City of Henderson
Police Department

2018
Annual Report

Commitment to Service
and Excellence

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Henderson Police Department

VISION

Strength in Unity, Character in Actions,
Excellence in Service

Henderson Police Department

PHILOSOPHY

Our Commitment to the 3 C's

Culture:

Focus on organizational culture establishing respect, communication, and accountability on every level, implementing effective recruitment, hiring, and retention strategies, establishing education as a core value, and cultivating the Power of ONE (ONE Vision, ONE Team, ONE Voice).

Crime:

Focus on crime suppression and prevention, implementing proactive and preventative policing strategies, intelligence led policing, redistribution of resources.
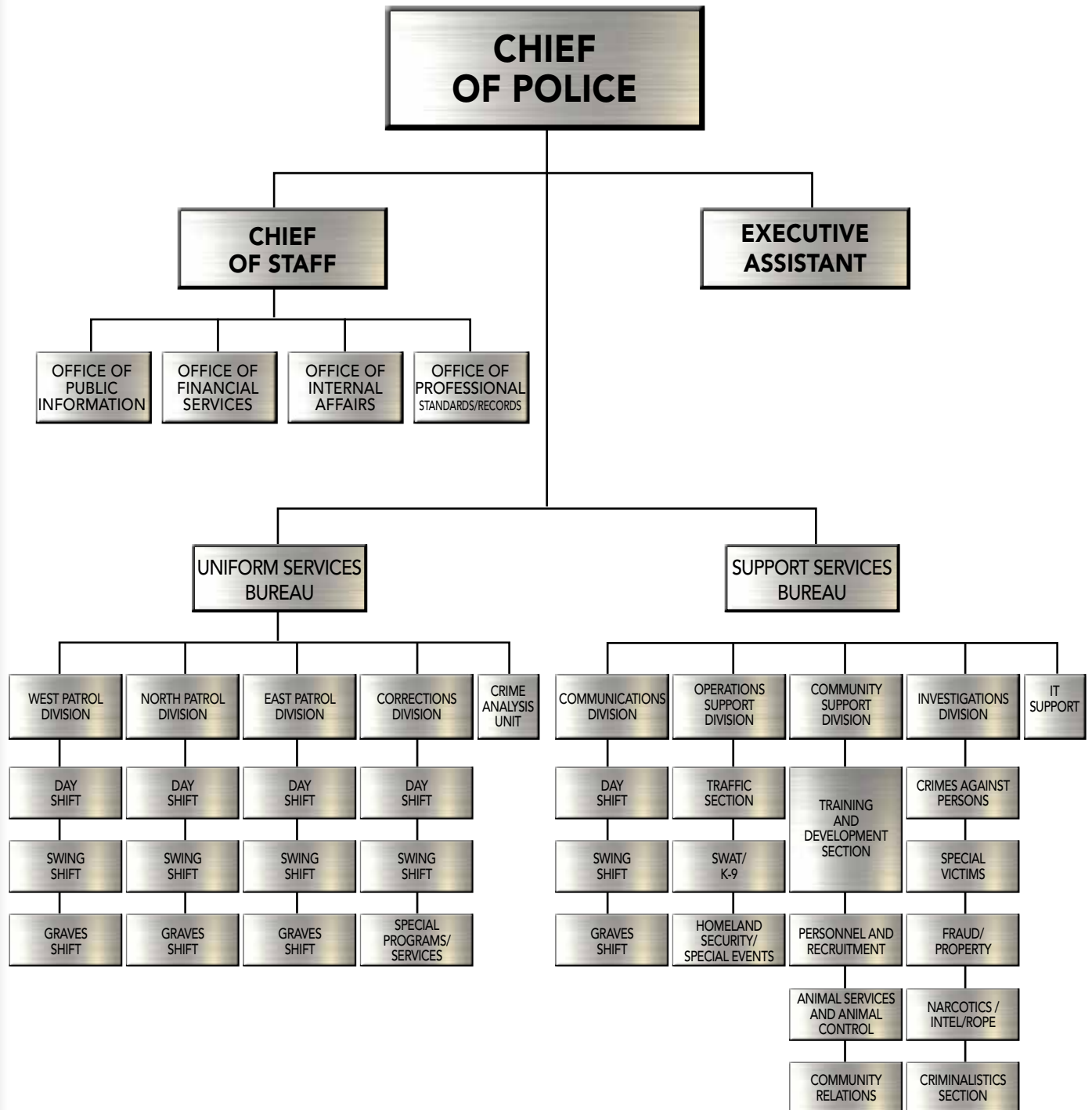
Community:

Focus on community-oriented policing, increase community education, outreach, and engagement.

HENDERSON POLICE DEPARTMENT
COMMAND TEAM ORGANIZATIONAL CHART

CHIEF OF POLICE

CHIEF OF STAFF

EXECUTIVE ASSISTANT

OFFICE OF PUBLIC INFORMATION

OFFICE OF FINANCIAL SERVICES

OFFICE OF INTERNAL AFFAIRS

OFFICE OF PROFESSIONAL STANDARDS/RECORDS

UNIFORM SERVICES BUREAU

SUPPORT SERVICES BUREAU

Uniform Services Bureau

WEST PATROL DIVISION	NORTH PATROL DIVISION	EAST PATROL DIVISION	CORRECTIONS DIVISION	CRIME ANALYSIS UNIT
DAY SHIFT	DAY SHIFT	DAY SHIFT	DAY SHIFT	
SWING SHIFT	SWING SHIFT	SWING SHIFT	SWING SHIFT	
GRAVES SHIFT	GRAVES SHIFT	GRAVES SHIFT	SPECIAL PROGRAMS/ SERVICES	

Support Services Bureau

COMMUNICATIONS DIVISION	OPERATIONS SUPPORT DIVISION	COMMUNITY SUPPORT DIVISION	INVESTIGATIONS DIVISION	IT SUPPORT
DAY SHIFT	TRAFFIC SECTION	TRAINING AND DEVELOPMENT SECTION	CRIMES AGAINST PERSONS	
SWING SHIFT	SWAT/ K-9	PERSONNEL AND RECRUITMENT	SPECIAL VICTIMS	
GRAVES SHIFT	HOMELAND SECURITY/ SPECIAL EVENTS	ANIMAL SERVICES AND ANIMAL CONTROL	FRAUD/ PROPERTY	
		COMMUNITY RELATIONS	NARCOTICS / INTEL/ROPE	
			CRIMINALISTICS SECTION	

Henderson Police Department
ACCOMPLISHMENTS 2018

CALEA
The Henderson Police Department's Communications Bureau was awarded the prestigious Accreditation Certification from the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). The Henderson Police Department's Communications Bureau is one of two agencies in Nevada and 85 nationwide that have met the strict guidelines and standards set by professionals from CALEA.

Henderson Forensic Laboratory
The Henderson Police Department's Forensic Laboratory has earned international accreditation through the ANSI-ASQ National Accreditation Board (ANAB). The accreditation assessment included an off-site examination and evaluation of Laboratory Quality Management System documents, technical operating procedure manuals and numerous other documents.

The Henderson Police Department's Forensic Laboratory can complete blood alcohol and blood drug analysis in a matter of a few weeks. This capacity is unmatched in Nevada. The Henderson Police Department's Forensic Toxicology Laboratory can screen for, confirm, and quantitate 70 different drugs in blood including some synthetic cathinones and inhalants.

Detention Center
The Henderson Police Department successfully incorporated the alternatives to incarceration and rehabilitative services, previously provided by the Department of Alternative Sentencing, into the Correction's Division's Special Programs and Services.

Henderson Police Department

ACCOMPLISHMENTS 2018

Vision, Values, Policing Philosophy

A new vision, values, and policing philosophy was implemented.

- Vision: Strength in Unity, Character in Actions, Excellence in Service.

- Values: Honor, Integrity, Respect.

- Policing Philosophy: Our new policing philosophy was developed to be very simplistic and is called COMMIT to the 3 C's. It is comprised of three guiding components (culture, crime, community) that target specific proactive approaches.

HPD Compstat Process

HPD has an accountability process; the importance of understanding the foundation of CompStat and how its process adds value in working toward improvements in the overall public safety mission is key. Our accountability meeting is termed LEAADS. LEAADS is an acronym for Leveraging Enforcement initiatives Accountability And Data-driven intelligence led performance Strategies. This mission aligns with our City priorities in which our process consists of in-depth analysis of crime problems occurring throughout the City to develop and implement innovative and sustainable initiatives in resolving the crime concerns.

Our process includes the SARA(S) model: Scanning, Analysis, Response, Assessment, and Sustainability. The SARA(S) model can be applied to the collection and application of intelligence information in resolving crime concerns and quality of life issues in geographic areas. The SARA(S) model is utilized to demonstrate geographic accountability within each patrol division.

Henderson Police Department
DIVERSITY

The Henderson Police Department has continued its regular Cultural Diversity Training designed to educate officers on how to recognize stereotypes, prejudices, discrimination, and bias in communities. Increased efforts have been made to build relationships with minority groups and minority chamber of commerce members. Our goal is to increase candidate diversity in future recruitments. Expanded advertising efforts targeting African-American, Asian, Women, LGBTQ and Hispanic communities will help to attract more diverse candidates to the organization.

Currently, the Henderson Police Department employees 370 police officers, 91 corrections officers and more than 149 full-time civilian employees.

City of Henderson Population, Housing and Demographic Estimates

Current Population Estimate	316,943	Population Ages 25+ with a Bachelor's Degree or Higher	31.7%
Housing Units	129,725	Population with a Disability	12.1%
Homeowner Vacancy Rate	3.2%	White	77.2%
Rental Vacancy Rate	6.2%	Black or African American	5.4%
Average Household Size	2.56	American Indian and Alaska Native	0.4%
Mean Travel Time to Work (in minutes)	23.2	Asian	8.0%
Median Home Value	$266,200	Native Hawaiian and Other Pacific Islander	0.4%
Median Household Income	$66,939	Some Other Race	4.3%
Population Whose Income is Below the Poverty Level	9.1%	Two or more races	15.6%
Median age (years)	42.2	Hispanic or Latino (of any race)	15.6%
Age 18 years and over	78.7%	Not Hispanic or Latino	84.4%
Age 65 years and over	18.6%		

Sources: City of Henderson Community Development & Services Department and U.S. Census Bureau American Community Survey 2013-2017.

2018

Sworn Personnel		Entry Level	Supervisory (Sgt/Lt)	Executive (Capt/Above)	TOTALS
Male	American Indian and Alaska Native	0	0	1	1
	Asian	11	0	1	12
	Black or African American	20	2	4	26
	Hispanic or Latino	48	0	3	51
	Native Hawaiian and Other Pacific Islander	3	0	0	3
	Two or more races	10	0	1	11
	White	242	6	48	296
TOTAL		334	8	58	400

Sworn Personnel		Entry Level	Supervisory (Sgt/Lt)	Executive (Capt/Above)	TOTALS
Female	American Indian and Alaska Native	0	0	0	0
	Asian	2	0	0	2
	Black or African American	0	1	0	1
	Hispanic or Latino	10	0	1	11
	Native Hawaiian and Other Pacific Islander	0	0	0	0
	Two or more races	1	0	0	1
	White	39	0	7	46
TOTAL		52	1	8	61

Non-Sworn Personnel		Clerical	Supervisory/Technical	Managerial	TOTALS
Male	American Indian and Alaska Native	0	0	0	0
	Asian	0	1	0	1
	Black or African American	2	1	0	3
	Hispanic or Latino	2	1	1	4
	Native Hawaiian and Other Pacific Islander	0	0	0	0
	Two or more races	1	0	0	1
	White	11	11	2	24
TOTAL		16	14	3	33

Non-Sworn Personnel		Clerical	Supervisory/Technical	Managerial	TOTALS
Female	American Indian and Alaska Native	0	0	0	0
	Asian	6	1	0	7
	Black or African American	3	3	0	6
	Hispanic or Latino	6	3	1	10
	Native Hawaiian and Other Pacific Islander	0	0	0	0
	Two or more races	4	1	0	5
	White	56	29	3	88
TOTAL		75	37	4	116

		TOTAL	610

DIVERSITY

Henderson Police Department
IN THE COMMUNITY

Community Partnership – Community building events have increased participation in:

Talk Shop with Cops – Henderson residents were invited to meet with Henderson Police officers and command staff to learn more about what the department and officers are doing to help keep the community safe. Talk Shop with Cops is a relaxed and casual event where the community can meet and talk one-on-one with the officers who work to protect and serve the community. This quarterly event provides an opportunity to ask questions about any topic while enjoying a cup of coffee or a tasty treat with officers. The meetings also give residents a chance to voice concerns and share ideas on issues in their neighborhoods.

Know What You Own – Know What You Own is a free citizen property inventory system that lets people securely store serial numbers, item descriptions, pictures and scans of receipts so that their items may be more easily identified in the event of theft or loss. Each Know What You Own account can store up to 100 items and is only accessible by the account holder using a username and password. When police recover a stolen item that has been registered with Know What You Own, the rightful owner will receive an email letting them know the property has been found.

Job Mentoring Program – The Henderson Police Department has been working with students at Foothill High School for the past 7 years to provide mentorship and professional development for those interested in a career in the law enforcement field. Each year students are provided demonstrations and sit-alongs with crime scene analysts, Communications, Municipal Court, SWAT and K-9. This outreach is just part of our youth diversity efforts to educate local students and create a better understanding in what the Henderson Police Department has to offer them professionally.

Social Media – The Henderson Police Department connects with the community through a social media footprint on Facebook, Twitter, Instagram, YouTube, and the HPD app. Henderson Police is also on Nextdoor where we communicate with 68,000 Henderson residents.

D.R.E.A.M. – The Henderson Police Department, in conjunction with the Clark County School District, presents a positive youth development drug resistance program at local elementary schools. The program is called D.R.E.A.M. which is an acronym for: Decisions, Responsibilities, Education, Achievements, and Motivation. It is an adaptive, non-clinical, positive youth development program that guides youth on making positive and healthy life decisions.

Education and community outreach to 21st century youth present unique challenges to law enforcement. The Henderson Police Department created the D.R.E.A.M. program to address the constant changes our youth face. The Henderson Police Department attempted to use previous drug and alcohol resistance programs but found it difficult to schedule the 10-week program due to the many demands placed on educators. In addition, there was a lack of flexibility in program content to address the current issues impacting our youth.

With D.R.E.A.M., the five-week program is presented by a uniformed police officer and covers topics such as decision making (good and bad decisions), the dangers of drugs and alcohol, peer pressure, bullying, online safety and goal setting. The program reinforces the reality of consequences of poor decision making and the benefits of good decision making while fostering connectivity with youth.

The program is organized into five lessons:
- Lesson 1 – Introduction and assignment of the D.R.E.A.M. board promoting self-reflection
- Lesson 2 – Effects of drugs and alcohol on the brain
- Lesson 3 – Tobacco, electronic vapor cigarettes, marijuana and a lung demonstration
- Lesson 4 – Alcohol, prescription pills, peer pressure, the power of "no" and how to say it
- Lesson 5 – Digital citizenship: Online reputation and safety, bullying and cyber-bullying, and practical application through scenarios

Graduation – presented with certificates and D.R.E.A.M. school pouches

The students can earn a certificate for completing the program when the following expectations are met:
- Complete their D.R.E.A.M. student workbook
- Complete their D.R.E.A.M. board
- Have good attendance
- Demonstrate proper school conduct

2018 D.R.E.A.M. Participants:

Participants (students)	4,500
Graduates	4,500
Public Schools	28
Charter Schools	4

Every 15 Minutes –
The Community Relations Unit (CRU) presents the Every 15 Minutes program to all five high schools in Henderson every other year, which allows all students the opportunity to experience the program in either their junior or senior year of high school. The program demonstrates how one decision could impact an entire community when driving impaired. Students and parents take part in a retreat and then allow all participants to share their experience with a noticeable change in attitude towards drinking and driving.

2018 Every 15 Minutes Participants:

Student Participants	82
Adult/Parent Participants	165
Student Observers	8,662

Participating schools for 2018:
Foothill High School
Liberty High School
Coronado High School)

CPTED –
CRU offers a wide array of services to the residential community here in Henderson. Crime Prevention Through Environmental Design (CPTED) is a proactive crime prevention strategy, which surmises that the proper design and effective use of the environment can lead to a reduction in the incidence and fear of crime, thus improving the quality of life. Emphasis is placed on the physical environment, the productive use of space and the behavior of people to create environments that officers present classes for various citizen groups to improve their personal safety/security. CRU officers also use CPTED principles to conduct individualized Home Security Surveys at the request of citizens. This involves a CRU officer's response to the home and a comprehensive evaluation, followed by a detailed written report outlining recommendations to make the home safer.

2018 CPTEDs performed: 82

Neighborhood Watch (NHW) –
CRU presents this program for communities to organize and watch out for their neighbors, thus making their community safer. Patrol officers are encouraged to advise crime victims about the NHW program and to provide them with CRU's contact information if interested. CRU is also proactively promoting this program by contacting the victims of crime, based upon crime reports, to see if they would be interested in forming a NHW group and then assist them in the formation and training of the group. This program encourages citizens to watch out for each other, fostering a sense of community and safety. Officers also work with HOA's to improve the safety of their communities.

2018 Neighborhood Watch:

Presentations	50
Participating Communities	155

Crime Free Multi-Housing (CFMH) – The CFMH program is a crime prevention program designed to reduce crime, drugs, and gangs within apartment properties. The program consists of three phases that must be completed under the supervision of the PD. Managers become certified after completing training during an eight-hour class, and the property becomes fully certified upon successful completion of all three phases. The anticipated benefits are reduced police calls for service, a more stable resident base and reduced exposure to civil liability.

2018 Crime Free Multi-Housing Participants

EAST 65 properties		WEST 27 properties		NORTH 61 properties	
CF Level 1	• 53	CF Level 1	• 20	CF Level 1	• 51
CF Level 2	• 4	CF Level 2	• 0	CF Level 2	• 5
CF Level 3	• 4	CF Level 3	• 4	CF Level 3	• 5
Not certified	• 4	Not certified	• 3	Not certified	• 0

C.A.P.T.U.R.E. a Community Video Surveillance Program – The Henderson Police Department's C.A.P.T.U.R.E. program has been active since early 2017. The acronym C.A.P.T.U.R.E. stands for Community Awareness Program Through Utilizing Residential (Electronic) Eyes. Video surveillance is one of the best methods for apprehending criminals and convicting suspects who are caught in the act of committing a crime. This program connects our officers with citizens who voluntarily participate and have residential video surveillance, which in turn could offer investigative leads in the event a crime does occur.

The results of leads or identification of suspects are not tracked or reported, resulting in no data on crime reduction. However, as the program continues to grow and C.A.P.T.U.R.E. decals are placed in highly visible areas, the criminal element begins to understand that the premises are covered by video surveillance, which is a deterrent for criminal activity.

The City of Henderson is proud to acknowledge being the recipient of the 2018 Pinnacle Award for Public Service regarding HPD's C.A.P.T.U.R.E. Program and its campaign.

2018 C.A.P.T.U.R.E. registrants = 197
**Total participants since inception = 631 P.T.U.**

Henderson Police Department
CRIME INDEX CHART

YEAR	2014	2015	2016	2017	2018	% Change 2014-2018	% Change 2017-2018
COH Population (July 1)	284,968	291,432	299,279	307,928	314,414		
Homicide	3	4	10	10	15	400.0%	50.0%
Rape	89	98	94	86	65	-27.0%	-24.4%
Robbery	165	180	234	240	217	31.5%	-9.6%
Agg Assault	195	194	278	218	279	43.1%	28.0%
Burglary	1,397	1,356	1,234	1,089	1,042	-25.4%	-4.3%
Larceny/Theft	3,531	3,463	3,618	3,756	4,349	23.2%	15.8%
Auto Theft	495	530	630	641	681	37.6%	6.2%
Total Violent Crime	452	476	616	554	576	27.4%	4.0%
Total Property Crime	5,423	5,349	5,482	5,486	6,072	12.0%	10.7%
PART I CRIMES	5,875	5,825	6,098	6,040	6,648	13.2%	10.1%
Crime Rate per 100,000	2,061.6	1,998.8	2,037.6	1,961.5	2,114.4	2.6%	7.8%
Violent Crime Rate per 100,000	158.6	163.3	205.8	179.9	183.2	15.5%	1.8%
Property Crime Rate per 100,000	1,903.0	1,835.4	1,831.7	1,781.6	1,931.2	1.5%	8.4%
Population Increase	284,968	291,432	299,279	307,928	314,414	10.3%	2.1%

Henderson Police Department
ANNUAL CALLS FOR SERVICE
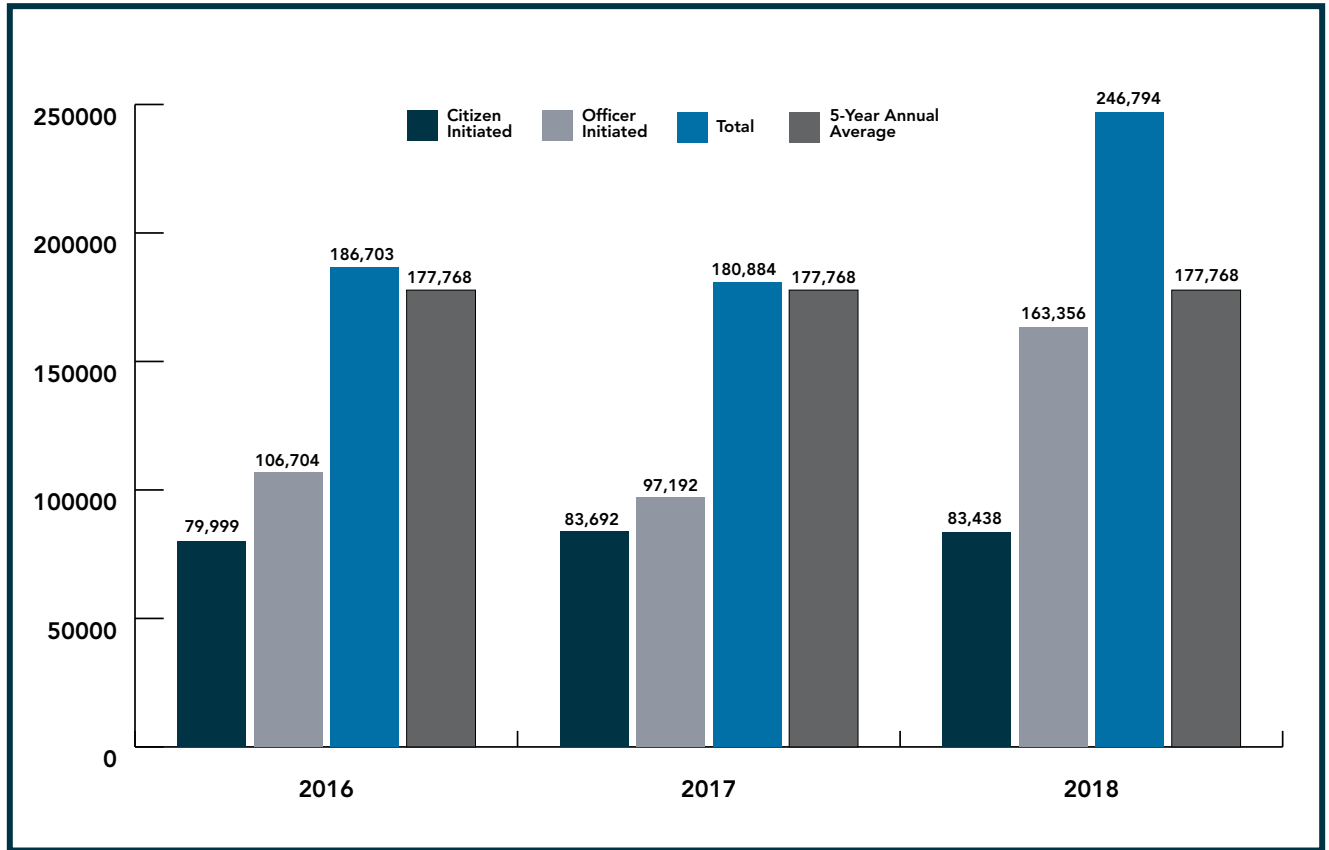
Henderson Police Department
TRAFFIC CRASH SUMMARY

Traffic Accidents	2016	2017	2018
Number of Crashes (reports)	2,847	3,206	3,206
Hit & Run	554	600	600
Private Property	354	394	433
Injured	653	850	816
Killed	13	12	14

Henderson Police Department
ARRESTS

	2018	2017	% Change
Narcotics	911	1,476	-38.3%
All Other	6,075	4,384	38.6%
Larceny	951	720	32.1%
Agg	152	93	63.4%
DUI	647	576	12.3%
Other Assault	1,514	1,476	2.6%
Grand Total	**10,250**	**8,725**	**18.5%**

2016	2015	% Change
10,121	9,725	4.1%

2017	2016	% Change
9,724	10,121	-3.9%

Henderson Police Department
CRIMINALISTICS BUREAU 2018
FORENSIC LABORATORY, CRIME SCENE, AND EVIDENCE VAULT

Impression Evidence Section consists of fingerprints, palmprints, footwear/tire impressions, and evidence processing. The Impression Evidence Section (IES) was awarded a Federal Coverdell grant for a Digital Imaging Management system. The system will ensure that the section complies with digital image evidence storage and handling requirements, as well as ISO/IEC 17025:2017 Forensic Laboratory Accreditation standards that regulate digital image security and use in casework. IES had zero findings and zero areas of recommendation during our last international accreditation on-site assessment. Even with extensive requirements and accreditation-driven changes to processes within the section, the impression evidence section reported over 700 fingerprint and palm print identifications in 2018, as well as several cases with footwear identifications and class associations.

Our Tenprint examiner achieved international certification in 2018, making her the only practicing Certified Tenprint examiner in Nevada.

Forensic Chemistry Section (Toxicology and Drug Analysis)

Just prior to 2018, the Forensic Toxicology Lab finalized the development of a new, rapid and robust drug screening method to allow the implementation of the new DUI/DUID policy allowing the test of all samples for both alcohol and drugs in blood regardless of the concentration of blood alcohol. The Henderson Forensic Laboratory's Toxicology Lab became the first and only publicly funded toxicology lab in the state to have this full testing policy in place. The toxicology lab developed a number of other robust, streamlined tests to assure that all of this additional testing could be performed within the constraints of the yearly budget and within reasonable turnaround times for the prosecution of these DUI cases. The lab has been able to attain the most complete impaired driving data in the state of Nevada and has provided numerous agencies around the state with those statistics to assist them in drafting laws, bills and ordinances related to impaired driving and roadway safety in the state. This includes providing detailed impaired driving data and laboratory testing insight for numerous bills drafted during the last two Nevada legislative sessions. This includes AB 135 (marijuana testing policy and per se laws), SB 474 (opiate prescription reduction law) and SB 23 (laboratory testing policy for all DUI cases in Nevada).

The forensic toxicology lab has also presented numerous presentations, online training modules and professional poster sessions at regional and international conferences on their successes and challenges in implementing this new and dynamic testing policy.

The Drug Analysis Section has seen many achievements over the past few years as well. One of the biggest achievements was the drug summit hosted by the Henderson Forensic laboratory held at the Henderson PD north substation in 2018. This drug summit included entities from all over the State of Nevada that came together to discuss the increasing drug use issues, testing and policy problems that we are seeing in Nevada and to dispel myths and fears about the recent passage of recreational marijuana sales in Nevada. This summit included forensic lab personnel, law enforcement personnel, local prosecutors and defense attorneys, drug rehab facility personnel and employees from the local marijuana industries.This one-day summit was a huge success according to all parties in attendance and will be followed with another summit in the near future.

Crime Scene Investigation Section

The Crime Scene Section continues to process crime scenes ranging from property crimes to death investigations. During the year, the Crime Scene analysts (CSAs) processed a record number of homicides. With a staff of one supervisor and eight CSAs, their shifts cover seven days per week, 19 hours per day. Within the last year, every CSA in the section has obtained their formal Crime Scene Investigator certification with the International Association for Identification (IAI), the oldest and largest forensic association in the world. While the section enjoys over 100 years of combined crime scene experience, they still continue to improve their skills through training, education and practical experience.

Evidence Vault Section

2018 was the first full year that the Evidence Vault staff have been in the Criminalistics Bureau since their transition in July 2017. With the addition of a third Evidence technician, the evidence vault has been more efficient in evidence intake, proper storage, and destruction. Recent opportunities to have light duty officers assist in our Evidence Disposition process and the implementation of DocuSign for the disposition approval process have greatly streamlined the process, helping reduce the backlog of cases where evidence was no longer needed, freeing up valuable space in the vault. The Evidence technicians continue to enter firearms information into the Bureau of Alcohol Tobacco and Firearms (ATF) eTrace database which increases the chances that recovered firearms that are impounded in our evidence vault could possibly be traced back to other crimes around the world with the assistance of our Evidence technicians.

During the year, the Evidence Vault staff assisted with sexual assault kit testing under a law passed by the Nevada legislature. With the testing of all 306 kits that were sent out, the Evidence Vault received compliments on the condition of our sexual assault kits. The regional DNA laboratory reported that Henderson's kits were handled and stored in a way that ensured the highest integrity of the kit, resulting in the best condition for preserving potential DNA evidence of all local jurisdictions. As a result of the analysis and related follow-up investigations, 11 suspects were arrested in Clark County by local law enforcement.

Henderson Police Department
MONTHLY RECORDS REPORT 2018

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Incidents & Supplementals	2,836	2,447	2,481	2,410	2,674	2,311	2,454	2,436	2,664	2,631	2,687	2,024
Traffic Accident Reports	326	294	312	284	333	257	282	307	320	338	308	224
NCIC/NCJIS Entries	852	560	474	502	579	520	570	639	632	619	531	526
Vendor Background Checks	34	56	24	23	39	31	23	19	13	19	26	16
Subpoenas	81	67	85	53	66	48	64	67	67	70	66	54
Report Requests	1,111	1,088	1,031	879	1,166	892	923	1,094	959	1,310	1307	869
Record Seals Received	60	68	64	77	66	65	51	68	68	69	62	58
Record Seals Completed	188	12	24	40	36	137	43	55	81	126	111	16
Record Seals Backlog	8,521	8,577	8,617	8,654	8,684	8,612	8,620	8,633	8,620	8,563	8514	8,555
Background Checks	294	247	278	23	323	278	289	284	249	261	235	186
ID Conflicts	2	4	1	0	1	1	2	0	5	0	0	0
Hours Spent on ID Conflicts	3	0	0	0	0	0	0	0	0	0	0	0
ICS Errors	16	15	8	17	25	14	16	28	19	20	49	16
Missing Reports	1	1	2	3	1	3	1	1	1	2	2	1
Coplogic Reports	314	296	281	287	277	240	231	255	205	182	199	221
Avg Report Processing Time (day)	2.19	3.521	3.6	4.501	4.04	3.958	5.55	5.115	5.19	4.747	5.75	2.748
Gaming	73	59	86	73	98	78	89	79	76	67	61	37
Convicted Person	47	50	59	50	58	54	43	65	36	51	47	45
SOR New	14	7	11	8	13	6	17	7	7			
SOR Change	21	21	28	31	36	28	26	25	24	91	77	34
SOR Annual	32	34	36	32	26	26	21	30	27	26	24	64
Business License	24	18	14	25	16	27	32	22	17	11	21	25
City Employees	113	118	146	178	169	250	162	149	163	160	121	125
Other	4	9	12	17	18	8	10	13	406	14	10	6
People Printed	445	393	466	528	533	420	489	662	565	512	384	303
Records Counter	355	328	344	300	343	311	320	340	290	394	389	236

HPD FORENSIC LABORATORY
Summary of Completed Analysis in 2018 (not all-inclusive)

DUI Cases (blood alcohol/blood drug analysis)

DUI Cases Received	
Henderson	509
Boulder/Mesquite/NLV	104
DUI cases completed	
Henderson	497
Boulder/Mesquite/NLV	100
Percent of all DUI cases positive for THC	41%
DUI cases with blood alcohol content (BAC) below 0.084% that had one or more drugs in the blood	84%
DUI cases with BAC below 0.084% with multiple drugs	61%
DUI drug cases below 0.084 with THC only	39%

Drug Analysis (pills, powders, marijuana plants, liquids, etc.)

Drug Analysis Case Requests Received	
Henderson	965
Boulder/Mesquite/NLV	80
Drug Analysis Cases Completed	
Henderson	867
Boulder/Mesquite/NLV	60
Drug analysis case backlog	160

Fingerprint/Palmprint Comparison

Cases with identifications	168
Unique persons identified	226
Number of prints identified (including situations when a person was identified on different items or locations in the same case)	703
Number of cases searched through AFIS	566
Number of prints searched through AFIS	1,951
Persons identified (initiated by AFIS search) when subjects/suspects were not named	145

Fingerprint/Palmprint Comparison

Cases with evidence processed for fingerprints/palmprints in the lab	98
Number of individual items processed	526
Number of fingerprint/palm print areas developed	332
Case backlog for evidence processing	281

Notes:
- BAC = Blood Alcohol Content
- A BAC of 0.08% is the legal "per se" limit in Nevada. The HPD forensic toxicology laboratory uses 0.084 as a technical guideline to account for a calculated "measurement uncertainty" used in the scientific analysis.
- As of October 2017, all DUI cases (blood kits) are analyzed for the type and quantity (percent) of alcohol in blood and the identification and quantity of drugs in blood (qualitative and quantitative analysis) regardless of the blood/alcohol level. The blood is tested for approximately 115 different drugs.
- AFIS – Automated Fingerprint Identification System.

The system used to search unknown crime scene and related evidence fingerprints and d palm prints to known prints (known as ten-print cards) in several local, regional and national databases. AFIS provides suggested "candidates" to compare prints to. A Forensic Scientist Latent Print examiner (FS-LPE) conducts a print comparison. If the examiner reaches the conclusion of "identification" the process begins again with a second qualified and certified examiner who completes an independent analysis and comparison. Only if both independently reach the same conclusion does the process result in a formal report of identification to a particular subject.

Henderson Police Department
MONTHLY RECORDS REPORT 2018

2018 YEAR TOTALS

Record Seals Completed	869
Record Seals Backlog	10,3170
Background Checks	2,947
ID Conflicts	16
Hours Spent on ID Conflicts	3
ICS Errors	243
Missing Reports	19
Coplogic Reports	2,988
Avg Report Processing Time (day)	4.2425
Gaming	876
Convicted Person	605
SOR New	292
SOR Change	354
SOR Annual	321
Business License	601
City Employees	1,478
Other	1,696
People Printed	5,520
Records Counter	2,931

Henderson Police Department
TRAFFIC CRASH SUMMARY

In 2018, there were 3,427 traffic collisions recorded within the City of Henderson. Of those recorded collisions, 643 had reported injuries. The Henderson Police Department Traffic Accident detail responded to 44 traffic-related incidents, which includes callout for fatalities, serious injury, or officer-involved incidents. Among the injury collisions, 12 involved fatalities with a total of 13 deaths.

TOP 10 TRAFFIC CRASH LOCATIONS

A majority of collisions in the City of Henderson occur on heavily traveled intersections. Below is a list of intersections which have the highest number of traffic collisions that occurred in 2018. These are considered the top 10 intersections for the City of Henderson.

Intersection	Crashes
S Eastern Avenue & St Rose Parkway	88
W Horizon Ridge Parkway & S Eastern Avenue	55
W Sunset Road & Marks Street	50
N Stephanie Street & W Sunset Road	39
N Stephanie Street & Wigwam Parkway	35
N Stephanie Street & American Pacific Drive	33
W Warm Springs & N Stephanie Street	33
W Warm Springs & N Arroyo Grande Boulevard	29
Whitney Ranch Drive & W Sunset Road	29
S Eastern Avenue & Siena Heights Drive	28

These intersections will continue to be a primary focus of enforcement efforts of Henderson Traffic officers, as well as enforcements by the Joining Forces Grant Program. When working in these areas, officers will concentrate on crash-causing violations in an effort to curb the collision rate.

Traffic Accident Reports By Cause Factor 2018

INTERSECTION	NO DATA	AGGRESSIVE/ RECKLESS/ CARELESS	DISREGARD CONTROL DEVICE	EXCEEDING SPEED LIMIT	FAILED TO MAINTAIN LANE	FAILED TO YIELD RIGHT OF WAY	FOLLOWING TOO CLOSE	HIT AND RUN	MADE IMPROPER TURN	MECHANICAL DEFECTS	OBJECT AVOIDANCE	OTHER	OTHER IMPROPER DRIVING	OVER CORRECT/STEERING	RAN OFF ROAD	TOO FAST FOR CONDITIONS	UNK	UNSAFE BACKING	UNSAFE LANE CHANGE	WRONG WAY/DIRECTION	GRAND TOTAL
S. EASTERN AVE. & ST. ROSE PKWY.	5			1	5	12	47	1	5			1	5	1		1			4		88
W. HORIZON RIDGE PKWY. & S. EASTERN AVE.	2				4	12	22	2	2		1		1			1	1		7		55
W. SUNSET RD. & MARKS ST.	2		5		4	14	9	1	2		1	6							6		50
N. STEPHANIE ST. & W. SUNSET RD.	6				5	13	12		1				1						1		39
N. STEPHANIE ST. & WIGWAM PKWY.	2				2	11	13	1		1		1	1						2	1	35
W. WARM SPRINGS RD. & N. STEPHANIE ST.	1				2	12	8	1		1		3	1			1			3		33
W. WARM SPRINGS RD. & N. ARROYO GRANDE BLVD.	3		1		1	5	9	1		1		3	2						3		29
WHITNEY RANCH DR. & W. SUNSET RD.	2				5	14	2		1			2	1	1				1			29
S. EASTERN AVE. & SIENA HEIGHTS DR.	2		1			3	14	1				1	3						3		28
ST. ROSE PKWY. & EXECUTIVE AIRPORT DR.		1				2	10					2	1		1						17
N. STEPHANIE ST. & AMERICAN PACIFIC DR.	1		1		1		11												1		15
EXECUTIVE AIRPORT DR. & ST. ROSE PKWY.			1		1		8														10
AMERICAN PACIFIC DR. & N. STEPHANIE ST.					1	3	2	1											2		9
STEPHANIE ST. & AMERICAN PACIFIC DR.	2					2	2														6
S. STEPHANIE ST. & AMERICAN PACIFIC DR.	1						2														3
GRAND TOTAL	29	1	9	1	31	103	171	9	11	3	2	19	16	2	1	3	1	1	32	1	446

Henderson Police Department
CORRECTIONS

The Corrections Division is responsible for the booking and incarceration of arrestees for the Henderson Police Department and any jurisdiction under agreement with the City of Henderson. Current jurisdictions include Boulder City, Paiute Tribal Police, Moapa Tribal Police, and the United States Marshal Service (USMS). Inmates are provided the standard essentials, such as clothing, food, hygiene, visitation, and telephone access while in custody. The living environment for arrestees is based on the National Detention Standards and the American Corrections Association Standards.

Corrections Division		
	2018	**2017**
Bookings	14,378	12,173
Releases	14,479	12,102
Average Daily Population	499	501
FY Contract Inmate Revenue	$9,638,192	$10,055,148
CY Inmate Phone Revenue	$163,908	$152,364
Net Commissary Revenue	$96,200	$89,700

Henderson Police Department
ANIMAL CARE AND CONTROL 2018

- Save rate for animals was 91.5%, first time ever in history of shelter over 90%.
- Adopted over 2,100 animals to new homes and returned 773 pets to their owners.
- Shelter medical staff performed almost 1,800 surgeries, dentals, spay and neuters on shelter pets to make them ready for adoption.
- Continued to partner with PetSmart to adopt animals at their two Henderson locations year round.
- Continued to have one of the largest Volunteer programs in the City with over 70 active volunteers who help socialize, exercise, care for and groom shelter animals. They also make it possible to do multiple large scale adoption events.
- This year the shelter created a new adoption event "Spring into Adoptions" in April that was a great success.
- Animal Control Officers responded to over 9,000 calls for service.
- Animal Control hired 2 Officers filling long standing vacancies.
- Animal Control and Shelter staff participated in multiple adoption and public events including, Bark in the Park, PetSmart adoption days, Clear the Shelter, and Doggie Paddle and Play.
- Animal Control Officers continued to train Police and Highway Patrol Officers in dog handling techniques and understanding dog behavior in a POST certified class titled "Dealing with Dogs."
- The Shelter and Officers continued to participate in the Citizen's Academy educating the participants on Animal Control and their shelter.
- Animal Control Officers participated in multiple career day events at local elementary schools and represented Animal Control in the Mayor's "March On Event" in July 2018.

2018 YEAR SHELTER STATS

	Adopted	Return to Owner	Total uc/lc: Number of Animals Processed
Bird	38	0	90
Cat	921	109	1706
Dog	1029	651	2098
Horse	0	0	0
Fish	14	5	32
Ferrets/Mammals	6	2	31
Rabbit	74	1	113
Reptiles	41	3	69
Rodent	54	2	78
Swine	3	0	3
TOTALS	2180	773	4220

SHELTER LIVE ANIMAL INTAKE

	Dogs	Cats	Other	Totals
Owner Surrender	535	461	185	1181
Stray	893	980	160	2033
PD Impounds	330	58	8	396
Confiscate by ACO	171	94	33	298
Totals	1929	1593	386	3908

Henderson Police Department
ANIMAL CARE AND CONTROL 2018

EUTHANASIA

	Dogs	Cats	Other	Totals
Behavior (aggressive or bite)	40	54	5	99
Feral Cats	0	461	0	146
Disease/Medical/Mercy/at Vet	22	64	6	92
Owner Request	223	144	9	376
Court Order	1	0	0	1
TOTALS	**286**	**408**	**20**	**714**

SURGERY PROCEDURES AT SHELTER IN 2018

Cat Neuter	250
Cat Spay	288
Dog Neuter	279
Dog Spay	224
Rabbit Neuter	38
Rabbit Spay	29
Dentals	419
Other Procedures	248
TOTAL SURGERIES COMPLETED AT SHELTER	**1,775**

ANIMALS TREATED FOR MEDICAL CONDITIONS AT SHELTER IN 2018

482

ACO RESPONSE/COMPLAINT CALLS

Animal Attacks	167
Animal Bites Includes All Sequences	1,482*
Abandonment	54*
Assist Other Agency/Evictions	345
Barking Dog	757
Cat In Trap	79**
Stray For Pick Up	542**
Running At Large	982**
Dangerous Dog Declaration	16
Vicious Dog Declaration	6
Dead Animal	320***
Rooster	29***
Injured/Rescue Animal	170***
Mulitple Comp On Property	146
Number Of Animals On Property	14
Patrol Parks/Neighborhood	657
Pigeon	50
Excessive Feces/Def On Public Property	101
Rechecks	425
Transport Animals	650
Vehicle Confinement	228
Wild Animal	99
Welfare/Depriving Of Care	418
Filed Permit Inspections	321
Reports And Criminal Complaints	501
TOTAL FIELD CALLS BY ACOS	**8559**

*   282 Dog bites, 44 Cat bites, 1 Fox and 1 Rodent. Total reported animal bites for year 2018: 328
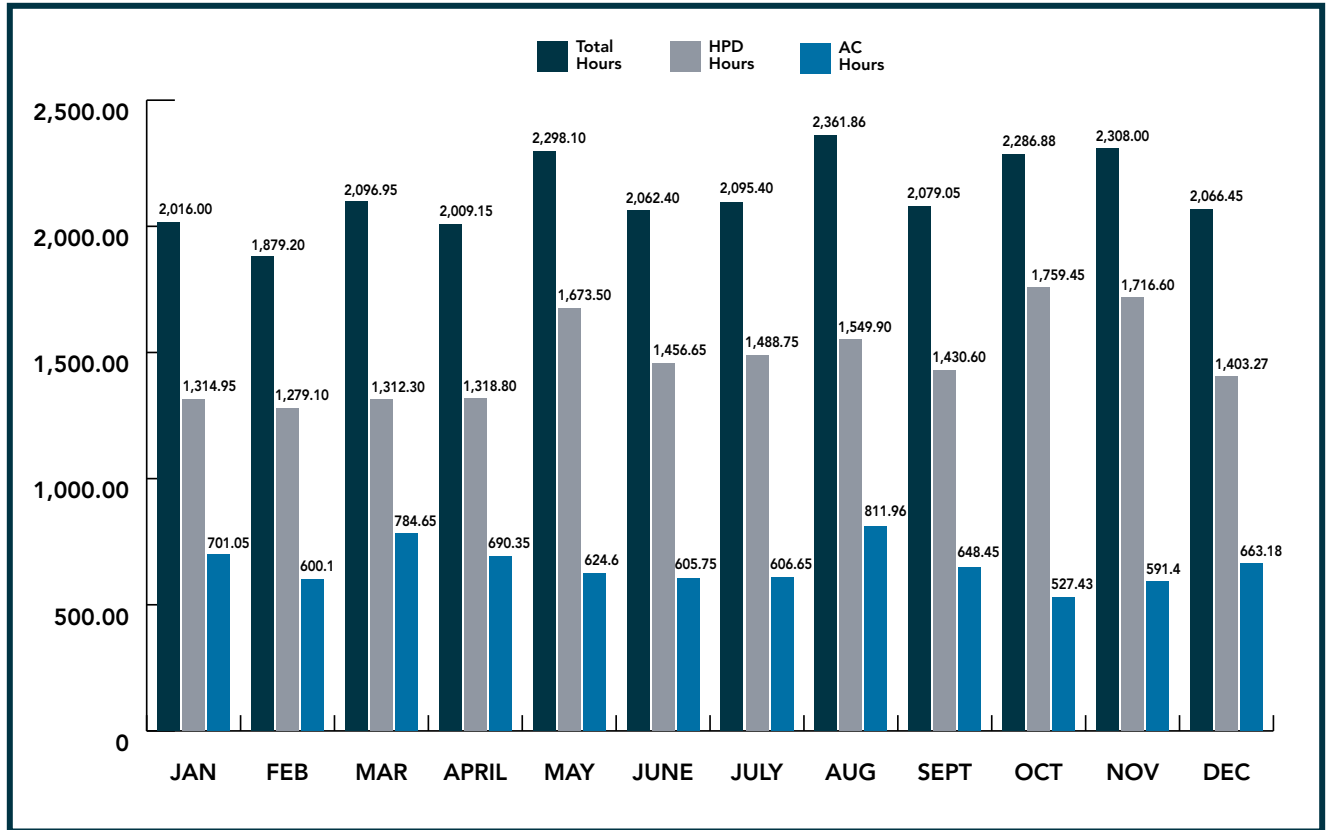
**   9 Months of the year were "no kill" euth rate 8.5% for year of 2018 (no kill) save rate 91.5% for year of 2018 (no kill)

*** Rescue groups pulled 82 Dogs, 13 Cats, and 1 Pig in 2018, 96 total rescue pulls in 2018. Above #s are reflected in adopted chart

Henderson Police Department
VOLUNTEERS 2018

The combined 172 members of the Henderson Police and Animal Control and Care Volunteer programs performed a total of 26,518.37 hours of service from January 1, 2018 to December 31, 2018.
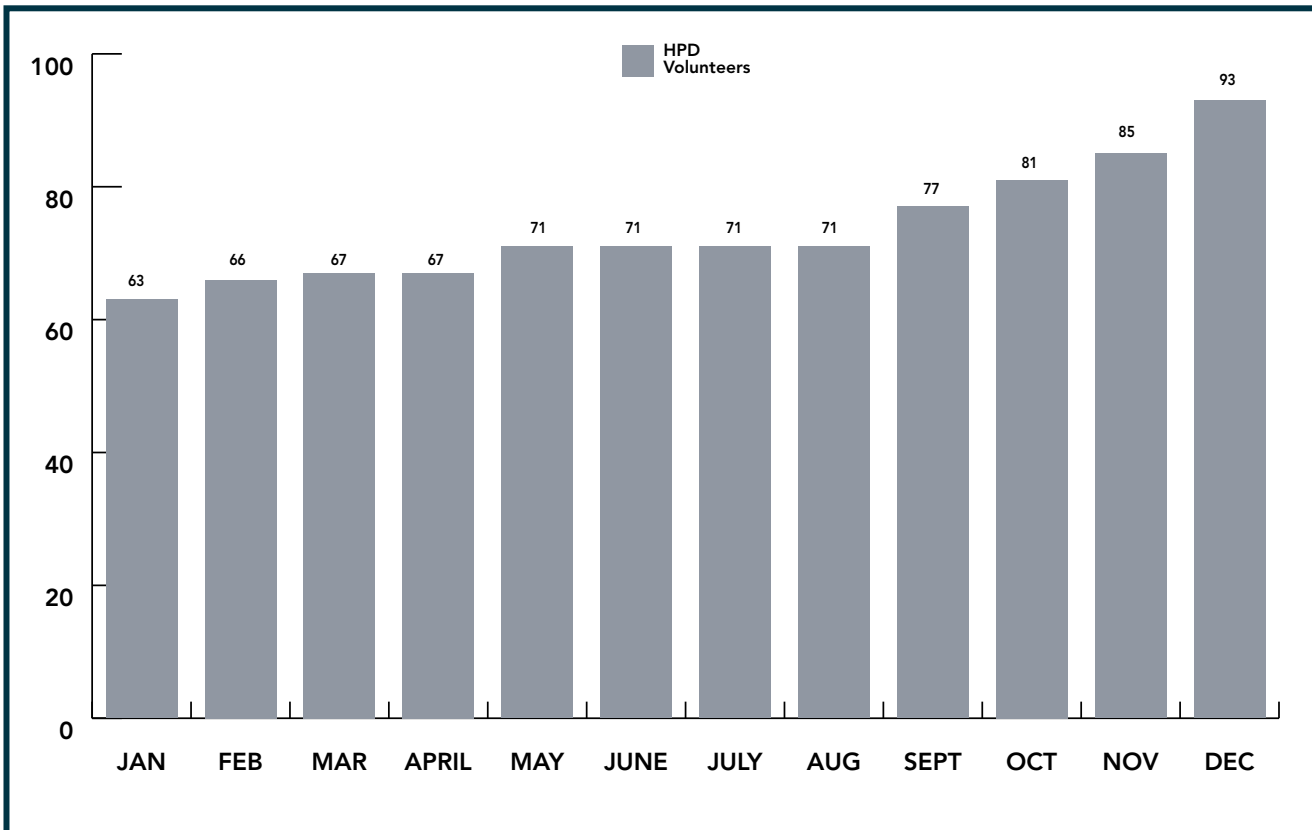
The independent sector has calculated the estimated national average value of a volunteer hour to be $24.69 per hour, which equates to $654,738.55 of free hours performed for 2018.

Legend: Total Hours, HPD Hours, AC Hours

Month	Total Hours	HPD Hours	AC Hours
JAN	2,016.00	1,314.95	701.05
FEB	1,879.20	1,279.10	600.1
MAR	2,096.95	1,312.30	784.65
APRIL	2,009.15	1,318.80	690.35
MAY	2,298.10	1,673.50	624.6
JUNE	2,062.40	1,456.65	605.75
JULY	2,095.40	1,488.75	606.65
AUG	2,361.86	1,549.90	811.96
SEPT	2,079.05	1,430.60	648.45
OCT	2,286.88	1,759.45	527.43
NOV	2,308.00	1,716.60	591.4
DEC	2,066.45	1,403.27	663.18

A total of 30 volunteers have been added to the volunteer staff from January 1 to December 31, 2018. New positions were created in the following areas.

• Detention Center Administration: 1 Volunteer
• Crime Analyst Unit: 6 Volunteers
• Fingerprinting: 4 Volunteers
• East Lobby: 4 Volunteers

• Accident Investigation: 1 Volunteer
• Financial Services: 3 Volunteers

Henderson Police Department
VOLUNTEER GROWTH 2018

Chart: HPD Volunteers

Month	HPD Volunteers
JAN	63
FEB	66
MAR	67
APRIL	67
MAY	71
JUNE	71
JULY	71
AUG	71
SEPT	77
OCT	81
NOV	85
DEC	93

The volunteer team supported the following events with assistance from the Community Relations Unit and Special Events departments.
- Every 15 Minutes (Basic High School – May 2018 and Coronado High School – October 2018)
- March On (November 2018)
- Stroll 'n Roll (November 2018)
- Candy Cane Event (December 2018)
- WinterFest (outreach and parade support) (December 2018)

In 2018 the volunteers assisting with runaways received 129 cases and closed 126 cases. Handicapped Parking Enforcement issued 259 parking citations during 2018. Sixty-five HPD volunteers received the President's Volunteer Service Award. Three HPD volunteers received the President's Volunteer Lifetime Service Award for performing over 4,000 hours of volunteer services since joining the Henderson Police Volunteer Program.

Henderson Police Department
INTERNAL AFFAIRS 2018

Internal affairs investigations are categorized as internal or external complaints. An external complaint is initiated by a citizen or outside source, such as the courts, the City Attorney's office or insurance companies. Internal complaints are initiated internally due to a complaint or allegation of misconduct by a supervisor, another department member or an action by an officer.

The difference between a complaint and an inquiry are defined as:

Complaint – An allegation of circumstance(s) amounting to a specific act or omission by an employee which, if proven true, would amount to employee misconduct.

Inquiry – A request for an explanation or information, which may include expressions of dissatisfaction with a policy, procedure, practice, philosophy, service level, training, or legal standard directed toward the agency in general.

Note – There are no inquiries for internal complaints since the information comes from within the organization.

In 2018, the Henderson Police Department received 42 external complaints. During that same period, Officers responded to or self-initiated a total of 246,794 calls for service which equates to a complaint being received .017% of the time.

There are 4 Internal and 17 External investigations that have not been completed as of the date of this information and as such, are not included in the report below.

Internal Affairs Year-End Report 2018

EXTERNAL COMPLAINTS			
Type	Sustained	Not Sustained	Unfounded/Exonerated
Criminal Procedure – Search/Seizure/Evidence	1	2	2
Conduct Violations – Rude/Discourteous/Language/Attitude	3	1	12
Criminal Records – Computers/Information/Reports	6	1	9
Neglect of Duty – Punctuality/Malingering/Attendance/Attentiveness	1	3	2
Ethics Violations – Truthfulness/Bias Based Profiling/Impartiality	0	2	9
Use of Force – Excessive/Unnecessary/Techniques	0	0	17
Department Vehicles & Facilities – Misuse/Accident/Driving	0	0	0
TOTALS	11	9	51

71 Allegations investigated. 11 Allegations sustained (15.4%)

INTERNAL COMPLAINTS			
Type	Sustained	Not Sustained	Unfounded/Exonerated
Criminal Procedure – Search/Seizure/Evidence	1	0	0
Conduct Violations – Rude/Discourteous/Language/Attitude	19	4	2
Criminal Records – Computers/Information/Reports	5	2	1
Neglect of Duty – Punctuality/Malingering/Attendance/Attentiveness	7	2	1
Ethics Violations – Truthfulness/Bias Based Profiling/Impartiality	0	0	2
Use of Force – Excessive/Unnecessary/Techniques	1	0	0
Department Vehicles & Facilities – Misuse/Accident/Driving	14	0	1
TOTALS	47	8	7

62 Allegations investigated. 47 Allegations sustained (75.8%)

Henderson Police Department
INTERNAL AFFAIRS 2018

The following information and statistics are derived from the information recorded and tracked through the IA Pro Accountability software and reporting system, with information entered through the Blue Team reporting platform. The numbers reflected in this report include all units in the Police Department and the Corrections Division and reflect the number of actual use-of-force applications by members of the Henderson Police Department.

2018 Analysis of Arrests and Calls for Service (CFS)

USE OF FORCE PER INDIVIDUAL APPLICATION OF FORCE		
Police	501	66%
Corrections	262	34%
Total	763	100%

Arrests	Use of Force Cases	% of Use of Force Cases
12,501	331	2.60%

Arrests	Calls for Service	% of Arrests from CFS
12,501	246,794	5.00%

CALLS FOR SERVICE	
CITIZEN INITIATED	
CALL SOURCE	TOTAL
911	28,235
Phone	55,203
Total	83,438

OFFICER INITIATED	
CALL SOURCE	TOTAL
Field & MDT Initiated	163,356
Grand Total	246,794

*Excludes calls with disposition of "Comms Handled"

The number of use-of-force cases compared to the Henderson Police Department's documented number of arrests show that the percentage of use-of-force is less than 3%. Only 2.6% of arrests involved an actual use of force. This number includes the Corrections Division and its documented use-of-force incidents.

Use of Force Types

TYPE OF FORCE	2018	2017	CHANGE	% CHANGE
40mm	1	1	3	300%
Baton	0	2	-2	-100%
Canine	1	1	0	NO CHANGE
Firearm	14	0	14	N/C
Handcuff/Flexcuffs	16	12	4	33%
Hands/Fists/Feet	677	321	356	111%
Hobble	18	3	15	500%
Pepper Spray	0	4	-4	-100
Pepperball Gun	1	4	-3	-75%
Restraint Chair	31	19	12	63%
Spit Mask	20	10	10	100%
Vehicle	2	0	2	N/C
Taser	51	34	17	50%
Total	851	411	440	107%

N/C = Not Calculable

Reason for Use of Force

USE OF FORCE REASON	2018	2017	CHANGE	% CHANGE
Combative Subject	83	55	28	51%
Fleeing Subject	57	26	31	119%
Non-Compliant	122	69	53	77%
Resisting Arrest	61	70	-9	-13%
Legal 2000	8	5	3	60%
Total	331	225	106	47%

Note: Reason for use-of-force counts will not match the total number of use-of-force cases. Several reasons for use-of-force application may exist under each use-of-force case.

Henderson Police Department
INTERNAL AFFAIRS 2018

Firearms
Members of the department were involved in three separate officer-involved shootings.

Hands/Fists/Feet
There was a 47% increase in use-of-force reasons as compared to 2017. Officers encountered more fleeing, combative, and non-compliant subjects in 2018. In August of 2017 the reporting process was streamlined for one report per incident. It was learned that there was a misunderstanding in the reporting process during this change and after training, these numbers rose to accurately reflect this force application.

Personnel Early Warning System (EWS)
The Henderson Police Department utilizes Blue Team accountability software to statistically track use-of-force as an integral component of the department's use-of-force, Management, and Oversight Program. The Activity Review System (ARS) is employed as a part of the Department's EWS. The ARS is used to track trends occurring in use-of-force in individual members of the police and corrections divisions. All use-of-force incidents reported through the BlueTeam reporting platform are reviewed by the use-of-force training and Analysis Unit. Any trends identified through the ARS are addressed through the individual member's chain of command. The Activity Review System ARS and the procedure for the application of the ARS is described in Department Policy DP301, Activity Review System to include policy objective, activation parameters and reporting procedures.

BlueTeam Reporting Process
As noted above, in August of 2017 the reporting process had changed requiring one Blue Team report per incident. This reporting process has streamlined and focused the statistical results of the number of incidents versus the number of officers involved. The types of force used will remain consistent.

Henderson Police Department
COMMUNICATIONS 2018

- Two multiple-day, full evacuations of the Communications Center were accomplished in 2018. Both evacuations were due to water and power repairs at the Emergency Services Facility.

- A new Communications Operations manager was promoted in March.

- Upgrade to NICE logging recorder was accomplished. The upgrade to fully digital recording was necessary due to the SNACC migration of the radio to full digital.

- Two Communications new hire academies were conducted in 2018.

- A Communications Training officer (CTO) recruitment and selection was accomplished in 2018.

- Motorola P1 CAD test scripts and some provisioning training was completed in February. CAD script testing is currently being conducted.

- File review for CALEA was completed in April.

- CALEA triennial inspections were completed in August.

- Tours of the Communications Center were conducted for APCO and Navigator. A private tour was conducted for the commander of NYPD 9-1-1 centers. They were specifically interested in our text-to-911 capabilities.

- Opened recruitment for Communications trainers.

- Began a Dispatch trainee mentor program.

- Created and conducted several meetings of the Public Safety Communications Committee.

- Handled multiple structure fires, officer-involved shootings and murder-suicide calls.

- Migrated from one police channel to two police channels in August.

SURGERY PROCEDURES AT SHELTER IN 2018

CALLS RECEIVED	
Incoming emergency (9-1-1) calls	111, 239
Incoming non-emergency calls	175,114
Outgoing calls	75,995
Text-to-911 calls	214
TOTAL CALLS	362,562

CALLS RESULTING IN DISPATCH	
Law enforcement	83,438
Fire	617
Medical	25,047
Abandonment rate	8.06%
Average processing time in minutes	6.54

QUALITY ASSURANCE	
EMD QA reviews performed	25
Average compliance percentage	93%
Other QA reviews performed	780
Average compliance percentage	90%
Average in-service training hours	304

POLICE & FIRE
DEPARTMENTS

EMERGENCY

SERVICES

FACILITY

THE CITY OF

HENDERSON

POLICE DEPARTMENT

City Of Henderson
Emergency
Services
Facility
223 Lead Street

Henderson Police Department

CONTACT INFORMATION

Mailing Address:
Henderson Police Department
P.O. Box 95050
Henderson, NV 89009-5050

Phone Numbers:
702-267-5000
Toll Free: 866-473-4911
TDD/TTY: 702-267-4918
Traffic Hotline: 702-267-5099
Detention Center: 702-267-JAIL (5245)

CityofHenderson.com

Police Station Locations:

Police Administration
East Patrol Command
Investigations
223 Lead St.
Henderson, NV 89015

West Patrol Command
300 S. Green Valley Pkwy.
Henderson, NV 89012

North Patrol Command
225 E. Sunset Rd.
Henderson, NV 89011

Detention Center Location:
18 E. Basic Rd.
Henderson, NV 89015

A Place To Call Home

Mayor and Council

Mayor	**Debra March**
Councilman	**John F. Marz**
Councilwoman	**Michelle Romero**
Councilman	**Dan Shaw**
Councilman	**Dan Stewart**

City Manager's Office

City Manager/Chief Executive Officer	**Richard Derrick**
Deputy City Manager/Chief Operating Officer	**Bristol S. Ellington**
Assistant City Manager/Chief Security Officer	**Stephanie Garcia-Vause**
Assistant City Manager/Chief Information Officer	**Robert Herr**
Police Chief	**Thedrick R. Andres**