

# Neighborhood Services Division at Work

With a focus on affordable housing, supportive services, and non-profit partnerships, the **Neighborhood Services Division** works to implement the goals of the City's Consolidated Plan, the Henderson Strong Comprehensive Plan, the Henderson Housing and Community Development Strategy, and other plans to ensure Henderson remains a welcoming and vibrant community for all residents.



## Neighborhood Services Addresses:

- » Housing Services
- » Community Services
- » Behavioral Health Services
- » Housing Insecurity and Homelessness
- » Affordable Housing Development



## Neighborhood Services Funding at Work

- » **IMPLEMENTED A MOBILE CRISIS INTERVENTION TEAM**  
A federal grant was applied for and received to create a mobile crisis intervention team. This new crisis team integrates law enforcement personnel with mental health professionals to respond to individuals in a behavioral health crisis involving substance use and mental health concerns. This crisis team will improve officer and citizen safety and develop partnerships with behavioral health services so individuals get the care they need to stabilize in their community and avoid unnecessary arrests or involuntary hospitalizations, and future crises.

## NEIGHBORHOOD SERVICES

- Assists residents with referrals to community resources.
- Promotes fair housing education and resources.
- Increases access to community and behavioral health services for low-income residents.
- Strengthens community collaborations with nonprofit and regional partners
- Addresses housing insecurity by funding rental and utility assistance programs.
- Addresses homelessness by operating a homeless outreach team (and emergency housing assistance).
- Provides gap financing for affordable housing developments.

DID YOU KNOW?

*The City's Henderson Homeless Response Team offers services to people experiencing homelessness in Henderson and housed over 80 people with emergency housing assistance from October 2021 to March 2023.*



For more information, visit [CityofHenderson.com/housing](https://CityofHenderson.com/housing).



» **DISTRIBUTED CARES ACT FUNDS** In Fiscal Year 2020/21, the city received a special allocation of \$2,217,377 from the US Department of Housing and Urban Development (HUD) and \$1,151,676 from the State of Nevada for Coronavirus Aid, Relief and Economic Security Act (CARES Act) to address the economic fallout of the coronavirus pandemic. This allocation was used to prevent, prepare for, respond to the COVID-19 coronavirus, and assist vulnerable populations affected by the pandemic.

CD&S awarded HopeLink of Southern Nevada funds to assist 419 Henderson residents with rental, mortgage and utility assistance. Three Square Food Bank was awarded funding to provide 4,498 individuals with food insecurity services. The Boys and Girls Clubs received funding to enhance cleaning services and materials to prevent the spread of COVID-19 among the city's youth. Finally, Goodwill of Southern Nevada received funding for healthcare job training and supportive services to unemployed and underemployed residents to help mitigate the impact of COVID-19.

» **AFFORDABLE HOUSING DEVELOPMENT** Since 2020, the CD&S Neighborhood Services Division leveraged funding to develop 143 new units and rehabilitation within a 120-unit building. The two projects provide a total of 243 permanent affordable housing units in Henderson. Currently, there are 300 units of permanent affordable housing planned to be developed over the next 3-5 years.

» **IMPLEMENTED HOMELESS OUTREACH AND EMERGENCY HOUSING ASSISTANCE PROGRAMS** The CD&S Neighborhood Services Division applied for and received grant funding to assist people experiencing homelessness in our community. The City partnered with two non-profit organizations to implement homelessness assistance programs. HELP of Southern Nevada provides street outreach services that include outreach and engagement, medical screening, substance use treatment, and emergency housing assistance to unsheltered people. HopeLink of Southern Nevada provides rapid rehousing to quickly move people from homelessness to housing. In addition, the City continues to work with the jurisdictional partners to address homelessness regionally.

» **PROMOTES FAIR HOUSING INITIATIVES** The CD&S Neighborhoods Service Division works collaboratively with Silver State Fair Housing Council to raise awareness of Impediments to Fair Housing Choice. The City celebrates National Fair Housing month in April through a variety of outreach and educational events on housing rights.

