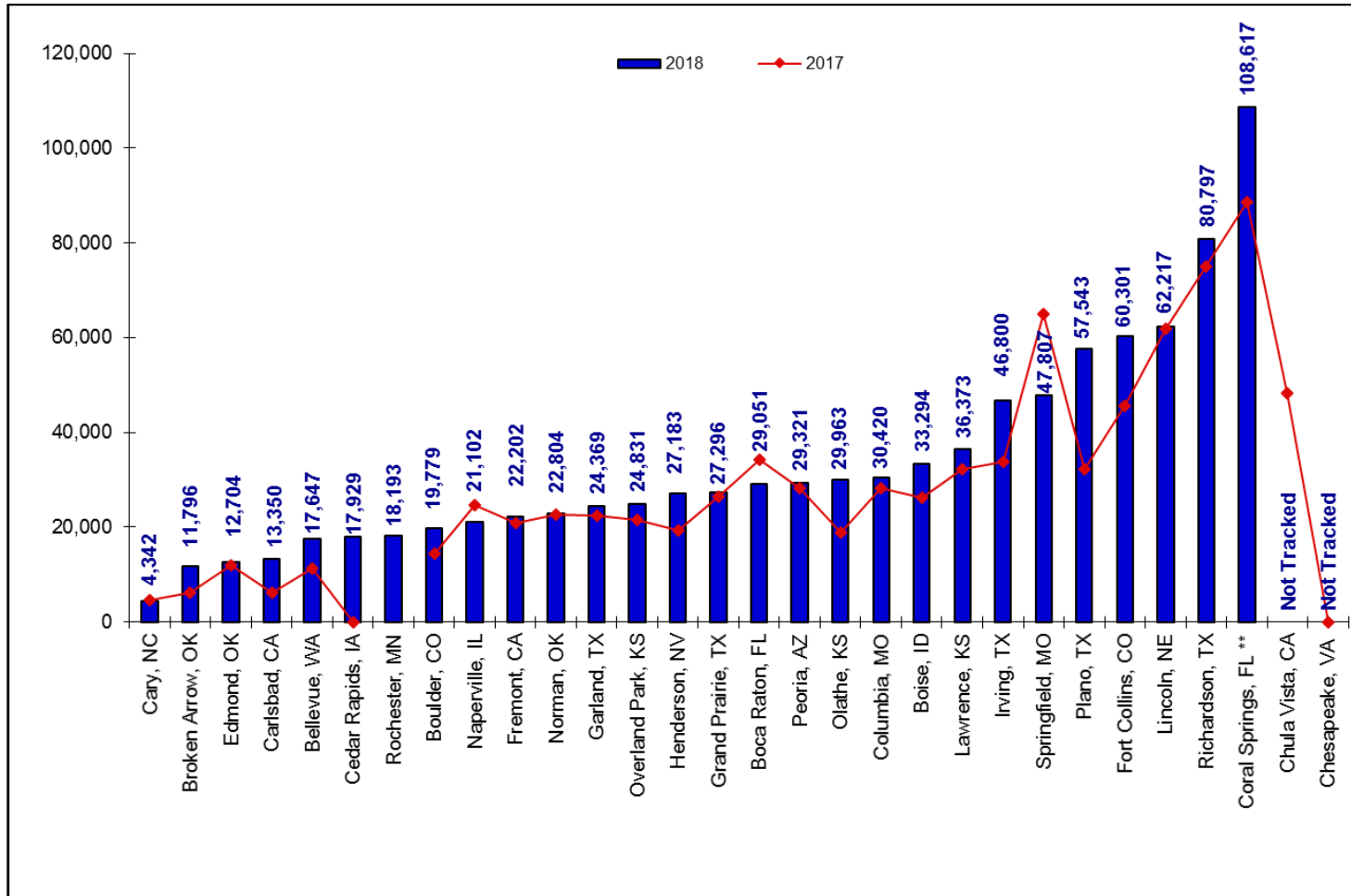
\*\* Property Room Services provided by Ada County Sheriff's Office

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Property Unit Workload (Items Processed), 2-Year Comparison

2018 Average Number of Items Processed is 30,719



\*\*\* Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Property Unit Workload (Items Processed)

**2018 Average Number of Items Processed is 30,719**

City Name	Number of items that flowed through the Property Room	Number of items taken in	Number of items released to owner	Number of items released for court	Number of items destroyed or disposed of
Bellevue, WA	17,647	9,150	1,004	11	7,482
Boca Raton, FL	29,051	15,487	954	219	12,391
Boise, ID	33,294	21,240	2,018	184	9,852
Boulder, CO	19,779	10,541	2,372	2	6,864
Broken Arrow, OK	11,796	6,016	4,518	145	1,117
Carlsbad, CA	13,350	8,570	Not tracked	Not tracked	4,780
Cary, NC	4,342	2,745	272	Not Tracked	1,325
Cedar Rapids, IA	17,929	15,855	1,207	Not Tracked	867
Chesapeake, VA	Not Tracked	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA	Not Tracked	See Note	See Note	See Note	See Note
Columbia, MO	30,420	15,710	681	899	13,130
Coral Springs, FL **	108,617	50,484	1,122	21	56,990
Edmond, OK	12,704	9,716	1,036	not tracked (all inclusive in disposed of)	1,952
Fort Collins, CO	60,301	54,912	1,550	255	3,584
Fremont, CA	22,202	14,581	2,977	7	4,637
Garland, TX	24,369	14,238	1,115	171	8,845
Grand Prairie, TX	27,296	21,514	1,366	Not Tracked	4,416
Henderson, NV	27,183	11,442	1,139	2,887	11,715
Irving, TX	46,800	20,900	6,800	Not Tracked	19,100
Lawrence, KS	36,373	9,533	651	149	26,040
Lincoln, NE	62,217	34,711	1,944	Not Tracked	25,562
Naperville, IL	21,102	10,600	579	259	9,664
Norman, OK	22,804	10,251	772	12	11,769
Olathe, KS	29,963	9,927	1,508	2,594	15,934
Overland Park, KS	24,831	13,014	803	2,187	8,827
Peoria, AZ	29,321	15,108	1,354	126	12,733
Plano, TX	57,543	36,560	866	4,261	15,856
Richardson, TX	80,797	35,600	11,602	42	33,553
Rochester, MN	18,193	10,685	758	450	6,300
Springfield, MO	47,807	40,592	2,975	1,645	2,595
<b>Average</b>	<b>30,719</b>	<b>17,748</b>	<b>2,032</b>	<b>825</b>	<b>10,403</b>

\*\*\* Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Alarm Data

City Name	Burglar Alarm Ordinance (Yes / No)	Verified Response (Yes / No)	Suspension of Police Response (Yes / No)	Suspension Allowed After How Many Alarms?	Total # Alarm Users	Total # False Alarm Responses
Bellevue, WA	Yes	No	Yes	Discretion of Supervisor	11588	2926
Boca Raton, FL	Yes	No	No	Not Tracked	4528	5100
Boise, ID	Yes	No	No	Unknown	Not Tracked	2441
Boulder, CO	yes	yes	yes	5 alarms	3247	1150
Broken Arrow, OK	Yes	Yes	Yes	3 Within 90 Days	1805	6210
Carlsbad, CA	Yes	No	Yes	3	16241	3602
Cary, NC	No	No	No	0	Not tracked	6606
Cedar Rapids, IA	Yes	No	No	None	4129	1490
Chesapeake, VA	Yes	No	Yes	10	Not Tracked	7017
Chula Vista, CA	Yes	Yes	Yes	4	Not Tracked	3288
Columbia, MO	Yes	No	No	Not Permitted	Not Tracked	2516
Coral Springs, FL	Yes	No	Yes	6 and after 30 days of non registration	20470	3663
Edmond, OK	Yes	No	No	N/A (FINE INCREASED)	Not Tracked	3350
Fort Collins, CO	Yes	No	Yes	2 in 30d/4 in 90d/6 in 180d/8 in 360d	Not Tracked	2841
Fremont, CA	Yes	Yes	No	Not Tracked	7588	Not Tracked
Garland, TX	Yes	No	No	8	10798	8993
Grand Prairie, TX	Yes	No	No	No	Not Tracked	7923
Henderson, NV	Yes	Yes	No	Not Tracked	Not Tracked	Not Tracked
Irving, TX	Yes	No	Yes	12 False Alarms during a permit period	8898	5138
Lawrence, KS	No	No	No	No	Not Tracked	2909
Lincoln, NE	Yes	No	No	Not Tracked	Not Tracked	3010
Naperville, IL	Yes	Yes	Yes	10	Not Tracked	3000
Norman, OK	Yes	No	Yes	5+	5795	6910
Olathe, KS	Yes	No	Yes	10	4136	2201
Overland Park, KS	Yes	No	Yes	10	26197	4482
Peoria, AZ	Yes	No	Yes	3	6569	4116
Plano, TX	Yes	No	No	Suspension Not Permitted	24687	11397
Richardson, TX	Yes	No	No	N/A	9592	5156
Rochester, MN	Yes	No	No	N/A	Not Tracked	926
Springfield, MO	Yes	Yes	Yes	12 in 12 months	Not Tracked	3022

Note: "False Alarms" are defined as: An alarm activation where the responding officers found no evidence of actual or suspected criminal activity.

# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Grant Programs

City Name	Source	Amount	Purpose
Bellevue, WA	Bellevue Police Foundation	\$120,130	Law Enforcement Equipment
	0	\$0	0
	0	\$0	0
Boca Raton, FL	U.S. Dept of Justice Bulletproof Vest Program	\$53,550	Bulletproof Vests
	Dept of Environmental Resources Management Manatee Grant	\$15,000	PD monitoring waterways for manatee protection
	0	\$0	0
Boise, ID	Office of Highway Safety (Idaho Transportation Department)	Up to \$250,000	Seatbelt, distracted driving, impaired driving, underage drinking mobilization and mini-grants.
	Idaho Transportation Department Office of Highway Safety LE Liaison Program	\$16,000	Develop and maintain le agency relationships and facilitate the development & promotion of highway safety programs.
	US Homeland Security/Idaho Office of Emergency Management Regional Bomb Squad 4	\$15,000	Develop and maintain a state and county multi-agency coordination unit.
Boulder, CO	20th Judicial District (Colorado) Victim Assistance Law Enforcement (VALE) Grant	\$50,486	Purpose Provide 48% of the salary and benefits of the team victim advocate coordinator who recruits, interviews, and trains the volunteer victim advocates.
	0	\$0	0
	0	\$0	0
Broken Arrow, OK	District Attorney Council (Victim of Crime Act)	\$37,592	Training, Supplies, Contract for Victim Advocate
	State of Oklahoma Highway Safety (2 Grants)	\$105,640	Traffic Safety Education and Enforcement
	Oklahoma Attorney General	\$39,323	Violent Crime

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2018 Data**  
**Grant Programs**

Carlsbad, CA	Stonegarden	\$52,000	Drug Interdiction
	UASI	\$478,000	Radio Equipment
	UASI	\$52,000	SWAT Equipment
Cary, NC	0	\$0	0
	0	\$0	0
	0	\$0	0
Cedar Rapids, IA	Justice and Mental Health Collaboration Program - FY17	\$71,182	Collaboration w/mental health provider to increase access and other services for people w/mental illness.
	HIDTA-Eastern Iowa Heroin Initiative	\$105,000	Drug-Prohibition Enforcement Program
	Byrne Justice Assistance	50% of \$46,307	Video Storage - Body Camera Related
Chesapeake, VA	Bureau of Justice Assistance	\$124,596	Police Equipment
	VA Attorney General's Office	\$5,000	VA Rules Youth Summer Camp
	VA Dept. of Emergency Management	\$69,766	Intelligence Unit Equipment
Chula Vista, CA	California Office of Emergency Services	\$204,137	Law Enforcement Specialized Units (DVRT)
	California Office of Traffic Safety	\$425,000	Traffic safety/enforcement
	California Office of Traffic Safety	\$103,078	Tobacco Law Enforcement Grant
Columbia, MO	US Dept of Transportation-MO DOT-Division of Hwy Safety	\$126,557	Full Time DWI Unit
	US Dept of Transportation-MO DOT-Division of Hwy Safety	\$70,000	Overtime for DWI Enforcement
	US Dept of Justice - COPS Office	\$107,732	4 officer positions

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2018 Data**  
**Grant Programs**

Coral Springs, FL	FDLE JAG Grant	\$42,287	Overtime Reimbursement for MSD active shooter event
	BJA Annual Block Grant-2017	\$14,370	Purchase Necessary Equipment for the Agency
	BJA Annual Block Grant-2018	\$14,039	Purchase Necessary Equipment for the Agency
Edmond, OK	Oklahoma Highway Safety Office	\$89,200	Speed Enforcement
	Oklahoma Highway Safety Office	\$86,000	Motorcycle Safety Program
	Department of Justice	\$39,975	Body Armor
Fort Collins, CO	Colorado State Patrol	\$5,000	Stopping Auto Theft
	Colorado Department of Transportation	\$11,818	Overtime DUI Enforcement
	Colorado Department of Transportation	\$5,000	Overtime for Seatbelt Enforcement
Fremont, CA	<b>Not Tracked</b>	\$34,645	Software Analytics Maintenance
	COPS Grant	\$357,827	Front-line Enforcement
	California Office of Traffic Safety	\$175,000	STEP
Garland, TX	DHS-SHSP LETPA 2017	\$28,400	Night vision enhancement equipment for SWAT team
	ICAC 2017	\$12,000	Training and equipment for internet crimes against children
	Texas-State Training Grant	\$20,420	Provide additional training to licensed Peace Officers



# A Coalition for Mutual Support

## Benchmark City Survey - 2018 Data

### Grant Programs

Grand Prairie, TX	VOCA	\$339,220	Victims Assistance Program
	Selective Traffic Enforcement	\$318,423	Reduce Traffic Fatalities / Injuries
	Tarrant County 9-1-1	\$150,470	Communicaiton Upgrades
Henderson, NV	U.S.Department of Justice, Justice Assistance Grant FY18	\$138,189	Bike Program - Phase 3
	State of Nevada Office of Criminal Justice 18	\$41,172	Records QC & Scanning Project
	NIJ Coverdell 18	\$54,167	Lab equipment/Software
Irving, TX	National Highway Traffic Safety Grant	\$180,000	Traffic Safety & Enforcement
	DOJ - COPS Office	\$65,000	CIT - Mental Health Clinician
	JAG Grant	\$25,000	FARO Laser Imaging System
Lawrence, KS	Kansas Department of Transportation - Bureau of Transportation Safety & Technology - Special Traffic Enforcement Program (STEP)	\$29,416	Funding Assignment of Officers to Special Enforcement Activities
	Kansas Department of Transportation- Bureau of Transportation Safety & Technology IDDP	\$7,580	Funding Assignment of Officers to Special Enforcement Activies
	Kansas Department of Transportation- Bureau of Transportation Safety & Technology Nighttime Seatbelt Enforcement	\$6,277	Funding Assignment of Officers to Special Enforcement Activies
Lincoln, NE	Dept of Justice	\$143,697	Drug Task Force
	Nebraska Crime Commission	\$130,000	Drug Task Force
	Nebraska Crime Commission	\$286,566	Victim Assistance

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2018 Data**  
**Grant Programs**

Naperville, IL	JAG-Response to Drugs	\$38,611	Drug Diversion Program
	IL Law Enforcement Alarm System	\$23,593	Patrol/WMD/MMF
	IL Step Grant	\$54,849	Compliance Enforcement
Norman, OK	VOCA	\$56,082	Victim Advocate - new position
	Highway Safety	\$108,400	Traffic, impaired driving, and Underage Alcohol Enforcement
	JAG	\$17,508	Forensic services training
Olathe, KS	KS Dept of Transportation	\$38,801	Step, IDDP
	US DOJ	\$17,146	Replacement Equipment
	0	\$0	0
Overland Park, KS	Kansas Department of Transportation	\$40,000	Enforce Occupant Restraint and Impaired Driving (STEP)
	Kansas Department of Transportation	\$17,400	Enforce Underage Drinking Laws (Teen Angel)
	Kansas Department of Transportation	\$11,329	DUI Check Lane and Saturation Patrols (IDDP)
Peoria, AZ	AZ Governor's Office of Highway Safety	\$162,711	5 Grant Awards for DUI Enforcement, Motorcycle Safety, School Safety, Bicycle and Pedestrian Safety, Speed Enforcement
	AZ Department of Homeland Security	\$55,867	2 Grant Awards for CBRNE Response and TLO Sustainment
	VOCA	\$131,502	Grant award to fund Victim Assistance Program and staff to assist victims of crimes

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2018 Data**  
**Grant Programs**

Plano, TX	U.S. Department of Justice, Office of Justice Programs - Justice Assistance Grant	\$ 22,412	Purchase equipment to enhance the Department's ability to detect and deter crime.
	TX Dot -Selective Traffic Enforcement Program - Speed Enforcement and Intersection Traffic Control	\$136,994	Reimburse police officer overtime related to Speed Enforcement and Intersection Traffic Control.
	U.S. Department of Justice, Office of Justice Programs - Justice Assistance Grant	\$21,906	Purchase equipment to enhance the Department's ability to detect and deter crime.
Richardson, TX	State Farm	\$4,000	Bicycles
	State Farm	\$31,285	Driver Simulator & RAD Program
	State Farm	\$100,000	Brazos Citation Software
Rochester, MN	TZD - State Of MN	\$84,325	Traffic Safety
	Byrne Grant OJP	\$25,321	Crime Prevention
	Walmart / Sams Club	\$6,500	Cop & Kids Bike Program
Springfield, MO	0	\$0	0
	0	\$0	0
	0	\$0	0